

AGENDA ACCESSIBILITY ADVISORY COMMITTEE

March 12, 2015 at 6:00 p.m.
River Plate Room, Town Hall
Meeting No. 1

Online Agenda: Anything in **blue** denotes an attachment/link. By clicking the links on the agenda page, you can jump directly to that section of the agenda. To manoeuvre back to the agenda page use the **Ctrl + Home** keys simultaneously **OR** use the “Bookmark” icon on the navigation panel to the left of your screen.



Alternative formats available upon request by contacting:
sarah.moore@ajax.ca or 905-619-2529 ext. 3347

1. Call to Order

1.1. Welcome / Roundtable Introductions

2. Disclosure of Conflict of Interest

3. Approval of Minutes

3.1 November 26, 2014Page 3

4. Presentation/Discussion Items

4.1 Town Hall Signage (6:10 – 6:30 p.m.)

Louise Soulliere, *Customer Service Coordinator*

4.2 Accessibility for Ontarians with Disabilities Act & AAC Overview (6:30 – 6:55 p.m.)

Sarah Moore, *Committee Coordinator*

4.3 2014 Volunteer Recognition Award Submission (6:55 – 7:00 p.m.)

4.4 National Access Awareness Week/AODA 10th Anniversary Recognition (7:00 – 7:20 p.m.)

4.5 April 1, 2015 Ajax Business Network Invitation (7:20 – 7:30 p.m.)

5. Correspondence (7:30 – 7:40 p.m.)

5.1 Richmond Hill Accessibility Advisory Committee Meetings - Teleconferencing Page 7

5.2 Successful Grant for Seniors Club Received [Email] Page 8

5.3 Town of Ajax Taxicab Blitz and Accessible Parking [Email] Page 9

5.4 Editorial Opinions Dated February 26th [Email] Page 10

6. Update from Council

7. Standing Items

7.2 Pan Am 2015 Local Host Committee Update

8. New Business

9. Adjournment



DRAFT MINUTES
Accessibility Advisory Committee

November 26, 2014
River Plate Room, Town Hall
Meeting No.7

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Committee Members: Councillor Pat Brown
Marcia Bowen
Sepelene Deonarine
Donna Mullings, Vice-Chair
Kathreen Smith, Chair
Julia Stevenson

Staff: Sarah Moore, Committee Coordinator

Regrets: Michel St-Arneault, Ray Smith, Shandell Conboy, Barb Dowds,
Camille Gooden, Carion Fenn

1. Call to Order

Chair Smith called the meeting to order at 6:15 p.m.

2. Disclosure of Pecuniary Interest

None

3. Approval of Minutes

Moved by: P. Brown
Seconded by: M. Bowen

That the Minutes of the Accessibility Advisory Committee Meeting held on September 10, 2014, be adopted.

CARRIED

4. Presentation/Discussion Items

4.1 Regional Accessibility Joint Forum

Ms. Moore provided a summary of the 2014 Annual Regional Accessibility Joint Forum held in September 2014. She and Ms. Dowds were noted to have attended. Two presentations were delivered at the forum, the first being a presentation on the Para Pan Am Games. Ms. Moore shared the [Para Pan Am Games excitement video "Are you Ready?"](#). The second presentation was from [IZ Adaptive](#), an adaptive fashion designer for persons with disabilities. Ms. Moore distributed copies of the Regional Accessibility Newsletter, noting Ajax's strong presence in content. Members inquired what best practices other municipal

AAC's reported on during the meeting and Ms. Moore noted interest from many committees was shared in developing materials for support of accessible built environment design and auditing.

4.2 Pan Am Game Changers Event

Chair Smith shared information relative to the recent Pan Am Game Changers Event she and her daughter attended in Toronto. The event content related to inclusivity in sport, in a broad sense, that touched on accessibility and diversity. The event consisted of two break-out sessions and multiple guest speakers/athletes including Perdita Felicien, world-champion hurdler from Pickering, Ontario, Marnie McBean, Canadian Olympic rower, and Paralympian Giselle Cole. Chair Smith shared a [video titled "Meet the Superheros"](#).

4.3 Metrolinx Public Meeting Update

Chair Smith discussed the recent Metrolinx public meeting she attended, noting that the Government of Ontario has committed to improve coordination and integration of all transit modes within the Greater Toronto-Hamilton area, including commitments to accessibility. She added that a clear and tactile PRESTO fare card will be piloted through paratransit in 2015. Automated next stop and pre-boarding announcement will be rolled out throughout Go transit buses and the Bloor-Eglinton GO station will undergo renovations for accessibility improvements. Go Transit is ensuring that all newly purchased buses meet new standards and are low-floor, as older fleet vehicles are decommissioned. Chair Smith noted that ideas are being considered to help promote awareness of the accessibility coach on GO Trains, including the potential to paint the exterior of the car blue, symbolic of the international accessibility symbol. Metrolinx welcomes any comments, suggestions and concerns from the public.

4.4 Regional AAC Nomination Update

Ms. Moore provided an update on the Committee's nomination submission of Home Depot Ajax for the 2014 Regional Accessibility Award. She shared photos of the completed community ramp build that took place for an Ajax resident. Ms. Fenn, Ms. Mullings, Ms. Stevenson, Chair Smith and Ms. Moore were all noted to be attending the December 1 award ceremony.

4.5 2014 Post-Election Accessibility Debrief

Ms. Moore circulated debrief comments received from staff, elections officers and voting place managers involved in the 2014 municipal election. She reviewed highlights of the comments, noting areas for growth and that overall that internet and telephone voting methods were positively received. She encouraged additional feedback from members, especially that relative to the accessibility of the election.

Members present shared their feedback relative to voting online and by phone, as well as for working as an election officer. From an accessibility perspective, Members encouraged better taping down of power bars and extension cords and placement of election officer maps at each station to avoid having to maneuver to the large wall map. Overall, members were extremely pleased and appreciative of the more accessible voting options, but indicated that communications could be framed to better inform voters they need not visit a

voting place location to vote. Additionally Ms. Mullings encouraged the Town to focus some communications on education/awareness of the **roles** to be elected.

4.6 Alternative Formats Policy/Procedure Approval

Ms. Moore reviewed changes to the draft document, noting that she had reorganized the request process to feed centrally through the Accessibility Coordinator. She indicated that content had been added relative to accessible formats and communication supports in the areas of print material, online material, audio/visual content, and public meetings.

Members unanimously supported the document and noted it to be very thorough.

4.7 Multi-Year Accessibility Plan Status Report Content Discussion

Ms. Moore reviewed several 2014 accomplishments and newly identified initiatives for inclusion in the 2014 Multi-Year Accessibility Plan Status Report that had been submitted from departments across the organization. Members also encouraged that content relative to the Committee's participation in training and the municipal election is included as well.

5. Standing Items

5.1 2014-2018 Work Plan

This item was not discussed in detail, however Members were encouraged to identify potential projects/items for the new term to review.

5.2 Regional AAC Chairs Group Update

Chair Smith noted that a fall meeting had not been held. The next scheduled meeting will be in February 2015.

5.3 Pan Am 2015 Local Host Committee Update

In Ms. Gooden's absence, Ms. Moore shared an update on the work of the Local Host Committee, noting that the sub committees are moving along with their work on items including volunteer position descriptions, the Santa Claus Parade float and torch relay route. Volunteers to participate in the Pan Am Float at the Santa Claus Parade were solicited. Ms. Bowen expressed interest.

6. Correspondence

None.

7. Update from Council

Councillor Brown noted that the inaugural meeting of Council will take place on December 1, 2014 and that Council will be participating in a multi-day strategic planning session for the new term.

8. New Business

None.

9. Adjournment

Moved by: P. Brown
Seconded by: D. Mullings

That the November 26, 2014 meeting of the Accessibility Advisory Committee be adjourned (7:30 p.m.).

CARRIED



January 21, 2015

Martin De Rond
Town of Ajax
65 Harwood Avenue South
Ajax, ON L1S 2H9

RECEIVED
TOWN OF AJAX
JAN 26 2015
LEGISLATIVE AND
INFORMATION SERVICES

Dear Martin De Rond

Re: Richmond Hill Accessibility Advisory Committee Meetings – Teleconferencing

Richmond Hill Town Council, at its meeting on December 15, 2014, approved the following resolution:

- "a) That the correspondence from Donna McLarty, Town Clerk, dated March 10, 2014, regarding Richmond Hill Accessibility Advisory Committee Meetings for teleconferencing, be received;
- b) That the Ontario Government consider the appropriate legislative amendments to the *Municipal Act*, 2001 to permit telephone or video conference participation by appointed members of municipal accessibility advisory committees required by the *Accessibility for Ontarians with Disabilities Act*, 2005;
- c) That this resolution be circulated to the Honourable Kathleen Wynne, Premier of Ontario; Honourable Brad Duguid, Minister of Economic Development, Employment and Infrastructure; Honourable Ted McMeekin, Minister of Municipal Affairs and Housing; Reza Moridi, MPP Richmond Hill; Dr. Helena Jaczek, MPP Oak Ridges – Markham; Costas Menegakis, MP Richmond Hill, municipalities in the GTHA; and the Association of Municipalities of Ontario."

In accordance with Council's directive, the foregoing Council resolution in this regard has been forwarded to your attention.

If you require any further information, please contact my office at 905-771-2529.

Sincerely,

Donna L. McLarty
Town Clerk



Sarah Moore - Successful Grant for Senior's Club received

From: Robert Gruber
To: Colleen Jordan; Joanne Dies; Marilyn Crawford; Pat Brown; Renrick As...
Date: 2/23/2015 6:34 PM
Subject: Successful Grant for Senior's Club received
CC: Christie McLardie; Rob Braid; Rob Carpenter; Rob Ford; Robert Prochi...

Good evening Mayor Parish and Council...

I'm happy to, once again, come to you with some good news regarding our grant efforts and assisting local community groups and organizations.

Last year, Community Development and Facility staff assisted the executive of the Pickering & Village Seniors' Club, on a New Horizons grant application to assist in upgrading the washroom facilities at the Village Club location. I'm pleased to announce that we received a call this morning from Jan Herbert, the Club's President, to say that they were approved for the maximum amount of \$25,000. This funding will assist with upgrades such as grab bars, hands free faucets, automatic door openers and more. In addition to supporting the Accessibility for Ontarions with Disabilities Act, and ensuring that all members of the Club are able to use the restroom with ease, safety and comfort, the project also supports new membership to the Club and encourages current members to spend more time in the Club and participate in a wider variety of programs.

I would like to acknowledge the work of Rob Carpenter and Rob Braid, working with the Club to identify needs, develop solutions and provide input into the grant application and required budget. Staff will continue to work in partnership with the Club to assist in project management moving forward.

Have a great night!

Robert Gruber
 Manager, Community & Cultural Development
 Town of Ajax - Recreation & Culture
 905-619-2529 ext. 7241
robert.gruber@ajax.ca
www.ajax.ca

Sarah Moore - Town of Ajax Taxicab Blitz & Accessible Parking

From: Derek Hannan
To: Sarah Moore
Date: 2/26/2015 8:09 AM
Subject: Town of Ajax Taxicab Blitz & Accessible Parking

Good Morning Sarah;

The Town of Ajax By-law Services has conducted two taxicab enforcement blitzes, September 2014 and February 2015, pro-actively investigating violations of the Town's Taxicab Licencing By-law.

These investigations did result in charges being laid against taxicab companies operating in Ajax without licences, several administrative charges for owners of taxicabs not complying with the By-law, and for charges against drivers for not being fully licenced pursuant to the By-law.

More notably to you and the Ajax Accessibility Advisory Committee, four charges have been laid, against 2 service providers in Ajax for being a licenced taxicab owners and failing to provide adequate service to meet customer expectations of appropriate service on a 24 hour, 7 days a week basis, namely for not having accessible taxicabs available for the public, contrary to the Town of Ajax By-law Taxicab Licencing By-law.

With regard to accessible parking, By-law Services issued over 170 disabled parking tickets in 2014, This is up from the 120 issued in 2013. Staff also laid several Part III Information on vehicle owners who drove away prior to receiving the disabled parking ticket. By-law staff also confiscated over 10 fraudulent accessible parking permits that were being displayed while the Officers were pro-actively inspecting the accessible spots.

Ajax By-law Services continues to recognize the importance that our Accessible Community be able to access accessible parking spots and ensuring that they are left available for those individuals who require them and are permitted to use them. Lastly, that the Ajax taxicab industry recognizes the high importance that the Town places on removing barriers by ensuring that access to accessible taxicabs 24 hours a day, 7 days a week is mandatory and allows for individuals to have greater independence in their life.

Thanks,
Derek

Sarah Moore - Fw: Editorial Opinions dated February 26th

From: Frank Wick <wickfrank@ymail.com>
To: "contactus@ajax.ca" <contactus@ajax.ca>
Date: 2/27/2015 10:39 AM
Subject: Fw: Editorial Opinions dated February 26th

Town clerk or To whom it may concern:

Please forward to planning and accessibility committees.

With thanks in advance

Yours in conservation
 Frank Wick

----- Forwarded Message -----

From: Frank Wick <wickfrank@ymail.com>
To: "newsroom@durhamregion.com" <newsroom@durhamregion.com>
Sent: Friday, February 27, 2015 10:16 AM
Subject: Editorial Opinions dated February 26th

To the editor;

I read with interest your take on the meeting held last week at Ajax Town Hall about the re-development of Ajax including projections on the proposed beautiful new Grand Harwood Place building.

I was one of the speakers who spoke at length about the proposal to close up most the the parking and I want you to remind your readers that one part of the parking problem that has not been solved as far as I can see is the location for future handy cap parking for seniors.

Using the rear parking lot to allow access to the existing banks and retail stores and office spaces will make it almost impossible for seniors who are now and will have in the future mobility problems.

It makes no sense to force a senior people who is trying to go to the bank or a Doctors office or get grocery's with a bundle buggy to have to park blocks away from the stores .

These people will have to go elsewhere to do there business and this will damage business for the existing stores and offices.

Frank Wick
 66 Falby Court unit 1607
 Ajax
 905 683 7705

ACCESSIBILITY ADVISORY COMMITTEE 2014-2018 WORK PLAN

PP – Policy & Procedure **SD** – Service Delivery **IC** – Information & Communications **FI** – Facilities & Infrastructure **CP** – Community Partnerships

PROJECT ITEM		OBJECTIVES & SUMMARY	LEAD	TIMELINE	STATUS / NOTES
1	Committee Report to Council (SD, CP, IC)	<ul style="list-style-type: none"> Review of recent committee achievements and future projects 	AAC Chair/Vice-Chair	Annual (November/December)	
2	Regional AAC Chairs Group Meetings (CP, IC)	<ul style="list-style-type: none"> Attendance at quarterly Regional AAC meetings to share best practices and resources Communication and participation in annual Regional Joint AAC Forum 	AAC Chair/Vice-Chair	Quarterly September 2015 (Forum)	
3	National Access Awareness Week Recognition (CP, IC)	<ul style="list-style-type: none"> Planning and execution of an event in recognition of National Access Awareness Week Council Proclamation 	AAC S. Moore Ajax Public Library	Annual Last week in May May (proclamation)	Planning should start early spring 2015
4	Multi-year Accessibility Plan (PP, SD, IC, FI)	<ul style="list-style-type: none"> Review and comment on development and implementation of the accessibility plan document Annual status report to Council Monitor Town compliance with AODA standards requirements 	AAC S. Moore Town Departments	Annual Status Report	
5	Region of Durham Accessibility Award Nomination (CP, IC, SD)	<ul style="list-style-type: none"> Submit a nomination for Ajax business, individual or organization that has made efforts to improve accessibility and remove barriers 	AAC	Annual Spring/Summer (Nomination) Fall (Awards Ceremony)	Committee could consider Regional Award Nominee for Town Volunteer Recognition Awards
6	Town of Ajax Volunteer Recognition Awards (CP, IC, SD)	<ul style="list-style-type: none"> Submit a nomination for the Town of Ajax Accessibility Award 1-2 members to participate in the Awards Selection Review Committee 	AAC 2 members to sit on selection committee	Annual January- March (Nomination) April (Ceremony)	
7	Town of Ajax Accessibility Newsletter – Access-i-Bulletin (IC)	<ul style="list-style-type: none"> Provide content to be included in staff accessibility newsletter 	AAC S. Moore	Monthly?	

ACCESSIBILITY ADVISORY COMMITTEE 2014-2018 WORK PLAN

8	Building Approvals / Site Plan Review (FI)	<ul style="list-style-type: none"> Review of major community and Town development proposals/renovations/retrofits to provide feedback on accessibility elements for the built environment 	AAC Planning & Development R. Ford	Ongoing	
9	Accessibility for Business Initiatives (IC, CP, SD)	<ul style="list-style-type: none"> Review ways to promote greater accessibility awareness with private sector and local Ajax businesses 	AAC Business Development?	Ongoing	
10	Strengthen Community Partnerships & Awareness (IC, CP, SD)	<ul style="list-style-type: none"> Invitation of local accessibility related organizations to present educational information to the Committee Investigate and participate in Town of Ajax and community events/presentation opportunities to build public awareness and education 	AAC Local Accessibility Organizations	Ongoing	
11	Accessibility Informational Resource Development (IC, CP, SD)	<ul style="list-style-type: none"> Development of clear guidelines/reference materials for staff/external organizations on: <ul style="list-style-type: none"> Accessible events Hosting accessible meetings 	AAC	Ongoing	
12	TO2015 Pan Am/Parapan Am Games (IC, CP, SD)	<ul style="list-style-type: none"> Engagement in recognition of Parapan Am Games Committee Liaison participation on Pan Am Local Host Committee Consultation on Accessibility Training for Urban Domain Volunteers Prepare and operate display table at community engagement events 	AAC	To August 2015	
13	Durham Regional Transit Specialized Services Update (PP, SD, CP)	<ul style="list-style-type: none"> Presentation and discussion of accessibility improvements to DRT conventional and specialized services, including AODA compliance and rider concerns 	B. Eyre, DRT	Annual	

ACCESSIBILITY ADVISORY COMMITTEE 2014-2018 WORK PLAN

14	Taxi By-law Review (SD, PP)	<ul style="list-style-type: none"> Review of final proposed changes to Town of Ajax Taxi By-law prior to Council approval 	D. Hannan R. Vokey	Early 2015	% of Accessible taxi licences established by AAC in 2011
15	Seniors Strategy and Age-Friendly Community Designation (SD, CP, PP)	<ul style="list-style-type: none"> Participate in consultations surrounding the Seniors Strategy that will seek to review current senior pricing, develop an inventory of programs for older adults, review existing and emerging clubs/organizations and research programming trends 	R. Prochilo	2016/2017	
16	2018 Municipal Election (PP, SD, IC)	<ul style="list-style-type: none"> Development of Election Accessibility Plan Review of Accessible voting methods Site audits for potential voting place locations 	Legislative Services	2017-2018	
17	AODA Implementation (PP)	<ul style="list-style-type: none"> Monitor AODA amendments and implementation of requirements 	AAC Legislative Services	Ongoing 2015 - Provincial Status Report	
18	Waterfront Review (PP, SD)	<ul style="list-style-type: none"> Examine and provide comment on staff recommendations to changes in waterfront amenities (parking, washrooms, access routes etc.) 	AAC Town Departments	2015/2016	
19	Town Event Participation (SD, CC, IC)	<ul style="list-style-type: none"> Prepare and operate display table at community engagement events <ul style="list-style-type: none"> Ajax Business Network (April 1) Senior's BBQ (June 4) Pan Am Torch Relay (June TBD) Parapan Am Torch Relay (August TBD) Canada Day (July 1) Senior's Information & Wellness Fair (October) 	AAC Recreation & Culture	Annual	