

# AGENDA DIVERSITY & COMMUNITY ENGAGEMENT ADVISORY COMMITTEE

May 25, 2016 at 6:00 p.m. River Plate Room, Town Hall Meeting No. 5

Online Agenda: Anything in blue denotes an attachment/link. By clicking the links on the agenda page, you can jump directly to that section of the agenda. To manoeuver back to the agenda page use the Ctrl + Home keys simultaneously OR use the "Bookmark" icon on the navigation panel to the left of your screen.

Alternative formats available upon request by contacting:

accessibility@ajax.ca or 905-619-2529 ext. 3347

1. Call to Order

- 2. Disclosure of Conflict of Interest
- 3. Approval of Minutes
- 4. Presentation/Discussion Items
  - 4.1 Accessibility Advisory Committee (25 minutes)

Marcia Bowen, Committee Chair Jennifer Harrison, Committee Vice-Chair Barb Dowds, Member

- Committee overview & recent initiatives
- National Access Awareness Week
- "Accessibility Means..." project
- 4.2 DACE Plan Phase 2 & Diversity Conference Update (15 minutes) [S. Joseph]
- 4.3 Brainstorming Continuation Guest Presenters (15 minutes) [all] .......Page 8
- 5. Correspondence
- 6. Update from Council
- 7. Standing Items

| 8. | New/Other Business |  |
|----|--------------------|--|
| 9. | Adjournment        |  |
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|    | Next Meeting Date: | Wednesday, June 22, 2016 at 6:00 p.m., River Plate Room, Town Hall |
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#### **DRAFT** MINUTES

Diversity & Community Engagement Advisory Committee

April 27, 2016

River Plate Room, Town Hall

Meeting No. 3

#### Alternative formats available upon request by contacting:

accessibility@ajax.ca or 905-619-2529 ext. 3347

Committee Members: Regional Councillor Colleen Jordan

Jillian Eddy

Stephanie Hoskin Lencil James

Marc-Anthony Neckles

Cecil Ramnauth Karli Roopchan Preya Singh Lina Tabbaa Debra Tiwari

Staff: Christie McLardie, Manager of Strategic Communications

Sarah Moore, Committee Coordinator

Guests: S/Sgt. Jeff Haskins, DRPS

Alec Harras, Manager of Legislative Services/Deputy Clerk

Regrets: Councillor Renrick Ashby, Lee Harrison, Sobia Ahmad, Sobia

Ahmad

#### 1. Call to Order

Vice-Chair Singh called the meeting to order at 6:00 p.m. She introduced Lina Tabbaa and Karli Roopchan as new members to the Committee. Roundtable introductions were made. S. Moore introduced A. Harras, Manager of Legislative Services/Deputy Clerk.

At the request of Chair Ramnauth, S. Moore reviewed the Committee mandate with Members. Clarification was provided as to the scope of consultation the Committee has in relation to external groups and organizations.

#### 2. Disclosure of Conflict of Interest

None

#### 3. Approval of Minutes

Moved By: C. Ramnauth Seconded By: L. James

That the March 30, 2016 Meeting Minutes of the Diversity & Community Engagement Advisory Committee be approved.

**CARRIED** 

#### 4. Presentation/Discussion

#### 4.1 Accessibility Plan Update

- S. Moore presented an overview of the *Accessibility for Ontarians with Disabilities Act* legislation and the Town's requirement for creation of a multi-year accessibility plan. She reviewed the strategic foundation of the Plan, noting that content is organized under six pillars that parallel the legislation: policy & procedure, customer service, information & communications, employment, transportation and the built environment.
- L. Tabbaa entered the meeting (6:10 p.m.).

The Town is required to provide a status report on the progress of the Plan on an annual basis, as well as to review the Plan every five years. S. Moore highlighted key achievements and action items over the past year as well as future initiatives. Biennial compliance reporting to the Accessibility Directorate of Ontario (ADO) was discussed. S. Moore noted that in January 2016, the Town was selected for a File Review Audit and provided a summary of the audit requirements. It was noted that the Town successfully completed the audit and received very positive feedback from the ADO.

Being that the Plan is due for review in 2017, S. Moore encouraged Members to consider how the Town could engage the public in review of the Plan, gap analysis and future planning. She encouraged the Committee to review the Plan documents and status reports available online at <a href="http://www.ajax.ca/en/livinginajax/accessibilityplan.asp">http://www.ajax.ca/en/livinginajax/accessibilityplan.asp</a> to prepare for future discussion.

J. Eddy entered the meeting (6:30 p.m.).

Members inquired how the Town measures up in relation to other Durham municipalities. Additional questions related to private sector compliance and the Town's role in assisting with such.

#### 4.2 Community Action Plan Update

C. McLardie provided a high level 2015 progress report in relation to the Council Community Action Plan (CAP). The Plan identifies priority work to be undertaken over the four-year Council term. The current CAP contains 21 priorities and 100+ action items, the majority of which have commenced or completed. The CAP core focus areas are:

- Strategic Development & Economic Prosperity
- Excellence in Service Delivery
- Strong Sense of Community
- Leader in Environmental Sustainability

C. McLardie reviewed several achievements for each of the core focus areas. Resources relative to the CAP and status reports are available at <a href="https://www.ajax.ca/cap">www.ajax.ca/cap</a>.

Members posed questions relative to the publication of the CAP beyond the Town's website and the greatest challenge with implementation of the CAP.

S./Sgt. Haskins exited the Meeting (6:55 p.m.)

#### 4.3 DACE Phase 2 and Conference Steering Committees

On behalf of S. Joseph, S. Moore noted that the report of DACE Plan achievements to date is near completion. She informed the Committee that a survey to solicit feedback on the Diversity Conference is being circulated. A copy of the survey will be forwarded to all Advisory Committee Members. Volunteers from the Committee were requested to participate in a DACE Phase 2 Steering Committee and Diversity Conference Steering Committee. Two Members were requested for each. Those interested were asked to email S. Joseph directly.

#### 4.4 Guest Presenters Brainstorm

In keeping with the Committee mandate, priority populations of the DACE Plan and Community Action Plan, Members were tasked with identifying discussion topics and areas of interest for consultation. Suggestions from the Committee will be reviewed by staff and incorporated into the work plan and future agenda content. The following is a summary of the feedback received:

#### **Events**

- Have a larger, hands-on role in Town events related to Diversity, such as the Conference
- Share feedback
- Be educated on various cultural events, programs and services the Town is linked to in the community
- Receive more awareness of Town events (and events in Town) relating to Diversity
  - Create a centralized database?
  - Share a list each month/year with the Committee
- Committee Members should act as Community DACE Ambassadors at events
  - Each Member should be required to commit to attend at least one community event each year and report back to the Committee.

#### Focus Topics\*

- First Nations in Ajax/Durham Region
- LGBTQ+ community
- Presentation on low-income report/priority communities in Ajax
- Gain insights form various community groups and current events
  - Black Lives Matter
  - Islamophobia
- Update on refugee and immigrant communities in Ajax/Durham
- Increase the profile of the Committee through News Advertiser, social media, etc.
- Housing/homelessness

- Youth engagement
- School diversity conflicts what role can the Town play?

\*identify current issues/trends and how the Town can support/assist with such (ex. Gender-neutral washrooms)

#### **Questions Members want to consider re: content**

- What can we (the Committee) do to help the project/organization/community group?
- How can Members of the Committee work with various groups and organizations beyond the Committee?
- How can we put Ajax on the map as a leader of diversity?

#### 5. Correspondence

None.

#### 6. Update from Council

Councillor Jordan shared details of Regional Council's endorsement of the <u>Blue Dot Campaign</u>. A report to the General Government Committee, recently endorse by Council relative to issues on the Ajax Waterfront was discussed. Regional Councillor Jordan summarized concerns that staff will be working to mitigate in relation to parking, permitting, large groups and charcoal BBQs. The report is available online through <u>ajax.ca</u>.

C. McLardie and Regional Councillor Jordan informed the Committee about a recent series of delegations to Council relative to the potential severing of the Ajax Pickering Hospital from the Rouge Valley Health System in favour of a new Durham Health Corporation. Members discussed concerns with service loss and potential outcomes. C. McLardie noted that a decision on the matter is expected from the Minister of Health and Long-term care on April 28, 2016. She will keep the Committee apprised of the decision

#### 7. Standing Items

#### 7.1 Work Plan

Discussion of this item was covered during Item 4.4.

#### 8. New/Other Business

C. McLardie and Regional Councillor Jordan provided details of the 40<sup>th</sup> Anniversary of the visit of the crew of the 8<sup>th</sup> HMS Ajax in 1976. Three days of celebratory activities are being planned, during August 26 – 28, 2016. Events will include unveiling of a memorial wall at Veterans Point Gardens, street dedications, as well as a reenactment of the original parade from 1976 when the crew marched on the Town. The parade will include an ice cream social

and will end at the Royal Canadian Legion, where the original anchor from the 8<sup>th</sup> HMS Ajax resides.

- C. Ramnauth congratulated L. James on receipt of her Volunteer Recognition Award.
- C. Ramnauth and D. Tiwari shared feedback from their participation in Ajax Green Living Days community tree planting event. They suggested that participating organizations be given a specific area to plant to keep the event organized, and perhaps to use the Town's volunteers to help coordinate and guide participants to planting areas. Additional snacks, coffee and shovels were requested for future events.

#### 9. Adjournment

Moved By: J. Eddy Seconded By: S. Hoskins

That the April 27, 2016 Meeting of the Diversity & Community Engagement Advisory Committee be adjourned. (7:35 p.m.)

**CARRIED** 

#### **DACE Brainstorming Session – April 27, 2016**

In keeping with the DACE AdCom mandate, priority populations of the DACE Plan and Community Action Plan, Members were tasked with identifying discussion topics and areas of interest for consultation. These results can be reviewed by staff and incorporated into the work plan and agenda content.

#### **Events**

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- Increase the profile of the Committee through News Advertiser, social media, etc.
- Housing/homelessness
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- School diversity conflicts what role can the Town play?

\*identify current issues/trends and how the Town can support/assist with such (ex. Gender-neutral washrooms)

#### **Questions Members want to consider re: content**

- What can we (the Committee) do to help the project/organization/community group?
- How can Members of the Committee work with various groups and organizations beyond the Committee?
- How can we put Ajax on the map as a leader of diversity?

|    | PROJECT ITEM  | OBJECTIVES & SUMMARY   | LEAD  | TIMELINE                          | STATUS / NOTES |
|----|---|--|---|-----------------------------------|----------------|
| 1. | Review of annual partnership events hosted by Recreation and Culture            | To provide information about<br>ongoing annual events<br>hosted by the Town,<br>Community/Sports & Culture<br>Groups   | Shane Joseph                                    | Ongoing                           |                |
| 2. | Present and review DACE<br>Plan Implementation –<br>Phase 2                     | <ul> <li>Review what has been done to date</li> <li>Brainstorm consultation and communication / engagement for development of phase 2</li> <li>Review and update the Diversity Policy</li> <li>Develop action plan and measurable</li> </ul> | Shane Joseph<br>Christie McLardie<br>DACE AdCom | Ongoing<br>Start: January<br>2016 |                |
| 3. | Volunteer Recognition<br>Awards   | Select 2 committee     representatives to sit on the     Award Selection Panel     (March 16, 2016)  | Laura Tegelberg                                 | January 2016                      |                |
| 4. | Revise the Council<br>Recognition,<br>Proclamation and Flag<br>Raising Policies | Review and propose changes to those events recognized by the Town/Council (ex. faithbased activities)  | Shane Joseph                                    | February/March<br>2016            |                |
| 5. | Healthy Kids Community<br>Challenge   | Advise on implementation of<br>strategy to engage<br>children/youth in healthy<br>improvements to lifestyle  | Kevin Smith                                     | February/March<br>2016            |                |
| 6. | Multi-year Accessibility<br>Plan Update   | Review accomplishments to date and forecasted projects   | Sarah Moore<br>Accessibility<br>AdCom           | Annual<br>March/April<br>2016     |                |

| 7.  | Explore Ajax Newcomer<br>Bus Tour   | Review and advise on route and content  | Shane Joseph                          | Twice Annually<br>Spring & Fall |  |
|-----|---|---|---------------------------------------|---------------------------------|--|
| 8.  | IMPACT Ajax Fund  | Review update funding and programs  | Cayla S. Da Silva                     | Annual<br>April/May<br>2016     |  |
| 9.  | National Access<br>Awareness Week   | Review and seek input on recognition events   | Sarah Moore<br>Accessibility<br>AdCom | Annual<br>April 2016            |  |
| 10. | Seniors Strategy Update   | Solicit feedback on the consultation process and findings   | Robert Prochilo                       | May/September<br>2016           |  |
| 11. | Partnership Policy  | Review and provide<br>feedback on the revised<br>policy for provision of Town<br>supports to external bodies  | Cayla da Silva                        | September<br>2016               |  |
| 12. | Self Disclosure Form<br>(Taleo Recruitment<br>Software)                       | To educate the Committee<br>on the new recruitment<br>software  | Jackie Lumsden                        | Spring 2016?                    |  |
| 13. | Strong Neighbourhood<br>Strategy  | To provide ongoing consultation and updates   | Cayla S. Da Silva                     | Ongoing<br>Annual Update        |  |
| 14. | Diversity Conference  | Participate in the planning and coordination of first Ajax diversity conference to bring groups, associations and interested parties together to discuss diversity issues | Shane Joseph                          | October 2016                    |  |
| 15. | Designate a prominent space as a Centre for Understanding (DACE Plan Phase 2) | To provide ongoing updates<br>on the progress of Pat Bayly<br>Square  | Shane Joseph<br>Tracey Vaughan        | Ongoing                         |  |

| 16. | Age-Friendly Community                  | WHO strategy to respect<br>elders in our community<br>(designation)  | Robbie Prochilo                     | 2017-2018          |  |
|-----|---|--|-------------------------------------|--------------------|--|
| 17. | Community Action Plan                   | Provide feedback on<br>achievements to date and<br>suggestions for future<br>initiatives   | Christie McLardie                   | Annual<br>??       |  |
| 18. | Social Media<br>Engagement              | Discuss methodology and<br>use of social media as<br>engagement tool for the<br>Town   | Christie McLardie<br>Matthew Norton | <mark>??</mark>    |  |
| 19. | New Town of Ajax<br>Website Development | Participate in design consultation for the new website   | Christie McLardie<br>Matthew Norton | <mark>2017?</mark> |  |
| 20. | Fair Representation                     | <ul> <li>Review and seek feedback<br/>on engagement and<br/>communications of the Fair<br/>Representation matter</li> <li>Provide regular updates</li> </ul> | Christie McLardie<br>Colleen Jordan | Ongoing            |  |
| 21. | 2018 Municipal Election                 | Provide insight and advise on engagement initiatives relative to voting  | Sarah Moore<br>*Deputy Clerk*       | 2017/2018          |  |
| 22. |   | •  |                                     |                    |  |
| 23. |   | •  |                                     |                    |  |
| 24. |   | •  |                                     |                    |  |

### **COMPLETED ITEMS**

| PROJECT ITEM  | OBJECTIVES & SUMMARY  | LEAD           | TIMELINE             | STATUS / NOTES |
|---|---|----------------|----------------------|----------------|
| Advisory Committee     Orientation session     Chairs workshop /     meet and greet | To familiarize new DACE members with purpose, mandate, etc.                                   | S. Moore       | February 18,<br>2015 | Complete       |
| Review of the Durham<br>Immigration Portal  | To famililarize the committee<br>with the web portal and the<br>work of the LDIPC             | D. Forget      | April 22, 2015       | Complete       |
| Review of the New<br>Resident Guide   | To provide an overview of<br>the new Guide, its purpose<br>and contents                       | D. Forget      | April 22, 2015       | Complete       |
| Pan Am Initiative   | Updates to the Committee about Pan Am events  | Tracey Vaughan | May 2015             | Complete       |
| Positive Space  | Staff training, build collection for appropriate clientele                                    | Cindy Poon     | November<br>2015     | Complete       |
| Library as an Inclusive<br>Place - Toy Library                                      | Purchase of toys (safe and educational) for individualized needs patrons                      | Cindy Poon     | September<br>2015    | Complete       |
| Outreach to Faith Groups  | Promote library services and collections and explore potential opportunities for partnerships | Cindy Poon     | October 2015         | Complete       |

| Outcome Evaluation   | Seek feedback from<br>community members and<br>agencies about library's<br>programs and services | Cindy Poon        | November<br>2015  | Complete        |
|--|--|-------------------|-------------------|-----------------|
| Continue to utilize differing communication vehicles to reach diverse groups | Includes engagement in civic opportunities   | Christie McLardie | September<br>2015 | Update provided |

January 18, 2016