



The Corporation of the County of Wellington Information, Heritage and Seniors Committee Agenda

September 7, 2016

Wellington Terrace

Boardroom

Members: Warden Bridge; Councillors Black (Chair), Anderson, Driscoll, Watters; Lucia Costanzo, Jennifer Dixon, Janice Sheppard, Walter Trachsel

	Pages
1. Call to Order	
2. Declaration of Pecuniary Interest	
3. Museum and Archives	
3.1 Museum and Archives Financial Statements as of July 31, 2016	3 - 4
3.2 WCMA 2016 Summer Highlight Report	5 - 17
3.3 Circa Newsletter - September 2016	18 - 19
4. Seniors	
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4.2 Proposal Award- Pharmacy Services for Residents	22 - 24
4.3 Temporary Support for St. Joseph's Day Programme - Verbal	
4.4 Quality Report	25 - 28
4.5 Moment of Excellence - Verbal	
5. Recess until 6:00 pm	
6. Library Board	
6.1 Declaration of Pecuniary Interest	
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6.3 Aboyne Library Construction Project Discussion	
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6.6.3 The Next Chapter, August 2016 Edition of the Library Newsletter 44 - 45

7. Closed Meeting

8. Rise and Report

9. Adjournment

Next meeting date October 12, 2016, or at the call of the Chair.



County of Wellington
Museum & Archives at WP
Statement of Operations as of
31 Jul 2016

	Annual Budget	July Actual \$	YTD Actual \$	YTD Actual %	Remaining Budget
Revenue					
Grants and Subsidies	\$52,300	\$0	\$0	0%	\$52,300
Licenses, Permits and Rents	\$58,000	\$5,095	\$38,759	67%	\$19,241
User Fees & Charges	\$69,000	\$10,190	\$67,654	98%	\$1,346
Sales Revenue	\$7,200	\$738	\$4,081	57%	\$3,119
Other Revenue	\$5,000	\$0	\$293	6%	\$4,707
Total Revenue	\$191,500	\$16,023	\$110,788	58%	\$80,712
Expenditures					
Salaries, Wages and Benefits	\$1,431,400	\$126,523	\$842,518	59%	\$588,882
Supplies, Material & Equipment	\$143,800	\$18,498	\$68,736	48%	\$75,064
Purchased Services	\$393,500	\$34,134	\$213,023	54%	\$180,477
Transfer Payments	\$5,000	\$0	\$0	0%	\$5,000
Insurance & Financial	\$17,800	\$1	\$17,276	97%	\$524
Internal Charges	\$0	\$60	\$60	0%	\$(60)
Total Expenditures	\$1,991,500	\$179,216	\$1,141,613	57%	\$849,887
NET OPERATING COST / (REVENUE)	\$1,800,000	\$163,193	\$1,030,825	57%	\$769,175
Transfers					
Transfer to Capital	\$130,000	\$0	\$130,000	100%	\$0
Total Transfers	\$130,000	\$0	\$130,000	100%	\$0
NET COST (REVENUE)	\$1,930,000	\$163,193	\$1,160,825	60%	\$769,175



County of Wellington

17-August-2016

Museum & Archives at WP Capital Work-in-Progress Expenditures By Departments All Open Projects For The Period Ending July 31, 2016

	Approved Budget	July Actual	Current Year	Previous Years	LIFE-TO-DATE ACTUALS		
					Total	% of Budget	Remaining Budget
Groves Hospital Grant	\$3,882,000	\$742	\$2,857	\$2,441,659	\$2,444,516	63 %	\$1,437,484
WP& Artifact Storage Buildings	\$730,000	\$0	\$0	\$206,736	\$206,736	28 %	\$523,264
Commons Development	\$100,000	\$0	\$0	\$0	\$0	0 %	\$100,000
WP Generator & Coal Room	\$400,000	\$0	\$152,435	\$111,726	\$264,162	66 %	\$135,838
Rehabilitation of WP Lands	\$264,000	\$4,523	\$4,523	\$0	\$4,523	2 %	\$259,477
Nicholas Keith Kitchen Reno	\$30,000	\$0	\$0	\$0	\$0	0 %	\$30,000
Digitization Well Ad 69-pres	\$25,000	\$0	\$0	\$0	\$0	0 %	\$25,000
Museum Accessible Washrooms	\$100,000	\$5,693	\$6,711	\$0	\$6,711	7 %	\$93,289
Total Museum & Archives at WP	\$5,531,000	\$10,959	\$166,526	\$2,760,122	\$2,926,648	53 %	\$2,604,352



COUNTY OF WELLINGTON

COMMITTEE REPORT

To: Chair and Members of the Information, Heritage and Seniors Committee
From: Janice Hindley, Administrator, Wellington Place, Museum and Archives
Date: Wednesday, September 07, 2016
Subject: **WCMA 2016 Summer Highlights**

Background:

June, July and August 2016 saw some wonderful donations, excellent programming, and continued work on projects both at the WCMA and outreach in our communities. Below are some highlights from curatorial, archives and programming.

Please enjoy the photos attached to the end of this report.

Curatorial

1877 Barn

Some of the farm equipment artifacts were exchanged for others in the collection to add variety to the top floor of the Barn. Patty Whan created a mock grain pile in the granary as well as completing boxed displays of grains requested by Programming staff. The stable walls and ceiling were whitewashed in July. We have been working with The Freeman Company of Rockwood to reproduce Beatty stable equipment (stanchions, manger dividers, pen walls and gates etc) circa 1937-1940 (to be installed in late autumn). Susan Strachan Johnson of Everton has created two life-size workhorse models which will be installed before Harvest Home Festival on Friday, September 23.

Wellington County Collects Exhibits

Wellington County Collects has been an extremely popular exhibit series that features the collections of private individuals from Wellington County. This summer, the series featured the collection of Alexandria Cooke of Palmerston's 500 ponies (with accessories) on display in a child friendly, interactive area. **My Little Pony Spa Day** on July 20 was a great success with over 200 children and their ponies in attendance.

The other exhibit featured four John Deere collectors from across the County that were invited to display their favourites, including a snowmobile suit, tractor models, bicycles and pedal cars.

Palmerston Railway Station Museum

Curatorial staff were involved with assisting the Palmerston railway committee with the refurbishment of the museum, including attending meetings, providing scale drawings of the interior, assisting with

layouts, providing cleaning and conservation services, and assisting with descriptive panels and exhibit themes.

Loan to Scouts Canada

At the end of July at the Guelph Lake conservation site, hundreds of cub scouts gathered to celebrate 100 years. We loaned them a large collection of cub and scout material and a number of objects and printed materials for the display. We also provided and dressed three mannequins for the event.

Insights

The 37th annual juried art show was very successful, with about 300 submissions and 65 pieces selected for the exhibit. Over 125 people attended the opening.

Donations

Interesting donations included:

- World War I medals awarded to James B. Grieve of Eramosa Township and Robert Thomas Conlan of Guelph who enlisted February 1916 and joined the 153rd (Wellington) Battalion.
- A quilt was sent from British Columbia that was made, circa 1925, from pajamas worn by Brian Thorpe (grandfather of donor) who had died of TB in 1920. Brian and Catherine Thorpe owned a hardware store at Glen Allan, Peel Township.
- Upholstered wooden chair was used by the Palmerston Town Council, from 1903-1999. It was reupholstered at an unknown date by Bruce Nethercott of Bruce Upholstery, R.R. 2 Listowel. It was on display at the Palmerston Railway Heritage Museum until 2016, when it was transferred to the Wellington County Museum and Archives.
- From new Hillsburgh library site, a complete Beatty wooden and metal hand pump; a 1950s turquoise kitchen stove; and, a cast iron bell (circa 1990s)
- 1950s chiropractor's table and side-buttoned coat from the Dr. Grant Armstrong estate who practised in Fergus from 1951 to 1990s.

Archives

Archives staff provided outreach programmes at the Mount Forest Library, the Guelph Heritage Committee, and at the Heritage Tent at the Fergus Scottish Festival.

Interesting donations included:

- Ellis Chapel and Puslinch Lake documents and photographs, 1888-2015.
- Puslinch Lake photographs, digital scans on CD, ca. 1890-1990.
- Skeoch family photographs, West Garafraxa Twp., ca. 1890.
- Historical businesses located at 107 Geddes Street, Elora, [present location of Elora Brewing Company] account journals, medical prescription logs, delivery logs, receipts, and invoices, 1883 - 1977, 2016.
- Maurice E. Wideman, 30th Wellington Rifles, Boer War Diary, South Africa, 1900-1901.
- Palmerston sports and social club records, 1893-2013.
- Midwestern Regional Centre, Palmerston, newsletters, photos, 1963-1998.

- William Holman, employee receipts and work-related papers, Beatty Bros. Limited and GSW, 1862 - 1981, 2016.
- Bayko family photographs and real estate brochure, Hillsburgh, 1978-2015.
- Township of Wellington North, photographs, ca.1910-1999.
- West Luther Township municipal records, 1938-1998.
- Arthur Township municipal records, 1949-1999.
- Arthur Village municipal records, 1895-1999.
- Town of Mount Forest municipal records, 1879-1999.
- Township of Wellington North, Transition Board records, 1997-1998.
- James Broadfoot Grieve (1889-1953) military portrait, Eramosa Township, ca. 1917 James Broadfoot Grieve was born on 04 October 1889 or 1890 to John and Mary Grieve (nee Miller) of Eramosa Township, where he grew up. In 1916 he enlisted with the Canadian Expeditionary Force in Guelph. At time of enlistment, he described himself as Captain of the 30th Wellington Rifles. Grieve served overseas as Captain, and when the 153rd was disbanded, served as Major in the British Army. Grieve spent a year with the British Army in Germany, after the end of the War. In 1920, Grieve returned to Canada and lived in Guelph where he became a partner in the Doughty grocery business, then worked as an insurance agent. He married Gladys Beryl Felker (1892-1985) of Fergus in 1925 and they lived in Fergus, though Grieve maintained an insurance office in Guelph. By 1927 Grieve was serving as the Secretary of the new Fergus Arena. For several years Grieve worked as an agent for the Confederation Life Insurance Company, eventually becoming district manager. In the 1930s, Grieve and his wife moved to Kitchener, and later to Waterloo. James Broadfoot Grieve passed away in Waterloo on 21 January 1953. He is buried in Woodlawn Cemetery, Guelph.
- Hillsburgh Baseball Team, photograph, ca. 1890-1910.
- Village of Elora municipal records, 1869-1998.
- Town of Fergus municipal records, 1944-1998.
- Nichol Township municipal records, 1947-1998.
- Pilkington Township municipal records, 1947-1998.
- West Garafraxa Township municipal records, 1950-1998.
- Church of St. John the Evangelist Anglican Church, Elora, ledgers, 1923-1984.
- Ada Currie / Mrs. T.P. Smith / Everton Women's Institute, handwritten and printed materials
- Freda Caroline Weigel and Carl Hill family records, Clifford, 1912-1986.
- Dr. E. Grant Armstrong (1925-2016), chiropractor of Fergus, records, 1951-2016.
- Mimosa Disciple Cemetery records, Erin Township, Concession 2, Lot 28, 1889-2014
- Wellington County Library System slides, ca. 1970-1989.

Programming

July Art Workshops

Very successful again this summer; the entire month of July was devoted to art workshops held in the Aboyne Hall and Nicholas Keith Room. Week long and weekend workshops were available. A total of 128 students took part, and our revenue was over \$8,000.00.

Outdoor Concerts (6 concerts held on Thursday evenings in July and August)

Continue to be very popular with an average of 70 people attending each concert. Concerts are held in the Barn or on the front lawn of the Museum. Music ranged from Kieran Ballah and the best of Elvis to the Fergus Pipe band to the Royal City Saxophone Quartet. Admission is by donation for these concerts, and we find people to be quite generous.

Summer Pleasures (drop in family activities every Wednesday afternoon in July and August)

Over 600 people enjoyed a variety of programmes including a “My Little Pony Spa”, “Magic in the Barn”, “Teddy Bear Picnic” and “John Deere Daze.”

Festivals

Doors Open

The medical theme this year for Doors Open was a great fit for the Poor House story as Dr. Groves was the physician here for decades at the House of Industry. Over 240 people attended, and we featured Dr. Groves stuffed pet parrot “Polly”, embalming equipment, and the Nicholas Keith room was set up as its original role as the hospital wing at the House of Industry.

Antique and Classic Car Show

Hot and humid day! Over 380 people came out Sunday afternoon to enjoy 104 antique and classic cars, a BBQ and musical entertainment provided by 12th Line (classic rock) featuring our very own County Councillor, Gary Williamson, making his debut!

Recommendation:

That the WCMA 2016 Summer Highlights report be received for information and forwarded to County Council.

Respectfully submitted,



Janice Hindley
Administrator, Wellington Place, Museum and Archives



July Art Workshop



Wilber the Magician



Royal City Saxophone Quartet entertains in the Barn



Fergus Pipe Band, Outdoor Concert



41st annual Antique and Classic Car Show on the front lawn



12th Line Classic Rock Band entertains at the Car Show – do you recognize the guitar player in the blue shirt on the right???



Mind Your Manners Tea Party



The OVC set up a booth to “fix” teddy bears at the picnic



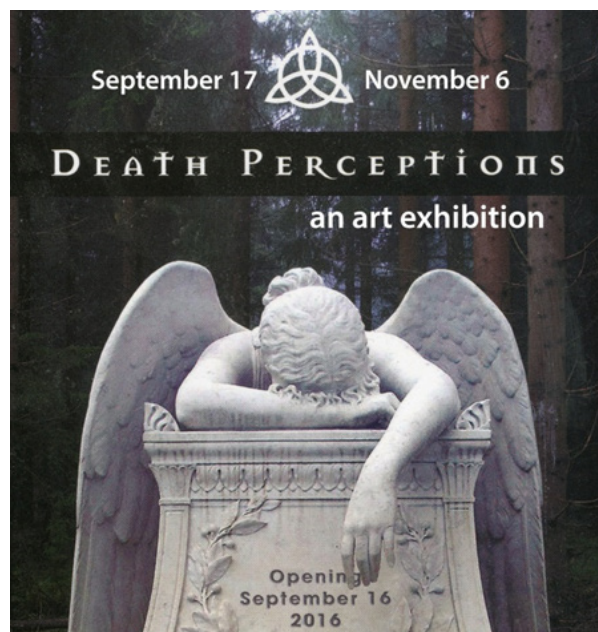
Teddy Bear Picnic

Death Perceptions

September 17 to November 6

**Opening Reception: Friday, September 16
7:00 to 9:00 pm**

Organized by Shelley Carter (Elora Tarot Card Project, 2013), Death Perceptions is an exhibit of over 100 original works of Wellington County art designed to promote conversations about death and dying. Shelley states, "Although it is a difficult part of life, death is also an important part of life, and the death of a close loved one changes us. By talking about death, we talk about life." Don't miss this extraordinary and original exhibit.



Harvest Home Sept 25 - the sights and sounds of the Harvest Season!

- Custom threshing demo
- Sheep shearing
- Blacksmithing
- Taste Real Food Vendors and Demonstrations
- Kids Crafts
- Puppets Elora and more!

**Admission by donation
Site open from noon - 5 pm.**



We are a Pokemon Gym!

And right next door we have a Pokemon Stop at the Aboyne Library! Welcome Pokemon Trainers to our site!

Save the dates! 2016 Poor House Spirit Walks

Meet a new cast of characters from the Poor House Past!

Poor House Spirit Walks: October 20, 21, 27 and 28, 7:00 pm and 8:00 pm

Poor House Cemetery Walks October 26, 7:00 pm and 8:00 pm

October 30, 2:00 pm and 3:00 pm

Space is limited, tickets must be purchased in advance, no tickets at the door.



Admission is \$8.00 plus HST per person.

Registration begins September 6.

Artifact This September is an exciting one for Wellington County as the 2016 International Plowing Match and Rural Expo (IPM) will be taking place here. This annual weeklong event showcasing the agricultural industry attracts visitors from far and wide and has previously been held five times in Wellington County: at the Ontario Agricultural College, Guelph, 1915; Beatty Bros., Fergus, 1937; Jack M. Gilchrist Farm, Guelph Township, 1968;



J. D. Ross & neighbouring farms, Teviotdale, 1984; Lewis and Mae Day and Morris Day, Erwin G. Musselman and neighbouring farms, Elora, 2000. The Wellington County Archives has photographs and ephemera such as programmes and posters relating to some of these earlier plowing matches and has actively been collecting promotional items such as the cookbook produced for the 2016 IPM. Unfortunately, even though events such as the IPM take months of planning and attract thousands of visitors, sometimes the only records that survive are a handful of photographs and ephemera saved by attendees. The photograph above is one of the only records that the Archives has in its collection relating to the IPM hosted by Beatty Brothers of Fergus in 1937. If any of our readers have items of interest relating to the previous IPMs or other events held in Wellington County the Archives would love to hear from you (1.800.663.0750 x 5225).

Labour Day Holiday weekend hours

Saturday September 3 - 1:00 pm to 5:00 pm • Sunday September 4 - 1:00 pm to 5:00 pm • Monday September 5 - CLOSED



A NATIONAL HISTORIC SITE

located on Wellington Road 18 between Fergus and Elora

www.wellington.ca/museum

T 519.846.0916 x 5221 | Toll Free 1.800.663.0750 x 5221



Alternate
formats
available
upon
request.





County of Wellington
Homes for the Aged
Statement of Operations as of
31 Jul 2016

	Annual Budget	July Actual \$	YTD Actual \$	YTD Actual %	Remaining Budget
Revenue					
Grants and Subsidies	\$8,420,200	\$759,728	\$5,149,282	61%	\$3,270,919
User Fees & Charges	\$4,326,000	\$368,073	\$2,531,687	59%	\$1,794,313
Other Revenue	\$0	\$586	\$7,522	0%	\$(7,522)
Total Revenue	\$12,746,200	\$1,128,387	\$7,688,491	60%	\$5,057,709
Expenditures					
Salaries, Wages and Benefits	\$14,680,200	\$1,259,055	\$8,764,067	60%	\$5,916,133
Supplies, Material & Equipment	\$1,225,600	\$173,544	\$694,320	57%	\$531,280
Purchased Services	\$1,013,200	\$138,076	\$551,321	54%	\$461,879
Insurance & Financial	\$32,000	\$0	\$30,688	96%	\$1,312
Minor Capital Expenses	\$35,000	\$10,995	\$10,995	31%	\$24,005
Debt Charges	\$1,964,000	\$0	\$613,940	31%	\$1,350,060
Internal Charges	\$1,133,000	\$77,905	\$611,389	54%	\$521,611
Total Expenditures	\$20,083,000	\$1,659,574	\$11,276,720	56%	\$8,806,280
NET OPERATING COST / (REVENUE)	\$7,336,800	\$531,187	\$3,588,229	49%	\$3,748,571
Transfers					
Transfers from Reserves	\$(35,000)	\$0	\$0	0%	\$(35,000)
Transfer to Capital	\$265,000	\$0	\$265,000	100%	\$0
Transfer to Reserves	\$250,000	\$0	\$250,000	100%	\$0
Total Transfers	\$480,000	\$0	\$515,000	107%	\$(35,000)
NET COST (REVENUE)	\$7,816,800	\$531,187	\$4,103,229	52%	\$3,713,571



County of Wellington

17-August-2016

Homes for the Aged Capital Work-in-Progress Expenditures By Departments All Open Projects For The Period Ending July 31, 2016

	LIFE-TO-DATE ACTUALS						
	Approved	July	Current	Previous	Total	% of	Remaining
	Budget	Actual	Year	Years		Budget	Budget
2016 Nursing Equip Replacement	\$60,000	\$5,759	\$20,009	\$0	\$20,009	33 %	\$39,991
2016 Resident Equipment Lifts	\$60,000	\$0	\$0	\$0	\$0	0 %	\$60,000
Domestic Hot Water Boiler Repl	\$120,000	\$103,286	\$103,286	\$0	\$103,286	86 %	\$16,714
2016 Servery Upgrades	\$25,000	\$0	\$0	\$0	\$0	0 %	\$25,000
Total Homes for the Aged	\$265,000	\$109,045	\$123,295	\$0	\$123,295	47 %	\$141,705



COUNTY OF WELLINGTON

COMMITTEE REPORT

To: Chair and Members of the Information, Heritage and Seniors Committee
From: Mark Bolzon, Manager of Purchasing and Risk Management Services
Date: Wednesday, September 07, 2016
Subject: Information Report on Proposal Award - Pharmacy Services for Residents

Background:

Staff recently issued a proposal call for the provision of pharmacy services to the residents of the Wellington Terrace Long Term Care Home. Under Project No. CW2016-020 the Contract covers comprehensive pharmacy services and applicable support, for the accurate and safe acquisition and dispensing of medication for each resident on a timely basis. The contract term is for three years with an option to extend for an additional two – one year terms.

Pharmacy services must be provided to the Home on a 24-hour, seven days per week basis including emergency orders with a response (delivery) time of no more than four (4) hours from receipt of order. Delivery time for stat orders shall be no more than four (4) hours. Pharmacy services and delivery must be easily accessible for admissions seven (7) days per week, with all deliveries of medications to be made to the Home by Bonded Couriers.

On Thursday, April 21, 2016, fourteen (14) submissions were received as follows –

- Centric Heath, Burlington
- Community Care Pharmacy, part of the Sunshine Drugs Family of Pharmacies, Windsor
- Hogan Pharmacy Partners Ltd., Cambridge
- iPharm – Integrity Pharmacy Inc, Brantford
- London Medical Pharmacy, London
- Medical Pharmacies Group Limited, Markham
- MediSystems Pharmacy, Toronto
- National Pharmacy, Scarborough
- Remedy's Rx Specialty Pharmacy, Markham
- Rexall Health Solutions, Mississauga
- SmartMeds Pharmacy, Burlington
- Sobeys National Pharmacy Group, Mississauga
- St. Andrew Pharmacy, Fergus
- TrustCare Pharmacy, Etobicoke

The proposals were reviewed based on the following evaluation criteria

EVALUATION CRITERIA The following evaluation criteria, outlines the broad specifications for the proposed contract. The criteria used for assessing this proposal will be as follows:	CRITERION WEIGHT
Scope <ul style="list-style-type: none"> • Agreement to waive co-payments • Ability to service all aspects of the scope (LTC) • The pharmacy <u>must provide verification</u> that they are an accredited pharmacy licensed by the Ontario College of Pharmacists 	Mandatory
Implementation <ul style="list-style-type: none"> • Training Schedule • Transition strategy 	10
Consultant Pharmacist / Management of Contract <ul style="list-style-type: none"> • Monthly duties and action plan • Committee membership as requested • In-house education plan and schedule • Procedure to respond to an emergency/outbreak situation • Orientation and refresher program • Meeting monthly reporting requirements • Provision of monthly summary reports for DOC • Assistance with Accreditation and Ministry Reviews • Assistance with medication reconciliation • Commitment to joint support of School of Pharmacy co-op student 	25
Medication System Process <ul style="list-style-type: none"> • Meeting daily delivery requirements • Meeting delivery of emergency and stat orders • Completeness and Clarity of MAR and TAR documents • Completeness and clarity of labeling • Ease of use of packaging • Inclusion of government stock medications • Provision of electronic CPS • Provision of binders and associated supplies for MAR/TAR • Response to outbreak pandemic situations • Potential for electronic documentation 	30
CQI / Risk Management <ul style="list-style-type: none"> • Policy & procedure Manual • Audit process • In-service manual • Tracking medication incidents and statistics • Drug destruction and disposal • Prevention of body substance contamination • Health & Safety (Infection Control) Standards 	20

Hardware Requirements <ul style="list-style-type: none"> • A complete list of hardware that will be available • Procedure for repairs and maintenance 	5
Customer Service / Communication <ul style="list-style-type: none"> • Timely communication with residents/family • Timely communication with management and staff • Response/ availability to staff • Response / availability to management • Compliance with billing requirements 	5
References <ul style="list-style-type: none"> • Responsiveness to Home • Responsiveness to staff • Responsiveness to residents/ family • Knowledge and experience • Committee involvement (attendance/ level of participation) 	5
TOTAL POINTS	100

Based on this evaluation criteria staff, including representatives from the nursing staff, reviewed the submissions and interviewed the following four (4) pharmaceutical firms including the incumbent.

- Medical Pharmacies Group Limited, Markham (incumbent)
- Rexall Pharmacies, Mississauga
- Remedy's Rx Specialty Pharmacy
- Classic Care Pharmacy,

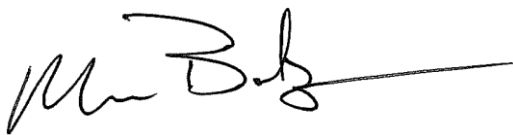
Upon completion of the interviews staff recommended and awarded the pharmacy services contract to Classic Care Pharmacy.

There is no cost to the County of Wellington for these services as all billing is directly to the residents (OHIP and family).

Recommendation:

That the summary of proposal award for pharmacy services for the Wellington Terrace be received for information.

Respectfully submitted,



Mark Bolzon
Manager of Purchasing and Risk Management Services

2016 Quality Report - Wellington Terrace LTCH

	Total Previous Year	Year to Date	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Human Resources														
New Hires	30	34	3	2	4	3	19	1	2	0				
Exiting Employees	30	28	3	0	5	4	4	2	4	6				
# of calls to Ministry of Labour	1	0	0	0	0	0	0	0	0	0				
Lost hours due to workplace injury	86.5	81.5	0	30	22.5	7.5	0	7.5	14	0				
Hours worked by employees in modified role (WSIB)	559.5	61.5	0	0.5	0	0	22.5	0	38.5	0				
Volunteer Total Hours	8668	4850	721	575	627	789	825	659	654	n/a				
Excellence in Care	Last Quarter of 2015													
% of residents who have had a fall in the last 30 days	21.1% (Province 14.3%)		Q2 2015 20.8% (province 14.1%)	n/a	n/a	Q3 2015 18.8% (province 14.5%)	n/a	n/a	Q4 2015 18.1% (province 14.7%)	n/a				
% of residents who were physically restrained	2.1% (Provincial 7.1%)		Q2 2015 1.8% (province 6.9%)	n/a	n/a	Q3 2015 2.0% (province 6.4%)	n/a	n/a	Q4 2015 2.3% (province 6.1%)	n/a				

2016 Quality Report - Wellington Terrace LTCH

% of residents who had a pressure ulcer that recently got worse	1.6% (Provincial 3.3%)		Q2 2015 1.9% (province 3.4%)	n/a	n/a	Q3 2015 2.3% (province 3.3%)	n/a	n/a	Q4 2015 2.9% (province 3.2%)	n/a				
# of emergency room visits experiencing illness listed on page 3	Total for year:	6	0	1	1	0	3	0	1	n/a				
% of residents on antipsychotics without a diagnosis of psychosis	27.4% (Provincial 26.1%)		Q2 2015 26.5% (province 24.9%)	n/a	n/a	Q3 2015 25.2% (province 23.9%)	n/a	n/a	Q4 2015 22.6% (province 22.8%)	n/a				
% of residents with worsening bladder control	24.5% (Provincial 18.5%)		Q2 2015 28.8% (province 18.2%)	n/a	n/a	Q3 2015 30.5% (province 17.9%)	n/a		Q4 2015 28% (province 17.6%)	n/a				
# of outbreak days	30	0	0	0	0	0	0	9	7	n/a				
Census/ Compliance														
# of deaths	53	33	4	6	4	5	4	4	6	n/a				
Inspection: # areas in non compliance	4	0	0	0	0	0	0	0	0	0				
Risk Prevention														
Review of Fire Plan through Fire Drills completed	met target 100%	yes	yes	yes	yes	yes (evacuation exercise)	yes	yes	yes	yes				

2016 Quality Report - Wellington Terrace LTCH

Reporting to Ministry of Health														
# of formal complaints made by family or resident	0	0	0	0	0	0	0	0	0	0				
# of Critical Incidents	9	0	1 verbal abuse	1-fractured hip	0	0	1- fractured hip	1 (outbreak)	1 (fractured hip)	n/a				

NA = Some HR and clinical data will not be available until the final report for the month is completed

Supporting Data for Report

Definitions:

Human Resources:

Calls to Ministry of Labour occur where an accident occurred. Employee or resident has lost consciousness or fractured a bone and requiring hospital attention from an accident.

Hours lost to employees in modified role (WSIB) – number of hours is tracked where staff is working in a modified role until they can return to full duties.

Fall with injury: injury may include redness, pain or fracture, or break in skin integrity.

Emergency Department Visits:

The Ministry of Health views some visits to the Emergency Department as ‘potentially preventable’. The conditions we will report on where a visit may not have been necessary include: Angina, Asthma, Cellulitis, Chronic Obstructive Pulmonary Disease (COPD), Congestive Heart Failure, Septicemia, Dehydration, Dental conditions, Diabetes, Gastroenteritis, Grand mal seizure disorders, Hypertension, Hypoglycemia, Injuries from falls, Mental health/behavioural disorders, Pneumonia, severe ear, nose and throat disorders.

Skin and Wound Management at Wellington Terrace

Wellington Terrace has a formal skin and wound care program lead by two RNs with a special interest in wound care. Recently, we have conducted education for all RNs and RPNs on the staging and treatment of wounds. We have the expertise of an advanced wound care therapist who will do advanced treatment plans on the request of the home.

We have medical directives in place for treatments with a quality dressing.

2016 Quality Report - Wellington Terrace LTCH

What makes residents in LTC more susceptible to skin and wound issues?

- Increased aging of the skin `thin skin`
- Nutritional status compromised related to medical diagnosis
- Cognitive impairment- more bumping into and accidents
- Impaired mobility- not repositioning selves regularly.
- Dehydration
- Steroid use

Current processes to mitigate responsive behaviours:

- The home follows a Gentle Persuasion Approach Philosophy. There are 3 education sessions held per year. Focus of this program is respectful, non violent, self protective strategies for staff to use when dealing with a resident with responsive behaviour.
- Responsive behaviour program. Focus is on reporting responsive behaviours so all team members are aware of potential resident action. These incidents are recorded in the resident progress notes and read every shift at report.
- The Behaviour Support (BSO) Team reviews all responsive behaviour progress notes and follows up when required. They determine if resident requires increased assessment or if the change can be attributed to a clinical reason. The BSO along with the team develops individualized toolboxes for all staff to review. These tool boxes contain information on resident triggers for responsive behaviours as well as interventions to mitigate responsive behaviours.
- Weekly team meetings are held to discuss resident specific case studies and problem solve. Specific techniques for preventing or responding to responsive behaviour are shared.
- Care plans are updated as required to include specific approaches recommended when doing residents care (complete care with two PSWs, for example)
- All direct care staff carry walkie talkies so they are able to quickly deploy assistance if required.
- Wellington Terrace is supported by external expertise – Psychogeriatric Resource Consultant (PRC). We hold monthly Psych clinics under the direction of a Geriatric Psychiatrist



County of Wellington
Library Services
Statement of Operations as of
31 Jul 2016

	Annual Budget	July Actual \$	YTD Actual \$	YTD Actual %	Remaining Budget
Revenue					
Grants and Subsidies	\$157,500	\$0	\$78,876	50%	\$78,624
Municipal Recoveries	\$27,000	\$0	\$13,020	48%	\$13,980
Licenses, Permits and Rents	\$35,000	\$7,418	\$28,325	81%	\$6,675
User Fees & Charges	\$83,900	\$10,501	\$53,919	64%	\$29,981
Sales Revenue	\$7,900	\$990	\$5,213	66%	\$2,687
Other Revenue	\$0	\$242	\$3,103	0%	\$(3,103)
Total Revenue	\$311,300	\$19,152	\$182,457	59%	\$128,843
Expenditures					
Salaries, Wages and Benefits	\$4,011,900	\$313,126	\$2,247,569	56%	\$1,764,331
Supplies, Material & Equipment	\$812,500	\$59,660	\$491,543	60%	\$320,957
Purchased Services	\$908,600	\$76,069	\$654,300	72%	\$254,300
Insurance & Financial	\$24,000	\$21	\$24,962	104%	\$(962)
Minor Capital Expenses	\$83,000	\$0	\$12,767	15%	\$70,233
Debt Charges	\$690,200	\$190,481	\$576,471	84%	\$113,729
Internal Charges	\$800	\$0	\$1,590	199%	\$(790)
Total Expenditures	\$6,531,000	\$639,356	\$4,009,203	61%	\$2,521,797
NET OPERATING COST / (REVENUE)	\$6,219,700	\$620,205	\$3,826,746	62%	\$2,392,954
Transfers					
Transfers from Reserves	\$(269,900)	\$0	\$(7,255)	3%	\$(262,645)
Transfer to Capital	\$176,000	\$0	\$176,000	100%	\$0
Transfer to Reserves	\$1,200,000	\$0	\$1,200,000	100%	\$0
Total Transfers	\$1,106,100	\$0	\$1,368,745	124%	\$(262,645)
NET COST (REVENUE)	\$7,325,800	\$620,205	\$5,195,492	71%	\$2,130,308



County of Wellington

17-August-2016

Library Services

Capital Work-in-Progress Expenditures By Departments

All Open Projects For The Period Ending July 31, 2016

	Approved Budget	July Actual	Current Year	Previous Years	LIFE-TO-DATE ACTUALS		
					Total	% of Budget	Remaining Budget
Aboyne Facility Improvements	\$820,000	\$27,463	\$27,463	\$106,166	\$133,628	16 %	\$686,372
Palmerston Branch Exp	\$3,500,000	\$1,335	\$662,914	\$2,848,562	\$3,511,475	100 %	-\$11,475
Self Check out Drayton & MtFor	\$70,000	\$0	\$2,440	\$30,256	\$32,697	47 %	\$37,303
New Hillsburgh Library	\$1,000,000	\$5,681	\$842,988	\$259,451	\$1,102,439	110 %	-\$102,439
Marden Branch Outdoor Sign	\$50,000	\$0	\$0	\$0	\$0	0 %	\$50,000
Palm Branch Outdoor Sign	\$30,000	\$0	\$28,976	\$0	\$28,976	97 %	\$1,024
eBook Collection Enhancement	\$50,000	\$2,865	\$15,462	\$0	\$15,462	31 %	\$34,538
Two Self Check-Out Terminals	\$31,000	\$0	\$0	\$0	\$0	0 %	\$31,000
Interactive Programme Equip	\$45,000	\$0	\$35,498	\$0	\$35,498	79 %	\$9,502
Rkwd Branch Int Lighting	\$25,000	\$21,833	\$21,833	\$0	\$21,833	87 %	\$3,167
Total Library Services	\$5,621,000	\$59,176	\$1,637,573	\$3,244,434	\$4,882,007	87 %	\$738,993



COUNTY OF WELLINGTON

COMMITTEE REPORT

To: Chair and Members of the Library Board
From: Murray McCabe, Chief Librarian
Date: Wednesday, September 07, 2016
Subject: Summary of Library Activities, June through August, 2016

Background:

To provide the Library Board with a brief overview of events and activities from across the library system.

Staffing:

Branch supervisor Kayleigh Armstrong in Clifford is off on maternity leave starting in August. Information Services Librarian, Emily Lamond will be going off on maternity leave in September. Both temporary vacancies will be filled before the end of August.

Hillsburgh Library project:

Following a special board and council meeting in the summer the project is now moving ahead with actual construction work starting in the fall once all approvals have been received. There continues to be considerable interest in the project. The national magazine Quill & Quire has interviewed me about the project and the Wellington library system in general with plans for an article later this year.

Aboyne Branch Renovations:

A final design plan for changes to the interior of the library branch was completed in July and design plans for the exterior of the building will soon be complete. Once project approvals are in place renovation work will begin shortly thereafter. The library branch will close from the middle of September and reopen at year-end. Movers are being hired to remove the contents of the building and store the same for the duration of the project. Staff from the branch will work alongside their colleagues at Elora and Fergus during the building's closure and assist with circulation and programming duties.

Summer Reading Programme:

As in past years, library staff provided a very successful TD Summer Reading Club from June to August. With approximately 2,400 children participating in the programme the libraries saw a whopping 45,000 books read over the summer months. Teens also stepped up to participate in reading activities for the summer with 306 teenagers signing up for their own reading programme. These patrons read just under 1,500 books this summer. The programme invited the teenagers to submit reviews of the books they read with an amazing 600 plus reviews being sent in to the library.

Library Conference: Ontario Library Association

I am pleased to announce that Wellington's request to present two sessions at the 2017 conference have been accepted by the provincial library association. One session will see staff providing an update

on the library's Move the Needle project. As the board will recall that project has seen the library working closely with library vendor Whitehots Inc., of Aurora, Ontario to increase the circulation of our collection to great success. The other session will have Wellington County sharing the stage with Kitchener and Toronto public libraries to discuss our different Internet Hotspot programmes and the results achieved in each of our communities.

Writer in Residence Programme:

Wellington County Libraries are pleased to announce the acclaimed author Kathy Stinson will be the library systems first Writer in Residence beginning this fall. The programme will have its official launch on Friday September 16, 2016 at the Fergus library starting at 6 p.m. Known by many parents and caregivers for her iconic picture book, Red is Best, Kathy will provide her informed comments and guidance to budding authors over the next few months. The programme is being delivered as a result of a successful grant application to the Canada Council for the Arts.

Rural Internet Hotspot Lending Programme Update

The library system has 70 hotspots to lend with funding provided by the Ontario Ministry of Tourism, Culture and Sport as a two year pilot programme.

Ranked Circulation as of August 23 2016

Mount Forest	146	Erin	74	Elora	33
Fergus	139	Arthur	65	Clifford	32
Marden	91	Drayton	57	Hillsburgh	31
Harriston	82	Rockwood	54	Palmerston	17
Puslinch	77	Aboyne	37	TOTAL	935

Total holds as of August 23 2016: 312

Hold time is around 6 weeks.

Survey of Hotspot Users:

85% of users say they use other library services when they check out a hotspot

- 69% report that they use a hotspot whenever available, 31% were taking it home for the first time.
- A growing number of patrons are expressing concern about how long it takes to obtain a hotspot due to the popularity of the devices. The success of the programme warrants careful consideration for additional financial support through the library's operation budget in the coming year.

Recommendation:

That the Chief Librarian's report for June through August, 2016 be received for information.

Respectfully submitted,

Murray McCabe

Murray McCabe

Chief Librarian

Wellington County Library

JUNE AND JULY 2016

Use Statistics

Prepared for: Wellington County Library Board

Meeting Date: September 7, 2016

Prepared by: Chanda Gilpin, Assistant Chief Librarian

Date: August 31, 2016



Use Statistics

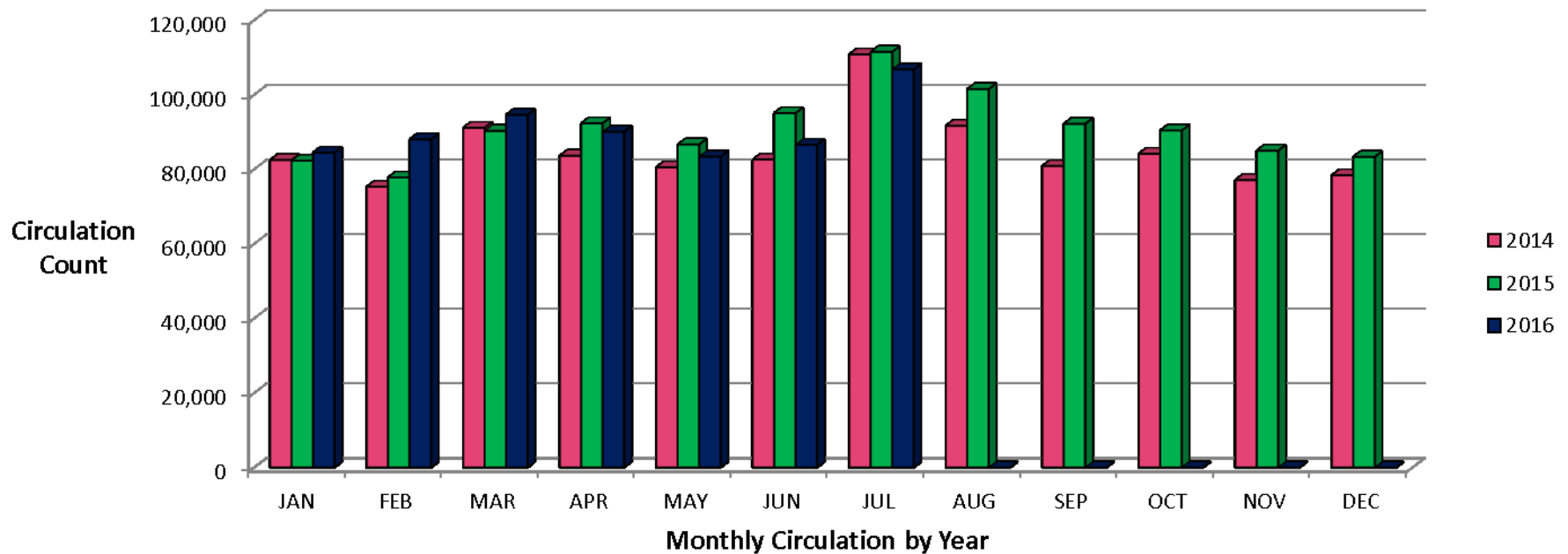
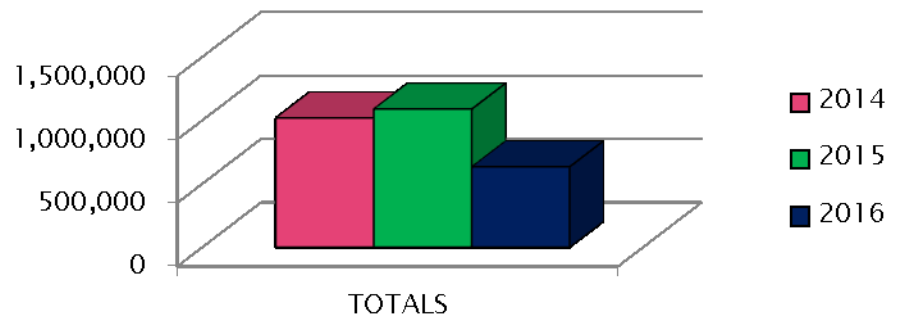
	2016	2016
System wide circulation:	June	July
Print, eBooks, cds, dvds, magazines and audiobooks:	86,578	106,778
Inter-library loan, material loaned:	304	456
Public computer usage within the libraries:	5,658	6,708
Programme attendance:	4,308	4,419
Database usage:	5,050	8,499
Public wireless users:	8,369	8,199

Circulation Statistics

		JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEP	OCT	NOV	DEC	TOTALS
ABOYNE	2014	12,479	10,993	14,565	11,264	12,268	12,391	16,870	13,469	10,593	11,634	10,940	11,188	148,654
	2015	12,132	11,457	14,956	9,453	9,059	10,358	11,656	10,619	9,498	9,240	8,837	8,460	125,725
	2016	9,598	8,849	9,183	8,547	7,806	8,821	9,741	0	0	0	0	0	62,545
ARTHUR	2014	4,587	4,321	4,716	4,768	4,506	4,762	6,459	5,209	4,493	5,137	4,440	4,430	57,828
	2015	4,413	4,689	5,220	4,780	4,911	4,621	6,049	5,482	5,389	5,204	4,833	5,065	60,656
	2016	4,905	5,271	5,831	5,103	4,882	5,204	5,353	0	0	0	0	0	36,549
CLIFFORD	2014	1,372	1,264	1,623	1,264	1,392	1,534	2,056	1,544	1,440	1,433	1,053	1,078	17,053
	2015	1,306	1,124	1,336	1,339	1,249	1,173	1,711	1,644	1,459	1,507	1,188	1,404	16,440
	2016	1,458	1,377	1,704	1,645	1,552	1,424	1,926	0	0	0	0	0	11,086
DRAYTON	2014	9,908	9,502	10,947	9,314	8,646	9,901	13,317	10,716	9,503	9,266	8,430	8,401	117,853
	2015	9,235	9,067	10,613	9,449	8,724	10,919	12,528	10,357	8,699	8,597	8,204	8,039	114,431
	2016	8,900	9,731	9,811	10,304	8,697	8,571	12,599	0	0	0	0	0	68,613
ELORA	2014	5,520	4,759	5,988	5,791	5,498	4,790	6,699	6,056	5,318	5,598	5,173	5,390	66,580
	2015	5,513	4,870	6,082	6,043	5,924	6,581	7,708	7,383	6,612	6,749	6,084	6,568	76,117
	2016	6,961	7,176	7,264	6,815	6,381	6,968	7,900	0	0	0	0	0	49,465
ERIN	2014	4,214	3,793	4,766	4,285	4,198	4,226	6,107	4,765	4,521	4,604	4,361	4,585	54,425
	2015	4,593	4,443	5,175	4,932	4,710	5,064	6,195	5,688	5,115	4,851	4,382	4,097	59,245
	2016	4,519	5,410	5,617	5,181	5,043	4,794	6,435	0	0	0	0	0	36,999
FERGUS	2014	10,052	9,000	10,803	11,077	10,023	8,008	13,506	11,435	10,249	10,272	9,285	9,397	123,107
	2015	9,376	8,588	7,186	18,267	16,066	18,003	20,087	17,721	15,944	15,440	15,196	13,086	174,960
	2016	14,728	16,746	17,776	16,537	15,128	16,103	21,085	0	0	0	0	0	118,103
HARRISTON	2014	3,879	4,026	4,652	4,062	3,825	4,154	5,633	4,585	4,207	4,428	3,902	4,060	51,413
	2015	4,238	3,969	5,039	4,544	4,444	4,303	5,310	5,026	4,648	4,232	4,372	4,028	54,153
	2016	4,186	4,267	4,581	3,931	3,985	3,953	4,546	0	0	0	0	0	29,449
HILLSBURGH	2014	3,547	2,845	3,440	3,632	3,147	3,370	4,271	3,524	2,835	2,923	2,473	3,009	39,016
	2015	2,956	2,770	3,364	3,372	2,826	3,261	3,932	3,477	2,994	2,905	2,788	2,772	37,417
	2016	3,120	3,257	3,510	3,195	2,960	2,977	3,602	0	0	0	0	0	22,621
MARDEN	2014	3,887	3,267	4,276	3,843	3,502	3,905	5,040	4,634	3,841	3,943	3,704	3,813	47,655
	2015	3,668	3,554	4,246	4,191	4,002	4,208	4,450	3,948	3,692	3,684	3,465	3,602	46,710
	2016	4,146	3,543	4,274	4,203	4,313	3,958	4,327	0	0	0	0	0	28,764
MT FOREST	2014	7,392	7,539	8,416	7,486	7,476	7,246	10,308	8,180	7,949	8,120	7,236	7,596	94,944
	2015	7,746	7,388	8,570	8,461	7,881	8,044	8,773	8,613	8,112	8,454	7,683	8,278	98,003
	2016	8,633	8,816	9,233	9,215	8,862	9,760	10,522	0	0	0	0	0	65,041
PALMERSTON	2014	2,100	1,944	2,239	2,410	2,188	2,403	3,270	2,707	2,411	2,801	2,236	2,325	29,034
	2015	2,756	2,318	2,734	2,384	2,626	2,891	3,800	3,458	3,239	2,942	2,646	2,697	34,493
	2016	2,612	2,530	3,504	3,977	3,348	3,508	4,444	0	0	0	0	0	23,923
PUSLINCH	2014	3,234	2,777	3,269	3,343	3,317	3,878	3,905	3,140	2,937	3,010	3,065	2,800	38,675
	2015	2,918	2,781	3,364	3,292	2,777	3,025	3,738	3,196	2,954	3,035	2,675	2,585	36,340
	2016	3,312	3,171	3,767	3,343	3,280	3,342	4,371	0	0	0	0	0	24,586
ROCKWOOD	2014	5,942	5,473	6,930	6,867	6,236	6,997	8,758	7,191	6,339	6,553	6,428	5,889	79,603
	2015	6,088	5,839	6,978	6,875	6,599	7,500	9,605	8,440	7,892	7,788	7,037	6,719	87,360
	2016	7,397	7,863	8,576	8,038	7,164	7,195	9,927	0	0	0	0	0	56,160
TOTALS	2014	82,483	75,324	91,148	83,629	80,544	82,606	110,806	91,661	80,875	84,165	77,130	78,420	1,018,795
	2015	82,297	77,827	90,281	92,346	86,649	95,072	111,491	101,493	92,177	90,395	85,014	83,337	1,088,379
	2016	84,475	88,007	94,631	90,034	83,401	86,578	106,778	0	0	0	0	0	633,904

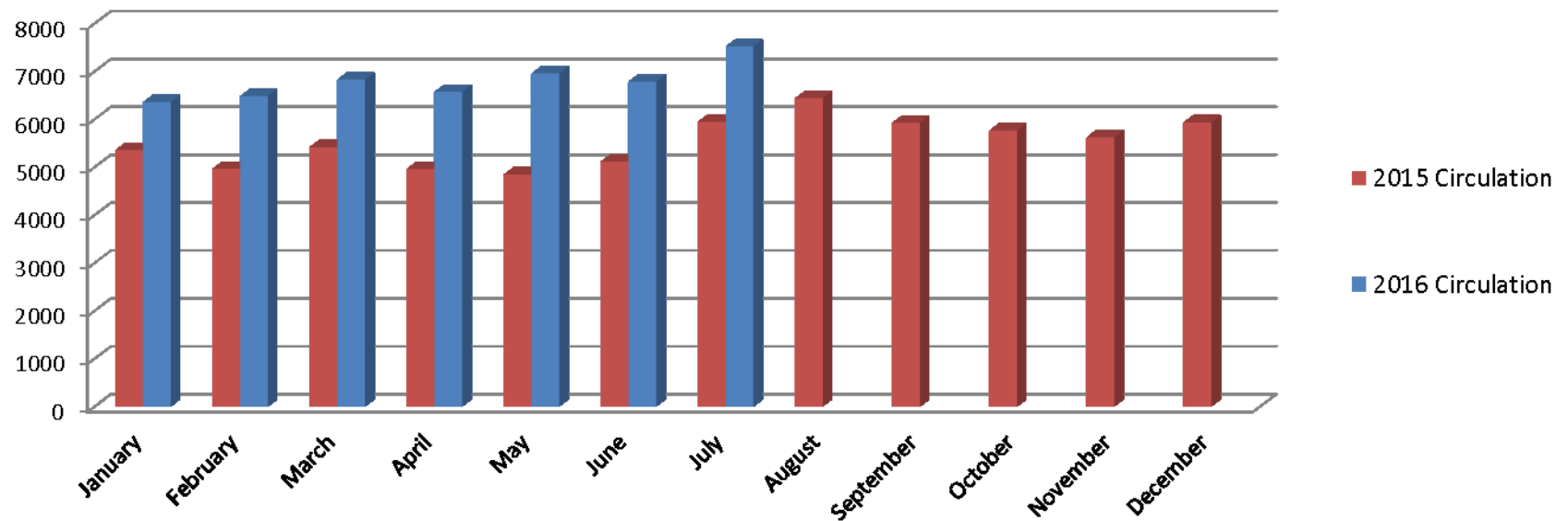
Circulation Activity

Wellington County Library
Total Circulation of Materials by Year



eBook Circulation Activity

eBook Circulation by Month*



*includes eBooks, eAudiobooks, eVideo and eMusic circulation from OverDrive.

Website Statistics

June and July 2016

Top Pages Visited

Library Home Page	15,285
Online Resources	3,834
Borrowing	3,722
eBooks and More	1,690

Our website was accessed in a variety of ways including 4,115 visits through Mobile Devices.

Mobile devices include Apple iPad, Apple iPhone, LG D852 G3 and Samsung Galaxy Core and Samsung Galaxy S5.

Visits to Library Website

# of total visits	19,151
# of pages viewed	38,407

Location of people accessing our website:

Canada, U.S., U.K., India, Australia, Italy, Austria, Germany, Indonesia and Japan.

The majority of visitors were within Canada:

Fergus, Guelph, Toronto, Halton Hills, Elora, Minto, Kitchener, Hamilton, Orangeville, Milton, Clifford and Waterloo.

Of the visitors 70% were returning and 30% were new visitors to our website.

Programming Report

June 2016

June 2015

BRANCH	TOTAL NUMBER OF PROGRAMMES OFFERED	ATTENDEES			
		CHILDREN/ TEENS	PARENTS/ CAREGIVERS	ADULTS	
ABOYNE	22	154	90	48	
ARTHUR	26	203	89	84	
CLIFFORD	12	57	11	10	
DRAYTON	29	256	113	22	
ELORA	20	216	29	81	
ERIN	21	251	51	22	
FERGUS	27	263	113	56	
HARRISTON	22	307	27	73	
HILLSBURGH	15	57	15	61	
MARDEN	19	466	44	48	
MT FOREST	24	213	58	53	
PALMERSTON	22	217	24	38	
PUSLINCH	15	69	33	77	
ROCKWOOD	21	124	47	38	
	295	2853	744	711	4308
Total Programmes					Total Participants

BRANCH	TOTAL NUMBER OF PROGRAMMES OFFERED	ATTENDEES			
		CHILDREN/ TEENS	PARENTS/ CAREGIVERS	ADULTS	
ABOYNE	24	258	107	54	
ARTHUR	15	186	32	59	
CLIFFORD	11	198	34	7	
DRAYTON	21	839	50	17	
ELORA	14	200	31	33	
ERIN	25	480	45	37	
FERGUS	28	395	70	166	
HARRISTON	23	300	48	48	
HILLSBURGH	12	271	27	41	
MARDEN	16	479	0	70	
MT FOREST	14	799	29	55	
PALMERSTON	16	81	28	33	
PUSLINCH	8	218	38	15	
ROCKWOOD	16	426	50	22	
	243	5130	589	657	6376
Total Programmes					Total Participants

Programming Report

July 2016

July 2015

BRANCH	TOTAL NUMBER OF PROGRAMMES OFFERED	ATTENDEES			
		CHILDREN/ TEENS	PARENTS/ CAREGIVERS	ADULTS	
ABOYNE	5	2	1	35	
ARTHUR	25	308	57	57	
CLIFFORD	16	152	24	13	
DRAYTON	28	329	76	11	
ELORA	15	133	57	41	
ERIN	33	446	45	26	
FERGUS	37	315	62	65	
HARRISTON	24	319	30	68	
HILLSBURGH	17	56	21	44	
MARDEN	12	94	40	24	
MT FOREST	31	366	90	49	
PALMERSTON	31	253	32	51	
PUSLINCH	14	203	56	23	
ROCKWOOD	24	250	82	13	
	312	3226	673	520	4419
Total Programmes					Total Participants

BRANCH	TOTAL NUMBER OF PROGRAMMES OFFERED	ATTENDEES			
		CHILDREN/ TEENS	PARENTS/ CAREGIVERS	ADULTS	
ABOYNE	22	249	96	46	
ARTHUR	20	399	89	25	
CLIFFORD	14	101	32	4	
DRAYTON	32	400	69	11	
ELORA	20	180	70	16	
ERIN	20	332	65	1	
FERGUS	48	477	10	173	
HARRISTON	35	518	53	25	
HILLSBURGH	23	140	36	62	
MARDEN	15	146	73	24	
MT FOREST	40	474	72	165	
PALMERSTON	16	60	22	26	
PUSLINCH	14	249	113	0	
ROCKWOOD	34	268	96	19	
	353	3993	896	597	5486
Total Programmes					Total Participants

For and about members of the ONTARIO PUBLIC LIBRARY ASSOCIATION

HoOPLA

August 15, 2016

HoOPLA is a privilege of membership for members of the Ontario Public Library Association. It is issued 4 times per year. Electronic issues are distributed in May, August, and November, and a print edition is available at the Super Conference.

3.8 Rural Internet Hotspot Lending Programme at Wellington County Library

In March of 2016, we launched our Rural Internet Hotspot Lending Programme. We have 70 mobile hotspots that patrons can check out for a one week loan with unlimited usage. To date we have seen 700 circulations, and typically have a waiting list of over 200. This project will be funded for two years through the Ministry of Tourism, Culture and Sport. In conjunction with the hotspots we are providing access to iPads and Chromebooks.

The intent of the programme is to offset the digital divide that many patrons in rural Ontario face when it comes to options for accessing high-speed internet. As librarians we know that access to government forms, health information, job postings, and news are communicated almost exclusively via the Internet, so it is essential for residents to have access. This is something that our County councillors recognize and so have encouraged the library system to expand the programme.

Our patrons have been thrilled with the service so far, and continue to provide positive feedback about the impact it has had on their lives. One patron says, "we were able to FaceTime with my family in Amsterdam...The children had grown so much and it was so amazing to see them like they were in the living room with us." CBC Kitchener recently did a story about the service, quoting one patron who said it was a life saver. The project expands the role of the public library as a community hub.

Jessica Veldman
Information Services Librarian
Wellington County Library
jessicav@wellington.ca



Staff member Lucy Kraemer checking out a hotspot at the Mount Forest Branch.

Wellington County Library's Wi-Fi hotspot lending program a 'life saver,' says patron

By Jenna Freeman, [CBC News](#) Posted: Jul 04, 2016 5:23 AM ET Last Updated: Jul 04, 2016 9:03 AM ET

The Wellington County Library is helping bridge the gap that telecom companies won't: providing patrons in rural areas with access to high-speed internet.

Although there's been talk of service providers bringing high-speed to the Wellington area, the reality is many still rely on dial-up, explained chief librarian, Murray McCabe.

"When you're in an urban setting there's likely either a hotel, a coffee shop, or some other institution providing Wi-Fi access," said McCabe. "If you're out in a rural area, there is not that possibility."

• [Portable Wi-Fi from Kitchener Public Library a Canadian first](#)

The pilot program is the first in Canada to loan internet hotspots to people in rural communities. Other libraries have launched similar programs in the past year, but have been for patrons in urban centres.

Program is a 'lifesaver'

McCabe said more than 35 per cent of patrons who have used the hotspots are not able to access the internet anywhere other than the library.

The library has a total of 70 hotspots patrons can borrow and each hotspot can be connected to up to 15 devices at once.

"It has saved my life," said library patron, Paula Decoit, who cannot access high speed from her home in Rockwood Ontario.

Hoping to continue pilot

The Ministry of Tourism, Culture and Sport has funded the pilot program until February 2018. But McCabe said the library plans to find a way to continue the program after that.

"People really like it and its helped out a lot of people, so we'll still offer the program somehow," he said.

The library also plans to share everything they learn from the pilot program with other libraries across the province, in the hopes that other libraries will soon be able to offer something similar.

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Teen Book Review

Check out some of these books reviewed by Wellington County teens this summer:

Miss Peregrine's home for peculiar children by Ransom Riggs
Reviewed by: Sierra

This book is about a 16 year old boy named Jacob. Jacob grew up hearing amazing stories about a house on a faraway island. There were tons of kids that lived there and they were all kind of odd. There was a girl that could fly, an invisible boy, and even a boy who had nightmares that often came true. Then one night Jacob's grandfather dies and Jacob sees one of them. Jacob and his father decide to go on a trip to the island that his grandfather's stories were about. Want to know more? Then read Miss Peregrine's home for peculiar children.



War horse by Michael Morpurgo
Reviewed by: Patricia

This is a great way to learn more about the war and how it started. This book just keeps the blood in you pumping. It is also a great book just to read in your spare time. You can just pick it up and read on and on till you go till the end. I would recommend it because it is really good and exciting.



Dim sum warriors: enter the dumpling by C. Goh
Reviewed by: Joanne

The book was exciting to read. As soon as I read halfway into the book I was already in love with it and not just because of the food. It was written with such care and fun.



Enter your book review in our Teen Summer Reading Challenge by August 13 and you could **WIN an iPod Shuffle**. Ask staff for details.



Wellington County Library

190 St. Andrew St. West, Fergus ON N1M 1N5

T 519.843.1180 www.wellington.ca/Library



ALTERNATE FORMATS AVAILABLE UPON REQUEST.

WELCOME

Staff News

Congratulations
to our recent retirees and welcome
to all of our new and returning staff.
We also wish all the best to our
summer students and pages
heading to school in the fall!

Novelist and Novelist K - 8

Don't know what to read next? Let **Novelist** help you find the perfect book! **Novelist** is an online database that lets you:

- Find titles based on favorite authors, titles, and descriptions
- Browse hundreds of lists organized by genre or awards
- Read and use materials created exclusively for **Novelist** such as author read-alikes, articles, book discussion guides, and book talks



For kids, there's **Novelist K-8**. Designed specifically for younger readers, it helps them find books that are just right for their reading level and interests.

Visit www.wellington.ca/Library to access these online resources.

the next Chapter

Wellington County Library Newsletter

August 2016

iPads and Hotspots

If you haven't heard, the Library has iPads and Wi-Fi hotspots available for you to take home! Wellington County is one of the first libraries in North America to offer hotspot service, and is the first in Canada to target rural populations. Devices can be checked out on any adult library card in good standing. Use a hotspot to get unlimited internet usage for up to 15 devices and use our iPads to access apps for the whole family. Our hotspots have been borrowed over 700 times since their launch in March 2016.

Thanks to everyone who has been filling out our hotspot survey. Here are some of the facts we've collected so far:

- 35% of respondents said they currently have no internet access at home or at work
- 71% said that multiple devices would be connected to the hotspot during the loan period
- 96% indicated that they would be using the hotspot at home
- Most common uses are communication (77%), watching online videos (63%), accessing social media (44%) and accessing online library collections (34%)

If you'd like to join in on the fun, visit our online catalogue or speak to staff to add your name to the waitlist. We currently have 70 of each device available for check out. This project was made possible by the Ontario Libraries Capacity Fund Research and Innovation Grant awarded by the Ministry of Tourism, Culture and Sport.

LIBRARY

HOTSPOT



Closure Dates

All branches **CLOSED**
Monday, August 1 and
Monday, September 5.

"When the going gets tough, the tough get a librarian."
— Joan Bauer

What's Inside:

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Writer in Residence



In the fall, we will be launching our first Writer in Residence programme. Award winning author Kathy Stinson ("Red is Best," "The Man with the Violin") will be working with the Library to

provide writing workshops, author readings for school groups, and one-on-one consultations with aspiring authors. Keep an eye out for details at www.wellington.ca/Library!

We acknowledge the support of the Canada Council for the Arts, which last year invested \$153 million to bring the arts to Canadians throughout the country.

Nous remercions le Conseil des arts du Canada de son soutien. L'an dernier, le Conseil a investi 153 millions de dollars pour mettre de l'art dans la vie des Canadiennes et des Canadiens de tout le pays.



Canada Council
for the Arts

Conseil des arts
du Canada



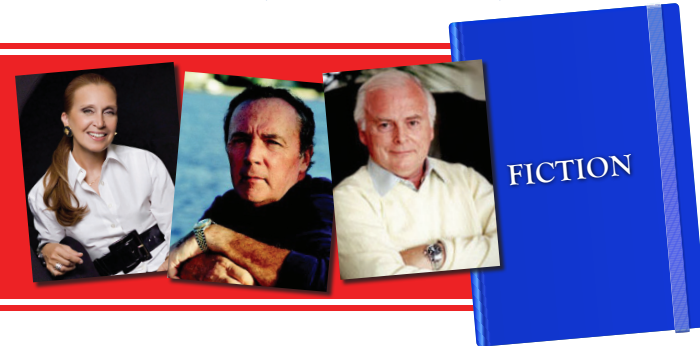
Staff Pick *The Ex* by Alafair Burke (2016) Reviewed by: Cindy Krul, Arthur Branch

Alafair Burke's new standalone novel is a fast paced suspense novel in the vein of "Gone Girl" and "The Girl on a Train." Olivia Randall, a skilled and ambitious defense lawyer, reluctantly accepts a mass murder case. The accused just happens to be the man whose life Olivia shattered twenty years ago. As the evidence against him begins to grow, Olivia begins to doubt that she understands who Jack really is. "The Ex" is an excellent choice for readers who enjoy the tension of a thriller without intense violence. Burke's extensive knowledge of criminal law and her experience as a prosecutor provide an interesting glimpse into criminal defense strategy. A plot filled with multiple twists and turns and a likeable-unlikeable protagonist make it a quick and satisfying read. "The Ex" is available through the Library in regular and large print, as well as in e-book and audiobook formats.



Top Adult Fiction

Curious about what everyone else is reading? Here are the top authors of adult fiction being enjoyed in Wellington County this summer.



- | | |
|--------------------|-----------------------------|
| 1 Patterson, James | 11 Scottoline, Lisa |
| 2 Steel, Danielle | 12 Gardner, Lisa |
| 3 Woods, Stuart | 13 Clark, Mary Higgins |
| 4 Baldacci, David | 14 Evanovich, Janet |
| 5 Roberts, Nora | 15 Johansen, Iris |
| 6 Cussler, Clive | 16 Perry, Anne |
| 7 Coben, Harlan | 17 Bradford, Barbara Taylor |
| 8 Sandford, John | 18 Box, C. J. |
| 9 Barclay, Linwood | 19 Archer, Jeffrey |
| 10 King, Stephen | 20 Hilderbrand, Elin |

Fall Bestseller Preview

Fall is always an exciting time in the book publishing world. With many new bestsellers on their way to the library, here's just a small preview of what to look forward to:

A Great Reckoning by Louise Penny
(August 30)

The Jealous Kind by James Lee Burke
(August 30)

Commonwealth by Ann Patchett
(September 13)

Jerusalem by Alan Moore
(September 13)

Nutshell by Ian McEwan
(September 13)

The Wonder by Emma Donoghue
(September 20)

Thrice the Brinded Cat Hath Mew'd by Alan Bradley
(September 20)



Back to School

It's coming! Here are some titles to enjoy with your youngsters to get them ready for school. Please check with your local branch for availability.

Mom, it's my first day of kindergarten!
by Hyewon Yum

The Berenstain Bears go back to school
by Stan and Jan Berenstain

Back to school, Splat! by Laura Bergen

Ready, set, kindergarten! by Paula Ayer

Peppa Pig: first day of school
by Meredith Rusu

Monkey: not ready for kindergarten
by Marc Brown

On the first day of kindergarten
by Tish Rabe

August Programme Highlights

Unless otherwise noted, our programmes are free of charge.

For Kids

Bumbling Bert's Magic Show (All Ages)

Hilarious, bumbling-fumbling comedy, dazzling magic and loads of audience participation! Bumbling Bert will have your children utterly enchanted - even your youngest children will be pointing and shrieking with delight. The room will be filled with bursts of giggles and chortles of laughter as Bert shocks and amazes the entire crowd with his silly, zany whirlwind of jokes and magic. Please register.

Aboyne Branch, 519.846.0918
Friday, August 12, 2:00 - 3:00 pm



Harry Potter Party (Grades K-6)



Drop in as your favourite witch or wizard for a magical day of Hogwarts fun!

Palmerston Branch, 519.343.2142
Saturday, August 6, 10:30 am - 12:30 pm

Getting Ready for School Story Time! (3-5 years)

A special Story Time for children who are entering elementary school for the first time. Includes stories, songs, rhymes and crafts all designed to encourage a positive introduction to school. Please register.

Drayton Branch, 519.638.788
Tuesday, August 23, 10:15 - 11:00 am or 11:15 am - 12:00 pm



For Teens

Teen MakerSpace (Teen)



Don't miss the chance to explore upcycling, new tech toys, and a variety of other hands-on projects. Please register.

Hillsburgh Branch, 519.855.4010
Thursdays, August 4 and 18, 6:30 - 7:30 pm

Teen Cafe (Teen)

Board Game Challenge! Test your vision, agility, smarts, and luck against your friends, while playing some of the new board games at the Library. Please register.

Harriston Branch, 519.338.2396 - Tuesday, August 30, 7:00 pm



Tween Club (Grades 4-8)



Calling all tweens! Want to learn a new hobby or just have some fun trying new activities? Join us one night a month while we investigate different crafts, skills and hobbies. Please register.

Marden Branch, 519.763.7445
Wednesday, August 31, 6:30 - 7:30 pm

For Adults

Ancestry Workshop (Adult)

Learn the basics of how to use the Ancestry Library Edition database on our library computers. Find all sorts of information to help you with your genealogy search. Please check with staff for available times.

Arthur Branch, 519.848.3999 - during branch hours



Plowing in Wellington County (Adult)

As a warm up to this year's IPM in Minto, come and enjoy a Power Point presentation on the history of plowing, the history of the International Plowing Match and its presence in Wellington County! Presentation will include images from the Museum and Archives as well as artifacts from the collection.

Mount Forest Branch, 519.323.4541
Tuesday, August 16, 6:30 - 7:30 pm

Classic Movie Club (Adult)

Relax, man, and join us as the Classic Movie Club watches "Easy Rider" (1969) starring Peter Fonda, Dennis Hopper, and Jack Nicholson (rated 14 A, running time 95 minutes). Please register.

Elora Branch, 519.846.0190 - Tuesday, August 23, 1:00 pm



For a complete list of programmes happening at the Library, visit www.wellington.ca/Library.