



The Corporation of the County of Wellington
Social Services Committee
Agenda

June 8, 2016

1:00 pm

County Administration Centre
Guthrie Room

Members: Warden Bridge; Councillors Anderson (Chair), Black, Davidson, L. White

	Pages
1. Call to Order	
2. Declaration of Pecuniary Interest	
3. Delegation:	
3.1 Mark Paoli, Manager of Policy Planning, County of Wellington Optimal Deployment of Emergency Services Study - Verbal	
4. Webster Place Construction Project - Status Report #1	3 - 3
5. Financial Statements and Variance Projections as of May 31, 2016	4 - 13
6. Child Care	
6.1 Request for Purchase of Service Agreement for Fee Subsidy GS Care	14 - 15
6.2 Request for Purchase of Service Agreement for General Operating Grants Lakeside Child Care Centre	16 - 19
6.3 Purchase of Service Agreement for Fee Subsidy - Request to Amend Schedule B YMCA / YWCA of Guelph, Couling Crescent	20 - 21
6.4 Rockwood Child Care Update - Verbal	
7. Housing	
7.1 Social Housing Electricity Efficiency Programme	22 - 22
7.2 Survivors of Domestic Violence Portable Housing Benefit Pilot	23 - 24
7.3 10-Year Housing and Homelessness Plan Annual Report	25 - 42
7.4 Michael House Pregnancy Care Centre Tax Exemption	43 - 44
8. Ontario Works	
8.1 Ontario Works Statistics	45 - 46

8.2	20,000 Homes Registry Week Update	47 - 49
9.	Federal Provincial Housing Funding	50 - 51
10.	Closed Meeting	
11.	Rise and Report	
12.	Adjournment	

Next meeting date September 14, 2016 or at the call of the Chair.



COUNTY OF WELLINGTON

COMMITTEE REPORT

To: Chair and Members of the Social Services Committee
From: Kevin Mulholland, Construction & Property Manager
Date: Wednesday, June 8, 2016
Subject: Webster Place Construction Project - Status Report #1

Work completed to date	<ul style="list-style-type: none"> - Site fencing was erected around perimeter of job site - Site trailer/office was delivered & hooked up - Earthworks contractor stripped unsuitable soils site & installed engineered fill - Site services have been installed - Concrete contractor poured mud slab - Footings have been formed, poured & stripped - Work on foundation walls has begun (formed, poured & stripped) - Backfilling of the foundations has begun - M&E trades have been installing underground services
Work to be completed in the next month	<ul style="list-style-type: none"> - Work on foundation walls will be completed (formed, poured & stripped) - Backfilling of the foundations will be finished - M&E trades will have the underground services complete - The concrete slab on grade will be prepared, poured & finished - Masonry contractor will begin installation of loadbearing block walls - Structural steel installation will begin - The first delivery of precast floor is scheduled for delivery
Status of construction schedule	<ul style="list-style-type: none"> - Completion is currently scheduled for May, 2017
C.O.'s approved since last meeting	0
Total change orders approved to date	0
Net value of C.O.'s approved to date	\$0.00

Recommendation:

That the Webster Place Construction Project Status Report be received for information.

Respectfully submitted,

Kevin Mulholland
Construction & Property Manager



COUNTY OF WELLINGTON

COMMITTEE REPORT

To: Chair and Members of the Social Services Committee
From: Ken DeHart, County Treasurer
Date: Wednesday, June 8, 2016
Subject: **Social Services Financial Statements and Variance Projections as of May 31, 2016**

Background:

This report is respectfully submitted in accordance with the County's Budget Variance Reporting policy, and provides a first projection to year-end based on expenditures and revenues to May 31, 2016 for Social Services.

Ontario Works

- Ontario Works combined average monthly caseload to the end of April 2016 experienced an increase of 2.1% higher than the caseload at the end of April 2015.
- Other revenue has a positive variance due to LEAP Emergency Financial Assistance distributed from Guelph Hydro. The amount not yet expensed is \$6,000.
- Salaries, wages, and benefits are currently under budget at only 40% of the annual budget due to vacancies created by turnover within OW.
- Supplies, materials, and equipment are currently under budget by approximately \$39,000. The majority of this is timing as there is \$25,000 in budgeted computer replacements and office furnishings that will occur later in the year.
- Ontario Works benefit costs for the city are over budget by approximately \$390,000 gross, or approximately \$23,000 net of the provincial subsidy as this is cost-shared with the province at 94.2%. This is driven by caseload increases. There is no significant variance for OW benefits in the county. If the caseload remains at the current average a year-end negative variance for the city could be \$55,000.
- The OW benefit costs are offset by savings totaling \$224,000 gross in employment support, transitional child care benefits, and discretionary benefits (\$95,000 County; 129,000 City).
- Overall, the county portion is expected to be close to budgeted figures, with a small positive variance of approximately \$20,000, while the city portion may experience a negative variance of approximately \$45,000.

Ontario Works Capital

- Design work on the lobby renovations at 129 Wyndham is scheduled for this summer with construction anticipated in the fall.
- Estimates for the work on the Fergus office exterior has come in over the budgeted amount and part of the project has been delayed to 2017 to allow for additional funds to complete the work. The front entrance upgrades will be completed in 2016 and the stucco replacement will be deferred.

Child Care

- Parent fees at the directly operated centres are tracking ahead of budget. Fees at Willowdale, Palmerston, and Mount Forest have year-to-date positive variances of \$32,000, \$2,800, and \$2,400, respectively. If the trend continues, a positive variance of \$75,000 may result.
- Salaries, wages, and benefits are currently under budget. The Manager of Community Services position approved in the 2016 budget remains vacant. It is expected this role will not be filled until the fall.
- The supplies, materials, and equipment line has a year-to-date positive variance of \$33,000. This is driven by operating supplies at Willowdale and Mount Forest that contribute approximately \$15,000 to this variance and office supplies for admin contribute another \$4,000. Spending in these categories is expected to increase modestly in the coming months. The remainder of the variance from office equipment/furnishings and computer hardware/network equipment within the admin budget.
- Purchased services are low relative to the budget with a year-to-date positive variance of \$88,000. Despite a significant expenditure occurring late in the year pertaining to the Ryerson University study, a positive variance of approximately \$55,000 is expected. The expected variance result from low utility and maintenance expenditures at Willowdale, and lower than expected professional fees within the admin budget.
- The 2016 provincial allocation increased by approximately \$954,000 for Wage Enhancement, doubling the previous year's allocation, as it can now support up to a \$2/hour increase (previous year maximum was \$1/hour). However, the County was only able to utilize a little over \$1.6 million of the funding allocation due to the applications received against the provincial criteria. The remaining \$270,000 will be sent back to the province to be utilized in other regions. The additional funding allocation was not known at the time of approval for the county budget.
- Social Assistance, at 55% of the annual budget, appears high but this is due to the timing of payments. Two quarterly payments have been processed for the Special Needs Resourcing, Capacity Building, General Operating Grant, and Pay Equity programmes representing \$3.3 million in expenditures. Additionally, annual payments for the Wage Enhancement Grant at \$1.5 million, and Repairs & Play-based equipment at \$95,000 have also been made. An overall negative variance of approximately \$600,000 is expected but this is offset by the additional Wage Enhancement funding.
- Capital retrofit funding is currently underspent and has been underspent in each of the two previous fiscal years. This funding is allocated on an annual basis based on approved applications. It is anticipated that over \$80,000 in funding will be available for the Private Home Child Care renovations at Aboyne. A separate request for a budget reallocation will be brought to committee at the time of the tender award. As a result, no significant variance is anticipated for this line item.
- Overall, a positive variance of approximately \$120,000 (\$30,000 County; \$90,000 City) can be expected.

Child Care Capital

- Staff currently located at 15 Douglas Street will be relocating to Aboyne later this year. A capital project to renovate office space at the Aboyne Library Branch is currently in the planning stages and more information will be provided once details are available. The renovation at 15 Douglas St project will remain open to accommodate potential renovation needs of staff moving into the space, however will no longer fall within the child care capital budget.

Housing

- The supplies, materials, and equipment line is currently under spent by approximately \$47,000. This is explained by plumbing and heating materials needed at the 1189 units. However, it is anticipated that these expenses will come in close to budget as these expenses tend to increase in the remaining months of the year. No significant variance is expected.
- Despite seasonally high utility and property tax expenses (which will smooth out as the year progresses), the purchased services line is currently under budget by approximately 120,000. This variance is driven by grounds maintenance, painting, move out costs, and electrical repairs at the 1189 units and expenditures tend to increase in the summer months. Additionally, a large expense for the software license for Yardi, the property management tool, will occur later in the year. A positive variance of approximately \$120,000 is expected.
- Payments to non-profit and co-op housing providers are tracking under budget by approximately \$200,000. This line contains a contingency of \$288,850 to deal with emergency repairs and expenses that come up during the year. Additionally, some non-profits and co-op providers were able to secure a lower interest rate on mortgage renewal resulting in a lower monthly subsidy payment. The Community Homelessness Prevention Initiative (CHPI) funding is also underspent. However, this is related to the timing of payments as many are made in the fourth quarter. A positive variance of approximately \$150,000 is expected.
- The insurance and financial line is currently at just under 90% of budget. This is due to a combination of the timing of payments of insurance premiums and property damage claims for a fire that occurred at 26 Algonquin in November of 2015. A number of insurance recovery payments have been received this month to offset these expenses and the year-end balance should be close to budget.
- Overall, year-end savings are estimated at approximately \$270,000 (\$70,000 County and \$200,000 City).

Housing Capital

- Some fairly significant budget overages are anticipated for three capital projects. In order to accommodate these overages, staff are recommending the delay of the end of lifecycle replacement of the make-up air units for Marlborough / Delhi currently approved at \$332,000 and reallocating these funds to these projects. Once more accurate dollar figures are available, staff will bring forward a budget reallocation for committee and council's consideration. The project variances are described below:
 - The Speedvale Elevator and Addition project is underway and is expected to be completed in 2016 with an anticipated budget overage of approximately \$200,000. A significant number of change orders due to insufficient information in the original drawings are driving this variance.
 - The fire systems upgrades taking place at both County and City locations are also experiencing budget pressures. Asbestos requiring abatement was discovered at several locations. A negative variance of approximately \$56,000 is anticipated, however this may increase based on additional information coming from the consultant.
 - The condition of Palmerston roofing replacements currently scheduled for 2017 has deteriorated faster than expected; temporary repairs have been completed but the roofs need immediate rehabilitation to prevent structural damages. Current estimates to complete the replacement are \$35,000.

- Work on the air make-up units at 51 John Street and 212 Whites Road is complete and the projects will be closing; both projects are tracking over budget. The budget variance was caused by additional work to replace the boilers that were not able to communicate with the make-up air units. Union Gas rebates were received for both units totaling \$17,600 that assisted in reducing the overage. Final variances will be funded from the Housing Capital Reserve.
- Work is completed for the unit renovation on Vancouver Drive; however, the project remains open to deal with outstanding vendor invoices. No major variances are expected.

Affordable Housing

- The Grants and Subsidies line is high relative to the budget but this is due to the timing of payments made from the Ministry and no significant variance is expected.
- Supplies, Materials, and Equipment purchases are low relative to the budget due to savings in heating and plumbing supplies. However, these expenses are expected to increase modestly in the coming months. No significant variance is expected.
- The Insurance & Financial line appears high but this is due to insurance premium payments that are made early in the year.
- Debt charges will be incurred later in the year and no variance is expected.
- Overall, no significant variance is expected.

Affordable Housing Capital

- Capital projects are proceeding as planned and no major variances are anticipated at this time.

Summary

Overall, Social Services is anticipating a positive variance at year end of approximately \$365,000 (\$120,000 County and \$245,000 City). In Ontario Works, the County could achieve approximately a \$20,000 surplus while the City portion could have a negative variance of approximately \$45,000; in Child Care, year-end variances could be a positive \$30,000 and \$90,000 for the County and City, respectively; and in Housing, positive variances could be realized of approximately \$70,000 and \$200,000 for the County and City, respectively.

Recommendation:

That the Financial Statements and Variance Projections as of May 31, 2016 for Social Services be approved.

Respectfully submitted,



Ken DeHart, CPA, CGA
County Treasurer



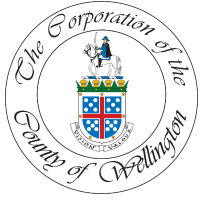
County of Wellington
Ontario Works
Statement of Operations as of
31 May 2016

	Annual Budget	May Actual \$	YTD Actual \$	YTD Actual %	Remaining Budget
Revenue					
Grants and Subsidies	\$21,082,100	\$1,867,895	\$8,938,738	42%	\$12,143,362
Municipal Recoveries	\$3,387,300	\$289,190	\$1,369,921	40%	\$2,017,379
Other Revenue	\$49,000	\$0	\$41,593	85%	\$7,407
Internal Recoveries	\$10,100	\$0	\$5,981	59%	\$4,119
Total Revenue	\$24,528,500	\$2,157,085	\$10,356,232	42%	\$14,172,268
Expenditures					
Salaries, Wages and Benefits	\$6,281,400	\$545,966	\$2,541,867	40%	\$3,739,533
Supplies, Material & Equipment	\$185,000	\$8,781	\$39,805	22%	\$145,195
Purchased Services	\$419,800	\$48,535	\$158,777	38%	\$261,023
Social Assistance	\$17,973,000	\$1,533,809	\$7,656,857	43%	\$10,316,143
Transfer Payments	\$24,800	\$0	\$0	0%	\$24,800
Insurance & Financial	\$0	\$0	\$568	0%	\$(568)
Internal Charges	\$1,245,600	\$103,149	\$521,011	42%	\$724,589
Total Expenditures	\$26,129,600	\$2,240,240	\$10,918,885	42%	\$15,210,715
NET OPERATING COST / (REVENUE)	\$1,601,100	\$83,155	\$562,653	35%	\$1,038,447
NET COST (REVENUE)	\$1,601,100	\$83,155	\$562,653	35%	\$1,038,447



County of Wellington
Child Care Services
 Statement of Operations as of
 31 May 2016

	Annual Budget	May Actual \$	YTD Actual \$	YTD Actual %	Remaining Budget
Revenue					
Grants and Subsidies	\$13,144,800	\$860,055	\$7,067,728	54%	\$6,077,072
Municipal Recoveries	\$2,882,400	\$(60,157)	\$896,255	31%	\$1,986,145
User Fees & Charges	\$278,100	\$43,463	\$197,792	71%	\$80,308
Internal Recoveries	\$354,900	\$9,773	\$179,182	50%	\$175,718
Total Revenue	\$16,660,200	\$853,133	\$8,340,957	50%	\$8,319,243
Expenditures					
Salaries, Wages and Benefits	\$4,123,100	\$346,855	\$1,660,580	40%	\$2,462,520
Supplies, Material & Equipment	\$226,300	\$15,614	\$62,526	28%	\$163,774
Purchased Services	\$485,000	\$25,861	\$121,327	25%	\$363,673
Social Assistance	\$11,632,900	\$438,514	\$6,374,443	55%	\$5,258,457
Insurance & Financial	\$3,200	\$(4,600)	\$1,996	62%	\$1,204
Minor Capital Expenses	\$154,800	\$0	\$0	0%	\$154,800
Internal Charges	\$985,000	\$52,973	\$418,857	43%	\$566,143
Total Expenditures	\$17,610,300	\$875,217	\$8,639,729	49%	\$8,970,571
NET OPERATING COST / (REVENUE)	\$950,100	\$22,084	\$298,772	31%	\$651,328
NET COST (REVENUE)	\$950,100	\$22,084	\$298,772	31%	\$651,328



County of Wellington
Social Housing
 Statement of Operations as of
 31 May 2016

	Annual Budget	May Actual \$	YTD Actual \$	YTD Actual %	Remaining Budget
Revenue					
Grants and Subsidies	\$7,425,500	\$527,480	\$3,211,017	43%	\$4,214,483
Municipal Recoveries	\$15,249,700	\$971,483	\$5,781,066	38%	\$9,468,634
Licenses, Permits and Rents	\$5,200,000	\$441,332	\$2,212,836	43%	\$2,987,164
User Fees & Charges	\$49,200	\$5,194	\$22,240	45%	\$26,960
Total Revenue	\$27,924,400	\$1,945,489	\$11,227,159	40%	\$16,697,241
Expenditures					
Salaries, Wages and Benefits	\$3,658,500	\$310,862	\$1,528,641	42%	\$2,129,859
Supplies, Material & Equipment	\$366,400	\$19,499	\$107,269	29%	\$259,131
Purchased Services	\$7,025,800	\$495,989	\$2,815,651	40%	\$4,210,150
Social Assistance	\$17,962,000	\$1,360,237	\$6,921,379	39%	\$11,040,621
Transfer Payments	\$1,015,100	\$0	\$507,534	50%	\$507,566
Insurance & Financial	\$243,000	\$(64,220)	\$208,943	86%	\$34,057
Internal Charges	\$668,500	\$54,482	\$291,500	44%	\$377,000
Total Expenditures	\$30,939,300	\$2,176,850	\$12,380,917	40%	\$18,558,383
NET OPERATING COST / (REVENUE)	\$3,014,900	\$231,362	\$1,153,757	38%	\$1,861,143
Transfers					
Transfer to Reserves	\$1,500,000	\$0	\$0	0%	\$1,500,000
Total Transfers	\$1,500,000	\$0	\$0	0%	\$1,500,000
NET COST (REVENUE)	\$4,514,900	\$231,362	\$1,153,757	26%	\$3,361,143



County of Wellington
County Affordable Housing
 Statement of Operations as of
 31 May 2016

	Annual Budget	May Actual \$	YTD Actual \$	YTD Actual %	Remaining Budget
Revenue					
Grants and Subsidies	\$205,700	\$152,416	\$152,416	74%	\$53,284
Licenses, Permits and Rents	\$582,900	\$48,111	\$244,217	42%	\$338,683
User Fees & Charges	\$0	\$0	\$75	0%	\$(75)
Total Revenue	\$788,600	\$200,527	\$396,708	50%	\$391,892
Expenditures					
Salaries, Wages and Benefits	\$3,800	\$0	\$0	0%	\$3,800
Supplies, Material & Equipment	\$42,700	\$326	\$12,091	28%	\$30,609
Purchased Services	\$403,200	\$44,302	\$157,448	39%	\$245,752
Insurance & Financial	\$14,100	\$0	\$11,264	80%	\$2,836
Debt Charges	\$302,000	\$0	\$(8,864)	(3%)	\$310,864
Total Expenditures	\$765,800	\$44,627	\$171,939	22%	\$593,861
NET OPERATING COST / (REVENUE)	\$(22,800)	\$(155,900)	\$(224,769)	986%	\$201,969
Transfers					
Transfer to Reserves	\$522,800	\$0	\$0	0%	\$522,800
Total Transfers	\$522,800	\$0	\$0	0%	\$522,800
NET COST (REVENUE)	\$500,000	\$(155,900)	\$(224,769)	(45%)	\$724,769



County of Wellington

01-June-2016

Social Services

Capital Work-in-Progress Expenditures By Departments

All Open Projects For The Period Ending May 31, 2016

LIFE-TO-DATE ACTUALS

	Approved Budget	May Actual	Current Year	Previous Years	Total	% of Budget	Remaining Budget
Ontario Works							
129 Wyndham, Lobby Renovations	\$150,000	\$0	\$0	\$0	\$0	0%	\$150,000
Fergus OW Exterior Cladding	\$30,000	\$0	\$0	\$0	\$0	0%	\$30,000
Subtotal Ontario Works	\$180,000	\$0	\$0	\$0	\$0	0%	\$180,000
Child Care Services							
15 Douglas St: Int Renovation	\$75,000	\$0	\$0	\$0	\$0	0%	\$75,000
21 Douglas St Front Entrance	\$50,000	\$0	\$0	\$0	\$0	0%	\$50,000
Subtotal Child Care Services	\$125,000	\$0	\$0	\$0	\$0	0%	\$125,000
Social Housing							
261-263 Speedvale Addition/Ele	\$1,812,000	\$218,329	\$488,206	\$449,523	\$937,730	52%	\$874,270
51 John St Make up Air Unit	\$70,000	-\$5,192	-\$2,648	\$76,152	\$73,504	105%	-\$3,504
229 Dublin Roof	\$487,000	\$0	\$0	\$21,875	\$21,875	4%	\$465,125
212 Whites Rd Make up Air Unit	\$50,000	\$109	\$2,653	\$54,864	\$57,517	115%	-\$7,517
Fire System Upg City Locations	\$550,700	\$0	\$52,754	\$394,391	\$447,145	81%	\$103,555
Fire System Upg County Locatn	\$225,000	\$3,079	\$57,008	\$56,713	\$113,721	51%	\$111,279
229 Dublin Make Up Air Unit	\$150,000	\$0	\$1,832	\$0	\$1,832	1%	\$148,168
32 Hadati Roof Design/Replace	\$363,000	\$186,831	\$190,393	\$0	\$190,393	52%	\$172,607
Vancouver Dr Major Upgrade	\$70,000	\$3,804	\$28,540	\$38,160	\$66,700	95%	\$3,300
Mt. Forest Proprty Acquisition	\$1,300,000	\$0	\$0	\$0	\$0	0%	\$1,300,000
Delhi Marl Air Make up Unit	\$332,000	\$0	\$0	\$0	\$0	0%	\$332,000
32 Hadati Site Improvements	\$10,000	\$0	\$0	\$0	\$0	0%	\$10,000
Edinburgh Window And Siding	\$199,000	\$0	\$0	\$0	\$0	0%	\$199,000
Elizabeth St Site Improvements	\$10,000	\$0	\$0	\$0	\$0	0%	\$10,000
City Building Retrofits 2016	\$668,000	\$8,098	\$181,468	\$0	\$181,468	27%	\$486,532
County Building Retrofits 2016	\$441,000	\$21,100	\$27,738	\$0	\$27,738	6%	\$413,262
Affd Hsng and Non Profit BCA	\$110,000	\$0	\$0	\$0	\$0	0%	\$110,000
Subtotal Social Housing	\$6,847,700	\$436,158	\$1,027,943	\$1,091,678	\$2,119,621	31%	\$4,728,079



County of Wellington

01-June-2016

Social Services

Capital Work-in-Progress Expenditures By Departments

All Open Projects For The Period Ending May 31, 2016

LIFE-TO-DATE ACTUALS

	Approved Budget	May Actual	Current Year	Previous Years	Total	% of Budget	Remaining Budget
Affordable Housing							
Webster Place 55 Units Affd Hs	\$13,940,000	\$26,678	\$245,629	\$391,582	\$637,211	5%	\$13,302,789
165 Gordon Generator	\$320,000	\$0	\$2,428	\$172,959	\$175,387	55%	\$144,613
182 George St Capital Works	\$50,000	\$0	\$0	\$13,886	\$13,886	28%	\$36,114
Affd Hsng Blding Retrofits 16	\$30,000	\$0	\$0	\$0	\$0	0%	\$30,000
Webster Place Co-Generation	\$350,000	\$0	\$36,601	\$0	\$36,601	10%	\$313,399
Subtotal Affordable Housing	\$14,690,000	\$26,678	\$284,657	\$578,427	\$863,084	6%	\$13,826,916
Total Social Services	\$21,842,700	\$462,836	\$1,312,601	\$1,670,105	\$2,982,705	14 %	\$18,859,995



COUNTY OF WELLINGTON

COMMITTEE REPORT

To: Chair and Members of the Social Services Committee
From: Luisa Artuso, Director of Child Care Services CC-16-06
Date: Wednesday, June 08, 2016
Subject: Request for Purchase of Service Agreement for Fee Subsidy - GS Care Inc.

Background:

GS Care Inc. is a for-profit operator who currently has a Purchase of Service Agreement for Fee Subsidy for a combined license capacity of 274 JK/SK and school age child care spaces at six locations in the City of Guelph.

Update:

On May 27, 2016, the operator submitted a formal request to extend the current Purchase of Service Agreement for Fee Subsidy to include two additional before and after school programmes located at:

- St. John Brebeuf Catholic School, 30 Millwood Road in Erin
- Sacred Heart Catholic School, 5146 Wellington Road 27 in Rockwood

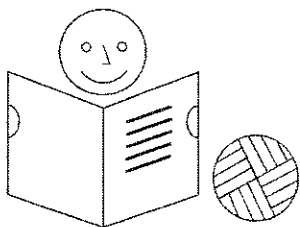
Attachment: Letter dated May 27, 2016 from Nomalanga Vales, Owner/Operator, GS Care Inc.

Recommendation:

That the Clerk be authorized to amend Schedule A of the Purchase of Service Agreement for Fee Subsidy with GS Care to include the new sites located at St. John Brebeuf Catholic School, 30 Millwood Road in Erin, and, Sacred Heart Catholic School, 5146 Wellington Road 27 in Rockwood subject to the programmes meeting the priorities and consideration and all other requirements of the County of Wellington for Purchase of Service Agreements.

Respectfully submitted,

Luisa Artuso
Director of Child Care Services



GS CARE

508-23 Woodlawn Rd. E., Guelph, ON, N1H 7G6 • 519-716-6622 • info@gs-care.com • <http://gs-care.com>

May 27th, 2016

The Director of Child Care Services,
County of Wellington Child Care Services,
21 Douglas Street,
Guelph, ON
N1H 2S7

Hello Luisa,

Re: Letter of Intent, to operate two new Schools

This is to inform you that Guelph School-Age CARE Inc. (GS CARE) has been awarded two contracts by the Wellington Catholic District School Board, to operate Before and After School programs. The intend is to have both programs to start operations in September 2016. The new schools are St. John Brebeuf in a village of Erin and Sacred Heart Rockwood. St. John Brebeuf is located at 30 Millwood Rd., Erin, ON. N0B 1T0 and Sacred Heart Rockwood at 5146 Wellington Road 27, Rockwood, ON., N1K 1M3.

Operating hours for the Before school will be 7:30am to 8:45am and After School to be 3:15pm to 6:00pm. PD Days will be offered but, the location will be determined at a later date when final enrollment is known. Both programs will only be operating from September to June of each School year. GS CARE has requested a licence capacity of 20 JK/SK and 24 School-age at Sacred Heart Rockwood and 20 JK/SK and 23 School-age at St. John Brebeuf.

GS CARE is requesting to enter into Fee Subsidy Purchase of Service Agreement with the County of Wellington, for both locations.

Kind regards,

Nomalanga Vales
GS CARE Operator/Owner
noma@gs-care.com
Mobile: 519.716.6622



COUNTY OF WELLINGTON

COMMITTEE REPORT

To: Chair and Members of the Social Services Committee
From: Luisa Artuso, Director of Child Care Services CC-16-05
Date: Wednesday, June 08, 2016
Subject: Request for General Operating Grant Purchase of Service Agreement – Lakeside Bible Church

Background:

Lakeside Bible Church is a non-profit operator with a licensed capacity of 10 toddler and 16 preschool spaces. The programme, Lakeside Child Care Centre, is located in Lakeside Bible Church at 7654 Conservation Road in Guelph and operates for the full year Monday to Friday from 7:00am to 6:00pm.

Update:

On April 18, 2016, the operator submitted a formal request to enter into a General Operating Grant Purchase of Service Agreement.

Attachment: Letter dated April 18, 2016 from Lauren Brunsting, Supervisor of Child Care Centre, Chris Ferris Executive Director, and, David Ralph, Board of Director

Recommendation:

That the Clerk be authorized to execute the General Operating Grant Purchase of Service Agreement with Lakeside Bible Church located at Lakeside Church, 7654 Conservation Road in Guelph subject to the programme meeting the priorities for consideration and all other requirements of the County of Wellington for Purchase of Service Agreements.

Respectfully submitted,

Luisa Artuso
Director of Child Care Services

April 18, 2016



Luisa Artuso
Director of Child Care Services
County of Wellington
21 Douglas St
Guelph ON N1H 2S7

Dear Luisa,

It is our request, as Lakeside Child Care Centre, to enter into a Purchase of Agreement for the General Operating Grant with the County of Wellington.

Lakeside Child Care Centre opened its doors and was licensed by the Ministry of Education as of September 8th, 2015. Our initial plan was to open as an infant and toddler program. With the introduction of the Early Years Act, we decided that based on future predictions by the government and current Guelph demand, we would instead open a toddler and preschool program.

The Ministry of Education has currently licensed us for 26 children which includes 10 toddler and 16 preschool spots. Based on the programs we run, the ages we are currently serving are from 18 months to entrance into kindergarten. We have also been approved to have 20 percent mixed age groupings as well.

Lakeside Child Care Centre operates year round and is only closed for statutory holidays. We open each day at 7:00 am and close at 6:00 pm. We are located at 7654 Conservation Rd, which is right off of Victoria Rd N. We serve a wide range of areas including Fergus, Elora and Guelph.

We hope that you find this information helpful and we hope to hear from you soon about entering into an agreement with the County of Wellington,

Thank you,

A blue ink signature of Lauren Brunsting.

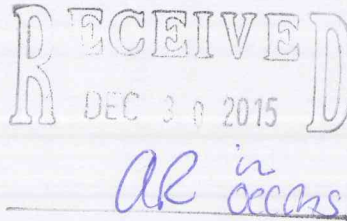
Lauren Brunsting, RECE, RC
Supervisor of Child Care Centre
7654 Conservation Rd
Guelph, ON N1H 6J1

A black ink signature of Chris Ferris.

Chris Ferris
Executive Director

A black ink signature of David Ralph.

David Ralph
Board of Director



LICENCE TO
OPERATE A CHILD CARE CENTRE
Child Care and Early Years Act, 2014
No. 56211
Date of Issue: 30-Dec-2015

Under the *Child Care and Early Years Act, 2014* and the regulations, and subject to the limitations thereof, this licence is granted to:

Lakeside Bible Church

to operate a child care centre under the name of:

LAKESIDE CHILD CARE CENTRE

at 7654 Conservation Road in Guelph, in the County of Wellington.

1. This licence expires on the **1st day of September, 2016.**

2. Licensed capacity of child care centre:

Toddler (18 months up to 30 months)	10
Preschool (30 Months up to 6 Years)	16
Total	26

3. Director approval is granted for:

Director's Approval is granted for mixed age grouping pursuant to ss. 8(2) and (3) of Ontario Regulation 137/15.

4. This licence is subject to the following conditions:

- (1) The licensee shall ensure that the Licensing Inspection Summary is posted in a conspicuous place in the child care centre at or near an entrance commonly used by parents. The licensee shall ensure that the completed Licensing Checklist and the Summary of Licensing Requirements and Recommendations sheets are readily available for parents. The licensee shall ensure that the total licensed capacity is not exceeded at any time.
- (2) The licensee to provide confirmation of approval to the Ministry of Education from the local Ministry of Health in regard to the use of the newly installed water system, prior to using the water for drinking or the preparation of food.
- (3) The licensee shall ensure that only bottled water will be used for the preparation of food and for drinking purposes until confirmation has been received that the water system meets the requirements of the Ministry of the Environment and the Ministry of Health.
- (4) The Toddler licensed capacity is based on Room B102 for 10 children.

- (5) The licensee shall ensure the planned installation of the water system, is followed and the engineering evaluation and report are submitted to the Ministry of Education by January 22, 2016.
- (6) The preschool licensed capacity is based on the use of Room B110 for 16 preschool children.
- (7) The licensee shall submit written confirmation to the Ministry by May 27, 2016 that full compliance has been achieved for all items identified as "in progress" on the Summary of Child Care Centre Licensing Requirements and Recommendations report.
- (8) The licensee shall submit written confirmation to the Ministry by September 1, 2016 that the written plan for completion of valid certification in standard first aid including infant and child CPR has been completed by all staff and that full compliance has been achievement.
- (9) Within 30 days of the drinking water system meeting the requirements of Drinking Water Act 2002, 170/03 (22.2), and the local Ministry of Health confirming that the system may be used by the program, the licensee shall ensure that a set of drinking water samples are taken and tested and submit a Laboratory Services Notification (LSN) form to the MOE. The licensee shall provide proof of submission to the Regional Office of the Ministry of Education.



Sue Ewen, Director under the *Child Care and Early Years Act, 2014*
Manager, Licensing and Compliance



COUNTY OF WELLINGTON

COMMITTEE REPORT

To: Chair and Members of the Social Services Committee
From: Luisa Artuso, Director of Child Care Services CC-16-04
Date: Wednesday, June 08, 2016
Subject: Purchase of Service Agreement Amendment-YMCA-YWCA of Guelph

Background:

The YMCA-YWCA of Guelph is a non-profit operator and currently has Purchase of Service Agreements for the General Operating Grant as well as Fee Subsidy with the County of Wellington. The operator provides over 1000 licensed child care and accredited recreation spaces across the Wellington service delivery area. These spaces include 710 licensed JK/SK and school age spaces.

Update:

On May 3, 2016, the operator submitted a formal request to amend the current Purchase of Service Agreement for Fee Subsidy to reflect a change of address. The operator is moving the current programme located at Tytler Public School, 131 Ontario Street in Guelph to Couling Crescent Public School located at 595 Watson Parkway North in the City of Guelph effective September 2016. Child care services has confirmed there will be no disruption or elimination of services for families currently enrolled at the Tytler School location due to current transportation arrangements made by Upper Grand District School Board.

Attachment: Letter dated May 3, 2016 from Jim Bonk, Chief Executive Officer and, Dave Merkley, Board of Directors, YMCA-YWCA of Guelph

Recommendation:

That the Clerk be authorized to amend Schedule A of the Purchase of Service Agreement for Fee Subsidy with the YMCA-YWCA of Guelph to reflect the relocation of services from 131 Ontario Street in Guelph to 595 Watson Parkway North in Guelph subject to the programme meeting the priorities for consideration and all other requirements of the County of Wellington for Purchase of Service Agreements.

Respectfully submitted,

Luisa Artuso
Director of Child Care Services



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RECEIVED
MAY 06 2016

YMCA - YWCA of
Guelph
130 Woodland Glen Drive
Guelph, Ontario N1G 4M3
519-824-5150
www.guelphy.org

May 3, 2016

Luisa Artuso
Director
County of Wellington
Child Care Services
21 Douglas Street
Guelph, Ontario
N1H 2S7

Dear Luisa:

The YMCA-YWCA of Guelph- Couling Crescent school age program at 131 Ontario Street will be relocating to the newly built Couling Crescent Public School in September of 2016.

Please accept this letter as an official request for the YMCA-YWCA of Guelph to continue the fee subsidy agreement with the County of Wellington.

The new location will be at 595 Watson Parkway North, Guelph, ON, N1E 6X2. We anticipate re-opening in Sept 2016, as YMCA-YWCA of Guelph-Couling Crescent Y school age program and licensed for 26 Extended day children (JK/SK) and 30 after school children (grade 1-6). We will operate Monday to Friday 7-9 and 3-6 for before and after school as well as PD days and school breaks if the need is there.

Please feel free to contact me if you have any questions.

Sincerely,

James Bonk
Chief Executive Officer
YMCA-YWCA of Guelph
130 Woodland Glen Drive
Guelph, Ontario
N1G 4M3

Dave Merkley
Board of Directors
YMCA-YWCA of Guelph
130 Woodland Glen Drive
Guelph, Ontario
N1G 4M3

Cc Laura Bovle. Controller



COUNTY OF WELLINGTON

COMMITTEE REPORT

To: Chair and Members of the Social Services Committee
From: Ryan Pettipiere, Director of Housing
Date: Wednesday, June 08, 2016
Subject: **Social Housing Electricity Efficiency Programme (SHEEP)**

Background:

As part of its new Climate Change Strategy Ontario has invested \$10 million from the Green Investment Fund into social housing retrofits to take advantage of the economic opportunities in clean technologies, improve energy efficiency and reduce greenhouse gas emissions.

This funding is targeted to help improve electricity efficiency in approximately 1,300 single social housing homes, which are often found in smaller and rural communities across the province.

Update:

As an eligible social housing service manager the County of Wellington was invited to submit an expression of interest for funding to the province. Based on this submission the County was awarded an amount of \$115,219 under the SHEEP programme.

This funding will be used to improve energy efficiencies in eligible social housing units and buildings in Guelph and Wellington County. Funding will be awarded to eligible housing providers based on a submission of proposal during a public process once funding has been received from the province.

Recommendation:

That Committee receive the report, Social Housing Electricity Efficiency Programme (SHEEP) for information.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'Ryan Pettipiere'.

Ryan Pettipiere
Director of Housing



COUNTY OF WELLINGTON

COMMITTEE REPORT

To: Chair and Members of the Social Services Committee
From: Ryan Pettipiere, Director of Housing
Date: Wednesday, June 08, 2016
Subject: **Survivors of Domestic Violence Portable Housing Benefit Pilot**

Background:

Through the updated Long-Term Affordable Housing Strategy , Ontario is launching a pilot programme to help survivors of domestic violence find safe and affordable housing beyond traditional social housing assistance. Currently, survivors of domestic violence are given priority access to rent geared-to-income (RGI) social housing.

Under the pilot programme, survivors would have access to an additional option to receive a portable housing benefit so they can immediately find housing in their community. A portable housing benefit is a housing allowance provided to a low-income household to help with housing costs. The subsidy gives a household the freedom to choose where to live since it is not tied to a specific unit like most RGI social housing.

The programme will initially be piloted in three communities and eligible service managers have been invited to submit an expression of interest to the province based their ability to pilot the programme.

Update:

Based on the information provided from the province through the Ministry of Municipal Affairs and Housing, staff have worked closely with local Violence Against Women sector organization, Guelph Wellington Women in Crisis (GW WIC) to design a programme proposal and submit this to the province indicating our interest in piloting this initiative in Guelph Wellington. Should funding be obtained for this purpose staff will continue to work with the province and GW WIC to implement and monitor the programme locally.

Recommendation:

That the report Survivors of Domestic Violence Portable Housing Benefit be received by the Committee for information.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Ryan Petti". The signature is fluid and cursive, with a horizontal line extending from the end.

Ryan Petti
Director of Housing



COUNTY OF WELLINGTON

COMMITTEE REPORT

To: Chair and Members of the Social Services Committee
From: Ryan Pettipiere, Director of Housing
Date: Wednesday, June 08, 2016
Subject: **2015 Annual Report for 10 Year Housing and Homelessness Plan**

Background:

This report provides the 2015 Annual Report for the 10 year Housing and Homelessness Plan (HHP) demonstrating the progress made to date in achieving the goals outlined in the HHP throughout year two of implementation. The HHP which represents a comprehensive plan for Housing and Homelessness is administered by the County of Wellington as the Consolidated Municipal Service Manager.

Reporting Requirements:

An important component of the HHP is monitoring progress and overall evaluation of success. Accountability requirements towards achieving the successful implementation of the 8 goals and 38 actions in the HHP are mandated by the province through the Ministry of Municipal Affairs and Housing. Specifically, there is a required accountability to monitor and communicate the outcomes of the HHP on regular basis through an annual progress report and an update to the HHP every 5 years or when other major programme changes occur.

The County's 2015 Annual Report on the HHP demonstrates the outcomes achieved with community partners to reach the desired goals through the actions identified in the plan and the targets used to measure them. This annual report reflects the successes achieved to date and outlines directions for future steps. The format of this Annual Report merges the requirements as outlined by the province for the HHP and the annual report for the subsequent 5 year Homelessness Strategy rather than completing two separate reports as done in 2015.

Summary:

This Social Services Committee report seeks approval of the 2015 Annual Progress Report on the 10 year HHP. The Annual Report as attached will be distributed to the public and the province in order to meet the provincial deadline of June 30th, 2016.

Acknowledgements:

Special recognition is provided to the Planning and Policy Analysts in Housing Services, Mark Poste and in Ontario Works, Diane Tan for their combined efforts in preparation of the Annual Report.

Recommendation:

That the cover report and the attached 2015 Annual Report on the 10 Year Housing and Homelessness Plan be approved.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Ryan Pettipiere". The signature is written in a cursive style with a horizontal line across the middle.

Ryan Pettipiere
Director of Housing



Home

2015 Annual Report
10-Year Housing and Homelessness Plan
2014 Homelessness Strategy



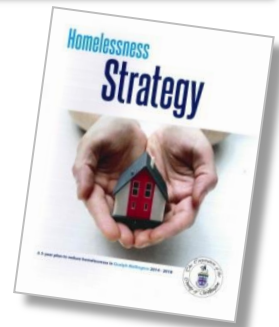
Year 2 Report Background



In close consultation with the community, the County of Wellington developed the 10-Year (2014-2024) Housing and Homelessness Plan (HHP) entitled "**A Place to Call Home.**" The HHP was approved by council in November of 2013 and subsequently released to the community in April of 2014. The community came together with a common vision that "Everyone in Guelph Wellington can find and maintain an appropriate, safe and affordable place to call home."

"Everyone in Guelph Wellington can find and maintain an appropriate, safe and affordable place to call home."

As an extension of the HHP, the County subsequently developed a comprehensive 5 year (2014-2018) **Homelessness Strategy** which was approved in June of 2014. This Strategy informed the required actions to fully address the goals and targets of the HHP within the scope of local homelessness funding and programming.



As the Consolidated Municipal Services Manager (CMSM) for Guelph Wellington, the County has an important leadership role related to system planning, coordination of services, and the development of partnerships in the area of housing and homelessness. Accomplishing the goals of the HHP requires the support of all stakeholders within the housing and homelessness system.

What's Inside:

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Summary	3
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Progress: Goals & Actions Taken	5-7
Measures: HHP Short-Term Impacts	8-10
Homeless Strategy Impacts	10-12
Success Story: Housing First Update	13
Next Steps: Year 3	14-15
Acknowledgements	15
Communication	16

In June of 2015, the County released two annual reports to our community on the progress towards the goals and targets of the HHP and the Homelessness Strategy. The annual reports also identified some next steps for our community to work towards by the end of 2015. After completing these reports, it was found that many of the actions and measures of the reports were similar and that annual reports for subsequent years could be merged. It is the hope



of County staff that the merging of these two reports will create a centralized, concise, and consistent reporting structure for the community that will identify all progress, measures, successes and next steps towards all of the goals for housing and homelessness in Wellington and Guelph. We intend on using this merged annual report for future reporting on the progress and measures of the Social and Affordable Housing Strategy, currently in development by the County of Wellington.

Summary

This annual report highlights the measurement and progress that has been made on the targets and goals of the HHP and the Homelessness Strategy in 2015. Municipal investment has been vital to many of these initiatives, and has been reinforced through Federal and Provincial funding under the Investment in Affordable Housing (IAH) (2014 Extension), Homelessness Partnering Strategy (HPS) and the Community Homelessness Prevention Initiative (CHPI) funding this past year.

The County's annual report on the HHP and Homelessness Strategy is not intended to be an exhaustive account of all housing and homelessness actions that have taken place over the past year. Instead, the focus is on the most significant progress reflecting collaborative, system level initiatives. This year's annual report also includes some actions taken by local community organizations that work towards our community's common vision.

This report includes two success stories which demonstrate innovative and collaborative programming, illustrating how the support from service providers, government, and the community are all integral to ensuring everyone has a place to call home. The Progress section looks at our community's progress towards the 8 goals outlined in the HHP, as well as the Homelessness Strategy. The Measures section of the report shows the impact of the actions taken towards the Short-Term Targets of the HHP and the more detailed targets highlighted in the Homelessness Strategy. The Next Steps section identifies some priorities for the year ahead as part of our commitment to monitor and communicate the progress of the HHP to the community on an annual basis. Finally, the Acknowledgments section identifies those involved in helping our community move towards its common visions and the completion of this report.

Success Story Profile

Michael House

In November 2013, County of Wellington Council approved the allocation of \$600,000 from the Investment in Affordable Housing (IAH) in Ontario Programme funding to a new rental construction project. The capital funding was awarded and an agreement was signed on March 14, 2014 with Michael House Pregnancy Care Centre in Guelph. The agreement was for Michael House to provide safe and supported housing units to its clients: Pregnant or parenting young women, their infants and children.



The affordable housing project located at 187 Bristol Street in Guelph, consists of eight 2-bedroom units for mothers, their infants and children who, in most instances, will move into the apartments from Michael House’s existing residential programme in Guelph. While living at Michael House, the women will be provided with supports and guidance to make plans for their futures. These supports may include acquiring new parenting and life skills, returning to school, seeking employment, and connecting to community services. A large common space and teaching kitchen is located in the building for use by residents. A ninth unit houses on-site “intentional neighbours” two female volunteers that also participate in the supports and provide guidance to the residents. Substantial completion of the project was achieved on September 25, 2015 and the first tenants moved in on October 5, 2015.

Additional Rental Assistance – Supported Rent Supplement

Early on in the development of the Michael House affordable housing project, it was identified that a majority of the identified client base (young pregnant or parenting mothers) would require substantially lower rents than the rents set at 80% of the average market rent as required under the Investment in Affordable Housing in Ontario Programme. In order to address the need for additional rental assistance, Housing Services agreed to support these eight units with rent supplements under a separate programme with operating funding. To best deliver these rent supplements, Housing Services staff developed a new supported rent supplement programme called the Community Agency Supported Unit (CASU) programme. This initiative is very similar to the Community Agency Delivery programme (CAD) which is focused on housing stability, with differences relating to on-site supports which are also being provided.

The CASU programme provides ongoing rent support funding to agencies that are able to provide safe, appropriate housing to their clients, as well as support services to help them address complex housing needs. The CASU programme is funded through Federal/Provincial funding allocated to Rent Supplements under the original Investment in Affordable Housing programme. Michael House Pregnancy Care Centre is the first community agency to be signed on to this programme, and Housing Services staff are looking forward to expanding this rent support model to other agencies in our community and the individuals they serve, subject to availability of funding.



Progress: HHP Goals and Actions Taken



Indicates 2014 Next Steps established in the Housing and Homelessness Plan (HHP) annual report and the Homelessness Strategy annual report that were completed in 2015.

Goal 1 - To help low-income households close the gap between their incomes and housing expenses

- Provided 11 new Housing Allowance subsidies and 11 new Rent Supplements subsidies in 2015.
- ✓ Removed former tenant arrears as a barrier for clients applying to the Centralized Waiting List.
- The Welcome In Drop-In Centre supported 262 individuals with CHPI funds, 133 individuals through United Way funding and 151 individuals from their own funding to help address arrears and credit issues for accessing housing.
- Completed energy audits on all social housing stock units and replaced qualifying appliances with new energy efficient alternatives.
- The Low Income Energy Assistance Programme in partnership with Guelph Hydro has been expanded, saving 108 low-income households over \$32,000 in utility deposits.

Goal 2 - To provide a range of supports to assist people at risk of homelessness to remain housed

- In 2015, the County's rent bank supported 590 community members by paying off arrears to stabilize housing.
- The Housing Stability Programme provided \$416,967 to support 894 people with housing, hydro and fuel related deposits and arrears.
- Investment of \$10,000 to the Salvation Army to assist them in providing new mattresses to low income clients in immediate need.
- Continued to deliver the Senior Support Worker programme in partnership with the Victorian Order of Nurses (VON) and added 89 new social housing units to the existing VON portfolio.
- The County expanded the number of clients for its Housing Community Support Workers who provide a more intensive support structure for those tenants with complex housing needs.
- The County continues to build working relationships and provide information about tenant and landlord rights to private market landlords through semi-annual information sessions.
- ✓ The County brought in staff from the Centre for Addictions and Mental Health to deliver mental health training to 26 front line staff in the Housing Services division.
- Wyndham House outreach staff worked closely with local high schools for early identification of youth at risk of housing loss.



Goal 3 - To offer a comprehensive range of supportive housing options for residents with complex needs due to aging, disabilities, mental health issues and addictions

- ✓ Waterloo Regional Homes for Mental Health Inc. established the Waterloo Wellington Supportive Housing Working Group, a system planning initiative that engages the Wellington Waterloo Local Health Integration Network to improve services, outreach efforts, and system navigation for individuals with mental health and addictions issues.
- The CAD programme has engaged 4 Community Agencies to deliver rent support dollars to 19 clients at risk of homelessness in our community. The agencies are responsible for providing the client with a wrap-around support structure.
- Funding provided for 2 supported housing units in partnership with Family and Children's Services and private landlords.

Goal 4 - To increase the supply and mix of affordable housing options for low- to moderate-income households

- The County continues to contribute annually towards its affordable housing reserve fund for future affordable housing development opportunities.
- Delivered 3 Affordable Rental Housing development sessions to increase the community's capacity to plan and ultimately develop new affordable housing in our community.
- The Investment in Affordable Housing programme funded the development of 9 two-bedroom units for Michael House, which took occupancy in October of 2015.
- ✓ The development of 55 new affordable units at Webster Place approved by County Council and Ministry of Municipal Affairs and Housing. Construction is slated to begin in 2016.
- The County continues to manage the Homeownership Grant Revolving Fund, funding 6 extra grants in 2015 for our community.
- County of Wellington planning staff submitted 4 recommended changes to the County's Official Plan that would make the creation of secondary rental units easier in Wellington County.

Goal 5 - To reduce the length of time and number of people that experience homelessness

- ✓ The Housing First (HF) Programme has supported 15 individuals with access to housing and wrap-around supports in 2015. County Council approved expanded funding and staffing resources, providing the capacity to support up to 30 Housing First clients in 2016.
- In partnership with the Poverty Task Force, the County joined the national 20,000 Homes Campaign and committed to the 2016 National Point in Time Count.
- ✓ Programme development for a Shelter Diversion and Rapid Exit Programme was completed in 2015 which will work to prevent homelessness and assist individuals and families in stabilizing their housing situation.



Goal 6 - To promote practices that make the housing and homelessness system more accessible and welcoming

- ✓ The County of Wellington took part in providing the Ministry of Municipal Affairs and Housing with a community response to the Long Term Affordable Housing Strategy Update.
- The County's Housing Help Centre provided housing system navigation supports to 1,107 community members in 2015.
- East Wellington Community Services has advocated for the development of a community hub for East Wellington.

Goal 7 - To preserve the existing social and affordable rental housing stock

- ✓ The County of Wellington began preparing an end of operating agreement (EOA) for local federal housing providers, and held an EOA workshop with federal housing providers in the fall of 2015.
- The County provided \$489,000.00 in extraordinary capital loans to 2 local housing providers for major capital repairs that helped maintain safe and healthy living conditions for residents.
- An on-going commitment to a robust and long term capital improvement plan for County owned social and affordable housing buildings in Guelph and Wellington, including approximately \$15.2 million in planned investments over the next 5 years for capital improvements and \$2.8 million annually in general maintenance.

Goal 8 - To seize opportunities to turn research knowledge into action

- ✓ Evaluated the County's Housing First Pilot programme and reported back to the community.
- ✓ The County of Wellington, along with numerous service providers, conducted a Point-In-Time (PIT) count in Guelph Wellington to measure homelessness in our community.
- With funding through a national grant from Eva's Initiatives, the County of Wellington in partnership with Wyndham House and the Community Resource Centre commissioned the development of the report "Towards Addressing Youth Homelessness in the County of Wellington" with recommendations driven by youth.
- The City of Guelph has undertaken an Affordable Housing Strategy focused on affordable private sector housing for low and moderate income households. This strategy is intended to complement the 10 Year Housing and Homelessness Plan. A State of Housing Report and Draft Directions Report were released in 2015 that identified 24 draft directions.
- ✓ Started the development of a comprehensive 5 year Social and Affordable Housing Strategy that will act as an implementation plan further addressing the goals and targets of the HHP.
- The County's 2014 and 2015 annual reports show the community how the 10 year housing and homelessness plan and the 2014 Homelessness Strategy have informed our goals and actions over the last year.

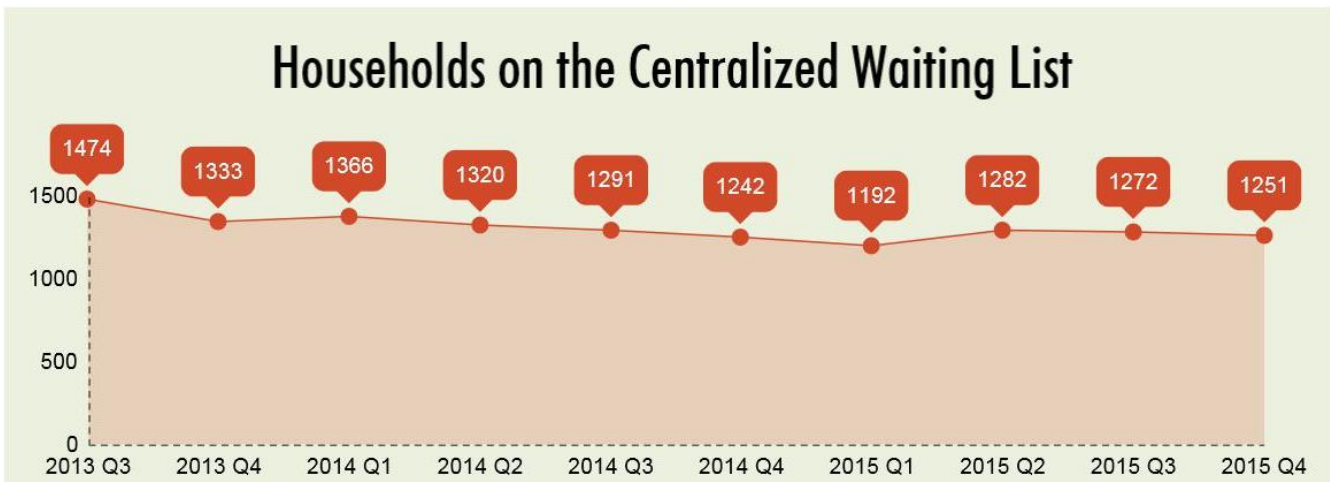
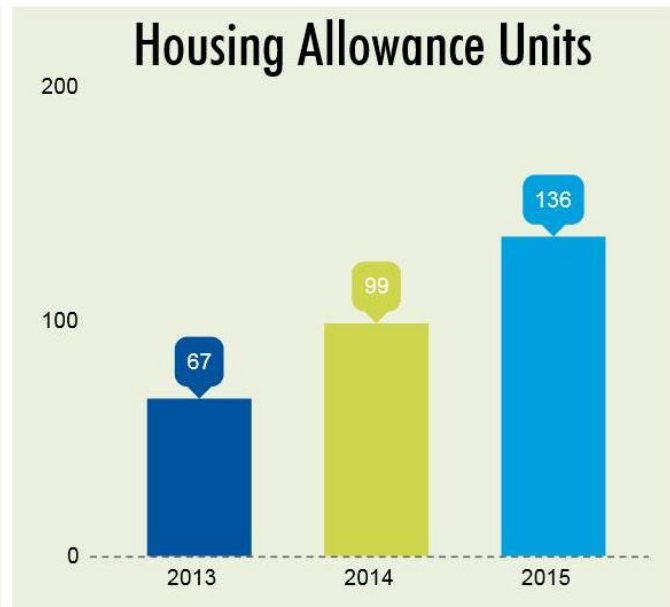
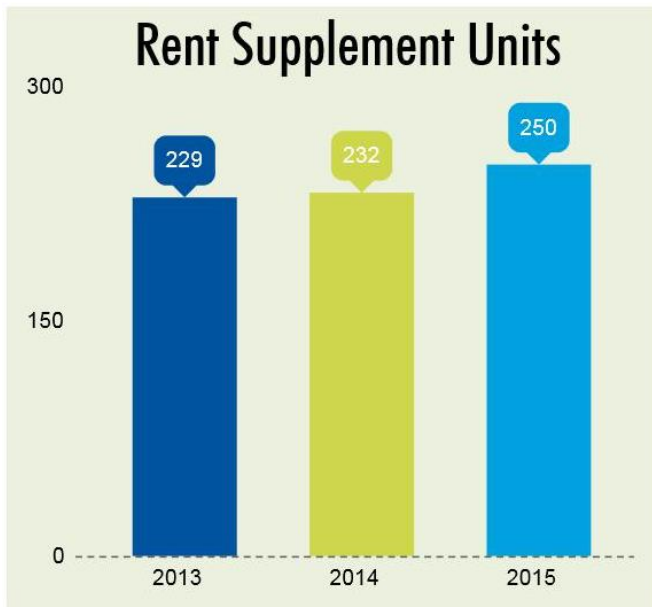


Measures: Short Term Impacts

The Measures section for this year's annual report has been split into two parts. Part 1 measures the impact of actions against the four Short Term Targets identified by the community in the 10 year Housing and Homelessness Plan (HHP). Part 2 measures the impact of actions against the more detailed strategies and targets established in the 2014 Homelessness Strategy.

Part 1: Housing and Homelessness Plan Measures

HHP Short-Term Target 1: Additional allocations for rent supplements or housing allowances

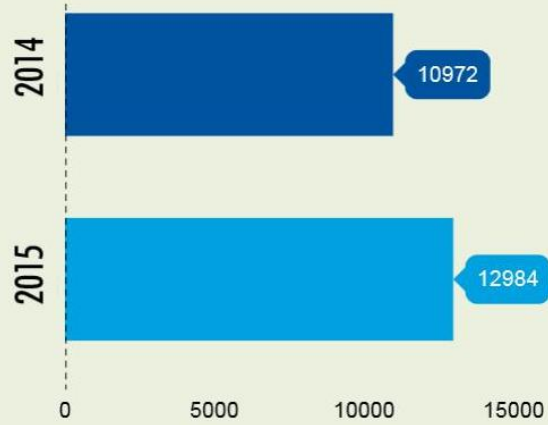


HHP Short-Term Target 2: Increase in the availability of housing outreach/support services

Services and Supports Provided Through the Housing Help Centre



Services and Supports Provided Through the Victorian Order of Nurses in Social + Affordable Housing Stock

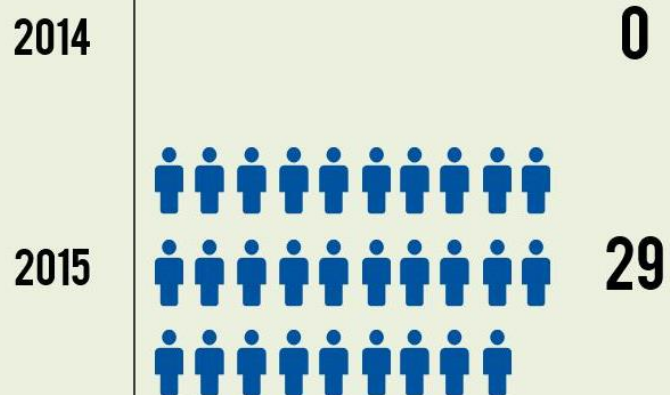


HHP Short-Term Target 3: Shift in funding from emergency shelter beds to eviction prevention and outreach/support programmes and services

New Funding for Housing First + CAD programmes in 2015



Number of Housing First + CAD Participants

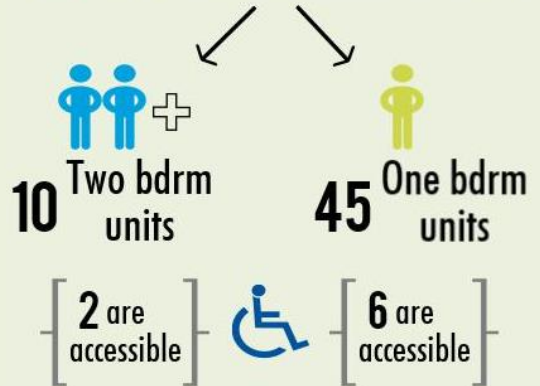


HHP Short-Term Target 4: New funding leveraged and partnerships established to increase the supply and mix of affordable housing



Leveraged **\$8 million** in federal and provincial funding to build Webster Place

55 AFFORDABLE UNITS



Part 2: 2014 Homelessness Strategy Measures

Strategy: Prevention, Shelter Diversion & Support Services

Target: By 2018, the number of accommodation supports and services provided to households at risk of homelessness helping them to retain their housing has increased by 10%

Number of Individuals/Families Supported Through the Housing Stability Programme



Number of Individuals/Families Supported Through the emergency energy fund



Strategy: Housing First

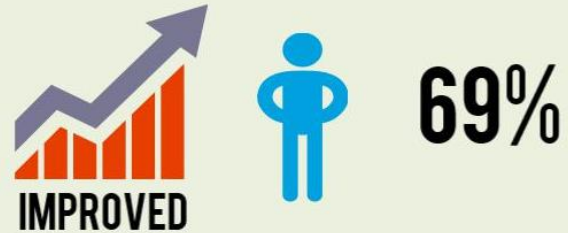
Target: By 2018, 80% of Housing First clients are successful in retaining their housing at their 3-month follow-up

Target: By 2018, 75% of Housing First clients report good or improved quality of life (satisfaction with life and services received)

Housing retention after 3 months
(HF + CAD participants)



Quality of Life Rating After 3 Months (HF participants)



Strategy: Emergency Accommodation

Target: By 2018, there is a 40% reduction of clients in the shelter system per night (10% reduction per year)*

Target: By 2018, the average length of stay at emergency shelters has been reduced and is holding steady at no more than 15 days for individuals and 30 days for families

Average individuals per night in shelters



Average length of stay in shelters**



*A 40% reduction by 2018 is the target number, while a 10% reduction per year serves as a guide

** The data shown previously reflects retroactively updated numbers. Due to issues in HIFIS system-generated reporting, these numbers will not match numbers reported in previous years. Going forward, these numbers represent an up-to-date illustration of emergency shelter use in Guelph Wellington.



Strategy: System Navigation

Target: By 2015, 100% of CHPI-funded programmes are contributing data to HIFIS, and using it to make evidence based decisions

Target: At least one professional development session for service providers related to improving the effectiveness and delivery of homelessness-supported programmes is held per year

HIFIS



All CHPI funded shelters are using HIFIS

In 2016, HIFIS will be available online to allow non-shelter CHPI programmes to start contributing data

Professional Development



In partnership with Wyndham House, the County invested in non-violent crisis intervention training for shelter staff

Staff also underwent HIFIS training



2014 Success Story Profile Update

Ending Homelessness in Guelph Wellington

In February 2015, the County in collaboration with the Welcome In Drop-In Centre launched the Housing First (HF) pilot programme and Community Agency Delivery programme (CAD), which provided participants with immediate access to permanent housing and wrap-around supports. Within the first year of the two programmes, there were 29 individuals in total experiencing complex issues as a barrier to housing that participated in the programme with a dedicated HF worker. For the cohort of participants that completed a full year in HF, we saw reductions in systems interactions, including hospitalization days, shelter bed nights, access of medical crisis services, and days incarcerated.

At the same time, the County of Wellington underwent its second annual Point in Time count on the night of April 15, 2015. The results of this count helped to provide a baseline understanding of our community demographic that was experiencing homelessness.

Next Steps

With a better understanding of homelessness in our community coupled with a successful pilot programme in housing some of the most vulnerable homeless individuals, our community was ready to take the next step. The County of Wellington, in partnership with the Guelph Wellington Task Force for Poverty Elimination (PTF) aligned with two national efforts to end homelessness. The first, Homelessness Partnering Strategy's (HPS) Point in Time (PiT) Count will



help to enumerate individuals experiencing homelessness in our community. This effort is supported and funded through the Government of Canada. The second, 20,000 Homes Campaign is supported through the Canadian Alliance to End Homelessness. This is a national movement to house

20,000 of the most vulnerable people in Canada experiencing homelessness. This campaign will help our community identify and understand individual experiences of homelessness and contribute to a by-name list outlining those with highest acuity, or vulnerability. With this list and the appropriate housing interventions in place, such as Housing First, we aim to house the most vulnerable members in our community experiencing homelessness. We also look forward to an expansion of the Housing First programme, with an additional dedicated Housing First worker to take on 15 more participants in the coming year. Through these commitments, we look towards coming together with our community to end homelessness in Wellington County.



HHP Year 3 (2016) Next Steps:

Strategic/System Planning

- The County plans to release a comprehensive 5 year Social and Affordable Housing Strategy which started development in 2015.
- Continued communication with the City of Guelph on the development of its Affordable Housing Strategy.

Affordable Housing Supply Development

- The County plans to release an affordable rental housing development guide on its website to help inform and build the community's capacity to develop appropriate, safe, and affordable housing options.
- The County will be releasing a development of Affordable Rental Housing Expression of Interest to the community in hopes to build a list of suitable affordable housing development proposals for consideration of partial funding, should new funding opportunities be released from the Federal and/or Provincial governments.
- Start construction on Webster Place, a new 55 unit affordable rental building being developed by the County of Wellington in the Township of Centre Wellington.

Housing Initiatives

- To further address arrears as a barrier to social and affordable housing tenants in the County of Wellington's directly managed units.
- Pilot the Community Justice Initiative (CJI) programme at a social housing building in Guelph, as a new way to address and mediate tenant conflicts before they lead to possible evictions.
- Conduct Building Condition Audits (BCA's) at all social housing buildings in Wellington and Guelph, to determine the state of the major building components throughout the housing stock and to establish an up-to-date list of priority projects for future investment.
- Leverage any Federal and/or Provincial funding opportunities to address priority social and affordable housing stock renovations, revitalization, and energy efficiency upgrades.

Homelessness Initiatives

- Evaluate the impact of the Shelter Diversion and Rapid Exit Programme at all emergency shelters in preventing homelessness and in assisting individuals and families in stabilizing their housing situation.
- Expand and continue to monitor the impact of the Housing First Programme and provide ongoing funding to the programme through 2017.
- Engage with our community partners to implement a coordinated intake and assessment process for the emergency shelter system with real access to data through the Homeless Individual and Families Information System (HIFIS).



- Implementing the supporting infrastructure for the coordinated use of the Homeless Individuals and Families Information System (HIFIS) across all CHPI-funded programmes in order to make evidence based decisions. This next step was also stated in the 2014 annual report.

Research & Collaborations

- Partner with the Poverty Task Force to lead the 20,000 Homes Campaign. As a part of this process, the Vulnerability Index – Service Prioritization Decision Assistance Tool (VI-SPDAT) will be piloted locally as we work towards the establishment of a coordinated assessment process and more effective solutions across the Homelessness System.
- Conduct an annual homelessness enumeration process to inform local efforts to end homelessness.
- Work in partnership on the implementation of a Collective Impact approach towards the implementation of a local Rural Youth Homelessness Action Plan.

Acknowledgements:

We would like to thank Warden George Bridge, the County of Wellington Council, and Social Services Committee both past and present, for their ongoing support for housing in our community. The development of the Housing and Homelessness Plan, our success stories, and many of the actions taken in the past year could not have happened without the strong commitment and support from agencies and key stakeholders in our community. We hope the partnerships developed through the creation of the Housing and Homelessness Plan will help the residents of Guelph and Wellington see the positive impacts that having a place to call home can have on a household.

Special Thanks:

At the end of April in 2016, a pillar in our community, Sister Christine Leyser, moved away from our community to continue serving the Loretto Sisters in her new home of Toronto. Sister Christine has had an enormous impact on the most vulnerable in our community through her nearly 33 years of leadership at the Drop-In Centre. In 2008, she was named to the Order of Canada for her work in our community. Sister Christine has had a major impact on the development of our community's Housing and Homelessness Plans and has helped numerous people in Guelph and Wellington find and maintain an appropriate, safe, and affordable place to call home. Sister Christine's good work will continue on at the Drop-In Centre through the staff and volunteers that she has brought in over the years and we wish her luck in this next chapter of her life.



Communication:

The County of Wellington will work to distribute this annual report to the community through presentations at local community tables and through the County’s website. This report will also be sent to the Ministry of Municipal Affairs and Housing as part of the County’s commitment to report annually on our progress toward goals and targets established by the community on the 10 year Housing and Homelessness Plan and Homelessness Strategy.

Contact Us:

We would like to hear from you. For any questions or feedback, please contact someone from the 10 Year Housing and Homelessness Plan Annual Report project team:

Ryan Pettipiere Director of Housing Services T: 519.824.7822 x 4040 E: ryanp@wellington.ca	Stuart Beumer Director of Ontario Works T: 519.837.2600 x 3065 E: stuartb@wellington.ca
Mark Poste Housing Planning and Policy Analyst T: 519.824.7822 x 4090 E: markpo@wellington.ca	Diane Tan Social Planning and Policy Analyst T: 519.837.2670 x 3520 E: dianet@wellington.ca





COUNTY OF WELLINGTON

COMMITTEE REPORT

To: Chair and Members of Social Services Committee
From: Eddie Alton, Social Services Administrator
Ken DeHart, County Treasurer
Date: Wednesday, June 08, 2016
Subject: **Michael House Pregnancy Care Centre Tax Exemption**

Background:

The County of Wellington and the City of Guelph have a strong commitment to provide affordable housing to residents in need and both municipalities have worked together to help make the Michael House project a success.

Michael House Pregnancy Care Centre ("Michael House") at 185-187 Bristol Street in Guelph provides a short term home for young women who are either pregnant or have an infant and are in need of housing. A major construction project began in 2013 to add 9 residential housing units to the facility. The County of Wellington approved the allocation of \$600,000 from the Investment in Affordable Housing in Ontario Programme for 8 of the housing units and entered into a Municipal Capital Facilities Agreement dated March 14, 2013. As well, the City of Guelph entered into a Municipal Incentives Agreement with Michael House to provide relief for construction related fees and charges.

At this time, the Michael House project is substantially complete and occupied. As the Consolidated Municipal Service Manager, the County of Wellington would like to provide Michael House with property and education tax exemptions. The City of Guelph supports this request and will be reporting to their Council in July.

In order to provide the exemption from taxation for municipal and school purposes, the County must pass a specific By-Law under Section 13 of the Municipal Housing Facilities By-Law Number 4548-03 providing for exemption from taxation for municipal and school purposes.

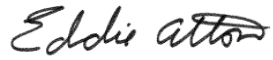
As required, the Municipal Housing Facilities By-Law includes a definition of affordable housing as "a municipal housing facility in which the rent for each unit size is less than or equal to the average rent" and all 9 housing units at Michael House meet this definition and therefore qualify for the proposed tax exemption.

Upon the passing of this by-law, the County Clerk must provide a written notice of the contents of the by-law to the Municipal Property Assessment Corporation and the Secretary of any affected school board(s) and the Clerk of the City of Guelph in order for the property tax exemption to come into effect.

Recommendation:

That the By-law exempting Michael House Pregnancy Care Centre from taxation for municipal and school purposes be approved.

Respectfully submitted,



Eddie Alton
Social Services Administrator



Ken DeHart, CPA, CGA
County Treasurer

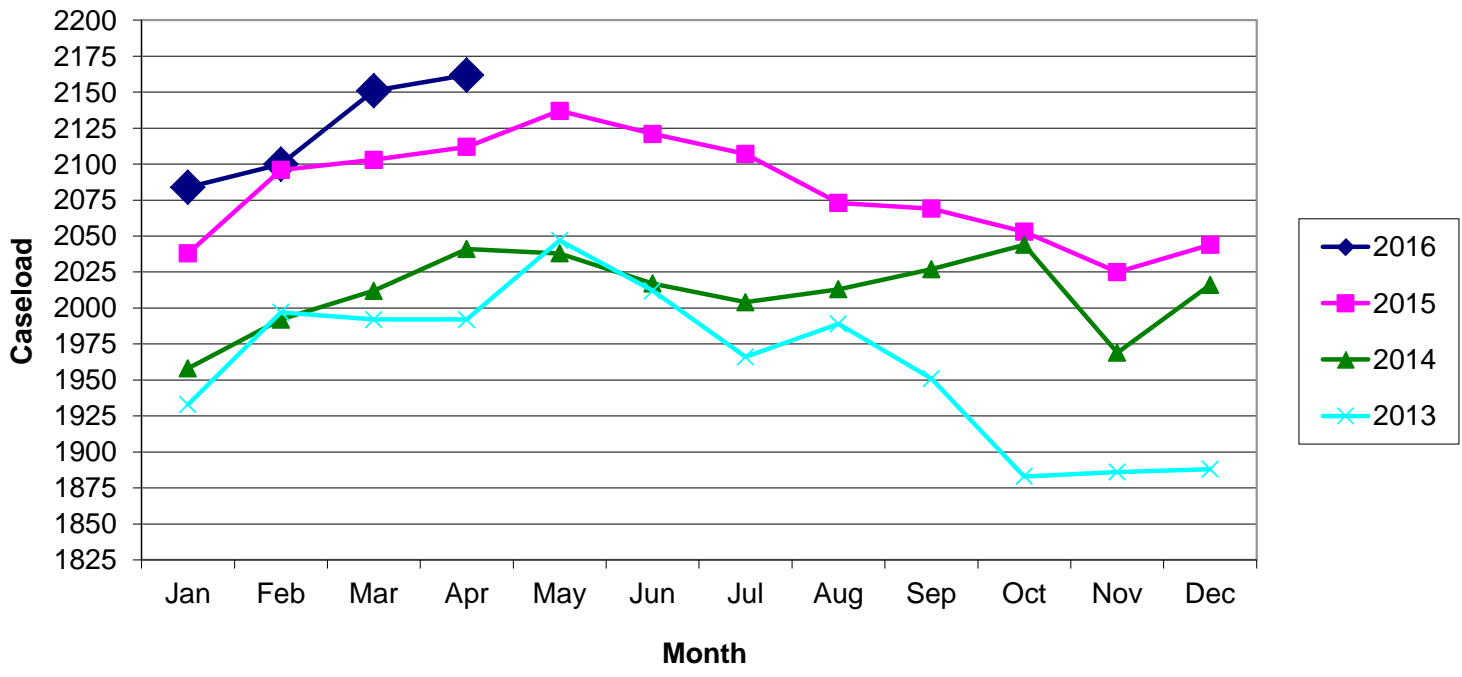
County of Wellington - Ontario Works



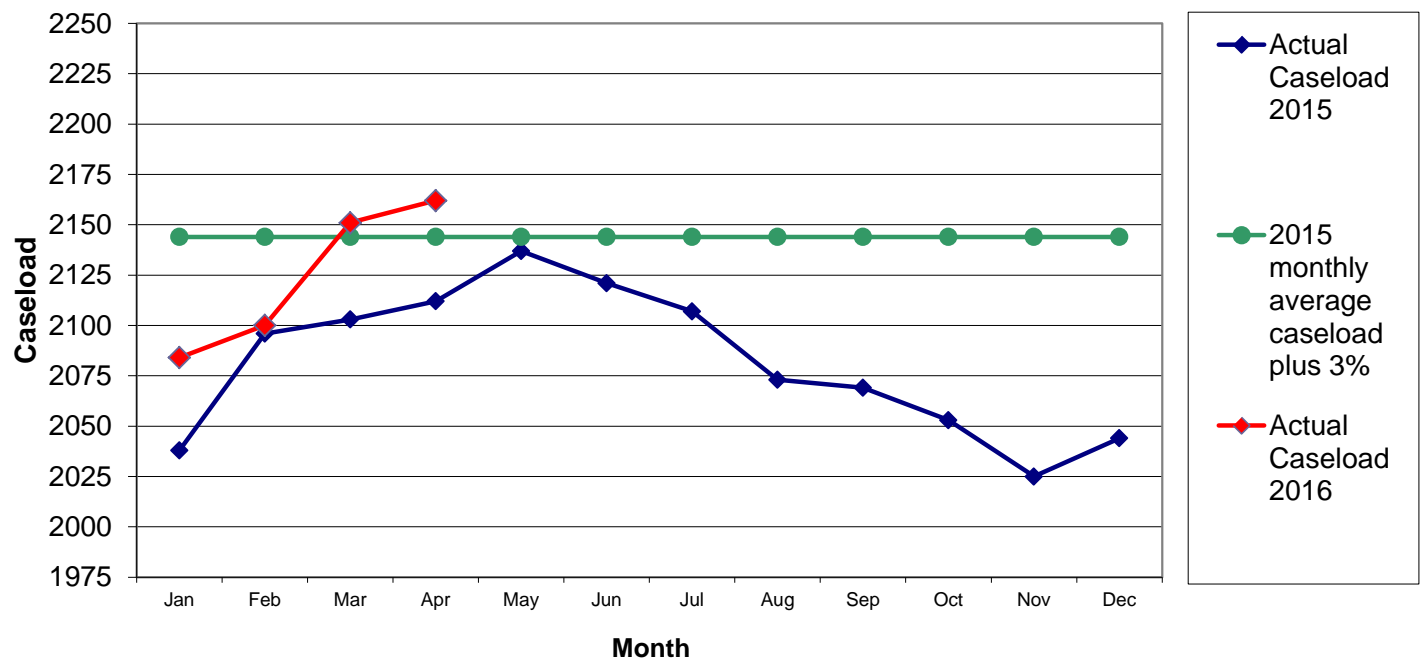
2013-16 County / City Caseload

Total caseload	2013	2014	2015	2016	Change From Previous Month		Change From Previous Year	
					Cases	%	Cases	%
January	1,933	1,958	2,038	2,084	40	2.0%	46	2.3%
February	1,997	1,992	2,096	2,100	16	0.8%	4	0.2%
March	1,992	2,012	2,103	2,151	51	2.4%	48	2.3%
April	1,992	2,041	2,112	2,162	11	0.5%	50	2.4%
May	2,047	2,038	2,137					
June	2,012	2,017	2,121					
July	1,966	2,004	2,107					
August	1,989	2,013	2,073					
September	1,951	2,027	2,069					
October	1,883	2,044	2,053					
November	1,886	1,969	2,025					
December	1,888	2,016	2,044					
Total	23,536	24,131	24,978	8,497				
Average	1,961	2,011	2,082	2,124			43	2.1%

Total County and City Ontario Works Caseload - January 2013 to April 2016



Total County and City Ontario Works Caseload Budget/Actual Comparison





To: Chair and Members of the Social Services Committee
From: Lori Richer, Special Services Manager
Date: Wednesday, June 08, 2016
Subject: **20,000 Homes Campaign Update**

Background:

The County of Wellington (the County) and the Guelph & Wellington Task Force for Poverty Elimination (PTF) are working in partnership to lead the local 20,000 Homes Campaign. At key intervals of the campaign updates will be provided to the Social Services Committee and County Council. The 20,000 Homes Campaign is a national movement of communities working together to permanently house 20,000 of Canada's most vulnerable homeless people by July 1, 2018. The campaign is driven by the Canadian Alliance to End Homelessness and is being led locally in over 28 communities across Canada. Additional information about the campaign can be found at the website www.gw20khomes.ca.

Registry Week Preliminary Results

A key beginning phase of the 20,000 Homes Campaign is Registry Week. Registry Week was held in Guelph and Wellington from April 25th to April 27th. Over 125 volunteers administered a health and wellbeing survey with those experiencing homelessness. The information will be used to help prioritize and house our most vulnerable community members.

Preliminary results of Registry Week are included as an attachment to this report. Overall the results of Registry Week are consistent with previous Point in Time Count data but provide a much more detailed picture of homelessness locally. A detailed report of Registry Week outcomes is being developed and will provide the community with valuable information on the overall make-up and needs of the homeless population.

Next Steps – Phase II of the Campaign:

The completion of Registry Week marked the end of the first phase of the campaign. Phase II (June 2016 – July 1, 2018) will focus on developing and carrying out a strategy to help find, establish and retain housing for those identified during Registry Week. The information from Registry Week will also be used to understand the big picture of homelessness locally so that we can plan and prioritize resources and educate the broader community.

The final strategy for moving forward is currently under development by the 20,000 Homes Leadership Committee, however the interim strategy has organized actions under the following categories:

- The List - ongoing management of the Registry Week list of homeless individuals and families
- Finding Housing
- Maintaining Housing
- Advocacy and Awareness

The Leadership Committee has also established a local target of housing 30 of the most vulnerable homeless individuals in our community within 6 months of Registry Week. As part of supporting this goal, the County will be expanding supports to Housing First programmes. The Leadership Committee will continue to develop and provide oversight to the community strategy moving forward and will establish new campaign targets every six months.

Attachment:

Infographic entitled “2016 Registry Week Results”, released May 30, 2016. Developed by Randalin Ellery, Coordinator, Guelph & Wellington Task Force for Poverty Elimination.

Financial Implications

Costs related to the administration of the 20,000 Homes Campaign will be funded within the projected 2016 - 2018 homelessness programme budgets.

Recommendation:

That report OW-16-05 20,000 Homes Campaign Update be received for information.

Respectfully submitted,



Lori Richer
Special Services Manager



2016 REGISTRY WEEK RESULTS

GUELPH-WELLINGTON 20,000 HOMES CAMPAIGN / 2016

What is Registry Week?

Registry Week was held in Guelph-Wellington from April 25th to April 27th. During these 3 days, volunteers administered a health and wellbeing survey with those experiencing homelessness. The information is being used to help prioritize and house our most vulnerable community members.

294

individuals were found to be experiencing homelessness in Guelph-Wellington during Registry Week



70%

ADULTS

30%

YOUTH
(16 - 24 years old)

THE AVERAGE AGE OF PEOPLE EXPERIENCING HOMELESSNESS WAS 35 YEARS

18

CHILDREN (UNDER 16) WERE LIVING WITH THEIR PARENTS / GUARDIANS



WHERE DO YOU SLEEP MOST FREQUENTLY?

44%
COUCH SURFING

13%
UNSHELTERED

10%
OTHER
(varies, hospital, don't know, declined to answer)

28%
EMERGENCY SHELTER

6%
OWN APARTMENT
(recently evicted)

22%
IDENTIFIED AS ABORIGINAL OR HAVE ABORIGINAL ANCESTRY



THREE MAIN REASONS PEOPLE HAVE LOST THEIR HOUSING:

34% HAVE A CHRONIC HEALTH ISSUE

35% HAVE LOST HOUSING BECAUSE OF A MENTAL HEALTH ISSUE OR CONCERN

34% HAVE BEEN KICKED OUT OF WHERE THEY'RE STAYING BECAUSE OF DRINKING OR DRUG USE

30% FAMILY CONFLICT OR VIOLENCE

28% HOUSING ISSUES
(eviction, unsafe housing conditions)

16% INCOME
(job loss, unable to pay rent)

26% MOVED TO GUELPH-WELLINGTON IN THE PAST YEAR



59% AVOID GETTING HELP WHEN SICK OR NOT FEELING WELL



58% MALE
 41% FEMALE
 0.5% TRANS-GENDER
 0.5% GENDER FLUID



Guelph-Wellington has joined 28 other communities from across Canada as part of the 20,000 Homes Campaign, a powerful nationwide campaign that aims to permanently house 20,000 of Canada's most vulnerable homeless people by July 1, 2018. This is a grassroots movement powered by community volunteers and we need your help. Connect with us to learn how to get involved:

Supported by the Guelph & Wellington Task Force for Poverty Elimination and the County of Wellington.



www.GW20khomes.ca



www.facebook.com/GW20khomes



info@gwpoverty.ca



[@gwpoverty](https://twitter.com/gwpoverty)



To: Chair and Members of the Social Services Committee
From: Eddie Alton, Social Services Administrator
Date: Wednesday, June 8, 2016
Subject: **Federal Provincial Housing Funding**

Background:

Housing and Homelessness has received a lot of attention at both the Federal and Provincial Government levels and funding was included in the 2016/17 budgets and beyond. In the 2016/17 Federal Budget, \$2.3 billion in funding has been dedicated towards housing and homelessness prevention over the next two years as well as a commitment to work with provinces and territories to develop a National Housing Strategy. The 2016/17 Ontario Budget has an investment of \$178 million over three years, making a long-term commitment to stable funding that will continue the transformation of the housing system. These investments are for various programmes and the details are still being worked on.

Report:

In anticipation of the potential opportunity for additional funding being available for housing, especially if there are requirements to be shovel ready within a short time frame, staff have put various actions in place in order to respond quickly once funding announcements are made. Please note that the guidelines and funding amounts are unknown at this time and once clarification is provided it will assist us in the selection process.

Examples of some of the strategies in preparation are:

- Workshops were held with individuals interested in developing new affordable rental housing to ensure that they were aware of the key components involved in developing units and to build capacity of local groups and organizations towards developing appropriate, safe and affordable housing for individuals to call home.
- Attendance at a variety of workshops, meetings, conferences in order to stay current on Ministry strategies and to meet with various organizations and developers to advise them of potential changes being discussed.
- Prepare an Expression of Interest to determine potential interested parties in applying for funding and building new units. This expression of interest will be sent to each municipality in the County and the City of Guelph, individuals that attended the workshops, those that applied in the last round of funding as well as anyone who has contacted us. We will be asking for when would the project start, if the zoning is in place and if not, when by, the number of units to be built, the targeted resident groups, etc.

- An Affordable and Social Housing Implementation Strategy for 2016 – 2021 that commenced in September 2015 is nearing completion which is a companion piece to A Place to Call Home – the 10 Year Housing and Homelessness Plan for Guelph Wellington. This document identifies specific strategies to address affordable and social housing and sorts them into three phases, short, medium and long-term. The document was completed with the assumption that new investments in affordable and social housing are forthcoming from upper levels of government. An in-depth review of an assortment of housing and homelessness plans, recent policy documents and research reports on supportive, social and affordable housing, as well as conversations held with staff, other service managers, and community stakeholders all contributed to the development of the strategy.

Due to a large portion of the funding being allocated for the period 2016/17, we anticipate that there will be a short turnaround time in order to respond and confirm the County's interest in accepting these funds and entering into agreements. In order to ensure that we can respond, a request is being made for the CAO to be authorized to approve and enter into any agreements subject to the County's legal counsel approval. This will be used when there is insufficient time to bring the information to Committee or Council for approval.

Recommendation:

That Report AD-16-03 be received for information; and

That the CAO be authorized to execute any agreements and ancillary documents required to fully commit the County of Wellington's Investment in Housing and Homelessness Prevention from the Federal or Provincial Governments in a form satisfactory to the County's legal counsel.

Respectfully submitted,

Eddie Alton
Social Services Administrator