

# The Corporation of the County of Wellington Information, Heritage and Seniors Committee Library Board

October 12, 2016
4:30 pm
Terrace Boardroom

4:30 pm Museum and Seniors 6:00 pm Library Board

Members: Warden Bridge; Councillors Black (Chair), Anderson, Driscoll, Watters; Lucia Costanzo, Jennifer Dixon, Janice Sheppard, Walter Trachsel

			Pages
1.	Call to	o Order	
2.	Decla	aration of Pecuniary Interest	
3.	Muse	eum and Archives	
	3.1	Financial Statements and Variance Projections as of September 30, 2016	3 - 6
	3.2	Groves Hospital Agreement	7 - 16
	3.3	Circa Newsletter - October 2016	17 - 18
4.	Senio	ors	
	4.1	Financial Statements and Variance Projections as of September 30, 2016	19 - 22
	4.2	Quality Report	23 - 26
	4.3	Annual Resident Quality Inspection Results - Verbal	
	4.4	Moment of Excellence - Verbal	
5.	Rece	ss until 6:00 pm	
6.	Libra	ry Board	
	6.1	Declaration of Pecuniary Interest	
	6.2	Financial Statements and Variance Projections as of September 30, 2016	27 - 30
	6.3	Clifford Library Lease	31 - 31
	6.4	Summary of Library Activities - September 2016	32 - 34
	6.5	Library Use Statistics - September 2016	35 - 42

#### 6.6 Items for Information

6.6.1	Library Showcases Tech at International Plowing Match Article - August 2016	43 - 43
6.6.2	Andrew Carnegie One Smart Investor Article - September 2016	44 - 45
6.6.3	Rural Divide Article - October 2016	46 - 47
6.6.4	County Council Approves Updated Design for Hillsburgh Library Article - September 2016	48 - 49
6.6.5	At the Library Article - September 2016	50 - 50
6.6.6	Correspondence from B. Chamberland	51 - 51
6.6.7	The Next Chapter October 2016 Edition of the Library Newsletter	52 - 53

#### 7. Closed Meeting

#### 8. Rise and Report

#### 9. Adjournment

Next meeting date November 9, 2016 or at the call of the Chair.



#### **COMMITTEE REPORT**

**To:** Chair and Members of the Information, Heritage and Seniors Committee

From: Ken DeHart, County Treasurer

Date: Wednesday, October 12, 2016

Subject: Museum Financial Statements and Variance Projections as of September 30, 2016

#### **Background:**

This report is respectfully submitted in accordance with the County's Budget Variance Reporting policy, and provides an updated projection to year-end based on expenditures and revenues to September 30, 2016 for the County Museum and Archives.

#### **Operating:**

- The provincial grant has yet to be received for the year
- Licenses, permits and rents are tracking ahead of budget as room rental has been higher than anticipated, a small positive variance is anticipated
- User Fees and Charges has exceeded budget as a result of revenue generated from school tour admissions in the summer, a positive variance is expected
- Sales revenue has also exceeded budget with a small positive variance expected
- Other revenue consists of donations that will be transferred to the appropriate reserve at the end
  of the year as well as amounts received for the Elora Arts Council's Insights program which is offset
  through the transfer payments line
- Supplies, materials and equipment are low relative to budget as building related costs are lower than budgeted - a positive variance will result
- Purchased services are well under budget as snow removal costs, repair costs and site maintenance have been lower than anticipated. Depending on the severity of winter a positive variance between \$20,000 and \$30,000 may result.

#### Capital:

The total approved 2016 capital budget for Museum and Archives at Wellington Place is \$5,531,000, \$5,112,000 carried forward from previous years and \$419,000 approved in 2016.

evious Year rry Forward	2016 pproved Budget	Т	otal budget
\$ 5,112,000	\$ 419.000	\$	5,531,000

Overall Museum capital is tracking under budget. Specific project details are outlined below.

- Groves Hospital Grant: Construction on "Street B" is substantially complete, however, concrete
  blocks will remain in place and the roadway will remain closed until the completion of the
  hospital at which time the top coat of asphalt will be applied. In year expenditures on this
  project relate to engineering services to review utility agreements and design of the future
  helipad.
- The Commons this project has been delayed based on the timing of the hospital.
- **Wellington Place & Artifact Storage Buildings:** The second of the two storage buildings within the scope of this project is currently on hold to further analyze the need.
- **WP Generator and Coal Room:** Work is complete on this project, however will remain open for final billings. Staff anticipates this project will close for year end with savings that will be transferred to reserve.
- The Rehabilitation of Wellington Place Lands: Work is underway on this project; staff anticipates substantial completion spring 2017.
- The Renovations to the Nicholas Keith Kitchen and the Accessible Washrooms: Quotes were received for both projects this year. The quoted price did not fall within the given budgets so the projects have been delayed and additional budget will be allocated in the 2017-21 budget and five-year plan.

Overall, the Museum and Archives is on budget with a possible positive variance between \$30,000 and \$50,000 by year-end.

#### **Recommendation:**

That the Financial Statements and Variance Projections as of September 30, 2016 for the County Museum and Archives be approved.

Respectfully submitted,

Ken DeHart, CPA, CGA County Treasurer



### County of Wellington Museum & Archives at WP

Statement of Operations as of 30 Sep 2016

	Annual Budget	September Actual \$	YTD Actual \$	YTD Actual %	Remaining Budget
Revenue					_
Grants and Subsidies	\$52,300	\$0	\$0	0%	\$52,300
Licenses, Permits and Rents	\$58,000	\$8,478	\$56,395	97%	\$1,605
User Fees & Charges	\$69,000	\$3,405	\$75,134	109%	\$(6,134)
Sales Revenue	\$7,200	\$2,502	\$7,288	101%	\$(88)
Other Revenue	\$5,000	\$0	\$690	14%	\$4,310
Total Revenue	\$191,500	\$14,386	\$139,507	73%	\$51,993
Expenditures					
Salaries, Wages and Benefits	\$1,431,400	\$125,295	\$1,098,751	77%	\$332,649
Supplies, Material & Equipment	\$143,800	\$13,076	\$91,852	64%	\$51,948
Purchased Services	\$393,500	\$27,964	\$261,604	66%	\$131,896
Transfer Payments	\$5,000	\$0	\$0	0%	\$5,000
Insurance & Financial	\$17,800	\$(5)	\$17,271	97%	\$529
Internal Charges	\$0	\$0	\$60	0%	\$(60)
Total Expenditures	\$1,991,500	\$166,329	\$1,469,537	74%	\$521,963
NET OPERATING COST / (REVENUE)	\$1,800,000	\$151,944	\$1,330,030	74%	\$469,970
Transfers					
Transfer to Capital	\$130,000	\$0	\$130,000	100%	\$0
Total Transfers	\$130,000	\$0	\$130,000	100%	\$0
NET COST (REVENUE)	\$1,930,000	\$151,944	\$1,460,030	76%	\$469,970



# On orporation of the state of t

#### **County of Wellington**

#### Museum & Archives at WP

#### Capital Work-in-Progress Expenditures By Departments

All Open Projects For The Period Ending September 30, 2016

#### LIFE-TO-DATE ACTUALS

	Approved	September	Current	Previous		% of	Remaining
	Budget	Actual	Year	Years	Total	Budget	Budget
Groves Hospital Grant	\$3,882,000	\$821	\$4,255	\$2,441,659	\$2,445,914	63 %	\$1,436,086
WP& Artifact Storage Buildings	\$730,000	\$0	\$0	\$206,736	\$206,736	28 %	\$523,264
Commons Development	\$100,000	\$0	\$0	\$0	\$0	0%	\$100,000
WP Generator & Coal Room	\$400,000	\$16,790	\$169,226	\$111,726	\$280,952	70 %	\$119,048
Rehabilitation of WP Lands	\$264,000	\$0	\$4,523	\$0	\$4,523	2%	\$259,477
Nicholas Keith Kitchen Reno	\$30,000	\$0	\$0	\$0	\$0	0%	\$30,000
Digitization Well Ad 69-pres	\$25,000	\$0	\$0	\$0	\$0	0%	\$25,000
Museum Accessible Washrooms	\$100,000	\$2,713	\$14,127	\$0	\$14,127	14 %	\$85,873
Total Museum & Archives at WP	\$5,531,000	\$20,324	\$192,130	\$2,760,122	\$2,952,252	53 %	\$2,578,748



To: Chair and Members of the Information, Heritage and Seniors Committee

From: Janice Hindley, Administrator, Wellington Place, Museum and Archives

Date: Wednesday, October 12, 2016

**Subject:** Groves Memorial Community Hospital Agreement re: construction on County lands

#### **Background:**

Attached please find a copy of the GMCH Amending Agreement that allows the hospital to access certain portions of the County's lands at Wellington Place during the construction of the new hospital. The main piece of land that will be accessed is a 10 metre strip running below, or south, of Street B. Street B is currently owned by the Hospital and construction access will occur from the entrance off of Beatty Line and along Street B.

Public access to Wellington Place from Wellington Road 18 and Colborne Street will not be impacted. Construction will begin in 2017 with an anticipated completion date in late 2019.

This Access Agreement does not restrict the County from accessing or developing its lands at Wellington Place during the construction period.

#### **Recommendation:**

That the Information, Heritage and Seniors Committee approve the GMHA Amending Agreement as attached and forward it to County Council for approval and signatures.

Respectfully submitted,

Janice Hindley

Administrator, Wellington Place, Museum and Archives

THIS AMENDING AGREEMENT is made as of September 27, 2016 (the "Amending Agreement")

#### BETWEEN:

#### **GROVES MEMORIAL COMMUNITY HOSPITAL**

(the "Hospital")

- and -

#### THE CORPORATION OF THE COUNTY OF WELLINGTON

(the "County")

#### RECITALS:

- A. The Hospital and the County entered into an agreement made as of July 31, 2008 (the "Wellington Agreement") wherein the Hospital granted to the County the option to purchase certain lands.
- B. The Hospital and the County entered into an amending agreement made as of November 26, 2008 (the "2008 Amending Agreement") to address, among other things, the transfer of certain property from the Hospital to the County and the granting and registration of certain easements to facilitate the construction, maintenance and use of the Wellington Place Servicing, County Project CW2014-001 (the "Wellington Project").
- C. The Hospital and the County entered into a letter agreement made as of April 2, 2014 (the "2014 Letter Agreement" and, together with the Wellington Agreement and the 2008 Amending Agreement, the "Prior Agreements") to, among other things, formalize the arrangement for the transfer of lands to the County at a point following completion of the Wellington Project, to the extent that any part of the Wellington Project will be undertaken on lands owned by the Hospital.
- D. The parties acknowledge that, in connection with the Groves Memorial Community Hospital Replacement Hospital Greenfield Project (the "New Hospital Project"), it may be necessary for a Hospital Party (as defined below) to perform certain work on a certain portion of the lands subject to the Prior Agreements, and in particular, the strip of land illustrated on the Reference Plan attached hereto as Schedule A, which strip of land has a width of 10 meters and runs from the eastern most boundary of Street B, as shown on the Concept Plan (as defined in the 2014 Letter Agreement), along, and briefly over, Street B and along Street A, as shown on the Concept Plan (as defined in the 2014 Letter Agreement), to the demarcation pole belonging to Hydro One, which lands are all more particularly set forth and illustrated on the Reference Plan attached hereto as Schedule A (such lands collectively referred to as the "County Lands").

E. In addition to those rights afforded to the Hospital under the Prior Agreements, the Hospital and County acknowledge and agree that, in connection with such work which may have to be performed on the County Lands in respect of or in connection with the New Hospital Project, it is necessary to amend the Prior Agreements as set forth herein to allow such work in respect of or in connection with the New Hospital Project to be completed.

**NOW THEREFORE**, in consideration of the mutual covenants and agreements set forth herein, and other good and valuable consideration (the receipt and sufficiency of which is hereby acknowledged by each party), the parties hereto covenant and agree as follows:

#### 1. Definitions

- (a) "Hospital Party" means any of the Hospital and its respective agents, contractors and subcontractors of any tier and its or their directors, officers and employees, and other persons engaged by any of the foregoing in respect of activities relating to the New Hospital Project, and the "Hospital Parties" shall be construed accordingly.
- (b) "Make Good" means, as applicable, repairing, restoring, refurbishing, rehabilitating, removing and replacing or performing filling operation including replacement of soil and turf on: (a) any parts of the County Lands on which the Lighting Work, Hydro Work, Gas Line Work, Communications Work or Other Work was performed; or (b) any existing components disturbed due to the Lighting Work, Hydro Work, Gas Line Work, Communications Work or Other Work performed, to at least the condition existing at the commencement of the Lighting Work, Hydro Work, Gas Line Work, Communications Work or Other Work, as applicable, in terms of construction integrity, finishes, alignment with existing adjoining surfaces, compatibility of materials, sound attenuation criteria, exfiltration/infiltration requirements, air/vapour barrier and thermal continuity, to the satisfaction of the County, acting reasonably.

#### 2. Lighting Work

The County hereby grants to any Hospital Party the right to access and use, at any time, as may be determined by any Hospital Party in its sole and absolute discretion, any and all parts of the County Lands, as may be required or necessary by such Hospital Party to (a) demolish and remove the two lighting standards currently located on the area where the 10 meter strip of land, as identified in Schedule A, crosses from the southernmost boundary of Street B to the northernmost boundary of Street B; and (b) construct and erect two new lighting standards on the County Lands in such locations as such Hospital Party may determine in its sole and absolute discretion, all at the sole cost and expense of the Hospital (collectively, the "Lighting Work"). The applicable Hospital Party shall notify the County in writing not less than 10 business days prior to the start date of the Lighting Work of (a) the start date of the Lighting Work; (b) the end date of the Lighting Work: and (c) the location of any permanent structures to be situated on the County Lands as a result of the Lighting Work. The applicable Hospital Party shall be required to obtain the County's consent, not to be unreasonably withheld, conditioned or delayed, with respect to the location of any permanent structures to be situated on the County Lands, and shall further be obligated to erect construction fencing around the Lighting Work prior to the start date of the Lighting Work.

#### 3. Hydro Work

The County hereby grants to any Hospital Party the right to access and use, at any time, as may be determined by any Hospital Party in its sole and absolute discretion, any and all parts of the County Lands, as may be required or necessary by such Hospital Party to conduct hydro work which is necessary or desirable in connection with the New Hospital Project, at the sole cost and expense of the Hospital, and which work may encroach upon or under the County Lands (the "Hydro Work"). The applicable Hospital Party shall notify the County in writing not less than 10 business days prior to the start date of the Hydro Work of (a) the start date of the Hydro Work; (b) the end date of the Hydro Work; and (c) to the extent applicable, the location of any permanent structures to be situated on the County Lands as a result of the Hydro Work. The applicable Hospital Party shall be required to obtain the County's consent, not to be unreasonably withheld, conditioned or delayed, with respect to the location of any permanent structures to be situated on the County Lands, and shall further be obligated to erect construction fencing around the Hydro Work, to the extent reasonably necessary as determined by the Hospital Party in its sole discretion.

#### 4. Gas Line Work

The County hereby grants to any Hospital Party the right to access and use, at any time, as may be determined by any Hospital Party in its sole and absolute discretion, any and all parts of the County Lands, as may be required or necessary by such Hospital Party to conduct gas line work which is necessary or desirable in connection with the New Hospital Project, at the sole cost and expense of the Hospital, and which work may encroach upon or under the County Lands (the "Gas Line Work"). The applicable Hospital Party shall notify the County in writing not less than 10 business days prior to the start date of the Gas Line Work of (a) the start date of the Gas Line Work; (b) the end date of the Gas Line Work; and (c) to the extent applicable, the location of any permanent structures to be situated on the County Lands as a result of the Gas Line Work. The applicable Hospital Party shall be required to obtain the County's consent, not to be unreasonably withheld, conditioned or delayed, with respect to the location of any permanent structures to be situated on the County Lands, and shall further be obligated to erect construction fencing around the Gas Line Work, to the extent reasonably necessary as determined by the Hospital Party in its sole discretion.

#### 5. Communications Work

The County hereby grants to any Hospital Party the right to access and use, at any time, as may be determined by any Hospital Party in its sole and absolute discretion, any and all parts of the County Lands, as may be required or necessary by such Hospital Party to conduct work relating to telephone or internet lines which is necessary or desirable in connection with the New Hospital Project, at the sole cost and expense of the Hospital, and which work may encroach upon or under the County Lands (the "Communications Work"). The applicable Hospital Party shall notify the County in writing not less than 10 business days prior to the start date of the Communications Work of (a) the start date of the Communications Work; (b) the end date of the Communications Work; and (c) to the extent applicable, the location of any permanent structures to be situated on the County Lands as a result of the County's consent, not to be unreasonably withheld, conditioned or delayed, with respect to the location of any permanent structures to be situated on the County Lands, and

shall further be obligated to erect construction fencing around the Communications Work, to the extent reasonably necessary as determined by the Hospital Party in its sole discretion.

#### 6. Other Work

The County hereby grants to any Hospital Party the right to access and use, at any time, as may be determined by any Hospital Party in its sole and absolute discretion, any and all parts of the County Lands, as may be required or necessary by such Hospital Party to conduct any other work agreed to between the Hospital and the County from time to time, to the extent that such work is deemed necessary to the Hospital or the County in connection with the New Hospital Project (any such work is collectively referred to as the "Other Work"). The applicable Hospital Party shall notify the County in writing not less than 10 business days prior to the start date of the applicable Other Work of (a) the start date of the applicable Other Work; (b) the end date of the applicable Other Work; and (c) the location of any permanent structures to be situated on the County Lands as a result of the Other Work. The applicable Hospital Party shall be required to obtain the County's consent, not to be unreasonably withheld, conditioned or delayed, with respect to the location of any permanent structures to be situated on the County Lands, and shall further be obligated to erect construction fencing around the Other Work, to the extent reasonably necessary as determined by the Hospital Party in its sole discretion.

#### 7. Protection of the County Lands

Each Hospital Party shall protect the County Lands from damage which may arise as a result of the Lighting Work, Hydro Work, Gas Line Work, Communications Work or Other Work, and shall be responsible for such damage, except damage which occurs as a result of acts or omissions by the County. Should a Hospital Party, in the performance of the Lighting Work, Hydro Work, Gas Line Work, Communications Work or Other Work, damage the County Lands, the Hospital shall be the sole party responsible to Make Good any such damage at the Hospital's expense.

#### 8. Insurance

The applicable Hospital Party will maintain commercial general liability insurance or wrap-up commercial general liability insurance with limits of not less than \$5,000,000 per occurrence and \$5,000,000 general aggregate. The applicable Hospital Party may satisfy the foregoing minimum limits by any combination of primary liability and umbrella excess liability coverage that result in the same protection to the applicable Hospital Party and the County.

Upon request, the County shall be named as an additional insured under the wrap-up commercial general liability policy and shall be provided with a certificate of insurance evidencing the required insurance. The applicable Hospital Party shall notify the County, no less than five (5) days in advance, of any cancellation or non-renewal of the above insurance.

#### 9. Hospital Indemnity to the County

The Hospital shall indemnify and save harmless the County and its directors, officers, employees, agents and representatives from and against any and all damage, losses, liabilities, penalties, fines, assessments, claims, actions, costs, expenses (including the cost of legal or professional services, legal costs being on a substantial indemnity basis),

proceedings, demands and charges whether arising under statute, contract or at common law, which may be suffered, sustained, incurred or brought against them as a result of, in respect of, or arising out of any physical loss of or damage to all or any part of the County Lands or any assets, equipment or property owned by the County and located on the County Lands arising, directly or indirectly, out of, or as a consequence of, or involving or relating to, the performance or any breach of this Amending Agreement by the Hospital or any Hospital Party or any act or omission of the Hospital or any Hospital Party, except to the extent caused, or contributed to, by:

- (a) the breach of this Amending Agreement by the County, or
- (b) any act or omission of the County.

Notwithstanding the foregoing, the Hospital shall not be liable to the County for, or be required to indemnify or save harmless the County for, any: (i) punitive, exemplary or aggravated damages; (ii) loss of profits, loss of use, loss of production, loss of business or loss of business opportunity; or (iii) claims for consequential loss or for indirect loss of any nature suffered or allegedly suffered by the County.

#### 10. Representation of the County

The County represents and warrants that it has obtained all necessary approvals to enter into this Amending Agreement and complete all of its obligations hereunder and under the Prior Agreements.

#### 11. Additional Access Rights

Any access and use of the County Lands granted to a Hospital Party in this Amending Agreement shall include the right of such Hospital Party to locate on the County Lands any equipment, machinery and/or materials as may be necessary or required by such Hospital Party to perform any work in respect of the Lighting Work, Hydro Work, Gas Line Work, Communications Work or any Other Work.

Notwithstanding the access rights granted to a Hospital Party under this Amending Agreement, the County shall, at all times, use and access the County Lands for its own purposes at its sole and absolute discretion, provided that (a) the County provides reasonable notice of any such use and access of the County Lands by the County to the Hospital and the applicable Hospital Party and (b) such use and access of the County Lands by the County shall not impede, delay, impact or in any way interfere with or affect the progress of the Hospital or applicable Hospital Party in conducting the Lighting Work, Hydro Work, Gas Line Work, Communications Work or Other Work, as applicable.

The Hospital Parties shall have access to the County Lands granted pursuant to this Amending Agreement via Street B and not Street A or Street C or any other driveway off Wellington Road 18. Notwithstanding the foregoing, the Hospital Parties shall have access to and use of Street A, and shall have access to the County Lands via Street A, for the purposes of completing the Hydro Work. The County shall at no time use or access Street B prior to the completion of the New Hospital Project, other than with the prior consent of the Hospital.

#### 12. Other Provisions

- (a) The rights and obligations of the parties to this Amending Agreement shall terminate on the date that the New Hospital Project is certified as completed in all respects (i) in accordance with the terms of the project agreement relating to the New Hospital Project, and (ii) as is otherwise required in accordance with the completion and certification requirements of the Lighting Work, Hydro Work, Gas Line Work, Communications Work or any Other Work (the "Expiry Date"). Notwithstanding the foregoing, the Hospital Parties shall have the right to access the County Lands upon 5 Business Days' prior notice to the County (or as otherwise agreed to between the Hospital and the County in the case of an emergency), in accordance with the access rights granted pursuant to this Amending Agreement, for the purpose of performing any remedial, corrective or warranty work with respect to any of the Lighting Work, Hydro Work, Gas Line Work, Communications Work or any Other Work following the Expiry Date.
- (b) Except as modified herein, all provisions of the Prior Agreements shall remain in full force and effect.
- (c) Time is of the essence in the performance of the parties' respective obligations hereunder.
- (d) This Amending Agreement shall be governed by and interpreted in accordance with the laws of the Province of Ontario, and the federal laws of Canada applicable therein.
- (e) This Amending Agreement enures the benefit of and is binding upon the parties and their successors and permitted assigns.
- (f) This Amending Agreement may be executed by facsimile or other form of electronic transmission, and in any number of counterparts, each of which shall be deemed to be an original and all of which taken together shall be deemed to constitute one and the same instrument.

[Signature page to follow.]

IN WITNESS WHEREOF, the parties hereto have caused this Amending Agreement to be executed as of the date first written above.

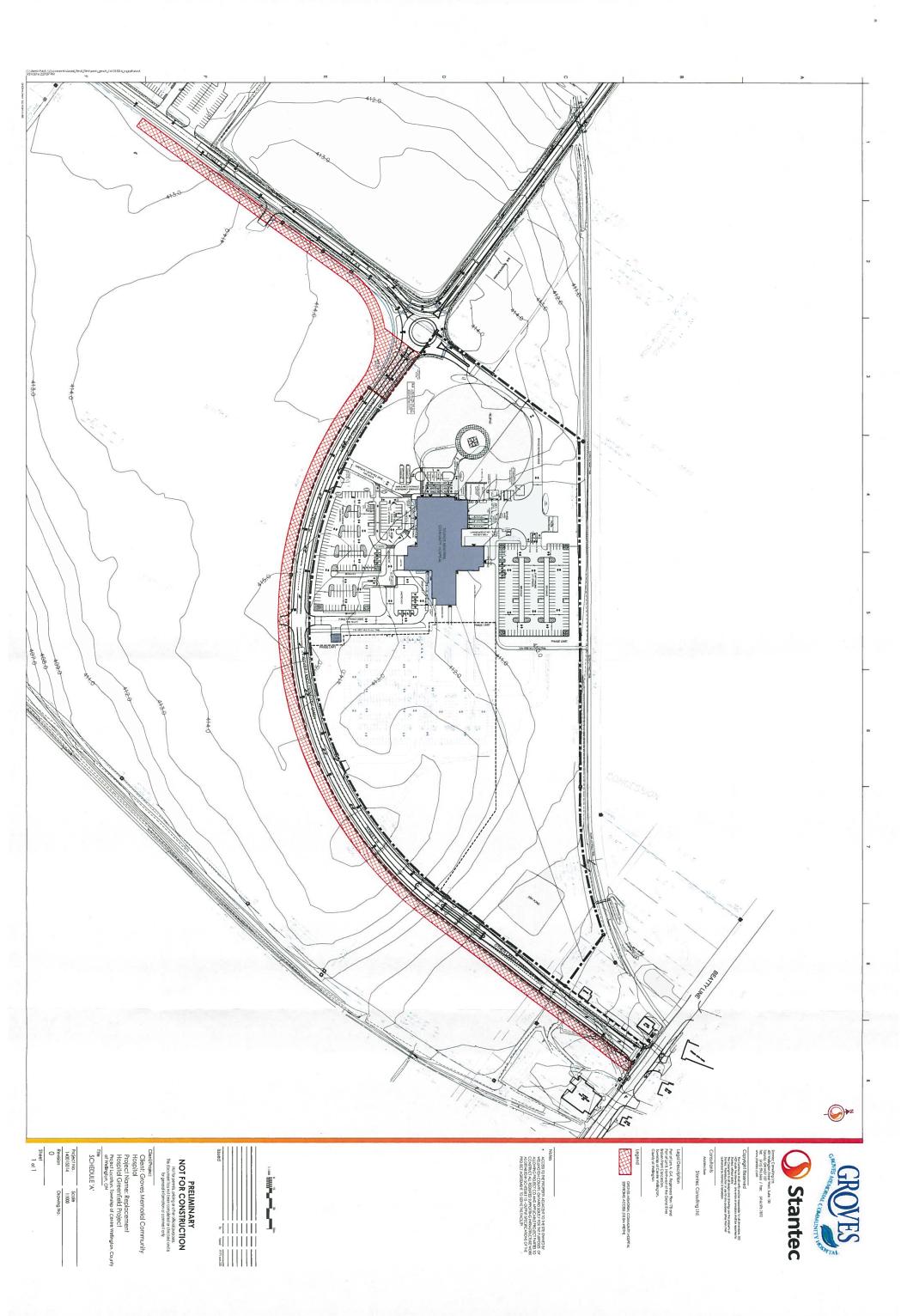
HOS	PITAL
Ву:	11. 62
	Name: Howard Dobson
	Title: Board Chair
Ву:	14/4
	Name: Stephen Street
	Title: President and CEO
	CORPORATION OF THE COUNTY OF LINGTON
WEL	
WEL	LINGTON  Name:

**GROVES MEMORIAL COMMUNITY** 

#### **SCHEDULE A**

#### **Reference Plan**

(See attached.)



#### House of Industry Barn will be open until the end of October

Be sure and come out to see our new team of "horses" (model workhorses created by Susan Strachan Johnson)!

### **Poor House Spirit Walks**

Meet a new cast of characters from the Poor House Past!

#### **Poor House Spirit Walks**

October 20, 21, 27 and 28, 7:00 pm and 8:00 pm

#### **Poor House Cemetery Walks**

October 26, 7:00 pm and 8:00 pm October 30, 2:00 pm and 3:00 pm

Space is limited, tickets must be purchased in advance, no tickets at the door.

Admission is \$8.00 plus HST per person



# Family HALLOWEEN Day

- Costume Parade at 3:30 pm
  - Halloween Crafts
    - Games
- Spooky Stories in the Barn

Make your own puppets • Pumkin and Gourd decorating Bring your own clothes and make a scarecrow!

Drop-in format all afternoon

**Admission by Donation** 



# Thank you! to our 2016 Summer Students

for all your hard work and dedication to the Museum and Archives!

Pictured L to R: Julie O-Donnell and Gabriel Masewich. Ailish Farrelly serving tea





### **War Horse** and the Canadian Army Veterinary Corps

(November 5 to April 23)

Although the First World War was the first 'mechanized' war, it was the horse that was the driving engine for the transport of large artillery, equipment and supplies. Over 130,000 work horses were sent from Canada to France and Belgium and suffered from shellfire, trauma and



disease. Because the horses were so vital to the war effort, it was the job of hundreds of Canadian veterinarians to heal wounds, prevent disease and return the horses to their war duties. From the collection of the Ontario Veterinary College, Guelph, we present this riveting exhibit of artifacts and photographs. On Saturday, November 5 at 1pm, after the Remembrance ceremony on the front lawn, Dr. Lisa Cox, Curator at OVC, will present her talk "Remembering Canada's War Horses, 1914 – 1918."

### ArtiFACT "Swan" Baby Stroller, 1969

The bright floral print and shiny chrome of this stroller makes it really stand out in a crowd! It was made in 1969 by Lines Bros. (Canada) Ltd. of Waterloo. The fringed canopy blocked the sun, and the seat adjusted to babies and growing toddlers! Edith and Heinz Wagner of Minto Township used it to carry their youngest daughter, Julie, until the mid-1970s. Groovy!



#### **Friendly Reminder:**

**The Wellington County Museum and Archives** will be CLOSED on the Thanksgiving Holiday Monday October 10, 2016.





#### A NATIONAL HISTORIC SITE

located on Wellington Road 18 between Fergus and Elora

www.wellington.ca/museum

T 519.846.0916 x 5221 | Toll Free 1.800.663.0750 x 5221













Alternate





**To:** Chair and Members of the Information, Heritage and Seniors Committee

From: Ken DeHart, County Treasurer

Date: Wednesday, October 12, 2016

Subject: Terrace Financial Statements and Variance Projections as of September 30, 2016

#### **Background:**

This report is respectfully submitted in accordance with the County's Budget Variance Reporting policy, and provides an updated projection to year-end based on expenditures and revenues to September 30, 2016 for the Terrace.

#### Revenue

- In February of this year correspondence was received from the province indicating the County's funded Case Mix Index (CMI) will be increasing from 101.42 to 103.28 as of April 1, 2016. The resulting impact to the County is an additional \$83,000 in funding for 2016. In addition behavioural support funding (\$78,000) was received in February of this year. This is to fund additional PSW and RN/RPN hours for resident support. A nursing and personal care adjustment for 2016 was received in July for \$30,000. Overall grants and subsidies are expected to exceed the budgeted amount by between \$180,000 and \$200,000.
- Resident revenue is currently close to budget with only a small variance anticipated.
- Other revenue relates to unbudgeted donations, the net amount of which (after donation related purchases) will be transferred to the Terrace Donation Reserve Fund.

#### **Expenditure**

- Salaries and benefits comprise the majority of expenditures. They are tracking over budget to this point in the year for a number of reasons including: staffing coverage requirements for training hours which are usually spread throughout the year that have been fully completed; additional hours for behavioural support as mentioned above; and there has been a significant number of staff absences and resulting coverage in Nursing Direct Care, should this result in an overall negative variance, it may be funded from the Short Term Disability Reserve.
- Supplies, materials and equipment are close to budget and no variance is anticipated
- Purchased services are under budget as the County received a Hydro One rebate as a result of an
  energy bill audit completed through Complete Purchasing Group in early 2016 for \$141,000. This is
  offset by a recovery from the consulting firm and higher than expected hydro, utility and snow
  removal costs. An overall savings in purchased services is expected to be \$60,000 \$80,000.
- The full insurance premium has been processed.
- The remaining debt charges related to the Terrace will be incurred later in the year.

#### Capital

- Nursing equipment purchases are underway and are expected to be completed within budget.
- Resident lift purchases are complete with a minor positive variance.
- The domestic hot water boiler replacement is installed and operational. The project will close with a surplus of \$16,700 that will be transferred to reserve.
- 2016 servery upgrades will include replacing countertops, cupboards and the roll in cooler in one of the neighbourhoods. This will be taking place over the next couple of months.

Overall, positive variances generated by the improved Case Mix Index, additional grant funding for positions and hydro rebate generated through the energy bill audit are expected to be largely offset by the overage in staffing costs. Salaries and benefits within direct care account for the majority of the overage – due to one-time training, additional hours in behavioural support and short term disability leaves. After all variances are taken into account, it is anticipated that the Terrace will have a positive variance between \$100,000 and \$150,000 in 2016.

#### **Recommendation:**

That the Financial Statements and Variance Projections as of September 30, 2016 for Wellington Terrace be approved.

Respectfully submitted,

Ken DeHart, CPA, CGA County Treasurer



#### County of Wellington Homes for the Aged

Statement of Operations as of 30 Sep 2016

	Annual Budget	September Actual \$	YTD Actual \$	YTD Actual %	Remaining Budget
Revenue					
Grants and Subsidies	\$8,420,200	\$730,212	\$6,614,470	79%	\$1,805,731
User Fees & Charges	\$4,326,000	\$368,388	\$3,269,459	76%	\$1,056,541
Other Revenue	\$0	\$1,310	\$17,490	0%	\$(17,490)
Total Revenue	\$12,746,200	\$1,099,910	\$9,901,419	78%	\$2,844,781
Expenditures					
Salaries, Wages and Benefits	\$14,680,200	\$1,311,505	\$11,496,362	78%	\$3,183,838
Supplies, Material & Equipment	\$1,225,600	\$119,303	\$932,225	76%	\$293,375
Purchased Services	\$1,013,200	\$71,027	\$707,258	70%	\$305,942
Insurance & Financial	\$32,000	\$0	\$30,688	96%	\$1,312
Minor Capital Expenses	\$35,000	\$0	\$10,995	31%	\$24,005
Debt Charges	\$1,964,000	\$0	\$1,538,795	78%	\$425,205
Internal Charges	\$1,133,000	\$160,520	\$849,804	75%	\$283,196
Total Expenditures	\$20,083,000	\$1,662,355	\$15,566,127	78%	\$4,516,873
NET OPERATING COST / (REVENUE)	\$7,336,800	\$562,445	\$5,664,708	77%	\$1,672,092
Transfers					
Transfers from Reserves	\$(35,000)	\$0	\$0	0%	\$(35,000)
Transfer to Capital	\$265,000	\$0	\$265,000	100%	\$0
Transfer to Reserves	\$250,000	\$0	\$250,000	100%	\$0
Total Transfers	\$480,000	\$0	\$515,000	107%	\$(35,000)
NET COST (REVENUE)	\$7,816,800	\$562,445	\$6,179,708	79%	\$1,637,092



# Ord orporation of the state of

#### **County of Wellington**

#### Homes for the Aged

#### Capital Work-in-Progress Expenditures By Departments

All Open Projects For The Period Ending September 30, 2016

#### LIFE-TO-DATE ACTUALS

	Approved	September	Current	Previous		% of	Remaining
	Budget	Actual	Year	Years	Total	Budget	Budget
2016 Nursing Equip Replacement	\$60,000	\$10,773	\$30,782	\$0	\$30,782	51 %	\$29,218
2016 Resident Equipment Lifts	\$60,000	\$56,197	\$56,197	\$0	\$56,197	94 %	\$3,803
Domestic Hot Water Boiler Repl	\$120,000	\$0	\$103,286	\$0	\$103,286	86 %	\$16,714
2016 Servery Upgrades	\$25,000	\$0	\$0	\$0	\$0	0%	\$25,000
Total Homes for the Aged	\$265,000	\$66,969	\$190,265	\$0	\$190,265	72 %	\$74,735

	Total	Year to	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
	Previous Year	Date												
Human Resources														
New Hires	30	40	3	2	4	3	19	1	2	0	6			
Exiting Employees	30	40	3	0	5	4	4	2	4	7	11			
# of calls to		0	0	0	0	0		0	0	0	0			
Ministry of Labour	1	0	0	0	0	0	0	0	0	0	0			
Lost hours due to														
workplace injury	86.5	141	0	30	22.5	7.5	0	7.5	14	0	59.5			
Hours worked by														
employees in														
modified role (WSIB)	559.5	283	0	0.5	0	0	22.5	0	38.5	86.5	135			
Volunteer Total	339.3	203	U	0.5	U		22.3	U	30.3	80.5	133			
Hours	8668	6052	721	575	627	789	825	659	654	602	600			
	Last													
	Quarter of													
<b>Excellence in Care</b>	2015													
% of residents	21.1%			n/a	, -		n/a	n/a		n/a	n/a			
who have had a	(Province		20.8%			18.8%			18.1%					
fall in the last 30	14.3%)		(province			(province			(province					
days % of residents	2.40/		14.1%)	,		14.5%)	,	,	14.7%)	,	,			
	2.1%			n/a	, -		n/a	n/a		n/a	n/a			
who were	(Provincial		1.8%			2.0%			2.3%					
physically restrained	7.1%		(province 6.9%)			(province 6.4%)			(province					
restraineu			0.370)			0.4%)			6.1%					

% of residents	1.6%		Q2 2015	n/a	n/a	Q3 2015	n/a	n/a	Q4 2015	n/a	n/a		
who had a	(Provincial		1.9%			2.3%			2.9%		-		
pressure ulcer	3.3%)		(province			(province			(province				
that recently got	,		3.4%)			3.3%)			3.2%)				
worse			,			,			,				
# of emergency		8	0	1	1	0	3	0	1	n/a	2		
room visits													
experiencing													
illness listed on	Total for												
page 3	year:												
% of residents on	27.4%		Q2 2015	n/a	n/a	Q3 2015	n/a	n/a	Q4 2015	n/a	n/a		
antipsychotics	(Provincial		26.5%			25.2%			22.6%				
without a	26.1%)		(province			(province			(province				
diagnosis of			24.9%)			23.9%)			22.8%)				
psychosis													
			Q2 2015	n/a	n/a	Q3 2015	n/a		Q4 2015	n/a	n/a		
% of residents	24.5%		28.8%			30.5%			28%				
with worsening	(Provincial		(province			(province			(province				
bladder control	18.5%)		18.2%)			17.9%)			17.6%)				
# of outbreak													
days	30	0	0	0	0	0	0	9	7	n/a	n/a		
Census/													
Compliance													
# of deaths	53	44	4	6	4	5	4	4	6	6	5		
Inspection: #											3 (Annual		
areas in non											RQI)		
compliance	4	0	0	0	0	0	0	0	0	0			
Risk Prevention													
Review of Fire					yes								
_	met target				(evacuation								
Drills completed	100%	yes	yes	yes	exercise)	yes	yes	yes	yes	yes	yes		

Reporting to													
Ministry of													
Health													
# of formal													
complaints made													
by family or													
resident	0	0	0	0	0	0	0	0	0	0	0		
							1-	1		2 (resident	2 (resident		
# of Critical			1 verbal	1-fractured			fractured	(outbreak)	1 (fractured	to resident	to resident		
Incidents	9	0	abuse	hip	0	0	hip		hip)	abuse)	abuse)		

NA = Some HR and clinical data will not be available until the final report for the month is completed

#### Supporting Data for Report

#### Definitions:

**Human Resources:** 

Calls to Ministry of Labour occur where an accident occurred. Employee or resident has lost consciousness or fractured a bone and requiring hospital attention from an accident. Hours lost to employees in modified role (WSIB) – number of hours is tracked where staff is working in a modified role until they can return to full duties.

Fall with injury: injury may include redness, pain or fracture, or break in skin integrity.

#### **Emergency Department Visits:**

The Ministry of Health views some visits to the Emergency Department as 'potentially preventable'. The conditions we will report on where a visit may not have been necessary include: Angina, Asthma, Cellulitis, Chronic Obstructive Pulmonary Disease (COPD), Congestive Heart Failure, Septicemia, Dehydration, Dental conditions, Diabetes, Gastroenteritis, Grand mal seizure disorders, Hypertension, Hypoglycemia, Injuries from falls, Mental health/behavioural disorders, Pneumonia, severe ear, nose and throat disorders.

#### Skin and Wound Management at Wellington Terrace

Wellington Terrace has a formal skin and wound care program lead by two RNs with a special interest in wound care. Recently, we have conducted education for all RNs and RPNs on the staging and treatment of wounds. We have the expertise of an advanced wound care therapist who will do advanced treatment plans on the request of the home.

We have medical directives in place for treatments with a quality dressing.

What makes residents in LTC more susceptible to skin and wound issues?

- Increased aging of the skin `thin skin`
- Nutritional status compromised related to medical diagnosis
- Cognitive impairment- more bumping into and accidents
- Impaired mobility- not repositioning selves regularly.
- Dehydration
- Steroid use

#### **Current processes to mitigate responsive behaviours:**

- The home follows a Gentle Persuasion Approach Philosophy. There are 3 education sessions held per year. Focus of this program is respectful, non violent, self protective strategies for staff to use when dealing with a resident with responsive behaviour.
- Responsive behaviour program. Focus is on reporting responsive behaviours so all team members are aware of potential resident action. These incidents are recorded in the resident progress notes and read every shift at report.
- The Behaviour Support (BSO) Team reviews all responsive behaviour progress notes and follows up when required. They determine if resident requires increased assessment or if the change can be attributed to a clinical reason. The BSO along with the team develops individualized toolboxes for all staff to review. These tool boxes contain information on resident triggers for responsive behaviours as well as interventions to mitigate responsive behaviours.
- Weekly team meetings are held to discuss resident specific case studies and problem solve. Specific techniques for preventing or responding to responsive behaviour are shared.
- Care plans are updated as required to include specific approaches recommended when doing residents care (complete care with two PSWs, for example)
- All direct care staff carry walkie talkies so they are able to quickly deploy assistance if required.
- Wellington Terrace is supported by external expertise Psychogeriatric Resource Consultant (PRC). We hold monthly Psych clinics under the direction of a Geriatric Psychiatrist

### COUNTY OF WELLINGTON

#### **COMMITTEE REPORT**

**To:** Chair and Members of the Information, Heritage and Seniors Committee

From: Ken DeHart, County Treasurer

Date: Wednesday, October 12, 2016

Subject: Library Financial Statements and Variance Projections as of September 30, 2016

#### **Background**

This report is respectfully submitted in accordance with the County's Budget Variance Reporting policy, and provides a first projection to year-end based on expenditures and revenues to September 30, 2016 for the Library.

#### **Operating**

- The first payment of a two year grant of \$157,000 for the Rural Internet Hotspot Lending Programme was received in April. The grant is intended to fund technology purchases that provide library patrons the ability to borrow high-speed internet for a loan period of one week. The grant funding is to be fully offset by corresponding technology improvements; the \$152,500 budgeted annual operating grants for 2016 will be received later in the year.
- Municipal recoveries are based on the agreement with the Township of Southgate for the provision of library services for their residents; the remaining amount is still to be received.
- Room rental revenue, user fees and charges (made up predominantly of late fees) and sales revenue are all tracking positive to budget and a small positive variance is expected at year-end.
- Supplies, Materials and Equipment are below budget at this time. The book budget accounts for the majority of this line item and is expected to be fully expended. As mentioned above grant funding for the Rural Internet Hotspot Lending Programme and will result in tis line item exceeding the budgeted amount in 2016, with no net overall variance anticipated.
- Purchased services are ahead of budget as a result of higher than anticipated utility and building maintenance costs and one time contract payments made early in the year. If costs follow a similar pattern as 2015 a negative variance in the range of \$30,000 to \$50,000 may result.
- Insurance premiums have been incurred for the year

#### Capital

The total approved 2016 capital budget for library service is \$10,792,000; of which \$9,440,000 is carried forward from previous years, \$1,231,000 was approved in 2016, and \$121,900 in year budget approvals at time of tender. Project closures total \$5,050,000 leaving \$5,742,900 in the open capital budget at this time.

	proved Tender udget Adjustments*	Total budget	Closed Project Total	Total Open Budget
\$ 9,440,000 \$ 1,	231,000 \$ 121,900	\$ 10,792,900	\$ 5,050,000	\$ 5,742,900

27

Overall library capital is tracking within budget. Specific project details are outlined below.

- Projects completed and closed to date include the Fergus Library Construction and the Palmerston Branch collection enhancement. Minor negative variances in both projects were funded from reserve.
- Work on the Palmerston Library is substantially complete and the project remains open to deal with close out cost; staff anticipates a minor negative variance to be funded from the Property Reserve.
- The self-checkout terminal purchases for Palmerston, Drayton and Mount Forest branches are complete and operational, and have come in significantly under budget. Savings will be used to purchase three additional terminals for use at Aboyne and Rockwood. A minor positive variance is anticipated, final project savings will be transferred to the General Capital Reserve.
- The Marden branch outdoor sign has been quoted under budget additional costs for electrical and engineering work are still to be invoiced. Staff anticipates this project to be completed within budget.
- Outdoor signage for Palmerston has been installed with minor savings to the project.
- Purchases for the eBook collection are underway and anticipated to be complete by the end of the year.
- The interactive programme equipment has been purchased and is available for patrons use. Project savings will be transferred to the General Capital Reserve.
- The lighting project at the Rockwood branch is complete, minor savings will be transferred to the Property Reserve.

Overall, the Library department is tracking close to budget with a possible negative variance of between \$20,000 and \$30,000 by year-end.

#### **Recommendation:**

That the Financial Statements and Variance Projections as of September 30, 2016 for the County Library Service be approved.

Respectfully submitted,

Ken DeHart, CPA, CGA County Treasurer



#### **County of Wellington**

#### **Library Services**

Statement of Operations as of 30 Sep 2016

	Annual Budget	September Actual \$	YTD Actual \$	YTD Actual %	Remaining Budget
Revenue		7 totaa. Ç	,		
Grants and Subsidies	\$157,500	\$0	\$82,166	52%	\$75,334
Municipal Recoveries	\$27,000	\$0	\$13,020	48%	\$13,980
Licenses, Permits and Rents	\$35,000	\$1,524	\$31,123	89%	\$3,877
User Fees & Charges	\$83,900	\$8,107	\$70,943	85%	\$12,957
Sales Revenue	\$7,900	\$1,384	\$7,711	98%	\$189
Other Revenue	\$0	\$723	\$4,002	0%	\$(4,002)
Total Revenue	\$311,300	\$11,739	\$208,965	67%	\$102,335
Expenditures					
Salaries, Wages and Benefits	\$4,011,900	\$313,801	\$2,918,276	73%	\$1,093,624
Supplies, Material & Equipment	\$812,500	\$30,530	\$572,503	70%	\$239,997
Purchased Services	\$908,600	\$49,255	\$778,373	86%	\$130,227
Insurance & Financial	\$24,000	\$(4)	\$24,949	104%	\$(949)
Minor Capital Expenses	\$83,000	\$0	\$38,589	46%	\$44,411
Debt Charges	\$690,200	\$11,145	\$597,140	87%	\$93,060
Internal Charges	\$800	\$0	\$1,590	199%	\$(790)
Total Expenditures	\$6,531,000	\$404,726	\$4,931,419	76%	\$1,599,581
NET OPERATING COST / (REVENUE)	\$6,219,700	\$392,987	\$4,722,454	76%	\$1,497,246
Transfers					
Transfers from Reserves	\$(269,900)	\$(31,334)	\$(38,589)	14%	\$(231,311)
Transfer to Capital	\$176,000	\$0	\$176,000	100%	\$0
Transfer to Reserves	\$1,200,000	\$0	\$1,200,000	100%	\$0
Total Transfers	\$1,106,100	\$(31,334)	\$1,337,411	121%	\$(231,311)
NET COST (REVENUE)	\$7,325,800	\$361,653	\$6,059,865	83%	\$1,265,935

# On orporation

#### **County of Wellington**

#### Library Services

### Capital Work-in-Progress Expenditures By Departments All Open Projects For The Period Ending September 30, 2016

#### LIFE-TO-DATE ACTUALS

	Approved	September	Current	Previous		% of	Remaining
	Budget	Actual	Year	Years	Total	Budget	Budget
Aboyne Facility Improvements	\$941,900	\$13,005	\$51,254	\$106,166	\$157,420	17 %	\$784,480
Palmerston Branch Exp	\$3,500,000	\$0	\$648,747	\$2,848,562	\$3,497,308	100%	\$2,692
Self Check out Drayton & MtFor	\$70,000	\$0	\$1,220	\$30,256	\$31,476	45%	\$38,524
New Hillsburgh Library	\$1,000,000	\$37,824	\$885,088	\$259,451	\$1,144,539	114 %	-\$144,539
Marden Branch Outdoor Sign	\$50,000	\$0	\$16,946	\$0	\$16,946	34 %	\$33,054
Palm Branch Outdoor Sign	\$30,000	\$0	\$28,976	\$0	\$28,976	97 %	\$1,024
eBook Collection Enhancement	\$50,000	\$4,325	\$32,157	\$0	\$32,157	64 %	\$17,843
Two Self Check-Out Terminals	\$31,000	\$0	\$32,845	\$0	\$32,845	106%	-\$1,845
Interactive Programme Equip	\$45,000	\$0	\$40,617	\$0	\$40,617	90%	\$4,383
Rkwd Branch Int Lighting	\$25,000	\$0	\$21,833	\$0	\$21,833	87 %	\$3,167
Total Library Services	\$5,742,900	\$55,155	\$1,759,683	\$3,244,434	\$5,004,117	87 %	\$738,783



#### COUNTY OF WELLINGTON

#### COMMITTEE REPORT

**To:** Chair and Members of the Information, Heritage and Seniors Committee **From:** Mark Bolzon, Manager of Purchasing and Risk Management Services

Date: Wednesday, October 12, 2016

**Subject:** Clifford Library Lease

#### **Background:**

The existing lease with Town of Minto for the space located at the Clifford Library expires in October 2016.

Staff are recommending that the lease be extended to the end of 2016 and then renewed for an additional five years (January 1, 2017 to December 31, 2021) at the existing terms, conditions with a revised lease rate of \$30,000 per year (current rate is \$25,000 per year), with the option to renew for an additional five years upon successful negotiations.

#### **Recommendation:**

That the lease agreement with the Town of Minto for approximately 2,183 sq.ft. at the Clifford Library be renewed for an additional five (5) years (January 1, 2017 to December 31, 2021) at the existing terms, conditions and lease rate of \$30,000 per year, with the option to renew for an additional five years upon successful negotiations; and

That the Warden and Clerk are authorized to sign the lease agreements and extensions.

Respectfully submitted,

Mark Bolzon

Manager of Purchasing and Risk Management Services

#### **COMMITTEE REPORT**

**To:** Chair and Members of the Library Board

From: Murray McCabe, Chief Librarian Date: Wednesday, October 12, 2016

Subject: Summary of Library Activities, September 2016

**Background:** To provide the Library Board with an overview of events and activities from across the library system.

#### **Staff Recognition:**

County staff having reached milestone service dates will be recognized at the County's annual Long Service and Retirement Celebrations on the evening of October, 28 2016. The event is held at the Ariss Valley Golf and Country Club. Chair Rob Black and I will attend on behalf of the library board to thank library staff for their significant contributions to public service. Staff to be recognized with the years of service noted are: Barbara Potts 25 years; Marilyn VanderPloeg 20 years; Leah McLeod 15 years; Joanne Wiersma and Danielle Arial 10 years; retirees Barb Burrows 34 years, Marion Nichol 13 years, Bev Picken 23 years, and Sharon Wain 12 years.

#### **Aboyne Branch Renovations:**

Movers removed the last of the furniture from the branch on the 27 <sup>th</sup> of September which was followed by the first site meeting on Wednesday, September 28 with contractor CSL, Collaborative Structures Limited. Ms. Gilpin and I will be meeting with a shelving supplier on October 11 to discuss the type of new shelving styles that are now available.

#### **International Plowing Match:**

The library team put on a terrific interactive display of our technology at the event with thousands of people young and old stopping by to try things out and ask questions. Staff was asked a number of questions by visiting teachers, librarians and members of the public about our 3D Printer and the other technology we had out on display. Harriston Branch Supervisor Brooke McLean led the library team with the assistance of Chanda Gilpin, Jessica Veldman and Kiirstin Maki. Many other library personnel travelled to the site to assist in staffing our display tables which at times where hidden from view by the sea of people moving through the exhibit. Staff enjoyed themselves as much as those attending the exhibits and they were happy to hear all the positive comments and words of surprise that a public library was offering access to the latest technology. We were also able to assist a local radio station 88.7, The River, by lending them an internet hotspot for their on-site broadcasting needs.

#### The Ontario Cultural Strategy:

Included with the board package this month is an information brochure from the Ministry of Tourism, Culture and Sport entitled The Ontario Cultural Strategy: Telling our stories, growing our economy. The strategy can be viewed as official recognition of the important role culture plays in the success of our province and its economy. For public libraries it is official recognition from the province that our

service matters to Ontarians and deserves to be supported. The strategy sets a five year timeline to achieve its goals. Of most interest to the public library community is the governments wish to strengthen cultural organizations including the following statement "Review and update provincial funding programs for public libraries to build capacity of libraries serving rural and remote communities, improve digital services and support leadership and innovation." The Ontario Library Association and the Federation of Ontario Public Libraries have been lobbying for years trying to improve funding for libraries and we are now all waiting to see how this new strategy will produce positive and tangible change to provincial support. Wellington County Libraries are already fine examples of Community Hubs and we trust the province will recognize our existing success in this area of public service.

#### **Monthly Statistics:**

Each month library staff track use of library services by collecting statistics about patron use of materials and services. Once a year in November libraries across the province are obligated to conduct a week long count of library use and provide these sample numbers to the Ministry of Culture, Tourism and Sport. The successful completion of the survey is a requirement of libraries for receipt of the annual provincial grant.

The monitoring of library statistics year over year can show trends in use. We know that the fall and spring are the busiest for the circulation of materials. However library use can be impacted by everything from civic holidays, summer vacation periods, the quality of a library's collection to weather. These factors can influence a patron's use of libraries. This summer we saw a dip in statistics as we enjoyed amazing summer weather. Our programme offerings at Aboyne also changed with the anticipation of the library closing for renovations. The monthly report this month reflects increases at almost half of our library branches with a clear indication that Aboyne patrons are now visiting the Elora and Fergus libraries. It was nice to see the Clifford, Hillsburgh, Marden, Palmerston, and Puslinch branches posting increases along with the power house we know as Mount Forest.

The library's circulation statistics remain respectable and we continue to see a positive impact as a result of our Move the Needle promotional initiative. This progamme is now being implemented across the entire system. We also have witnessed many new registrants for library membership. The availability of new technology that can be used in-house or borrowed is attracting more children and teens — many amazed at the library as being more than just books. Our programming and shared use facilities make us the community hubs our provincial government is suggesting libraries become...we're already there in Wellington. Once all 14 libraries are up and running on an equal footing in terms of being welcoming and modern facilities then the fluctuations in statistics year over year will be less pronounced. Since the beginning of January 2016 just over 2700 new members have joined the library system as members. The top three libraries registering new patrons were as follows: Fergus 674, Rockwood 309, and Mount Forest 268 with the other libraries all reporting respectable increases too based on the size of the communities they serve.

#### **Rural Internet Hotspot Lending Programme Update**

The programme continues to attract interest and attention from patrons and other library systems. This fall Wellington staff will provide a one hour online overview of our programme available to librarians across the country through the Education Institute.

#### Ranked Circulation as of October 3, 2016

Mount Forest	185	Arthur	78
Fergus	170	Rockwood	71
Marden	105	Aboyne	50
Harriston	93	Elora	43
Puslinch	88	Clifford	41
Erin	84	Hillsburgh	42
Drayton	80	Palmerston	25

**TOTAL** 1155

<u>Total holds as of October 3, 2016</u>: 281 <u>Hold time remains about 6 weeks.</u>

#### **Recommendation:**

That the Chief Librarian's report for September 2016 be received for information.

Respectfully submitted,

Murray McCabe
Murray McCabe
Chief Librarian

# Wellington County Library AUGUST AND SEPTEMBER 2016 Use Statistics

Prepared for: Wellington County Library Board

Meeting Date: October 12, 2016

Prepared by: Chanda Gilpin, Assistant Chief Librarian

Date: October 5, 2016

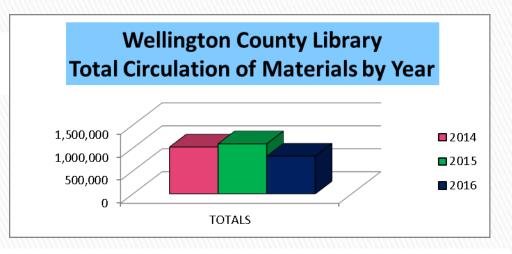
## **Use Statistics**

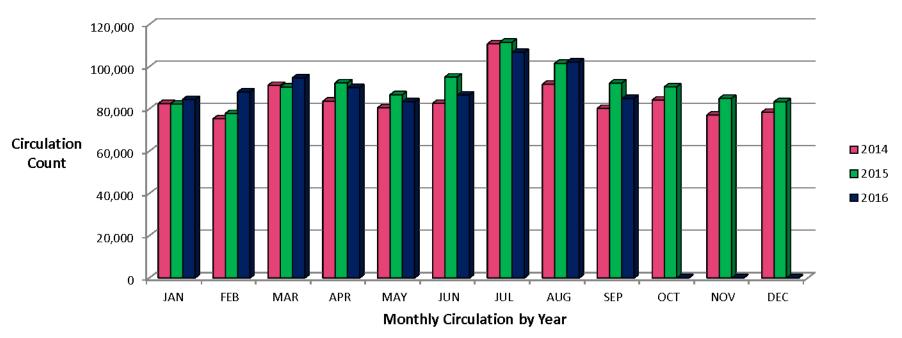
	2016	2016
System wide circulation:	August	September
Print, eBooks, cds, dvds, magazines and audiobooks:	102,201	84,913
Inter-library loan, material loaned:	478	338
Public computer usage within the libraries:	7,159	6,179
Programme attendance:	2,754	2,351
Database usage:	8,061	5,031
Public wireless users:	8,869	8,078

## **Circulation Statistics**

		JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEP	OCT	NOV	DEC	TOTALS
ABOYNE	2014	12,479	10,993	14,565	11,264	12,268	12,391	16,870	13,469	10,593	11,634	10,940	11,188	148,654
	2015	12,132	11,457	14,956	9,453	9,059	10,358	11,656	10,619	9,498	9,240	8,837	8,460	125,72
	2016	9,598	8,849	9,183	8,547	7,806	8,821	9,741	9,370	3,215	0	0	0	75,130
ARTHUR	2014	4,587	4,321	4,716	4,768	4,506	4,762	6,459	5,209	4,493	5,137	4,440	4,430	57,828
	2015	4,413	4,689	5,220	4,780	4,911	4,621	6,049	5,482	5,389	5,204	4,833	5,065	60,656
	2016	4,905	5,271	5,831	5,103	4,882	5,204	5,353	6,061	5,135	0	0	0	47,745
CLIFFORD	2014	1,372	1,264	1,623	1,264	1,392	1,534	2,056	1,544	1,440	1,433	1,053	1,078	17,053
	2015	1,306	1,124	1,336	1,339	1,249	1,173	1,711	1,644	1,459	1,507	1,188	1,404	16,440
	2016	1,458	1,377	1,704	1,645	1,552	1,424	1,926	1,846	1,549	0	0	0	14,48
DRAYTON	2014	9,908	9,502	10,947	9,314	8,648	9,901	13,317	10,716	9,503	9,266	8,430	8,401	117,853
	2015	9,235	9,067	10,613	9,449	8,724	10,919	12,528	10,357	8,699	8,597	8,204	8,039	114,43
	2016	8,900	9,731	9,811	10,304	8,697	8,571	12,599	10,827	8,133	0	0	0	87,573
ELORA	2014	5,520	4,759	5,988	5,791	5,498	4,790	6,699	6,056	5,318	5,598	5,173	5,390	66,580
	2015	5,513	4,870	6,082	6,043	5,924	6,581	7,708	7,383	6,612	6,749	6,084	6,568	76,117
	2016	6,961	7,176	7,264	6,815	6,381	6,968	7,900	8,112	9,199	0	0	0	66,776
ERIN	2014	4,214	3,793	4,766	4,285	4,198	4,226	6,107	4,765	3,867	4,604	4,361	4,585	53,77
	2015	4,593	4,443	5,175	4,932	4,710	5,064	6,195	5,688	5,115	4,851	4,382	4,097	59,245
	2016	4,519	5,410	5,617	5,181	5,043	4,794	6,435	5,582	4,450	0	0	0	47,031
FERGUS	2014	10,052	9,000	10,803	11,077	10,023	8,008	13,506	11,435	10,249	10,272	9,285	9,397	123,107
	2015	9,376	8,588	7,186	18,267	16,066	18,003	20,087	17,721	15,944	15,440	15,196	13,086	174,960
	2016	14,728	16,746	17,776	16,537	15,128	16,103	21,085	19,747	18,338	0	0	0	156,188
HARRISTON	2014	3,879	4,026	4,652	4,062	3,825	4,154	5,633	4,585	4,207	4,428	3,902	4,060	51,413
	2015	4,238	3,969	5,039	4,544	4,444	4,303	5,310	5,026	4,648	4,232	4,372	4,028	54,153
	2016	4,186	4,267	4,581	3,931	3,985	3,953	4,546	4,523	3,938	0	0	0	37,910
HILLSBURGH	2014	3,547	2,845	3,440	3,632	3,147	3,370	4,271	3,524	2,835	2,923	2,473	3,009	39,016
	2015	2,956	2,770	3,364	3,372	2,826	3,261	3,932	3,477	2,994	2,905	2,788	2,772	37,417
	2016	3,120	3,257	3,510	3,195	2,960	2,977	3,602	3,729	3,215	0	0	0	29,565
MARDEN	2014	3,887	3,267	4,276	3,843	3,502	3,905	5,040	4,634	3,841	3,943	3,704	3,813	47,655
	2015	3,668	3,554	4,246	4,191	4,002	4,208	4,450	3,948	3,692	3,684	3,465	3,602	46,710
	2016	4,146	3,543	4,274	4,203	4,313	3,958	4,327	4,552	3,981	0	0	0	37,297
MT FOREST	2014	7,392	7,539	8,416	7,486	7,476	7,246	10,308	8,180	7,949	8,120	7,236	7,596	94,944
	2015	7,746	7,388	8,570	8,461	7,881	8,044	8,773	8,613	8,112	8,454	7,683	8,278	98,003
	2016	8,633	8,816	9,233	9,215	8,862	9,760	10,522	10,648	8,930	0	0	0	84,619
PALMERSTON	2014	2,100	1,944	2,239	2,410	2,188	2,403	3,270	2,707	2,411	2,801	2,236	2,325	29,034
	2015	2,756	2,318	2,734	2,384	2,628	2,891	3,800	3,458	3,239	2,942	2.646	2,697	34,493
	2016	2,612	2,530	3,504	3,977	3,348	3,508	4,444	4,715	3,618	0	0	0	32,256
PUSLINCH	2014	3,234	2,777	3,269	3,343	3,317	3,878	3,905	3,140	2,937	3,010	3,065	2,800	38,675
	2015	2,918	2,781	3,364	3,292	2,777	3,025	3,738	3,196	2,954	3,035	2,675	2,585	36,340
	2016	3,312	3,171	3,767	3,343	3,280	3,342	4,371	3,631	3,598	0	Ô	0	31,815
ROCKWOOD	2014	5,942	5,473	6,930	6,867	6,236	6,997	8,758	7,191	6,339	6,553	6,428	5,889	79,603
	2015	6,088	5,839	6,978	6,875	6,599	7,500	9,605	8,440	7,892	7,788	7,037	6,719	87,360
	2016	7,397	7,863	8,576	8,038	7,164	7,195	9,927	8,858	7,614	0	0	0	72,632
TOTALS	2014	82,483	75,324	91,148	83,629	80,544	82,606	110,806	91,661	80,221	84,169	77,130	78,420	1,018,14
	2015	82,297	77,827	90,281	92,346	86,649	95,072	111,491	101,493	92,177	90,395	85,014	83,337	1,088,379
	2016	84,475	88,007	94,631	90,034	83,401	86,578	106,778	102,201	84,913	0	0	0	821,018
	1/1/1/1/1	THE STATE			V11/2/11/V		111111111111111111111111111111111111111	1111111111	21/1/1/1/1/1/1/1/1/1/1/1/1/1/1/1/1/1/1/	THE PERSON NAMED IN	NEST TELEVISION		VIII II	MANAGAN
		3%	13%	5%	-3%	-4%	-9%	-4%	1%	-8%				-137

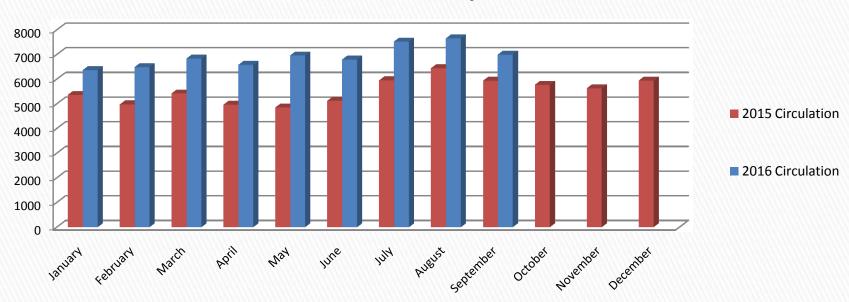
## **Circulation Activity**





# **eBook Circulation Activity**





<sup>\*</sup>includes eBooks, eAudiobooks, eVideo and eMusic circulation from OverDrive.

## Website Statistics August and September 2016

### **Top Pages Visited**

Library Home Page	15,575
Online Resources	4,066
Borrowing	4,145
eBooks and More	1,661

Our website was accessed in a variety of ways including 4,372 visits through Mobile Devices.

Mobile devices include Apple iPad, Apple iPhone, Blackberry Playbook, Samsung SM-G386W and LG D852 G.

### Visits to Library Website

# of total visits	19,831
# of pages viewed	39,699

# Location of people accessing our website:

Canada, U.S., New Zealand, U.K., Germany, France, India, Italy and United Arab Emirates.

# The majority of visitors were within Canada:

Fergus, Guelph, Toronto, Halton Hills, Kitchener, Minto, Orangeville, Clifford, Milton, Hamilton and Waterloo.

Of the visitors 68% were returning and 32% were new visitors to our website.

# **Programming Report**

## August 2016

#### TOTAL **NUMBER OF PROGRAMMES** CHILDREN/ **PARENTS/ BRANCH OFFERED TEENS CAREGIVERS ADULTS ABOYNE ARTHUR CLIFFORD DRAYTON ELORA ERIN FERGUS HARRISTON** HILLSBURGH MARDEN MT FOREST

**PALMERSTON** 

**PUSLINCH** 

**ROCKWOOD** 

Programmes

Total

**ATTENDEES** 

**Participants** 

Total

	. 1	A 1	
Augus	T /	0	-
/ lugus	, , _	U I	

		ATTENDEES					
BRANCH	TOTAL NUMBER OF PROGRAMMES OFFERED	CHILDREN/ TEENS	PARENTS/ CAREGIVERS	ADULTS			
ABOYNE	10	255	125	12			
ARTHUR	19	338	28	36			
CLIFFORD	7	51	11	2			
DRAYTON	10	135	11	0			
ELORA	8	48	13	42			
ERIN	8	384	12	3			
FERGUS	20	147	59	32			
HARRISTON	30	455	113	52			
HILLSBURGH	15	142	47	49			
MARDEN	11	41	7	28			
MT FOREST	21	252	40	43			
PALMERSTON	13	55	20	33			
PUSLINCH	16	142	86	0			
ROCKWOOD	23	134	49	15			
	211	2579	621	347			

# **Programming Report**

**Programmes** 

September 2016

Programmes

September 2015

**ADULTS** 

Total 42 Participants

	TOTAL NUMBER OF PROGRAMMES OFFERED		ATTENDEES					ATTENDEES		
BRANCH		CHILDREN / TEENS	PARENTS/ CAREGIVERS	ADULTS		BRANCH	TOTAL NUMBER OF PROGRAMMES OFFERED	CHILDREN/ TEENS	PARENTS/ CAREGIVERS	
ABOYNE	0	0	0	0		ABOYNE	19	134	56	
ARTHUR	22	88	58	107		ARTHUR	20	140	45	
CLIFFORD	13	59	4	8		CLIFFORD	11	47	26	
DRAYTON	26	214	89	39		DRAYTON	23	170	82	
ELORA	11	55	13	60		ELORA	11	111	27	
ERIN	18	227	49	33		ERIN	20	104	42	
FERGUS	21	115	79	98		FERGUS	25	187	110	
HARRISTON	18	44	28	43		HARRISTON	18	73	33	
HILLSBURGH	13	47	22	56		HILLSBURGH	16	93	30	
MARDEN	15	41	12	63		MARDEN	13	45	9	
MT FOREST	20	96	21	92		MT FOREST	21	153	31	
PALMERSTON	18	97	12	26		PALMERSTON	14	61	30	
PUSLINCH	12	82	37	58		PUSLINCH	13	118	68	
ROCKWOOD	6	42	27	10		ROCKWOOD	17	131	78	
	213	1207	451	693	2351		241	1567	667	
	Total				Total		Total			

**Participants** 

#### **News**

## **Library showcases tech at International Plowing Match**

Drawing inspiration from the IPM's theme of the Fresh Taste of Farming, the Library wanted to show off "What's Fresh and New at the Library,"



BY HELEN LAMMERS-HELPS The writer is a freelence journalist based in New Dundee hth@megawire.ca

The Wellington County Library will be showing off their tech resources at the International Plowing Match (IPM). Need to charge your phone or use WIFI? Want to try out a 3D printer, green screen, virtual reality headset or robotics? You can do all this and more at the Wellington County Library IPM exhibit.

Drawing inspiration from the IPM's theme of the Fresh Taste of Farming, the Library wanted to show off "What's Fresh and New at the Library," says Brooke McLean, Supervisor at the Harriston Branch, McLean promises the tech display will be interactive. "We want people to try it out, see

#### BHP might shutter \$2.6B potash mine

BHP Billiton Ltd., the world's biggest mining company, may end up "mothballing" its Canadian potash project after investing \$2.6 billion to sink two shafts in Saskatchewan.

The shafts are now about 600 meters (1,970 feet) deep with another 300 to 400 meters to go, chief executive officer Andrew Mackenzie told analysts and investors in London on Tuesday.

When that's done by 2018 or 2019, the board will decide whether to build the mine, he

"It's certainly perfectly possible, if at that time the market is not going to be ready for potash, say, in three years subsequently, that we could mothball the shafts once we've completed them," Mackenzie said.

BHP of Australia made a bid to buy Saskatchewan Potash Corp., but on the urging of the Saskatchewan government, the federal government nixed the deal.

it in action and think about the possibilities," she says.

The Wellington County Library system has been working hard to innovate and meet the needs of their patrons by investing in tech resources, says McLean. There are four 3D printers that rotate through the county's 14 community libraries. Patrons can come into the library to try them out. Chief Librarian, Murray McCabe says there's no end to what people are making with the printers. One person even made a suitcase handle, he says.

That's not all. There are many more tech devices available in the rural library system. Launch Pads, preloaded learning tablets with content geared to different age levels, are available for loan for up to one week at a time. These touch screen devices can help children and teens learn French, math or become better readers, for example.

Recognizing that high speed internet is often either not available or not affordable in rural Ontario, the Wellington Library System has invested in 70 hot spots for loan that supply unlimited high speed internet for up to 15 devices at one time. These may be borrowed from the library for up to seven days and come with unlimited internet access. If you have a hot spot and a Chromebook, which are This will be launched for also available to be bor- the first time at the Plowing find them in the Wellington



trons to use. The printer will be on display at the International Plowing Match in Harriston.

libraries can play a key role in ensuring there isn't a digital divide between rural and urban kids.

Cubelet modular robots, form different functions, are also available for loan. Depending on how the blocks are put together you get a different outcome, explains McLean. Cubelets, along with Ozobots, tiny robots that can be programmed, help people learn to code by thinking through the steps needed to make them do what you want, says McLean.

Brand new at the library is the Oculus Rift Immersive rowed, you're all set, says Match and will be available County Showcase tent.

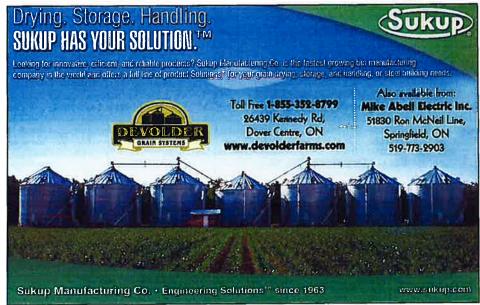
McCabe who adds that rural for use in branch libraries after that, says McLean.

In addition to making technology accessible to their patrons, the Wellington County Library System has individual blocks that per- also invested heavily in modernizing all of their buildings to make them accessible and up-to-date. Since 2000, close to \$30 million has been spent renovating or building new libraries for each of the 14 branches, say McCabe. The last of these projects is the new Hillsburgh library which will be built this fall on the mill pond.

The Wellington County Library will have their tech devices on display every day of the Plowing Match which Virtual Reality Headset. takes place from September 20-24 near Harriston. You'll







at ONTARIC FARMER.COM Get form news updates Tuesday, August 23, 2016

# Andrew Carnegie: One Smart Investor!

When American industrialist Andrew Carnegie sold Carnegie Steel in 1901 for an estimated \$500,000,000, and then created the Carnegie Foundation, he immediately stepped into the role of philanthropist. The position saw him provide seed money to municipalities across the developed world to encourage them to build free public libraries. In Canada, Carnegie's generosity funded the building of 125 Carnegie libraries that are often still among the most stately looking of public buildings in towns and cities. The seed money for Canadian libraries is said to have amounted to \$2,556,000, as noted in the authoritative book on the subject, The Best Gift, which provides much of the background we know about Canadian Carnegie libraries. While libraries in large Canadian cities garner national media attention, public libraries in rural municipalities maintain the same importance to the communities they serve as the day they first opened. Andrew Carnegie's initial gift to rural communities remains a success story as these libraries continue to prove themselves important to the local cultural fabric.

## Carnegie's Legacy in Wellington County

Among the 111 Carnegie libraries funded in Ontario, five would be built and continue to thrive in Wellington County. Wellington is within driving distance of the cities of Guelph, Kitchener/Waterloo, and the not-so-distant Toronto and Hamilton corridor. The county is a bustling centre of agriculture and the arts, with close connec-

tions to area universities. The populace is reflective of the much discussed creative class demographic, well-educated and choosing their place to live based on quality of life, rather than just employment. The five historic libraries are part of a 14-branch library system.

The county purchased the five Carnegie libraries for a nominal sum from the member townships years ago, with a promise to rejuvenate the buildings and have them adhere to both county and provincial standards for accessibility and library service. The now refurbished and expanded buildings are all designed to be en-· vironmentally sensitive and meet or exceed public library guidelines. The county's investment in this cultural. infrastructure has left budgetary room for the local municipalities to invest in other infrastructure, while still guaranteeing library services and a community benefit at the local level. These libraries now meet the needs of today's patrons and act as cultural centres and community hubs in addition to their traditional role as information providers. The last of these renovations was completed in March 2016 following a \$3.5 million renovation in Palmerston.

The late Brad Whitcombe, County Warden and proud Mayor of Puslinch Township, championed the drive to ensure that residents across the geographically massive County of Wellington should receive a uniformly high level of library service, regardless of where they lived. His vision — with the support of others on successive councils and library boards — succeeded in renewing Carnegie's vision

for service to everyone. The other four Carnegie libraries in the county are located in the vibrant towns of Elora, Fergus, Harriston, and Mount Forest, and are just as inspiring and modern as a new urban library branch. These facilities are in addition to the nine other libraries that serve a population of approximately 94,000 residents. Each library provides community rooms, and reading lounges, while a number are partnered with healthcare facilities, and one with a public high school. They represent collaborative community hubs that meet the widest possible community needs.

The Carnegie library in Palmerston was built in 1903 and is one of the earliest of Carnegie's gifts to residents of Ontario and surely one of Canada's first multi-use facilities. Carnegie agreed to provide \$6,000 in initial funding for the project in what was then a thriving rail town along the Grand Trunk Line. Unknown to Carnegie was the intent of local politicians and representatives to include a jail, council chamber, post office, and 360-seat theatre in the 7,000-square-foot building. When the town asked for an additional \$4,000, their request was honoured. But, when representatives asked for another \$1,500, it was met with understandable shock and an ensuing investigation by



MURRAY MCCABE is the Chief Librarian for the Wellington County Library system. He can be reached at <murraym@wellington.ca>. Carnegie. Carnegie's intent was to provide seed money for library infrastructure, not municipal offices or associated community uses.

#### More than Just Books

The 2016 renovated Palmerston library now offers a maker space, meeting rooms, a modern children's area, two fireplaces, and a grand third floor that includes both performance and study space, in addition to flat screen televisions and a sound dome. The completely refurbished building has repurposed the original building design. In 2017, the county will complete the last of its 14 ambitious building and renovation projects undertaken since 2000. The last project will see a new library in Hillsburgh, Ontario on the banks of the historic mill pond that was created as part of the Gooderham & Worts distillery empire in 1852.

All of the five Carnegie libraries are busy cultural and community hubs, with the entire library system circulating over a million items annually. They provide access to the latest in digitized formats on par with any urban library, and have become among the first nationwide to lend internet hotspots. The Carnegie facility in Fergus is situated on the Grand River and reopened following

an extensive renovation and addition project in March 2015. Located on the main street, the building has seen the number of visitors through its doors skyrocket with as many as 900 visitors on various days during the last 12 months. The libraries act as anchor attractions on the main streets, attracting residents and tourists alike to the neighbouring retail stores. The Carnegie libraries alone attract 300,000 people through their doors on an annual basis - and that means these library patrons are stopping by local businesses as well. A recent survey by the Wellington County Library system found that two-thirds of those patrons who visit a library also visit one or two local businesses while making the trip to their local library.

Carnegie libraries in Elora, Harriston, and Mount Forest enjoy excellent patronage and admiring comments from visitors to those communities. Their meeting rooms offer welcoming spaces with current technology. Many local businesses use the rooms for staff training, and these businesses include realtors to agribusinesses all needing a modern meeting place at a reasonable cost. Community space in the Carnegie libraries provides a venue for local artists; and, in some instances, it provides concert space to ensure that residents can socialize and

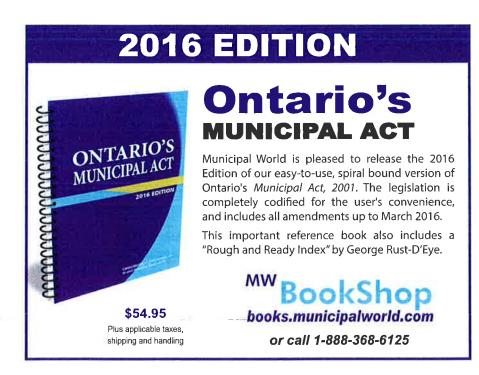
enjoy talent – without having to drive to a larger community.

## Past, Present, and Future Benefits

These dynamic spaces support the health and vitality of rural communities and are signature assets to be enjoyed by all citizens. Toronto's Martin Prosperity Institute recently conducted a return-on-investment study for the Toronto Public Library system, reporting that funding for the libraries returned a respectable \$5.61 for each dollar invested in the system. Similar studies from across North America have provided the same value outcomes for the library systems they examined. The return on investment in rural libraries in Ontario that have been modernized is thought to be just as good. The benefits of a library building project are many; and, while today we look for immediate monetary benchmarks of success, Carnegie valued the likelihood of self-improvement as a more reasonable measure of profit. "Invest for the long term" is a standard phrase, and the libraries first funded by the philanthropist now have over 100 years of data to support the quality of the original and ongoing investments being made in the communities they serve.

Many of the Carnegie library buildings built across Ontario were located in rural communities – communities that were filled with possibility and optimism. The libraries that have survived (and that have not been repurposed or demolished) continue to deliver a significant return on investment on Carnegie's original seed money. These libraries are community hubs and an important mainstay in the cultural fabric, attracting thousands of residents to established business areas. Public libraries are economic drivers and signature assets for rural downtowns

Andrew Carnegie had an eye for investment opportunities. The public library movement would not have turned out as well without his initial gift and encouragement to improve ourselves and to make our own opportunities. MW



"I felt it might be more practical – a decision that amuses and confounds my present self." Next came a film degree at the University of British Columbia and a master's in fine arts (Wild had to refer to her work as "literary mystery" to circumvent the program's resistance to genre writing), which she left before completing in order to care for her newborn son.

The novel draws from Wild's previous careers. Her work as a copywriter is apparent in the tongue-in-cheek author bio, while her experience as creator of the CBC Radio Vancouver program *Wide Awake* was "great training in finding the core of a story, receiving feedback from an editor, and reshaping a story on a deadline." Similarly, her background as a filmmaker and screenwriter, which she calls "highly useful in learning about plot, pacing, and in experimenting with character perspective," is clearly evident in the novel itself.

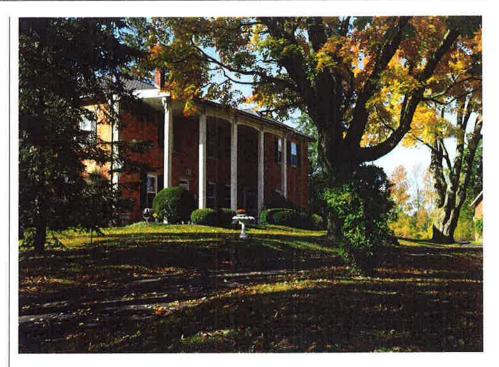
Wild had clear, concrete goals for the manuscript: "to be shortlisted for an award and find an agent." Even before its publication, *Strange Things Done* was successful on both counts. In addition to being shortlisted for numerous prizes, including the Telegraph Harvill Secker Crime Writing and Criminal Lines competitions, it was longlisted for Amazon.com's Breakthrough Novel Award, and won the 2015 Crime Writers of Canada's Unhanged Arthur Award for Best Unpublished First Crime Novel.

Strange Things Done also got the attention of Carolyn Forde at Westwood Creative Artists during its competition run. "I have to personally love a story, and in this case I just fell right into this 'Klondike noir," Forde says. "Elle's a clever and funny writer, but with a strong literary bent, and she evokes place wonderfully."

Diane Young, who acquired the novel for Dundurn's TAP line, agrees, citing Wild's "offbeat, dark humour," while drawing particular attention to her "flair for quirky characters," especially Jo. "When we meet her, Jo has just gone through an unnerving experience in Vancouver that has left her feeling vulnerable. She doesn't deal with the crisis very well, but her attempts to tough it out and wisecrack her way through it are endearing."

Having recently returned from several years in England, Wild is maintaining her pattern of writing about places where she has lived; her next project is a novel set in 19th-century London. "I don't know how much I can say about it yet, as it's early days," she says, "but I'm very excited."

Given the interest that has greeted *Strange Things Done*, she's likely not the only one.



**NEWS** 

### **Rural divide**

The Wellington County Library system invests \$30 million in heritage properties and new technologies by HELEN LAMMERS-HELPS

THE WELLINGTON COUNTY LIBRARY system in rural southwestern Ontario is working hard to ensure Andrew Carnegie's assertion that "a library outranks any other one thing a community can do to benefit its people" is as valid today as it was at the turn of the 20th century, when the Scottish-American philanthropist funded more than 2,500 libraries worldwide.

The county is set to begin construction on a \$4-million branch, located on a millpond in the heart of the village of Hillsburgh. The proposal features modern amenities while safeguarding the heritage value of the site, says chief librarian Murray McCabe. The design will incorporate the 1892 heritage home located on the property while maintaining the existing streetscape.

"The library will wrap around the back of the building and provide views of the water," McCabe says.

After being located in a strip mall for 20 years, McCabe is excited about how the branch's new location – which includes a children's area, community kitchen, and public meeting-room space – will serve as a local hub. The millpond property, which had previously been in private hands, will be accessible to the public for the first time. The property

has a long history with ties to the Toronto distillery Gooderham & Worts. According to a report by Elysia DeLaurentis at the Wellington County Museum and Archives, Gooderham & Worts built a flourmill on the Hillsburgh site in 1852. Later, it built a cooperage beside the mill and the barrels made there were shipped by rail for use at its Toronto distillery. The mill burned down in 1870.

The new Hillsburgh Library, which will house a 30,000-item collection, is the final project in an approximately \$30-million investment to modernize, renovate, or build new branches for the 14 rural communities the library system serves. Funded by the county from its tax levy and capital reserves, the initiative



includes five Carnegie libraries that were updated to meet modern accessibility standards and outfitted with new digital services. This past spring, the Palmerston branch, built in 1903, reopened after a \$3.5-million renovation, which enhanced the building's heritage features while creating barrier-free access and space for a digital media lab.

"It's really an amazing story to see a smaller system invest so much money in modernizing libraries," says McCabe. "The library board and council have made libraries a priority."

In addition to investing in bricks and mortar, the library also strives to provide the latest in technology and training. For many residents in rural Ontario, high-speed Internet is either non-existent or unaffordable. Wellington County is one of the first rural library systems to make high-speed Internet hotspots available for its patrons to borrow. Across the 14 branches, 70 Wi-Fi hotspots are available to be checked out for up to seven days at a time, providing unlimited Internet access for as many as 15 devices at once. The hotspots have been a boon to local students, job seekers, and small-business owners who don't have high-speed access.

According to McCabe, rural libraries play a key role in keeping people connected and reducing the digital divide between rural and urban kids. Chromebooks and iPads, some supplied by the local school board, ensure online access for the broader community. The library also allows patrons to experiment with new technologies such as green screens and maker kits, with four 3-D printers rotating through the 14 branches. Cubelets - individual robot blocks that act as sensors, motors, or lights are teaching kids how to write code. "They help kids understand what instructions are needed to make something work," says McCabe. "They've been a huge hit." Programs that teach users how to operate various technologies are also offered - tech camps have proven popular with both teenagers and seniors.

Yet, while investment in facilities and technology is necessary, McCabe also believes in the importance of human interaction. "The staffmakes the difference," he says. "They have a real connection to the local communities and know what people need." It's through innovation and anticipating the needs of their patrons, McCabe suggests, that libraries continue to be important economic drivers. Back when the Carnegie libraries were built, the railroad was essential – now rural libraries can provide that connection, he says. "In some ways history repeats itself."

### Best of times, Worst of times

Nathan Whitlock on great and terrible news from the book world

### **Best**

The book trade is taking off in newly peaceful Somalia, ebooks are a hit among poor kids in Rwanda, and James Patterson reportedly made nearly \$100 million last year.

Wait, one of those items is in the wrong category ...

University researchers have determined that the five happiest words in the English language are: "laughter," "happiness," "love," "happy," and "laughed." That list's a bit literal and repetitive – which makes me wonder how "killjoy" and "pedant" rate.

The New York Public Library has opened an unofficial branch in the women's jail on Rikers Island.
The library is said to have an "extensive James Patterson collection," which ought to count as cruel and unusual punishment.

#### Worst

I.K. Rowling says that after all the books, movies, and plays, Harry Potter's story is finally over. To which a million fan-fic enthusiasts replied. "Thanks, we'll take it from here."

Comic books are getting more and more progressive, but angry creeps still have a hero in Frank Cho, the illustrator who quit in protest after complaints his drawings of Wonder Woman were basically soft porn.

Former Fox News CEO and serial sexual harasser Roger Ailes is using his newfound downtime to work on a memoir. With any luck, a judge will let his accusers pick the title and the cover image.

A black New Brunswick man was pulled over by police after "suspiciously" reading C.S. Lewis in his ear, and a British Muslim woman was detained by airport security for reading a Syrian art book.

Meanwhile, millions of white guys continue to read James Patterson without consequence.

#### **AGONY EDITOR**

### **Group dynamic**

Writing circles can be helpful, but they also can suck the life force out of you

Dear Agony Editor,

I'm in a writing group, but I often find the feedback I get to be frustrating. I'll be told things like: "The writing was good, the characters, setting, and dialogue were good. But since f don't normally read this genre, I didn't like it." Is this an issue with my writing - that it needs to be better explained - or do my readers need to read more objectively? Or is it a bit of both?

#### Signed, Genre Gentleman

Dear Genre Gentleman, Writing groups often provide structure, support, and feedback. But they can also suck the life force out of you. Other writers will often tell you how they'd write the story rather than helping you write the story: "You know the part when the synthetic life form escapes the exploding space ship? I'd change that to a female spy living in 17th-century Europe, fleeing her executioners. That would make your story a lot better." It seems to me like this might be

the core of your issue. Your group has people in it who don't "like" the genre you're writing in, which muddies their feedback. But if these people aren't the audience you're writing for, weigh how much their opinion matters. On one hand, feedback from people who don't normally read your genre might actually help you cross over to a larger audience. It can also illuminate the ways readers feel excluded from certain books.

When I write, I ask, "Where are the open doors?" It's important for me to provide as many entry points into the work as possible. That doesn't mean that someone will walk through the door or want to walk through. Sometimes, people are content to stick to the room of their liking. If your writing group leaves you feeling more deflated than inspired, consider finding a new group - one more suited to your genre. If you decide to stay, pay close attention to what people are saying. That's how you'll learn to sort subjective opinions from genuine critique so you can find those open doors.



**Brian Francis** (brian-francis.com) is the author of *Natural Order* and *Fruit*. He teaches creative writing as part of the International Festival of Authors.

Have a question for Brian?

Email info@quillandquire.com

# County council approves updated design for new Hillsburgh library

By Patrick Raftis

MINTO - Wellington County council approved an updated design plan for the Hillsburgh library, despite objections from several councillors over an \$800,000 hike in the estimated cost of the project.

At a Sept. 22 meeting held at the International Plowing Match and Rural Expo, council approved a revised 9,920-square-foot design at a budget estimate of \$4.8 million.

Paul Sapounzi of VG Architects presented the design, which incorporates a 5,330-square-foot main floor addition and a 3,150-square-foot lower level addition to the existing 1892 farmhouse on Station Street.

During discussion on a recommendation from the library committee to approve the updated design, councillor Gregg Davidson asked for an explanation of why the cost increased from the original projections.

"How did we get to \$4.8 million?"
Davidson asked.

Councillor Rob Black, chair of the Information, Heritage and Senior's committee that includes the library board, said the design of an elevator and other accessibility features were part of the increased cost.

"It's a great site, but it has its challenges topographically," agreed Paul Sapounzi, of VG Architects, noting there is a one-storey difference in elevations on the property around the building.

Sapounzi also said the 6,000 square feet of area required for programming in the building needs to be supported by a further 2,000 to 2,500 square feet for mechanical systems such as air conditioning equipment and other features needed to make the building functional.

Councillor Neil Driscoll noted the building design features a full kitchen in the basement area.

"This building is a library. Is there any way this kitchen can be held off?" he wondered.

Sapounzi explained it's difficult to determine how much would be saved by scaling down the kitchen, as an area for staff meals will be required regardless of the design. He also explained some of the extra costs are the result of the need to service the site, which requires a new septic system and storm water management features.

Black pointed out the project was over budget by \$800,000, not \$1.8 million as Davidson was suggesting. The 2016 budget passed by council in January contained a \$1-million provision for the library project this year and a forecast of \$3 million in 2017.

However Davidson was unde-

terred.

"We were told back in January it would be about \$3 million," said Davidson. "I could understand three-point-five, but four-point-eight is quite extensive."

Sapounzi said despite the challenges of the location, the design projects costs of about \$300 per square foot, which is in line with previous county library projects.

Councillor Lynda White said she believes the facility is ideally suited as a location for community events.

"I'm sure we could see all kinds of events happening there," said White.

"It's going to need a kitchen, even if it's a small kitchen. I think SEE HILLSBURGH » 39

CENTRE WELLINGTON | PUSLINCH | MAPLETON | GUELPH ERAMOS

The Wellington Advertisor, Sept. 30 2016

# Hillsburgh library project to cost \$4.8 million

» FROM PAGE 1

the money will be well spent ... It's going to be one of the showplaces in Wellington County."

Councillor Allan Alls, Mayor of Erin, pointed out the facility will enhance the local community and make it more attractive.

"The reason we believe this is a well-thought out plan is because the building fits in well with the area and because of our assessment," said Alls.

"If Erin does well, then the county does well."

Councillor Doug Breen said, "It doesn't bother me to pay \$5 million for a building if it really is a \$5-million building."

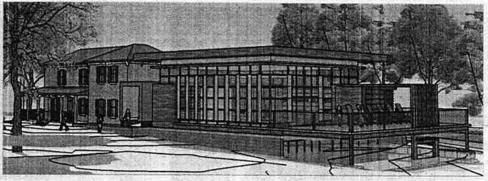
He noted if that's what it costs to build a 6,000-square-foot library, council's only real question is whether they need 6,000 square feet.

Breen said he feels the building will be worth the money and said he views it as a \$3.5 million library and a \$1.5 million community centre.

"I don't mind spending \$5 million on a building that is going to be the centerpiece of a community. What bothers me is spending \$100,000 on a culvert," said Breen.

Councillor Kelly Linton disagreed with arguments that location challenges justify additional building costs.

"The location of the build-



Hillsburgh library - An updated design concept for the new Hillsburgh library was presented to Wellington County council on Sept. 22 by Paul Sapounzi of VG Architects.

ing doesn't fly for me as an argument. We knew what we were buying," said Linton.

"There's a big spread between putting up four walls and a roof and building something that's been overdesigned."

However, councillor Shawn Watters said he knew the decision to build outside the urban area would add to the cost. "I knew as soon as we moved the building to a rural area that the price was going to go up," said Watters.

He also pointed out the Hillsburgh library is the final project in the long-term renewal of the county library system that included the restoration of the five Carnegie libraries in Wellington and construction of several new facilities.

"We're at the end of this process and we need to be respectful to our communities in the county," said Watters. "We are community builders."

Councillor Gary Williamson said, "The thought that we're overbuilding this library, that's not the case."

Since the square-foot costs are comparable to previous libraries, "the only way you're going to change the cost is to say we don't need 6,000 square feet," he added. "As long as I've been around the county it's been the very same. The county does not build anything that's second rate."

Davidson then asked, "What size do we need? Do we need 6,000 square feet?"

Chief librarian Murray McCabe said while Hillsburgh's current library, located in a rented facility is only 3,500 square feet, "6,000 feet is the norm for a standalone building."

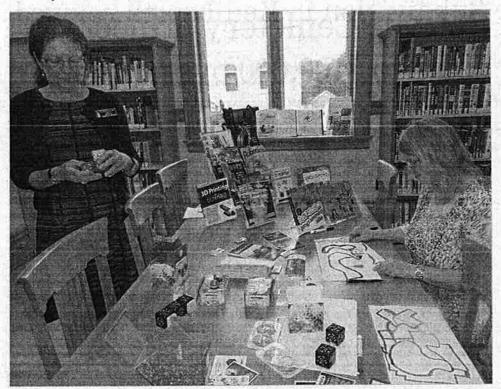
"I consider this an investment in the future," said Warden George Bridge. "This is going to be a great development."

A resolution to approve the recommended design as the basis for the development of a site plan, detailed construction drawings and tender documents was approved in a 12-4 vote that was recorded at Davidson's request.

Councillors Davidson, Driscoll, Linton and Andy Lennox were opposed.

Staff members were directed to apply for all necessary approvals and permits once the site plan, construction drawings and tender documents are complete.

## Wellington Advertiser Sept 23, 2016



At the library - Laurie Brown and Marilyn Van der Ploeg, both assistant branch supervisors at the Harriston Branch of the Wellington County Library, were at the Mount Forest Branch during Doors Open Wellington North on Sept. 17. One of the Mount Forest staff members got married on Saturday and other staff attended the wedding so the Harriston women kept the library open and answered questions about a special display of 3D printing, robotics and technology set up as part of Doors Open. The Arthur library branch also participated in the Doors Open event and both libraries offered local history displays, an ancestry data base and tours of the facilities.

#### September 16 2016

To whom it may concern;

This is a letter to express my appreciation of the Fergus library branch, and of Ms. Penny in particular.

When I first came to Fergus I immediately sought out the library. I felt apprehensive as I had such a positive connection to the Waterloo public library. I was relieved to be welcomed by the fine staff of your branch. Ms. Penny specifically informed me of the variety of children's programming available, and warmly invited me to attend with my son.

In short order I grew to find an even greater sense of community with the Fergus library. In the following eight years, I looked forward to attend programming with my two children, and my whole family enjoys our library visits. Both of my children will often seek out Ms. Penny when we stop by at the branch for a personal hello (which often involves stamps).

I feel like a VIP when I am at the Fergus branch. The staff takes the time to greet me personally, often have my holds ready, discuss which books we're reading, and are always courteous and patient with my two rather enthusiastic children.

Thank-you so much for fostering such a wonderful environment at the heart of our community. I always rave to others about your wonderful staff, and thought it was appropriate to share it with our library as well.

Sincerely,

Becky Chamberland 302-275 Beslyde Ave E

Fergus ON N1M 2Y2

thebeckychamberland@gmail.com

Becky Chambeloud

## Teen Reviews

#### **The Selection by Keira Cass** Reviewed by: Sterling

Set in a dystopian world, twenty-five girls compete for the hand of a prince. The Selection is an amazing book. I couldn't put it down and as soon as I finished I ran to the library to get the second. Definitely an amazing series filled with drama, love and anticipation.

#### **Story Thieves by James Riley** Reviewed by: Peter

Very similar to Cornelia Funke's Inkheart trilogy, Story Thieves explores the "what if" of books. What if authors enslave book characters by writing their story for them instead of giving them free will? What if a book character tried to do something about it?

#### **Smile by Raina Telgemeier** Reviewed by: Ashley

Smile is a graphic novel about a girl in her teens who is going through tough times with her teeth. She knocked out her two front teeth and had to get spacers, retainer, head gear, braces, and filling. The meaning of the book is: it doesn't matter what the outside looks like, what matters is on the inside.



## **Staff Pick**

## The Ice Twins by S.K. Tremayne

Reviewed by Janine Morin, Erin Branch

Angus and Sarah Moorcraft have suffered an unspeakable tragedy: their seven-year old twin daughter Lydia has died. Unable to pick up the pieces, their marriage has unraveled and they are nearly bankrupt. In an effort to move on, they decide to relocate to an old rat-infested family property on a remote Scottish island. Ominously, the island has no cell service, and can only be reached by boat at high tide, or by foot at low tide. Things get decidedly worse when their surviving twin daughter Kirstie keeps asking why they are not calling her by her real name, Lydia. This of course begs the question: which twin really died? Incredibly atmospheric and creepy, The Ice Twins blends genres. Part psychological thriller, part mystery, part ghost story, Tremayne has crafted a tense drama that will keep readers

turning pages. Recommended for those who liked

Girl on a Train, this is a perfect read for an October night.



**Wellington County Library** 190 St. Andrew St. West, Fergus ON N1M 1N5 T 519.843.1180 www.wellington.ca/Library























the next hapters Newsletter hapters October 2016

October is Canadian Library Month! During this month, libraries across Canada promote the valuable role they play in the lives of all Canadians. In Ontario, we will celebrate our public libraries during Ontario Public Library Week (OPLW) from October 16 to 22.

This is a great time to recognize the important contributions public libraries make toward a community's literacy, education and life-long learning. Wellington County Library will be celebrating with a number of exciting activities!

#### **Highlights for the week include:**

- Evergreen Award voting
- Book draws
- Food for Fines
- Special programmes for all ages

Take a look on page 3 for more information on times and locations of events. You can also contact your local branch or visit our online calendar at www.wellington.ca/Library.

## One-on-One with our Writer in Residence

Aspiring writers are invited to apply for the chance to meet one-on-one with our Writer in Residence, Kathy Stinson. Kathy will spend one half hour with each selected participant. Topics of discussion can include your project, marketing

Applications and writing samples will be accepted online at www.wellington.ca/Library until 11:59 pm Saturday, October 22. Talk to staff or visit our website for more information on the submission process. For assistance with applying, strategies, agents, publishing, please visit your local branch.



We acknowledge the support of the Canada Council for the Arts, which last year invested \$153 million to bring the arts to

> Canada Council Conseil des arts for the Arts du Canada

Nous remercions le Conseil des arts du Canada de son soutien. L'an dernier, le Conseil a investi 153 millions de dollars pour mettre de Canadians throughout the country. I'art dans la vie des Canadiennes et des Canadiens de tout le pays.



## What's Inside:

**Cast Your Evergreen Vote Virtual Reality Comes to the Library Programme Highlights Staff Pick** 

Page 3 Page 4

Page 2

Page 3

When the going gets tough, the tough get a librarian. – Joan Bauer, Best Foot Forward



## Writing Workshops with Kathy Stinson

#### **Becoming a Writer (Adult)**

Many people find themselves saying, "Maybe someday I will write..." Join our 2016 Writer in Residence Kathy Stinson

as she discusses how to make that 'someday' happen now. This presentation will touch on developing the writing habit, the role of reading in a writer's life, and using memory and real life experience as a force in your writing. Participants should come prepared to do a little scribbling.

Erin Branch, 519.833.9762

Wednesday, October 19, 6:30 pm

Dravton Branch, 519.638.3788

Saturday, October 22, 10:30 am

#### Writing a Novel (Adult)

You'd love to write a novel, but it seems such a monumental task. (That may be because it is.) Join our 2016 Writer in Residence Kathy Stinson as she discusses various approaches that writers have used to getting started - and finished. Attention will also be given to where novel characters come from and writing effective dialogue.

**Puslinch Branch, 519.763.8026** Saturday, October 1, 10:30 am Fergus Branch, 519.843.1180 Thursday, October 27, 6:30 pm

#### Writing a Children's Book (Adult)

The text of a picture book is short and often simple. So why isn't it easier to write one? Join our 2016 Writer in Residence Kathy Stinson as she discusses potential pitfalls, target audience, and illustrations. Participants are asked to bring to the session any picture book that they have enjoyed reading - at any point in their lives.

### Palmerston Branch, 519.343.2142

Thursday, October 6, 6:30 pm

We acknowledge the support of the Canada Council for the Arts. which last year invested \$153 million to bring the arts to

Nous remercions le Conseil des arts du Canada de son soutien. L'an dernier, le Conseil a investi 153 millions de dollars pour mettre de Canadians throughout the country. I'art dans la vie des Canadiennes et des Canadiens de tout le pays.

Canada Council Conseil des arts du Canada for the Arts

## **Cast Your Evergreen Vote**

The Evergreen<sup>™</sup> Award was introduced by the Ontario Library Association in 2005 to give adult readers the chance to vote for a Canadian fiction or non-fiction title that they liked the

staff from across Ontario each year.

most. Nominees are selected by experienced library



for your favourite during Ontario Public Library Week and you could WIN a the first Kobo to allow you to download library books right onto your device!

All Saints: Stories by K.D. Miller

**Birdie by Tracey Lindberg** 

The Hunger of the Wolf by Stephen Marche

The Jaquar's Children by John Vaillant



**Seconds: A Graphic Novel by Bryan Lee O'Malley** 

That Lonely Section of Hell: The Botched Investigation of a Serial Killer Who Almost Got Away by Lori Shenher

They Left Us Everything: A Memoir by Plum Johnson



## October Programme Highlights Unless otherwise noted, our programmes are free of charge.

#### **For Kids**

#### Tales and Enchantment (Preteen, K - Grade 6)

Join acclaimed storyteller Brenda Byers for this engaging performance full of wonder, and let the oral tradition of telling stories out loud transport you to new places!

Arthur Branch, 519.848.3999 (Preteen) Thursday, October 20, 4:00 pm

Puslinch Branch, 519.763.8026 (K - Grade 6) Thursday, October 20, 11:00 am

Rockwood Branch, 519.856.485 (K – Grade 6) Wednesday, October 19, 4:00 pm

#### Puppets Elora Presents: Stone Soup (All ages)



Two large puppets, a quaint cookstove and ample audience participation are the ingredients in the Puppets Elora version of this classic tale. Please register.

Palmerston Branch, 519.343.2142 Saturday, October 22, 10:30 am

Hillsburgh Branch, 519.855.4010 Saturday, October 22, 2:30 pm

#### **For Teens**

#### Make a Boo Your Neighbour Kit! (Preteen)

We always have neighbours that for one reason or another don't do Hallowe'en. Donna Hirtle from Studio Factor will guide you through putting together a cute, creative kit to share your Hallowe'en bounty with people who can't get out! Please register. Space is limited.

**Clifford Branch, 519.327.8328** Wednesday, October 19, 6:30 pm

#### **For Adults**



Jane MacDonald Seed Mosaics (Adult) Join Jane McDonald of the Guelph

Township Horticultural Society as she teaches us how to make wonderful works of art using seeds.

Marden Branch, Thursday, October 20, 6:30 pm

#### **Culture Night at the Library (All Ages)**

Join us for a musical evening with Trillium Jazz Trio, featuring Guelph musician Jef ten Kortenaar on violin, Bill Urban on clarinet, and Marguerite Urban on banjo, tenor guitar, and accordion.

Fergus Branch, 519.843.1180 Friday, October 21, 6:30 pm

For a complete list of programmes happening at the Library, visit www.wellington.ca/Library.



Try the next big thing in gaming at your local library branch! The Oculus Rift is a headset that you wear to play new, immersive video games, explore new worlds, and more. The headset allows you to see and interact with entire 3D environments, complete with sound and motion tracking to capture your movements. Fly a spaceship around the solar system, watch short films, or explore the ocean floor.

We currently have one headset available in our system for in-branch, hands-on demonstrations, giving you the chance to experience VR for yourself! It will be traveling between our branches throughout the fall and winter, and will be available at times when staff is there to help you.

A listing of available times and locations is available on our website, and will be updated regularly. Please visit www.wellington.ca/Library and click on Programmes and Events, and then Technology at Your Library.