

Municipality of Leamington

Agenda

Leamington Accessibility Advisory Committee (LAAC)

Wednesday February 12, 2014

at 3:00 pm (Room 112)

111 Erie Street North, Leamington ON

1) CALL TO ORDER:

2) ADOPTION OF LAAC DECEMBER 11, 2013 MINUTES:

3) BUSINESS ARISING OUT OF THE MINUTES:

a) Update on Post Office - Automatic Door Opens into the Ramp

Robert to provide an update.

b) TTY Telephone

Attached is an email with Judy Zylstra's findings on the hospital's use of their TTY phone.

c) 234 Erie St South - Complaint regarding Barrier Free Spaces

Attached is a letter drafted on behalf of the committee to be sent to the owner. Please review prior to having the Chair sign.

d) Draft Transit Plan

Attached is a copy of the draft Transit Plan for the committee to review.

e) Site Plan, Firebox - 107 Erie Street North

Attached is a revised site plan for the committee review.

4) NEW BUSINESS:

f) Site Plan, Zellers - Erie Street South, Partial Demolition & New Proposal

Attached is a site plan for committee review.

5) ANNOUNCEMENT OF NEXT MEETING:

6) ADJOURNMENT:

/jv

Municipality of Leamington

Minutes

**Leamington Accessibility Advisory Committee (LAAC)
Wednesday December 11, 2013
at 3:00 pm (Room 112)
111 Erie Street North, Leamington ON**

MEMBERS PRESENT:

Donald Giesbrecht
John Jacobs
Judy Lear-Zylstra
Robert Bahry
Ted Wigfield, Chair

MEMBERS ABSENT:

STAFF PRESENT:

Bechara Daher, Manager of Building Services
Chris Chopchik, Councillor (non-voting member)
Judy Van Roie, Building Services Clerk

GUESTS:

Rose Costa, Leamington District Memorial Hospital (LDMH)

1) CALL TO ORDER:

The Chair called the meeting to order at 3:00 pm

2) DELEGATION:

3:00 pm Rose Costa, LDMH to review the hospital's Annual Accessibility Plan and 6 month progress report.

Rose Costa provided the committee with an overview of the many improvements the hospital has made in their renovations to address accessible washrooms, counter height, etc. There is also improved wheelchair availability and work has been done on policies for hiring persons with disabilities. New equipment will be capable of handling larger and heavier persons.

Donald mentioned that curbs and islands in parking lots are a hindrance to persons in wheelchairs who have lifts to assist them in entering and exiting their vehicles. Rose agreed that those issues will be taken into consideration with any new parking lot revisions.

The committee asked for clarification on who is responsible for ticketing vehicles in private parking lots. It was suggested that it should be By-law Enforcement as approved by Leamington Council. It was further noted that the by-law for set fines regarding parking in accessible spaces has not been finalized.

Moved by: Judy Zylstra
Seconded by: Robert Bahry

That Council discuss and review the by-law that needs to be passed for accessible parking fines.

Carried

3) ADOPTION OF LAAC OCTOBER 9, 2013 MINUTES:

Moved by: Judy Zylstra
Seconded by: Robert Bahry

That the minutes of the LAAC committee meeting held October 9, 2013 be adopted.

Carried

4) BUSINESS ARISING OUT OF THE MINUTES:

a) Update on Post Office - Automatic Door Opens into the Ramp

Bechara has recently spoken with the Manager of the Post Office and was advised there is an issue with budgeting. Judy stated there is a very informative 4 to 5 minute video on You Tube explaining the Post Office's 5 year plan. Robert offered to email MP Dave Van Kesterin on the committee's behalf.

b) TTY Telephone

Judy Vanroie had contacted various municipalities to see if they offered TTY service. Amherstburg does have it but indicated that no one uses it. Essex, Lakeshore, LaSalle and Tecumseh do not have TTY service. Judy Zylstra offered to check with Rose Costa at the hospital for a community measurement.

c) 234 Erie St South - Complaint regarding Barrier Free Spaces

Judy Zylstra had spoken with the woman who had placed the complaint and summarized her observations for the committee to review. Bechara recommended the committee send a letter to the property owners and if there is no favourable response, then bring the matter to the attention of the Province.

d) Bus Route & Draft Transit Plan

The Manager of Engineering Services has advised that a modified bus route is being tested. The Draft Transit Plan is to be circulated under separate cover for the committee to review. It is expected the plan will be presented to Council the end of January.

Next meeting: Wednesday February 12, 2014 at 3:00 p.m.
111 Erie Street North, Room 112

7) ADJOURNMENT:

Meeting adjourned at 4:20 pm

/jv

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Judy Vanroie

From: Judy Zylstra [jlearzylstra@yahoo.ca]
Sent: Thursday, December 19, 2013 11:48 AM
To: Judy Vanroie; Bechara Daher
Subject: Fw: TTY telephone

This is the response I received regarding the utilization of the TTY telephone and Leamington Hospital. I draw the conclusion that it may not be the wisest of investments for our municipality.



Judy Lear-Zylstra

On , Judy Zylstra <jlearzylstra@yahoo.ca> wrote:
thank-you!! Very helpful.



Judy Lear-Zylstra

On Thursday, December 19, 2013 11:35:13 AM, Rose Costa <Rose.Costa@ldmh.org> wrote:
FYI

Rose Costa MLT
Senior Director Corporate Services
Leamington District Memorial Hospital
519-326-2373 ext 4521
cell 519-999-1747



Please, think of the environment before printing this message

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From: Barbara Colaizzi
Sent: December 19, 2013 11:32 AM
To: Rose Costa; Steve Dale
Cc: Jason Keane
Subject: RE: TTY telephone

A new TTY phone was recently purchased and installed.
We have had no actual TTY use of the phone, most calls seem to be a result of the wrong # being dialed.

Thanks,

Barb
Ext. 4111

AWARDED EXEMPLARY STATUS 2012



ACCREDITATION CANADA
AGRÉMENT CANADA

Driving Quality Health Services
Force motrice de la qualité des services de santé



Compassionate Care ~ Close to Home

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From: Rose Costa
Sent: Thursday, December 19, 2013 11:31 AM
To: Steve Dale; Barbara Colaizzi
Cc: Jason Keane
Subject: TTY telephone

Steve/Barb

The Town of Leamington Accessibility Committee is doing some research on usage of TTY telephones in the area and is asking if we could provide any information on the usage of our TTY phone. I suspect it is minimal at best. If you have any idea on usage can you please let me know so I can get back to them?

Thanks

Rose Costa MLT
Senior Director Corporate Services
Leamington District Memorial Hospital
519-326-2373 ext 4521
cell 519-999-1747



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THE CORPORATION OF THE MUNICIPALITY OF LEAMINGTON

111 Erie Street North, Leamington, ON, Canada N8H 2Z9

Telephone (519) 326-5761 • Fax (519) 326-2481

February 12, 2014

Skyline Real Estate Holdings
5 Douglas Street, Suite 301
Guelph ON
N1H 2S8

Skyline Real Estate Holdings
234 Erie St South
Leamington ON
N8H 4C6

Attention: Owner / Manager

RE: Parking Concern at 234-238 Erie St South, Leamington ON

Dear Sir / Madame;

I am writing on behalf of the Leamington Accessibility Advisory Committee (LAAC) to inform you that the committee has received a complaint from a disabled Leamington resident during a visit to a friend residing at your apartment building located on the subject property.

During this visit, the individual was not offered any help or assistance in finding a parking space at your facility but instead was advised by your staff to park at the adjacent mall parking lot and walk from there.

As you must be aware, the Accessibility for Ontarians with Disabilities Act (AODA) 2005 prohibits discrimination against persons with disabilities. I urge you to reconsider your existing policy with respect to renting out barrier free parking spaces and suggest that training be offered for your staff to comply with the accessibility standard.

I am looking forward to your response in rectifying this important issue and suggest this committee would work with you in addressing any issues or concerns you may have.

Yours truly,

Ted Wigfield
Chair, LAAC Committee

cc: Bechara Daher, Manager of Building Services
John Jacobs, Councillor

/jv

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LEAMINGTON TRANSIT ACCESSIBILITY PLAN

In addition to the requirements set out in Section 4 of Ontario Regulation 191/11 made under the AODA, 2005, Section 41, 42 and 43 sets out additional requirements for Conventional and Specialized Transportation service providers. The following Leamington Transit Accessibility Plan forms part of the Town of Leamington Multi-Year Accessibility Plan.



New 2011 Leamington Transit buses

1.0 Introduction

The Municipality of Leamington currently provides both conventional and specialized transit services. At present time, services are contracted to third party service providers, using contracted conventional transit vehicles as well as municipally-owned and contracted accessible vans. All vehicle maintenance, servicing, operations (including dispatch, human resource responsibilities and day-to-day customer service), and facility lease operations/management are included within the current contracted service delivery framework.

Leamington Transit through its provision of transit and paratransit services is committed to:

- the continual improvement of access to public transportation, facilities and services for passengers and employees with disabilities; and
- the provision of high quality service which is accessible to all passengers and employees.

Conventional Transit Services

Currently, Leamington Transit has a fleet of two (2) accessible transit buses. Leamington Transit operates one (1) bus daily, Monday to Saturday from 07:00 to 19:00. No service is offered on Sundays or statutory holidays.

The service is operated by CA Bailey Limited of Leamington, and can be contacted by phone or email at:

Phone: 519-326-2607

Toll Free: 1-877-89-BUSES (892-8737)

Web page: www.cabailey.com

Specialized/Para-Transit Services

The South Essex Community Council operates a fully-accessible para-transit service under the name "Erie Shores Community Transit". This service is provided within the Wheatley and Windsor-Essex region to eligible residents who have a disability or are unable to board a conventional bus. The SECC operates all vehicles and supplies operators, partial servicing/maintenance and all reservation/dispatch functions.

Erie Shore Community Transit

Phone: 519- 326-9030

Fax: 519- 326-1529

E-mail: info@secc.on.ca

2.0 Compliance with the Accessibility for Ontarians with Disabilities Act, 2005

Leamington Transit is committed to increasing access to all persons within the Municipality. In July 2011 the Integrated Accessibility Standard Regulation (IASR) became law under the Accessibility for Ontarians with Disabilities Act (AODA), 2005. Because of investments made in accessibility prior to July 2011 we are pleased to say that Leamington Transit is in compliance with a number of these regulatory requirements before the deadlines.

The following are examples of accessibility initiatives which Leamington Transit has put in place:

- As of July 2007, the Town of Leamington's conventional services have had fare-parity. As of January 1, 2013.
- As of October 2012 all conventional bus routes operate with 100% accessible buses.
- On-board or automated stop announcements are provided and were initiated on both the conventional and inter-municipal routes by our contractors in 2009.
- New bus shelter with an accessible concrete pad was installed in 2012.
- All new contracted conventional buses have customer enhancements as required by the Transportation Standard of the IASR, such as brightly coloured, on-vehicle grab rails, handrails, courtesy seating, lighting features, signage, visual differentiation of platform edges and lowered stop request buttons.
- Leamington Transit requires all its drivers to complete Customer Service Training in accordance with the Transportation Standard of the IASR.
- Leamington Transit accessibility information is posted on the Municipality's website (<http://www.leamington.ca>).
- Conventional buses provide assistance to passengers upon request.
- The Manager is required to attend annual public meetings reviewing the Municipality of Leamington's Accessibility Plan, which addresses the needs of persons with disabilities within the municipality.
- Municipal transit service contracts have procedures in place to address equipment failure in vehicles. Leamington has two fully accessible vehicles so one can be introduced into service as soon as a failure is identified.

3.0 Barriers to Access

Leamington Transit recognizes that some parts of its infrastructure may present certain barriers to people with disabilities. In striving to ensure access to physical facilities, Leamington Transit's objective is to create a service environment that is free of barriers to the extent that is reasonably possible. Riders are picked up at designated bus stops, but can depart the bus at any point if requested. The driver of the bus is responsible to determine where it is safe or not safe to drop off riders.

3.1 Shelters & Stops

Approaches & Landing pads:

Boarding and exiting buses can be difficult at stops that do not have a concrete landing pad.

Shelters & Benches:

During inclement weather, the absence of a shelter at the bus stop can be a barrier to using the transit. Riders should be aware that some shelters do not have interior seating and many bus stops do not have exterior seating. Riders should also be aware that clearing snow and ice from bus stops and shelters is the responsibility of the Municipality and will be completed as soon as possible.

3.2 Buses & Vans

Restraint equipment for wheelchairs and power wheelchairs is available to accommodate most designs. However, some of the newer scooters may be too large to maneuver into position or be properly restrained and may not be able to be safely accommodated.

3.3 Roads and Sidewalks

The roads and sidewalks on the approaches to Leamington Transit bus stops, although maintained by the Municipality, determine the accessibility of Leamington Transit services. Specific barriers in the following areas have been identified:

- The walking and wheeling path to and from bus stops do not always have curb cuts at corners.
- Where curb cuts exist they may be too low or lacking in tactile demarcations to provide a cue to a person who is visually impaired.
- Sidewalk snow clearing is undertaken diligently per a predefined route.

Resources

Leamington Transit recognizes the availability of resources can be a major factor in determining the progress in reducing or eliminating the barriers identified in consultation with people with disabilities. Leamington Transit further recognizes that resource constraints require a process of prioritization.

4.0 On-going Actions

The Municipality of Leamington is committed to the following actions on an annual basis:

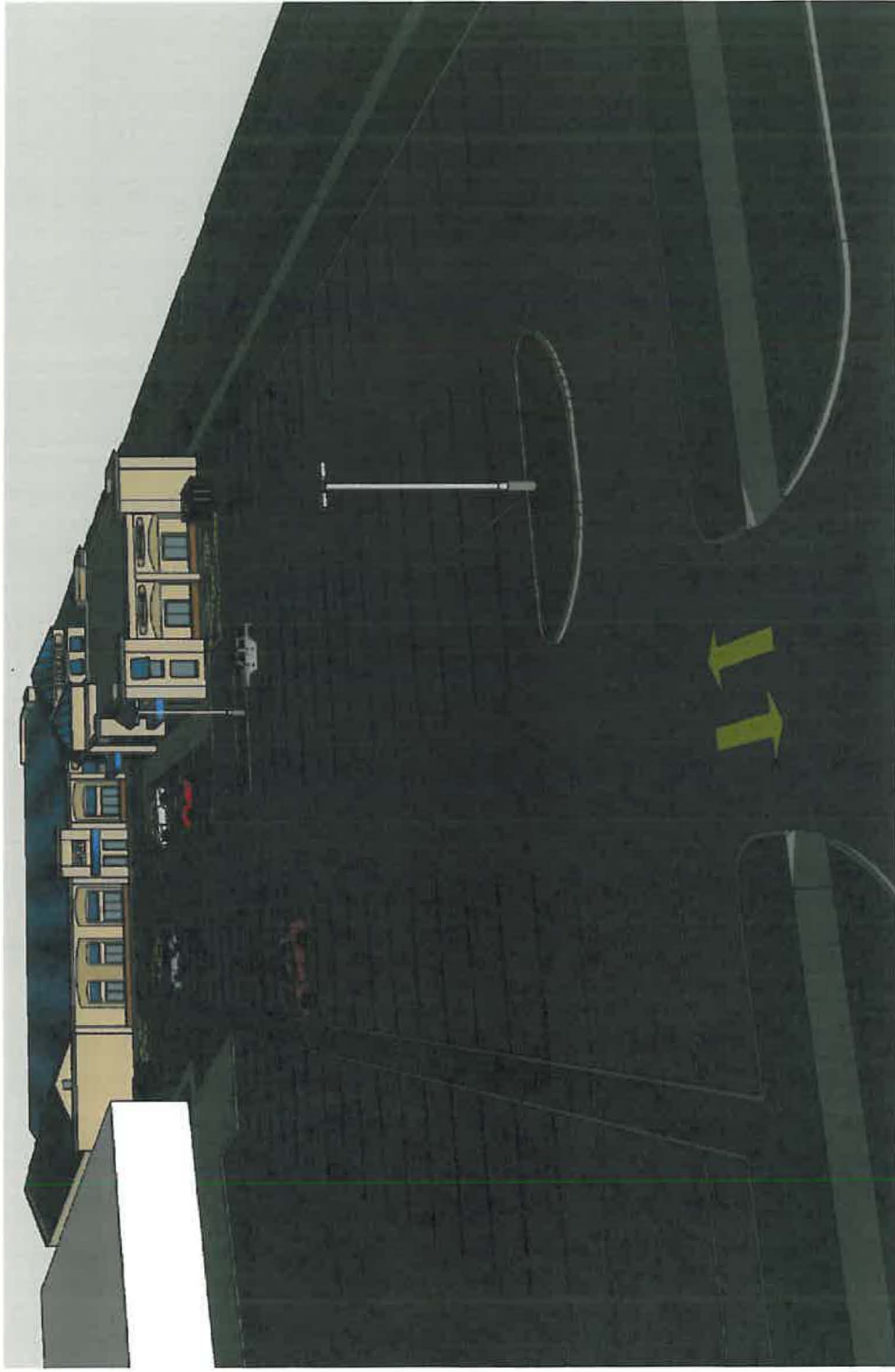
- Consult with the Municipality's Accessibility Advisory Committee to seek their advice on which barriers and which remedial actions should have priority for the coming year.
- Request funding through our municipal capital and operating budgets to address the highest priority barriers.
- Take advantage of opportunities to secure funding to extend or accelerate the removal of priority barriers.

5.0 Customer/Rider Feedback

Customer/Rider feedback is important to the day to day operation of the transit system and to create a long term, successful service. Feedback can be provided to the Municipality by phone or through email.

Phone: 519-326-5761 ext: 1304

Web page: www.learmington.ca/en/ourcommunity/busservice.asp



West Perspective

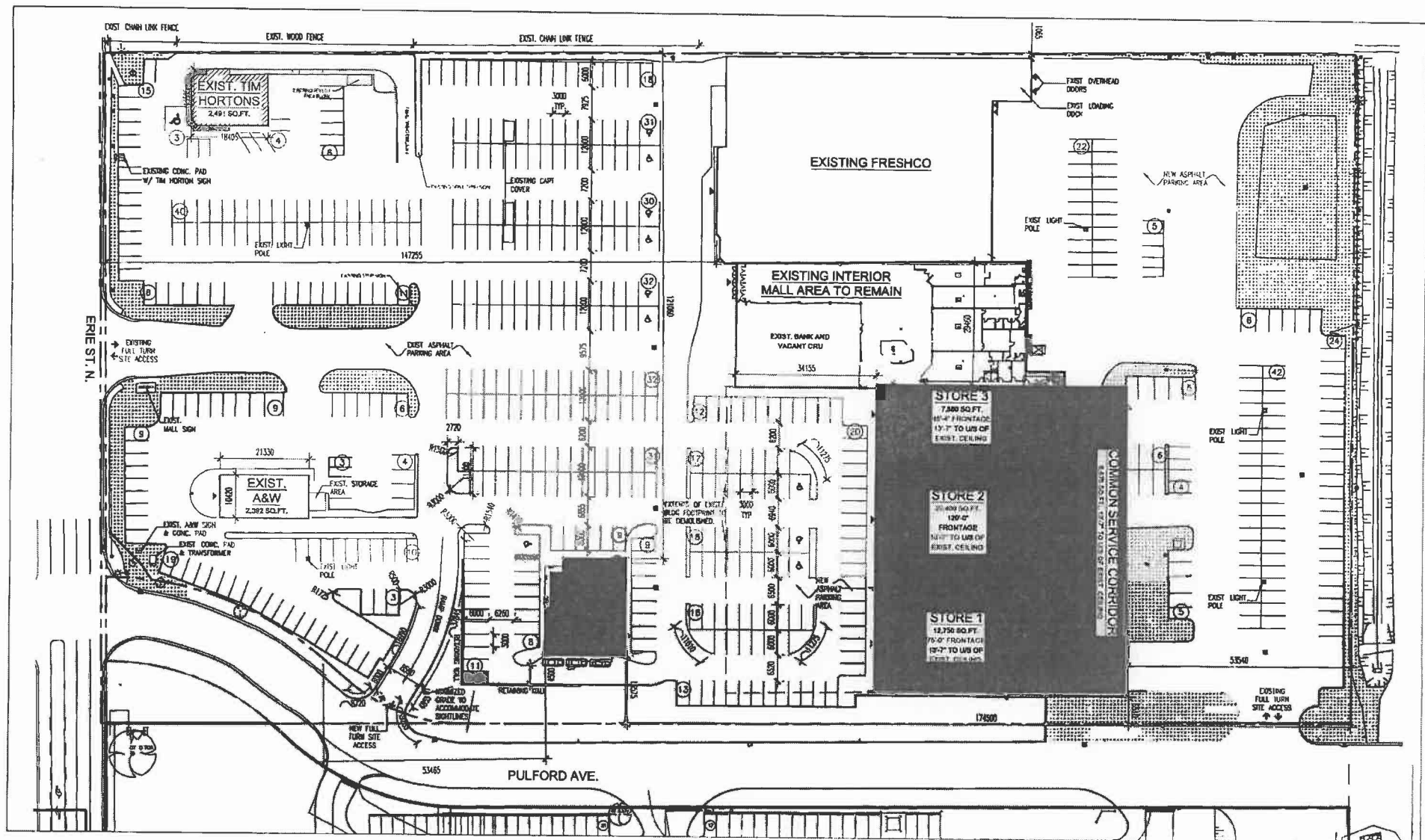
Lifestyles By The Firebox

Issued - 1/17/13



Northwest Perspective

Lifestyles By The Firebox



SCHEDULE A: SITE PLAN

ZELLER'S

