



**The Corporation of the County of Wellington**  
**Police Services Board**  
**Agenda**

September 7, 2016

9:00 am

County Administration Centre  
Guthrie Room

Members: Warden George Bridge; Councillor Lynda White (Chair), Kent Smith, Russ Spicer  
Jeremy Vink

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	Pages
<b>1. Call to Order</b>	
<b>2. Declaration of Pecuniary Interest</b>	
<b>3. Delegation:</b>	
3.1 Sarah Bowers-Peter, Guelph-Wellington Crime Stoppers Coordinator Ontario Crime Stopper AGM Update OPP Auction Proceeds Update	
3.2 Ian Roger, CAO, Township of Guelph/Eramosa and Chris White, Mayor, Township of Guelph/Eramosa Community Safety Zone Application - Rockwood	3 - 32
<b>4. Minutes for Approval</b> June 8, 2016	33 - 36
<b>5. Financial Statements as of July 31, 2016</b>	37 - 37
<b>6. IMPACT Team Update and Report</b>	38 - 61
<b>7. Detachment Commander's Reports - July and August 2016</b>	62 - 94
<b>8. OPP Golf Tournament Invitation</b>	95 - 95
<b>9. Parking Ticket Report - June to August 2016</b>	96 - 98
<b>10. False Alarm Revenue Report</b>	99 - 99
<b>11. Closed Meeting</b> (Agenda emailed under separate cover)	
<b>12. Amending Parking By-law 5000-05</b>	100 - 101

13. **Arthur Roundabout - Verbal**

14. **Adjournment**

Next meeting date October 12, 2016 or at the call of the Chair.

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May 31, 2016

Scott Lawson  
County of Wellington Ontario Provincial Police  
Administration and Operations Centre  
250 Daly Street, P.O. Box 729  
Palmerston, ON N0G 2P0

Dear Inspector Lawson,

**RE: Community Safety Zone Designation Request  
Rockwood, Township of Guelph/Eramosa, County of Wellington**

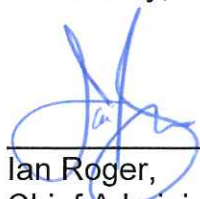
Please find attached a copy of the Community Safety Zone Designation Request for the village of Rockwood in the Township of Guelph/Eramosa. As part of the consultation process for this request, we are required to contact the local OPP detachment to discuss the proposal and provide a copy of our information.

It is our understanding that the OPP will then review any issues associated with a Community Safety Zone designation and the successful application of the zone to traffic management plans in the detachment area. Detachments may also provide statistics on enforcement activity in the proposed area. This process is laid out in the Ministry of Community Safety and Correctional Services publication of August 2005 entitled "Community Safety Zones: Application for Provincial Highways, Ontario".

If you have any technical concerns or questions, please contact myself at (519) 856-9596 x105. I would be pleased to discuss the proposal with you in more detail.

Your attention to this matter is greatly appreciated.

Yours truly,



---

Ian Roger,  
Chief Administrative Officer

[Encl.]

**Community Safety Zone Designation Request**  
**Village of Rockwood, Township of Guelph/Eramosa**  
**May 2016**



## Community Safety Zone Designation Request

This is a request for a Community Safety Zone designation on a provincial highway. It has been prepared in accordance with the Application Guidelines for Provincial Highways by the Ministry of Community Safety and Correctional Services (August 2005).

### 1.0 Background Information and Site Proposal

#### 1.1 Key Contact

Ian Roger  
Township of Guelph/Eramosa  
8348 Wellington Road 124 Box 700  
Rockwood, ON N0B 2K0  
T: (519) 856-9596 ext 105  
E: [iroger@get.on.ca](mailto:iroger@get.on.ca)

#### 1.2 Description of Community Safety Zone Site

Highway No.:	7 (also known as Main Street South)
Municipality:	Township of Guelph/Eramosa
Start Point:	200 metres South of MacLennan Street/Dunbar Street where 50km/hour speed zone begins
Finish Point:	Alma Street
Highway No.:	7 (also known as Alma Street)
Municipality:	Township of Guelph/Eramosa
Start Point:	Main Street South
Finish Point:	400 metres West of Fall Street where 60km/hour speed zone begins

See Figure 1.

#### 1.3 When Community Safety Zone would be Active

Hours of day:	24
Days of week:	7
Months:	January to December

# Proposed Community Safety Zone Route

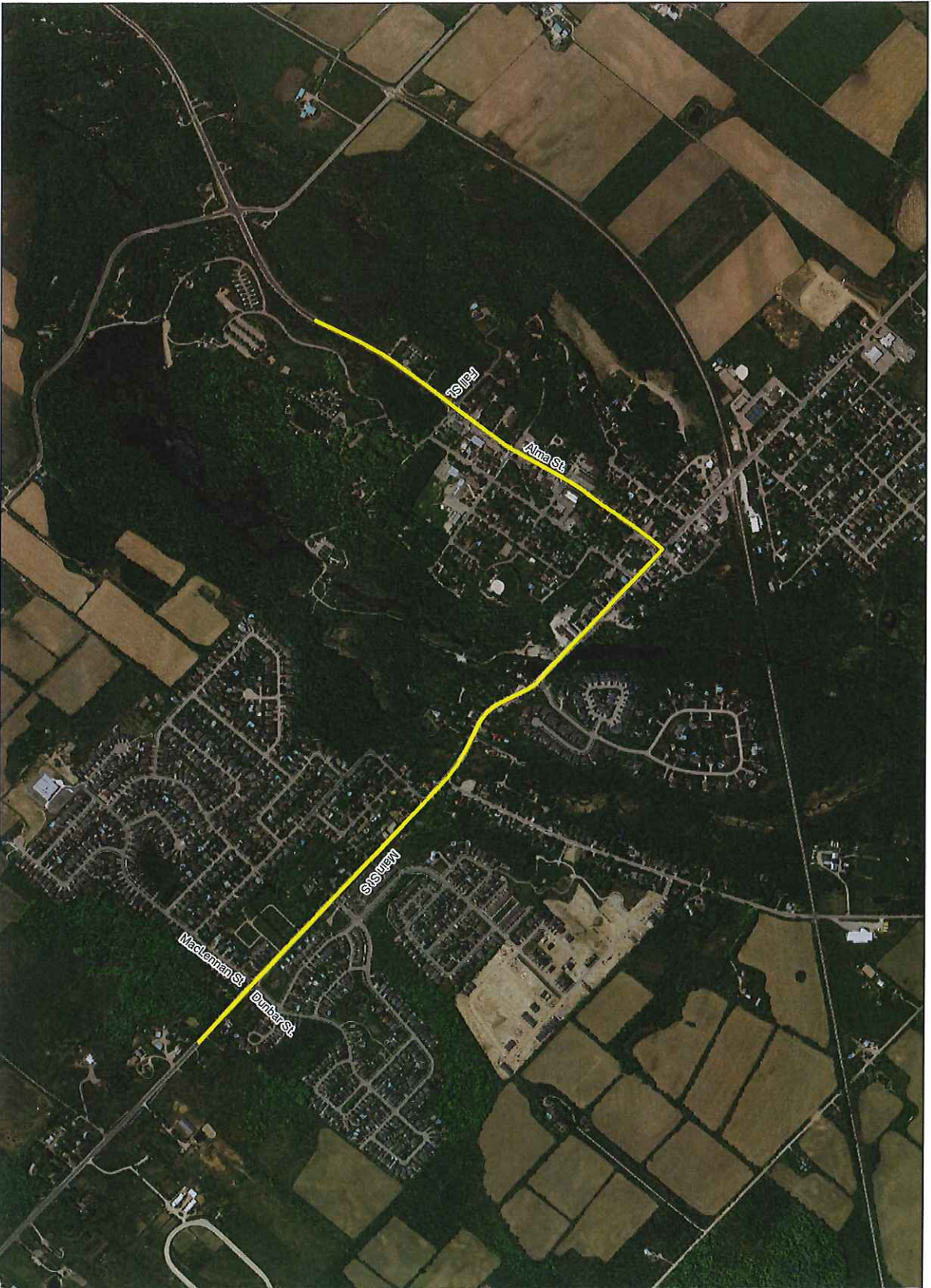


Figure 1

Community Safety Zone Designation Request  
 Rockwood, Township of Guelph/Eramosa  
 May 2016

## 2.0 Site Justification

### 2.1 Knowledge of Collisions and/or Personal Injuries

Highway 7/Main Street South/Alma Street is a commuter corridor. The speed limit for eastbound traffic on Alma Street decreases from 80km/hr to 60km/hr within 900 metres of the crosswalk. The speed limit reduces again to 50km/hr approaching Fall Street. This limit continues easterly beyond the school crossing to Main Street South, then southbound through the downtown corridor. Two additional school crossings are located along Main Street South at Bridge Street and MacLennan Street. The 50km/hr zone extends 200m South of MacLennan Street.

The proposed route is a critical safety concern for residents and the municipality. On average, there are 8 collisions on Alma Street and 10 collisions along Main Street per year. Moreover, the majority of the collisions on both streets are occurring during daytime hours between 12pm and 8pm. The presence of numerous children crossing the road twice daily and the close proximity of buildings and sidewalks to the highway create an environment where excess speeds could result in catastrophic accidents.

### 2.2 Presence of Pedestrian Traffic

There is a concern for pedestrian safety not only during peak hours, but throughout the day. There are sidewalks located on either side of Main Street South and Alma Street that are directly adjacent to Highway 7/Main Street South/Alma Street (see Figures 2 to 8). These sidewalks support pedestrian traffic to the residences and businesses along Highway 7/Main Street South/Alma Street, with pedestrian traffic originating from the residential areas within Rockwood and visitors to the village. Speeding through this area is one of the issues faced, as our crossing guards have also noticed drivers are often distracted by their cell phones, failing to obey the rules of the road, which is a major concern to pedestrians, as well as other vehicles on the road.



Figure 2. MacLennan Street/Main Street South Crosswalk



**Figure 3.** Main Street South (Just North of MacLennan Street Crosswalk)



**Figure 4.** Main Street South approaching Bridge Street Crosswalk



**Figure 5.** Bridge Street Crosswalk



**Figure 6. Main Street South – Downtown Rockwood Corridor**



**Figure 7. Alma Street Crosswalk**



**Figure 8. Alma Street (West of Alma Street Crosswalk)**

### **2.3 Proximity to School(s) and/or Related Uses**

There are currently two elementary schools in Rockwood. École Harris Mill Public School is located approximately 750 metres from Main Street South and Rockwood Centennial Public School is located approximately 130 metres from Alma Street. A third elementary school, Sacred Heart Catholic School, will be opening in September 2016 in the North end of Rockwood. The children attending this school will be required to walk through the requested Community Safety Zone in order to get to school. The Township of Guelph/Eramosa currently has 3 crosswalks in place to assist the children in getting to and from school safely.

In addition to three elementary schools in Rockwood, there are also related uses which expose vulnerable groups to traffic related hazards including the following (see Figure 9):

- Recreational areas, including the Rockwood Conservation Area that attracts many visitors each season;
- Local businesses along the proposed designated area that have patrons parking, as well as walking, to enter and exit the place of business, on Highway 7/Main Street South/Alma Street;
- Rockwood Nursery School;
- Rockwood Presbyterian Church.

### **2.4 Letters of Support from Local Businesses/Citizens**

Letters of support from Wellington Catholic District School Board, Upper Grand District School Board, Danielle Crosbie (crossing guard), Kathleen Pettit (crossing guard), local businesses along Hwy 7/Main Street South/Alma Street, Grand River Conservation Authority, Guelph/Eramosa Fire Department (G.E.F.D.) and Safe Communities/Guelph-Eramosa Township can be found in Appendix A.

### **2.5 Community Surveys and/or Summary of Community Meetings**

A summary of community meetings is as follows (see Appendix B for more detail):

- Rockwood Traffic Concerns Meeting (April 13, 2016)  
Attended by O.P.P. Inspector Scott Lawson, Mayor Chris White, C.A.O. Ian Roger and Township residents.

### **2.6 Other Supporting Documentation**

A report concerning the proposed Community Safety Zone was brought to Township of Guelph/Eramosa Council on April 18, 2016. Please reference Appendix C for a copy of this report along with the signed Council Resolution supporting the designation of a Community Safety Zone on Highway 7 in Rockwood.

Letters of support have also been included from Wellington-Halton Hills M.P.P., Ted Arnott, to the Minister of Community Safety and Correctional Services and the Minister of Transportation. These can also be found in Appendix C.

The Ministry of Transportation (M.T.O.) has installed flashing lights on the crosswalk warning signs at MacLennan Street. During a meeting on March 10, 2016, at the Township of Guelph/Eramosa office, a representative of the M.T.O. advised Guelph/Eramosa staff that according to recent traffic counts the intersection of MacLennan Street/Dunbar Street and Main Street South does warrant full traffic signals.

# Proposed Community Safety Zone Route

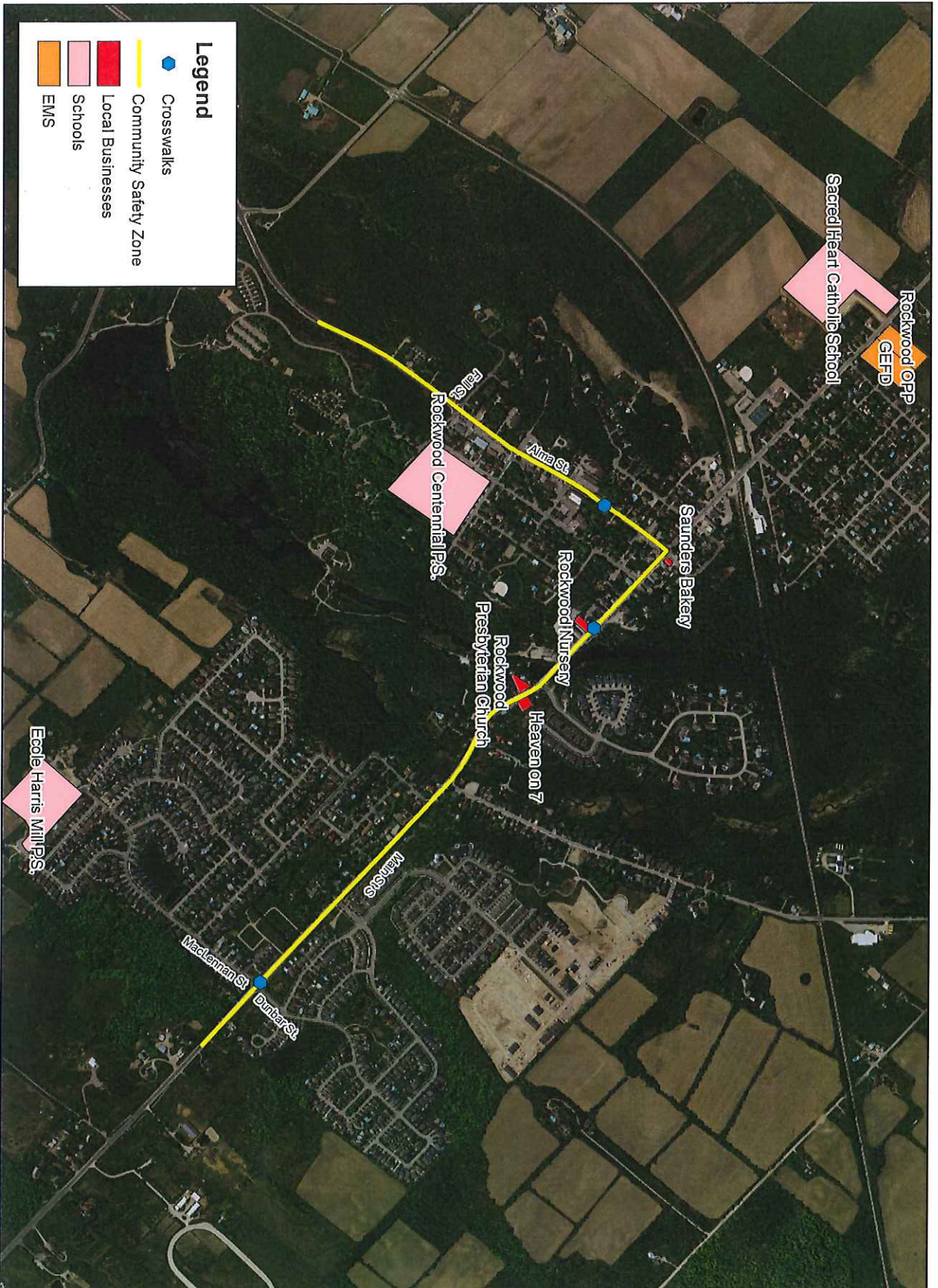


Figure 9

## **Appendix A     Letters of Support from Local Businesses/Citizens**

Wellington Catholic District School Board

Upper Grand District School Board

Crossing Guards (Danielle Crosbie and Kathleen Pettit)

Heaven on Seven

Grand River Conservation Authority – Rockwood Conservation Area

Guelph/Eramosa Fire Department

Safe Communities/Guelph-Eramosa Township



20 May 2016

His Worship Mayor of Guelph/Eramosa Mr. Chris White  
8348 Wellington Road 124  
P.O. Box 700  
Rockwood, ON N0B 2K0

Mr. Mayor White and Councillors of the Township of Guelph/Eramosa,

I am writing to offer my support for the designation of a Community Safety Zone in Rockwood. I am the Principal of Sacred Heart Catholic School, the newly established elementary school that will open its doors to the families of Rockwood in September 2016.

Safety within the Township should always be a priority. We must ensure that safe pedestrian routes within Rockwood are provided to our students, and the community as a whole. I would implore you to approve the designation of Highway 7 (also known as Main Street South) from approximately 300m south of MacLennan/Dunbar Street to Alma Street, and continue on Alma Street from Main Street to approximately 400m west of Fall Street as a Community Safety Zone.

Although the site of Sacred Heart School is situated just outside the proposed designated zone, students attending our school will be walking through this area. I am deeply concerned about the vehicle traffic and pedestrian safety through downtown Rockwood.

I would again ask that you please consider this local initiative. I fully support the designation of this Community Safety Zone. The safety of our children is of utmost importance.

Sincerely,

Jeanette Ondercin  
Principal, Sacred Heart Catholic School  
5146 Wellington Road 27  
Rockwood, ON



## UPPER GRAND DISTRICT SCHOOL BOARD

**Mark Bailey**

*Chair of the Board*

Board Office: 500 Victoria Road N. Guelph, ON N1E 6K2

Email: mark.bailey@ugdsb.on.ca

Tel: 519-822-4420 or Toll Free: 1-800-321-4025

May 19, 2016

PLN: 16-32

File Code: R12

Sent by: mail & email

Township of Guelph/Eramosa  
8348 Wellington Road 124  
P.O Box 700  
Rockwood, ON N0B 2K0

**Attention: Mayor and Council of the Township of Guelph/Eramosa**

**RE: Support for a Community Safety Zone in Rockwood (Guelph/Eramosa)**

Dear Mayor & Council,

As you are no doubt aware, the Upper Grand District School Board has been working collaboratively for many years with various municipal, county, public health and police services staff throughout the jurisdiction to promote Active and Safe Routes to School (ASRTS) to encourage active transportation and prioritize student safety when walking to and from school.

The safety of our students is paramount and we strongly support appropriate means of managing vehicle speed and ensuring pedestrian friendly environments around our schools. We have appreciated the efforts of the Township of Guelph/Eramosa in recent years to advocate for speed reduction on Highway 7 near MacLennan Street, and the extension of sidewalks near Rockwood Centennial PS together with creation of a kiss n' ride facility in front of the school.

We support the creation of the proposed Community Safety Zone which we understand is proposed to be established along the length of Highway 7 through the Rockwood urban area. The extent of the proposed zone would capture key intersections travelled by students attending both École Harris Mill PS and Rockwood Centennial PS.

We thank the Township of Guelph/Eramosa for undertaking this initiative to enhance community safety in Rockwood.

Sincerely,

Mark Bailey  
Chair of the Board

### Upper Grand District School Board

• Mark Bailey; Chair  
• Marty Fairbairn; Vice-Chair

• Linda Busuttil  
• Susan Moziar

• Kathryn Cooper  
• Bruce Shieck

• Barbara Lustgarten Evoy  
• Lynn Topping

• Martha MacNeil  
• Barbara White

**From:** dcrosbie [<mailto:dcrosbie@hotmail.ca>]  
**Sent:** Wednesday, May 25, 2016 9:18 PM  
**To:** Loretta Vince  
**Subject:** Re: Community Safety Zone - Request for Support

To Whom it may concern,

My name is Danielle Crosbie, and I have been working for the Township of Guelph Eramosa for the past 2 years, as a crossing guard at the Alma location. In my opinion I believe having a community safety zone in Rockwood is a necessity. Being right there on a main road, seeing on a daily basis, the amount of cars driving over the speed limit, talking on cell phones, and driving through the cross walk, when I'm holding the sign out to stop. I feel it is very important to keep all the residents of Rockwood safe while crossing the street, especially the children on their way to and from school.

I feel a community safety zone here in Rockwood would be very beneficial.

Thank you  
Danielle Crosbie

**From:** kathleen pettit [<mailto:pettitkathleen1@gmail.com>]  
**Sent:** Monday, May 23, 2016 1:50 PM  
**To:** Loretta Vince  
**Subject:** community safetey zone

To whom it may concern I am writing this to give my view points of why Rockwood should have a Community Safety Zone.

My name is Kathleen Pettit I have been a crossing guard in Rockwood since November of 2015. I cross kids from Dunbar to MacLennon and vice versa in the afternoon. I cross approx 40 to 60 kids in the morning and anywhere from 60 to 100 kids and parents in the afternoon. This is what I have seen between 7.30am and 8.30am and 2.45pm and 3.45pm.

1. SPEED IT IS 50 ZONE WHERE I AM AND I WOULD SAY 95% OF PEOPLE ARE DOING 60 TO 80 GOING TO ACTON OR 80 TO 60 COMING INTO ROCKWOOD FROM ACTON.

2. TELEPHONE USAGE.

3.TURNING LEFT ONTO HIGHWAY 7 FROM MacLENNON WHEN I AM IN THE MIDDLE OF ROAD AND HAVE TRAFFIC STOPPED.

4.GOING THROUGH THE CROSS WALK WHILE I AM IN CROSS WALK.

5. STOPPING TO CLOSE TO WHITE MARKINGS ON CROSS WALK.

I do try my hardest to gather kids and parents in groups so I do not keep stopping traffic and everyone can get on with there day safely.

Thank you for taking the time to read these important points to make a safe community.

Kathleen Pettit.

May 25, 2016

To:

The Mayor & Council of  
the Township of Guelph/Eramosa

Re: Community Safety Zone in Rockwood

Dear Mr. White & Council Members,

As the owner & operator of Heaven on 7 Bistro & Pub, located at 262 Main St.S., Rockwood, I would like to express my full support for the implementation of a Community Safety Zone in Rockwood. In the thirty years that I have lived & operated my business (formerly La Vieille Auberge at the same address), I have noted the dramatic increase in vehicular traffic on Main St. in Rockwood. With the accompanying increase in population, the safety of our residents, particularly children, when walking, running or bicycling on the main thoroughfare in Rockwood is of primary concern.

As my business is located in the proposed safety zone, it would also be of benefit to my customers when entering and exiting the restaurant parking lot onto Main St. The speed at which many vehicles travel on this street is often alarming.

I hope that this initiative will be quickly implemented and again I wish to express my full support for you, the mayor & council of Guelph/Eramosa Township.

Yours truly,

A handwritten signature in cursive script, appearing to read 'Suzanne Biemann', with a long horizontal flourish extending to the right.

Suzanne Biemann, Pres.  
Hubert Biemann Inv.Ltd.,  
o/a Heaven on 7 Bistro & Pub  
262 Main St.S.,  
Rockwood, Ontario N0B 2K0



## Rockwood Conservation Area

161 Fall St. S, PO Box 60 Rockwood ON N0B 2K0

Phone: 519-856-9543 Online: [www.grandriver.ca](http://www.grandriver.ca)

Dear Chris White and other distinguished members of Council,

I am writing on behalf of the Rockwood Conservation Area to voice my support of the proposed designation of a Community Safety Zone in the village of Rockwood.

As you know, the park is located at 161 Fall St South in the town of Rockwood and the proposed Community Safety Zone would extend past Fall St on Hwy 7 which would have a direct impact on the individuals visiting the Conservation Area. A large volume of traffic visit our town and the Conservation Area each summer and I believe reducing the speed of traffic at the intersection of Hwy 7 and Fall St will greatly improve the safety of vehicles exiting Fall St onto Hwy 7. Many campers and day use visitors, with the encouragement of park staff, walk into the village from the main gate of the park. I believe the number of people who walk between the park and the village will only grow in the future. Increasing pedestrian safety between the Conservation and the Village is one step to increasing the number of tourists that walk in the community.

The local initiative to implement a Community Safety Zone is something that all Rockwood residents should support and encourage. I only see positives to having individuals drive at a reduced speed through our wonderful town.

Thank you for your consideration.

**David Townsend**

A handwritten signature in black ink, appearing to read "David Townsend", written in a cursive style.

Superintendent  
Rockwood Conservation Area



22 May, 2016

Dear Mayor, and Council of the township of Guelph Eramosa ;

I am writing this letter in support of the proposed Community Safety Zone in Rockwood. As the Deputy Chief of the Guelph Eramosa Fire Department, community safety is my primary concern, and I believe that this initiative will increase the safety of our citizens. The Community Safety Zone represents an area of specific vulnerability as it is a core corridor for many children as they travel to and from school. This zone also represents an area with businesses frequently visited by seniors and members of the community with special needs. Our department has responded to this area for numerous calls involving pedestrian accidents over the years, and I believe that the Community Safety Zone will help to reduce the incidence of these collisions.

In addition the Community Safety Zone will create an area of heightened motor vehicle driver awareness, which will enhance the safety and efficiency of our firefighters responding to calls that require us to drive through the town.

In conclusion, I wholeheartedly support the local initiative to enhance safety with the proposed Community Safety Zone.

Sincerely,

A handwritten signature in blue ink that reads 'Jim Petrik'.

Jim Petrik, PhD  
Deputy Fire Chief  
Guelph Eramosa Fire Department  
5141 Wellington Road 27, PO Box 700  
Rockwood, ON; N0B 2K0  
Office: 519-856-9637  
Cell: 519-546-7546  
Fax: 519-856-9736  
Email: jpetrik@get.on.ca

# Safe Communities



GUELPH-ERAMOSA TOWNSHIP

Township of Guelph/Eramosa  
County Road #124  
Brucedale, ON

**Attention: Mayor White and Council of the Township of Guelph/Eramosa**

Safety within our township and county, is a priority for 'Safe Communities-Wellington County' and our local sub-committee... 'SAFE COMMUNITIES/Guelph-Eramosa Township'. With the addition of another elementary school in Rockwood, I feel that we need to provide students, and the community as a whole, with safer pedestrian routes within Rockwood. **I am in strong support of designating all of Highway #7 (from approximately 300m South of MacLennan/Dunbar Street to Alma Street, and continue on Alma Street from Main Street to approximately 400m West of Fall Street) as a Community Safety Zone. Further to the above, traffic history and conditions on Harris Street from Hwy #7 to the train crossing and on Main Street North (north of #7, pass the new school to the outskirts of town) also warrant the 'Community Safety Zone' designation ...as both residential areas have high pedestrian activity and vehicle traffic that has tended towards excessive speeds. A number of pets have already been killed and it would seem just a matter of time before one of our children becomes a victim.**

As the Chairman of 'SAFE COMMUNITIES/Guelph-Eramosa Township', one of my group's main priorities is the reduction of injuries to our citizens relating to 'Motor Vehicle Collisions'. Establishing 'Community Safety Zones' in Rockwood would definitely reduce traffic speeds and thus is crucial to the well-being and safety of the local residents.

Sincerely,

Robbin Wood, Chairman

SAFE COMMUNITIES/Guelph-Eramosa Township,  
PO Box 888  
Rockwood, ON  
N0B 2K0

Affiliated with...



## **Appendix B      Community Surveys and/or Summary of Community Meetings**

Rockwood Traffic Concerns Meeting (April 13, 2016)



# MEMO

Phone: 519-856-9596 ext. 105

Fax: 519-856-2240

Email: iroger@get.on.ca

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**TO:** FILE

**FROM:** Ian Roger

**DATE:** April 14, 2016

**SUBJECT:** Rockwood Safety Meeting

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A meeting was held on Wednesday, April 13, 2016 from 7:00 pm to 9:00 pm at the Rockmosa Public Library regarding safety issues. In attendance were:

Mayor Chris White  
Councillor Mark Bouwmeester  
Councillor Louise Marshall  
Councillor Corey Woods  
Inspector Scott Lawson, Ontario Provincial Police  
Ian Roger, Chief Administrative Officer  
Robbin Wood, Guelph-Eramosa Safe Communities  
Approximately 20 residents of Rockwood

Discussion Items:

- i) Speed of Traffic in Rockwood
- ii) School Crossings/Traffic Signals at McLennan/Dunbar/Hwy 7
- iii) Community Safety Zones
- iv) Truck Traffic in Rockwood
- v) Crime Statistics in Wellington County

Mayor White and Inspector Lawson answered questions from the residents on the topics noted. With the ongoing work for the possible installation of traffic signals and a community safety zone, a follow-up meeting may be held later this year to update the residents.



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Ian Roger, P. Eng.  
Chief Administrative Officer

## **Appendix C     Other Supporting Documentation**

Chief Administrative Officer Council Report 16/02

Council Resolution (Resolution Number: 2016-04-18-8.9)

Letter to Ted Arnott, M.P.P. Wellington-Halton Hills from Chris White, Guelph/Eramosa Township Mayor

Letter from Ted Arnott, M.P.P. Wellington-Halton Hills to Hon. Yasir Naqvi, Minister of Community Safety and  
Correctional Services

Letter from Ted Arnott, M.P.P. Wellington-Halton Hills to Hon. Steven Del Duca, Minister of Transportation

**CHIEF ADMINISTRATIVE OFFICER REPORT**

**REPORT 16/02**

**TO:** The Mayor and Members of Council  
**FROM:** Ian Roger, CAO  
**MEETING DATE:** Monday, April-18-16  
**SUBJECT:** Community Safety Zone Designation on Highway 7 in Rockwood.  
**ATTACHMENT:** CAO Report 15/01 (Community Safety Zone Designation and Signalization of Intersection of Dunbar/McLennan Sts. And Highway 7.

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**RECOMMENDATION:**

**Be it resolved that the Council of the Township of Guelph/Eramosa has received CAO Department Report 16/02 regarding the designation of Community Safety Zone on Highway 7 in Rockwood; and**

**That the Council of the Township of Guelph/Eramosa supports the designation of a Community Safety Zone on Highway 7 in Rockwood.**

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**BACKGROUND:**

The Economic Development Committee considered CAO Department Report 16/01 on April 13, 2016 and passed the following resolution:

"Be it resolved that the Economic Development Committee has received CAO Department Report 16/01 regarding the designation of a Community Safety Zone on Highway 7 in Rockwood; and

That staff be directed to submit the application to the Ministry of Transportation; and

That the Committee recommends that Council adopt a resolution formally endorsing the request for a Community Safety Zone in Rockwood."

The Ministry of Transportation's formal application for a Community Safety Zone for Highway 7 in Rockwood requires Council pass a resolution endorsing its implementation. This resolution is required along with a number of similar endorsements in the application.

Township of Guelph/Eramosa  
CAO Report 16/02  
Monday April 18, 2016

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**FINANCIAL IMPACT:**

The implementation of a Community Safety Zone on a provincial highway has no financial impact on the municipality.

**SUMMARY COMMENTS:**

The formal application to the Ministry of Transportation for a Community Safety Zone requires a Council resolution supporting its installation. The recommended resolution will be submitted as required by the application process.

Respectfully Submitted,

---

Ian Roger, P. Eng., CAO

**Staff Report  
COUNCIL****CAO  
REPORT 15-01**

**TO:** Mayor and Members of Council

**FROM:** Kimberly Wingrove, CAO

**MEETING DATE:** Monday, January 5, 2014

**SUBJECT:** Community Safety Zone Designation and Signalization of Intersection of Dunbar/McLennan Sts. and Highway 7

**RECOMMENDATION:**

Be it resolved that the Council of the Township of Guelph/Eramosa has received CAO Report 15-01 and directs staff to prepare a Community Safety Zone Designation Request for submission to MTO, and;

That Council supports the signalization of Highway 7 and MacLennan and Dunbar Streets.

**DISCUSSION**

The southern portion of the Village of Rockwood on both the east and west sides of Highway 7 has experienced significant population growth in recent years. Since the opening of the Ecole Harris Mill Public School on MacLennan St. and the adjusted service at Rockwood Centennial Public School in 2014, there has been a significant increase in pedestrian traffic needing to cross the highway. A new school crossing was implemented in September 2014 at MacLennan and Dunbar St. in addition to the crossings at Alma St. and Inkerman St. and Main St. S. and Bridge St.

The Township has received many concerns from parents, the school community and crossing guards regarding the ability of students to cross Highway 7 safely, given the volume and speed of traffic. These concerns have been shared with the Upper Grand District School Board, MPP Ted Arnott and Minister of Transportation Stephen Del Duca and the Ontario Provincial Police. MTO has responded by agreeing to move the speed limit reduction from 80 to 60 further south of the McLennan/Dunbar intersection on Highway 7. They have also agreed to provide flashing lights on the school crossing signs to further alert drivers of the approaching school crossing. The OPP has stepped

up enforcement in the area, however they cannot commit to being present on a daily basis.

In an effort to address public concerns, staff have investigated what further enhancements could be implemented to make it safer for the public, especially young students, to cross the highway. Options available include requesting MTO to designate a community safety zone along Main St. S. from Guelph St. to south of the intersection of Dunbar/McLennan and adding traffic signals to the intersection of Dunbar/McLellan and Highway 7.

### **BACKGROUND**

Community Safety Zones are sections of roadway where public safety is of special concern. Community Safety Zones may include roadways near schools, day care centers, playgrounds, parks, hospitals, senior citizen residences, and may also be used for collision prone areas within a community.

The purpose of a Community Safety Zone is to indicate to the motorist that they are within a zone where fines have been increased through a special designation under the Highway Traffic Act (many set fines are doubled such as speeding and traffic signal related offences).

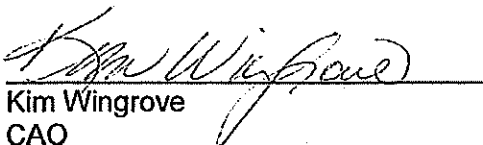
The signs that include the BEGINS and ENDS tabs define the legal limits of the zone. The rules of the road do not change within the zone; only the penalties for violations are increased.

Decisions regarding the signalization of an intersection on a provincial highway fall under the authority of the Ministry of Transportation. The province has published specific criteria regarding traffic volumes that must be met in order for an intersection to be considered for traffic signals. The traffic counts that were taken in 2013 did not warrant signalization. Staff proposes to work with the MTO to undertake a new traffic study in the spring of 2015 to update the numbers and determine if signals are now warranted. In the interim, a campaign of advocacy and awareness, including meetings with provincial authorities will be pursued.

### **FINANCIAL IMPACT**

There is no financial impact with this report.

Respectfully Submitted By:

  
Kim Wingrove  
CAO

THE CORPORATION OF THE TOWNSHIP OF GUELPH/ERAMOSIA

Moved by:

Date: Monday, April 18, 2016

Seconded by:

Resolution Number 2016-04-18- 8.9

8.9

Be it resolved that the Council of the Township of Guelph/Eramosa has received CAO Department Report 16/02 regarding the designation of Community Safety Zone on Highway 7 in Rockwood; and

That the Council of the Township of Guelph/Eramosa supports the designation of a Community Safety Zone on Highway 7 in Rockwood.

Recorded Vote Requested By:

	Yea	Nay
BOUWMEESTER, M.	___	___
MARSHALL, L.	___	___
WOLK, D.	___	___
WOODS, C.	___	___
WHITE, C.	___	___

Declaration of Pecuniary Interest:

Disclosed his/her/their interest(s), vacated his/her/their seat(s), abstained from discussion and did not vote.

Copied To:

\_\_\_ Building  
\_\_\_ By-law Enforce.  
\_\_\_ Engineer  
\_\_\_ Finance/Taxes  
\_\_\_ Fire  
\_\_\_ Planning/Planner  
\_\_\_ PLS  
\_\_\_ Public Works

MAYOR

Tabled \_\_\_ Lost \_\_\_ Carried \_\_\_

April 19, 2016

Mr. Ted Arnott, M.P.P., Wellington-Halton Hills  
Provincial Riding Office  
181 St. Andrew St. East, 2nd Floor  
Fergus, Ontario N1M 1P9

Dear Mr. Arnott:

**RE: COMMUNITY SAFETY ZONE IN ROCKWOOD**

I am writing to request a letter of support for a Community Safety Zone in Rockwood. Currently, the Township of Guelph/Eramosa is applying to the Ministry of Transportation (MTO) for a Community Safety Zone to be established along Highway 7 from in and around MacLennan Street to in and around Fall Street in Rockwood.

As you are likely aware, the purpose of a Community Safety Zone is to indicate to motorists that they are driving within a zone where fines are increased through a special designation under the Highway Traffic Act.

By the fall of 2016, Rockwood will have three elementary schools within its urban boundary. As such, the Township is working to make routes to school as safe as possible for our children.

I am thankful for the support that you have shown previously in 2014 when the Township requested that MTO reduce the speed limit at the school crossing for Harris Mill Public School, located at MacLennan and Highway 7 in Rockwood. For your consideration, I have attached a previous example of a letter of support that you provided for the Morriston Community Safety Zone application.

Your support for the Township's Community Safety Zone application and its further efforts to ensure that students can cross and travel safely along Highway 7 in Rockwood would be greatly appreciated.

Yours truly,



---

Chris White, Mayor

Chris White  
Mayor

Tel: 519-856-0450  
[whitecj@sympatico.ca](mailto:whitecj@sympatico.ca)



LEGISLATIVE ASSEMBLY OF ONTARIO

Queen's Park  
Toronto, Ontario

May 2<sup>nd</sup>, 2016

HAND DELIVERED TO  
THE MINISTER OF COMMUNITY SAFETY  
AND CORRECTIONAL SERVICES IN THE  
ONTARIO LEGISLATURE

Hon. Yasir Naqvi  
Minister of Community Safety and Correctional Services  
18<sup>th</sup> Floor, George Drew Building  
25 Grosvenor Street  
Toronto, Ontario  
M7A 1Y6

Dear Minister:

I am writing in support of the Township of Guelph/Eramosa's request for a Community Safety Zone in the community of Rockwood, along Highway 7 from "in and around" MacLennan Street to "in and around" Fall Street.

As outlined in the enclosed letter I have received from Township of Guelph/Eramosa Mayor Chris White, this coming fall Rockwood will have three elementary schools within its urban boundary. We need to do everything we can to ensure the safety of our children as they make their way to school.

I want to express my unqualified support for the Township of Guelph/Eramosa's application for a Community Safety Zone. Mayor Chris White, Council and Staff have done a superb job highlighting the need for improved student safety in Rockwood.

Please approve this designation request, and in doing so support the need for increased safety for the students and other residents of Rockwood.

Thank you very much.

Sincerely

Ted Arnott, MPP  
Wellington-Halton Hills

TA:jb  
Encl:

Cc: Mayor Chris White  
Mr. Ian Roger, C.A.O.  
Ms. Meaghan Reid, Clerk/Director of Legislative Services



LEGISLATIVE ASSEMBLY OF ONTARIO

Queen's Park  
Toronto, Ontario

HAND DELIVERED TO  
THE MINISTER OF TRANSPORTATION  
IN THE ONTARIO LEGISLATURE

May 2<sup>nd</sup>, 2016

The Hon. Steven Del Duca  
Minister of Transportation  
3<sup>rd</sup> Floor, Ferguson Block  
77 Wellesley Street West  
Toronto, Ontario  
M7A 1Z8

Dear Minister:

I am writing in support of the Township of Guelph/Eramosa's request for a Community Safety Zone in the community of Rockwood, along Highway 7 from "in and around" MacLennan Street to "in and around" Fall Street.

As outlined in the enclosed letter I have received from Township of Guelph/Eramosa Mayor Chris White, this coming fall Rockwood will have three elementary schools within its urban boundary. We need to do everything we can to ensure the safety of our children as they make their way to school.

I want to express my unqualified support for the Township of Guelph/Eramosa's application for a Community Safety Zone. Mayor Chris White, Council and Staff have done a superb job highlighting the need for improved student safety in Rockwood.

Please approve this designation request, and in doing so support the need for increased safety for the students and other residents of Rockwood.

Thank you very much.

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Ted Arnott, MPP  
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Mr. Ian Roger, C.A.O.  
Ms. Meaghen Reid, Clerk/Director of Legislative Services

TED ARNOTT, MPP • WELLINGTON - HALTON HILLS

Room 420 • Queen's Park • Toronto • Ontario M7A 1A8 • Tel. (416) 325-3880 • Fax (416) 325-6649  
E-mail: ted.arnott@pc.ola.org • Website: www.tedarnottmpp.com



## **Corporation of the County of Wellington Police Services Board Minutes**

June 8, 2016  
County Administration Centre  
Guthrie Room

**Present:** Warden George Bridge  
Councillor Lynda White (Chair)  
Russ Spicer  
Kent Smith  
Jeremy Vink

**Also Present:** Detachment Commander, Inspector Scott Lawson

**Staff:** Donna Bryce, County Clerk  
Ken DeHart, County Treasurer  
Kelly-Ann Wingate, Parking, Licensing and Alarm Coordinator  
Scott Wilson, Board Secretary

---

### **1. Call to Order**

At 9:00 am, the Chair called the meeting to order.

### **2. Declaration of Pecuniary Interest**

There were no declarations of pecuniary interest.

### **3. Delegation:**

3.1 Mr. Roy Loveless, Owner, Roy's Towing, Fergus

The delegation was unable to attend and would be rescheduled to attend a future meeting.

**4. Minutes for Approval**

1/5/16

**Moved by:** Russ Spicer

**Seconded by:** Jeremy Vink

That the minutes of the May 11, 2016 meeting of the Wellington County Police Services Board be adopted.

**Carried**

**5. Financial Statements and Variance Projections as of May 31, 2016**

2/5/16

**Moved by:** Kent Smith

**Seconded by:** Jeremy Vink

That the Financial Statements and Variance Projections as of May 31, 2016 for Police Services be approved.

**Carried**

**6. Detachment Commander's Report - May 2016**

3/5/16

**Moved by:** Warden Bridge

**Seconded by:** Kent Smith

That the Detachment Commander's Report for May 2016 be received for information.

**Carried**

**7. Advertisement - 2016 Fergus Scottish Festival Programme - Verbal**

4/5/16

**Moved by:** Warden Bridge

**Seconded by:** Kent Smith

That the Police Services Board approve a quarter page advertisement in the Fergus Scottish Festival Programme, August 12 – 14, 2016.

**Carried**

**8. Board Auction Update - Verbal**

Ms. Kelly-Ann Wingate advised the Board that the Crimestoppers/Police Services Board Auction would take place on Thursday, June 16, 2016 at the Parr Auction site. The Auction starts at 5:00 pm with viewing at 4:30 pm. Crimestoppers would organize a barbeque for the event.

**9. May 2016 Parking Ticket Report**

5/5/16

**Moved by:** Jeremy Vink

**Seconded by:** Russ Spicer

That the May 2016 Parking Ticket Report be received for information.

**Carried**

**10. May 2016 False Alarm Revenue Report**

6/5/16

**Moved by:** Russ Spicer

**Seconded by:** Jeremy Vink

That the May 2016 False Alarm Revenue Report be received for information.

**Carried**

**11. Closed Meeting**

7/5/16

**Moved by:** Councillor L. White

**Seconded by:** Warden Bridge

That the Police Services Board move into a closed meeting for the purposes of considering intimate financial or personal matters or other matters that may be disclosed of such a nature, having regard to the circumstances, that the desirability of avoiding their disclosure in the interest of any person affected or in the public interest outweighs the desirability of adhering to the principle that proceedings be open to the public.

**Carried**

**12. Adjournment**

At 9:40 am, the Chair adjourned the meeting until September 7, 2016 or at the call of the Chair.

---

Lynda White  
Chair  
Police Services Board



**County of Wellington**  
**Police Services**  
Statement of Operations as of  
31 Jul 2016

	<b>Annual Budget</b>	<b>July Actual \$</b>	<b>YTD Actual \$</b>	<b>YTD Actual %</b>	<b>Remaining Budget</b>
<b>Revenue</b>					
Grants and Subsidies	\$107,500	\$0	\$111,979	104%	\$(4,479)
Licenses, Permits and Rents	\$122,800	\$13,450	\$95,230	78%	\$27,570
Fines and Penalties	\$75,000	\$3,452	\$24,674	33%	\$50,326
User Fees & Charges	\$79,000	\$9,578	\$52,163	66%	\$26,837
Other Revenue	\$1,000	\$20	\$1,375	137%	\$(375)
<b>Total Revenue</b>	<b>\$385,300</b>	<b>\$26,500</b>	<b>\$285,420</b>	<b>74%</b>	<b>\$99,880</b>
<b>Expenditures</b>					
Salaries, Wages and Benefits	\$143,500	\$12,574	\$81,784	57%	\$61,716
Supplies, Material & Equipment	\$52,800	\$4,155	\$39,778	75%	\$13,022
Purchased Services	\$406,700	\$39,342	\$295,899	73%	\$110,801
Transfer Payments	\$15,689,000	\$1,305,369	\$9,138,083	58%	\$6,550,917
Insurance & Financial	\$7,300	\$0	\$7,355	101%	\$(55)
Minor Capital Expenses	\$8,000	\$0	\$19,570	245%	\$(11,570)
Debt Charges	\$408,500	\$0	\$214,757	53%	\$193,743
Internal Charges	\$1,500	\$50	\$537	36%	\$963
<b>Total Expenditures</b>	<b>\$16,717,300</b>	<b>\$1,361,490</b>	<b>\$9,797,764</b>	<b>59%</b>	<b>\$6,919,536</b>
<b>NET OPERATING COST / (REVENUE)</b>	<b>\$16,332,000</b>	<b>\$1,334,990</b>	<b>\$9,512,344</b>	<b>58%</b>	<b>\$6,819,656</b>
<b>Transfers</b>					
Transfers from Reserves	\$(102,800)	\$0	\$0	0%	\$(102,800)
Transfer to Reserves	\$90,000	\$0	\$90,000	100%	\$0
<b>Total Transfers</b>	<b>\$(12,800)</b>	<b>\$0</b>	<b>\$90,000</b>	<b>(703%)</b>	<b>\$(102,800)</b>
<b>NET COST (REVENUE)</b>	<b>\$16,319,200</b>	<b>\$1,334,990</b>	<b>\$9,602,344</b>	<b>59%</b>	<b>\$6,716,856</b>

# An Evaluation of IMPACT in Guelph and Wellington County

April 25, 2016

## PREPARED FOR

---

The Integrated Mobile Police and Crisis  
Team Program (IMPACT) Partnership:

CMHA Waterloo Wellington Dufferin  
Guelph Police Services  
Wellington Ontario Provincial Police

## PREPARED BY

---



**TaylorNewberry**  
CONSULTING

## Acknowledgements

Taylor Newberry Consulting would like to thank the leadership of CMHA WWD, Wellington OPP, and Guelph Police Services, participating police officers, and participating crisis workers for sharing their critical perspectives and experiences in developing and implementing the IMPACT program model.

Suggested citation:

Vaccarino, O. & Newberry, J. (2016). *An Evaluation of IMPACT in Guelph and Wellington County*. Evaluation report submitted to IMPACT Program Partnership. Guelph, ON: Taylor Newberry Consulting.



Taylor Newberry Consulting is a consulting organization located in Guelph, Ontario. Across many social service and health sectors, our goal is to help organizations and communities generate the information, tools, and resources they need to improve their work and create strategic change.

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## Introduction

The IMPACT program is a crisis intervention model in Guelph and Wellington County, developed by a partnership of the Canadian Mental Health Association – Waterloo Wellington Dufferin (CMHA WWD), Wellington Ontario Provincial Police (OPP), and Guelph Police Services (GPS). The program utilizes a mobile, team-based approach that integrates mental health crisis services and police interventions to ensure more timely, efficient, appropriate, and effective responses to crisis experienced by community members.

The program has been running since September 2015 in Wellington County and December 2015 in Guelph. While the program is quite new and is still evolving, the partnership expressed interest in gaining an understanding of how the intended service model is being delivered in practice, what challenges have arisen in its implementation, and what early benefits are being observed in relation service integration and outcomes for community members.

The partnership approached Taylor Newberry Consulting to design and conduct an evaluation of the IMPACT program. The following questions were prioritized in the evaluation:

- What community issues prompted the development of IMPACT? How did the partnership and the IMPACT model develop?
- What is working well in the program? What are examples of success and positive outcomes of IMPACT?
  - How is IMPACT supporting police in responding to crises in the community?
  - How is IMPACT supporting crisis intervention services in responding to crises in the community?
  - What benefits are experienced by community members who are supported by IMPACT?
  - How has IMPACT affected the processes of mental health apprehension, emergency department visits, and admissions? Is there a reduction in emergency department visits, hospital use, and contact with the justice system?
- What challenges are experienced in delivering IMPACT and how can these challenges be addressed?
- What are the recommendations for program improvement and expansion?

## Evaluation Design

The requested evaluation was modest in scope and carried out under fairly short time lines. The design focused on qualitative feedback from program managers of each of the partner agencies, IMPACT crisis workers, police officers, and representatives from local

hospital emergency departments. A total of 11 interviews were conducted in March of 2016. Interview notes were analyzed according to repeating themes in relation to the main evaluation questions, complemented by illustrate examples from the field.<sup>1</sup> The partnership was also able to provide some additional stories of the success of IMPACT that they have been collecting as part of ongoing program monitoring.

The program also provided the evaluation with up-to-date service data that tracks the number of unique individuals served by IMPACT and total number of visits from the beginning of the program to March of 2016.

The evaluation is limited somewhat by the lack of available service data to provide independent support to some of the qualitative findings. We will discuss some of these limitations and recommendations for ongoing program monitoring in later sections of this report. Despite these limitations, the qualitative information was rich, detailed, and critical. A number of consistent themes and messages emerged, which can provide the leadership and other audiences with useful information about the early successes of IMPACT, minor growing pains, and opportunities for program improvement and expansion.

This report first provides some brief background information on the identified need for IMPACT locally and some context on how and why it was developed. Next we provide a summary of the evaluation findings as supported by numerous quotes pulled from our interviews. The report closes with some summary conclusions and program recommendations.

## Background and Development of IMPACT

*“...when persons with mental illness in the community are in crisis, neither the police nor the emergency mental health system alone can serve them effectively and it is essential for the two systems to work closely together” - (Lamb, Weinberger, & DeCuir, 2002, p. 1268)<sup>2</sup>*

Communities across Ontario have developed and implemented interventions that integrate the roles of mental health organizations and police services in order to deliver improved responses to mental health crisis. These programs provide alternatives to the commonplace practices of police apprehension and hospitalization by ensuring timely access of individuals in crisis to appropriate mental health supports, and diverting from involvement in the criminal justice system wherever possible.<sup>3</sup> Integrated crisis services

<sup>1</sup> Interview quotes appearing in this report are not verbatim, but closely paraphrased for improved summarization and clarity. Care was taken to ensure that the intended meaning from interviews was retained.

<sup>2</sup> Lamb, H.R., Weinberger, L.E., & DeCuir, W.J. (2002). The police and mental health. *Psychiatric Services*, 53, 10, 1266-71.

<sup>3</sup> Hartford, K., Carey, R. & Mendonca, J. (2006), Pre-arrest diversion of people with mental illness: Literature review and international survey. *Behavioral Sciences & the Law*, 24, 6, pp. 845-856.

also aim to connect individuals experiencing mental health issues to community supports and resources that are typically absent from standard police interventions, and to build the skills and capacity of police services to better meet the needs of community member in crisis.<sup>4</sup>

Integrated crisis models across Ontario have shown the value of partnerships between police officers and mental health workers. An early adopter is the Crisis Outreach and Support Team (COAST) in Hamilton, Ontario. In the COAST model, mental health workers answer calls on a 24/7 crisis line, make preliminary assessments of need, and respond as appropriate with telephone support or an in-person visit. A mobile team consisting of a mental health worker and a specially trained plain-clothed officer conducts the in-person visits, with the goal of helping the individual and often their family manage and de-escalate the crisis in the environment they prefer. A follow-up plan is provided, which can include links to community resources and support services. The presence of an officer on the team allows for legal police intervention and expertise as required, an authority and skill set unavailable to mental health workers.<sup>5</sup>

Service data from COAST in Hamilton showed a 17% decrease in the number of people taken to hospital in its first year of implementation. In 2008/2009, approximately 20% of COAST responses led to a hospital visit, whereas 80% were linked to community based services.<sup>6</sup> 2012 data also shows a difference in the *appropriateness* of emergency hospital visits. Of the individuals taken to hospital by uniformed officers, 53% were seen in ER only and subsequently discharged. Among individuals taken to hospital by COAST, only 10% were discharged after being seen in ER. COAST in Hamilton has also demonstrated an 85% reduction in wait times at hospital emergency rooms when COAST is involved.<sup>7</sup>

The COAST model is in part effective because it increases comfort and responsiveness among individuals in crisis. Experienced mental health professionals and trained plain-clothed officers bring crisis expertise without the undue stress of a typical emergency police response attended by uniformed officers in police cruisers.

There is a potential weakness in the COAST-type model, however, in that it relies on the operation of specially trained police officers. Demand for crisis intervention can outstrip capacity of the operating teams. Calls that cannot be answered by the COAST team must be managed by the general force, who have less training and experience in addressing mental health crisis. There may also be ongoing uncertainty of when to involve the mobile team. A modified model is to attach mental health workers in a flexible way to *all* on-duty officers, as needed, thus building the capacity over time of the whole force in recognizing and

<sup>4</sup> Coleman, T.G. & Cotton, D. (2010). *Police Interactions with Persons with a Mental Illness: Police Learning in the Environment of Contemporary Policing*. Prepared for the Mental Health and the Law Advisory Committee Mental Health Commission of Canada.

<sup>5</sup> [http://coasthamilton.ca/?page\\_id=57](http://coasthamilton.ca/?page_id=57)

<sup>6</sup> CMHA Ontario (Fall, 2009). First responders: Police as Front-Line Mental Health Workers. *Network*.

<sup>7</sup> McGurk, T. & Burtenshaw (2014). *Working Together to Improve Services for Those Experiencing Mental Health Crisis: Mobile Crisis Rapid Response Team (MCRRT)*. Powerpoint presentation.

supporting mental health crisis, and working collaboratively with mobile mental health workers. This brings us to the IMPACT model of Wellington County and Guelph.

## The Rationale and Development of IMPACT

*“Individuals experiencing a mental health crisis don’t need the police and often don’t want the police. They need community workers who have the tools and access to resources to assist in keeping them healthy while in the community.” - Police Officer*

The Business/Investment Case for the development of the IMPACT program describes the system challenges in meeting the need of individuals in crisis, reporting that the Guelph-Wellington region has witnessed a concerning increase in crisis situations involving mental health and addictions issues.<sup>8</sup> Over the past 10 years there has been an **129% increase in calls** for service to the OPP that involve a mental health issue. This increase has not been matched by corresponding service resources.

Call characteristics and trends include the following:

- 8,529 calls were for addictions and mental health issues;
- There has been a 44% increase in suicide attempt incidents;
- There has been a 200% increase in completed suicides;
- Specifically during this period, the OPP averaged 389 calls for service, with 78 calls regarding suicide attempts, and 7 suicides annually;
- In the past 5 years, calls have increased by 24% for addictions and mental health issues;
- Significant increases over this time period were observed in the months of January (115% increase) and February (137% increase) where rural residents are often challenged by social isolation due to harsh weather conditions.<sup>8</sup>

In Guelph and Wellington County, previous crisis response has often fallen to police services, often leading to emergency department visits and hospital admission. Wait times in emergency departments tend to be lengthy and the process for an individual in crisis can be stressful and intrusive. In Ontario, constables are legally bound to accompany individuals apprehended under the Mental Health Act, removing them from their shifts in the community. Locally, it was reported that on average hospital visits take approximately 6 hours from initial response to reporting completion.<sup>8</sup> Police officers have reported feeling unable to provide an adequate response to many mental health crisis calls, as individual needs may often fall outside the scope of policing and their training.

In response, Wellington OPP reached out to the Waterloo Wellington Local Health Integration Network (WWLHIN) and the Canadian Mental Health Association Waterloo Wellington Dufferin (CMHA WWD) to discuss potential collaborative solutions.

<sup>8</sup> H. Fishburn (2014). *Enhancing Rural Crisis Capacity: The OPP & CMHA WWD Partnership*. Business / Investment Case submitted to WWLHIN by CMHAWWD and Wellington OPP.

*“In Wellington county, mental health and addiction was becoming a major concern in terms of call to service. We did an analysis in late 2013, early 2014 to look at what our calls were, what they involved, etc. (an overview of what was happening). It was alarming for us and it was clear that calls were on a steep incline and we needed to do something. We weren’t getting the full use out of the right response. We were averaging about 1 to 2 calls a day, which brought me to reaching out to CMHA to see if we could discuss what was going on in the county. That led to the discussion of creating IMPACT” - OPP Detachment Commander.*

A Business Case submitted by CMHA WWD to the WWLHIN led to acquisition of funding to develop and implement IMPACT. A consistent collaborative effort followed to build the IMPACT model and get the program up and running on the ground. This included growing the partnership to include Guelph Police Services, and expanding IMPACT so that the city of Guelph had a dedicated team alongside the team covering Wellington County.

An important (and ongoing) step was the training all officers of both police forces by mental health providers on mental health crisis intervention and the program model of IMPACT. There have been some delays in implementation due to the legal elements of creating an MOU, including privacy and confidentiality (to be discussed in later sections); however, those obstacles have been overcome and IMPACT has now been running consistently in Guelph and Wellington County.

## The Characteristics of the IMPACT Program Model

IMPACT is an acronym for “Integrated Mobile Police and Crisis Team”. It closely resembles the COAST model in that community based crisis workers respond to mental health crises as they happen, in collaboration with the police officers. IMPACT differs from COAST, however, in that there are not dedicated police-mental health worker teams; rather, all police in Guelph and Wellington are able to call upon mental health workers to respond with them to mental health related crisis calls. This carries the benefit of expanding the capacity of the full police force complement to engage in this team based approach.

There are two major response types of the mental health crisis teams. The first is reactive, in which workers respond to crises when and where they happen. The second is proactive, in which police make referrals for follow up supports by the crisis team. In the proactive component of the model, follow up may occur after significant crisis (and in which mental health workers may have already been involved); or after police have responded to a situation that did not warrant an urgent crisis response, but in which it was determined individuals could benefit from a visit. This latter situation reflects an attention to future crisis prevention for people who demonstrate a degree of elevated risk.

The role of the crisis workers is to conduct mental health assessments, engage in crisis intervention to stabilize and de-escalate individuals in crisis, and link these individuals to appropriate community services and supports as needed. Workers may conduct phone or

face to face visits, depending on the level of need. In addition, the crisis workers provide training and education on mental health and addictions to the officers and also to other providers in the community.

Currently, two crisis workers support Guelph police, and two crisis workers support the OPP in Wellington County. One worker is on duty at a time in each of Guelph and Wellington in two overlapping shifts of 9:00 a.m. to 5:00 p.m. and 3 p.m. to 11 p.m. Currently there is no overnight or weekend coverage by the IMPACT team exclusively. The Here 24/7 service provides weeknight and weekend coverage of individuals experiencing crisis after hours.

Officers can request IMPACT through the dispatch centre, which acts as an intermediary between the officers and crisis workers. When mental health workers are off-duty, officers will make referrals for follow up outreach. An OPP officer explained the service delivery model this way:

*"We have two mental health workers that work with OPP detachment and they have a contact phone number. When an officer receives a mental health call, they can request that the IMPACT team attend the call. The worker will go out and do a mental health assessment for the person on scene, which can go in several directions: 1) apprehension by the officer; 2) resources are provided at time that are relevant to the person's specific crisis; or 3) an appointment is set up for follow-up another day. It's all dependent on the specific calls. Officers can also contact IMPACT so they can help to get them in contact with supports. The goal is to try to reduce the level of calls that police respond to where social services could be used." – OPP Officer*

In cases where an urgent response is needed, including apprehension under the Mental Health Act, officers may ask workers to meet them at hospital.

IMPACT is designed to promote access to subsequent mental health supports and services in the community, a function that is often lacking when police alone are responsible for responding to crisis situations. Because all officers are trained on how and when to use IMPACT, linkages to mental health supports are more likely to be made, even if the crisis teams are not present at the time of crisis. Major goals of IMPACT are to improve crisis response times (i.e., from call to resolution), reduce the volume of crisis calls that police must respond to, and divert individuals with mental health issues from unnecessary police involvement and hospital use. The IMPACT model, it is hoped, builds new resources for community members to draw upon to manage and prevent crisis, making it unnecessary to turn to emergency police services.

## Observed Successes and Strengths of IMPACT

### The Partnership of CMHAWWD, OPP, and Guelph Police Services

The partnership between officers and crisis workers has been described as mutually positive and beneficial by the participants in this review. The partnership has been characterized as one of open communication, information sharing, and problem-solving to promote a coordinated crisis response. Both organizations report mutual learning of the two fields of expertise, with greater understanding of each others' constraints and perspectives. Co-location of workers with officers has been particularly useful, as it allows worker to better understand police operations, while giving constables opportunities to gather information and advice regarding mental health and crisis issues.

Below are a few quotes, from interviews, speaking to these themes:

*"Working with CMHA has gone really smoothly – with the two IMPACT workers on our side, overseen by their manager, everything has been seamless. There has been open dialogue, preventing bad situations. We are holding biweekly meetings with the IMPACT workers and officers to identify any roadblocks or anything we can be doing more efficiently, or minor tinkering with the referral form, to assist with some of the data collection, and knowing the response times." - Guelph Police*

*"Police have been amazing partners, eager and excited. When we were doing the training with Guelph, it was really a team approach – they've been onboard 150%. When hiring the IMPACT staff in Guelph, we had 2 of the officers do the interviews with us. The buy-in is there." - CMHA representative*

Respondents reported that the IMPACT program is leading to greater engagement and learning among officers who are seeking greater knowledge and supports in relation to mental health issues. This engagement is in addition to the mandatory mental health and program training that officers receive. For example:

*"[Pertaining to IMPACT in Guelph] Police officers involved say they love using the IMPACT team. Officers even stop by their office to ask them about issues, and ask about appropriate referrals. We're hearing that feedback formally and anecdotally" – CMHA WWD representative*

Police are viewing the role as IMPACT as beneficial to their crisis response role in a variety of ways:

*"We have used IMPACT for clients in cells and in custody and it has had a positive effect. An IMPACT worker has been involved a number of times where there is negotiation with people in crisis, and the worker was right at that situation providing timely and valuable info. [There has been] positive feedback from frontline officers involved with IMPACT in assisting people in crisis and relieving demands on resources that aren't necessary." – Guelph Police*

*I have experienced people in crisis being very grateful when police are able to offer them immediate access to a worker. It has been positive for the police community relation.” – Police officer*

## Access to Supports through IMPACT

Service tracking data shows there were 85 unique individuals served in Wellington (September 2015 to March 2016) and 179 unique individuals served in Guelph (December 2015 to March 2016). Overall, IMPACT crisis workers made 233 visits to individuals in Wellington and 503 in Guelph in these same time periods.<sup>9</sup> Visits can be further broken down in visit types – phone and face-to-face visits to clients; visits also refer to consultations with a range of community partners to provide support regarding mental health crisis and related issues. Consultation visits may be phone or face-to-face with police, primary care providers, or a range of other service providers in the community. Visit frequencies according to visit types are as follows:

In Wellington (September 2015 to March 2016):

- 68 unique clients received 150 phone visits
- 56 unique clients received 88 face-to-face visits
- 110 consultation clients received 305 consultation visits.

In Guelph (December 2015 to March 2016):

- 176 unique clients received 555 phone visits
- 56 unique clients received 88 face-to-face visits
- 101 consultation clients received 154 consultation visits.

Referrals made by the IMPACT crisis workers to mental health, addictions, and other social services in the community (including other CMHA WWD programs) is also a core program function. Please see Tables 1 to 4 in Appendix A for detailed information on individuals served, number of visits, and types of services.

The program appears to be improving access to support and resources for people experiencing mental health crises. This is considered an important success because many of the people seen by police in situations of crisis prior to the creation of IMPACT represent a hard-to-reach population who are disconnected from mental health services and supports. Below are some quotes reflecting improved access to supports and resources for clients:

*“It’s amazing, it’s great to have those tools available! I think when the IMPACT team is utilized I haven’t had any negative feedback. Every day there are people that require services and if I can bring a name to the CMHA team that they haven’t seen before then that’s a success. That means someone who has been living in our community without*

<sup>9</sup> In this service context “visits” refer to meaningful service contacts, which includes services provided by phone.

*any help will now be contacted to see if they can use any community resources.” - Police Officer*

*‘We’ve dealt with everything from people suffering from bipolar depression, schizophrenia, people dealing with addictions and mental health issues caused by alcohol and drugs. Also older adults needing help for dementia, and children having issues. IMPACT is there to catch those people that in the past were falling through the cracks, and we weren’t able to get them connected. IMPACT is doing a great job in filling that gap.’ – Police Officer*

*“We’re getting referrals for a lot of clients that otherwise we wouldn’t hear about. A lot of older adults we get referrals for, issues that stem from mental health or cognitive decline. We can connect them to appropriate services. We’re seeing people we may not have otherwise seen.” – Crisis Worker*

*The program hasn’t changed our response, we’re still doing the same thing. The big difference is that we’re reaching people that weren’t accessible to us before, they are really in need of help and either didn’t know how to get help or didn’t want it. So we’re able to paint the full picture and to reach out to other supports and know what has happened in their history. – Crisis Worker*

## Early Intervention

Interviewees reported that IMPACT is promoting early intervention because crisis workers are able to see individuals during the moment of crisis, reflecting the principle of “right time, right place” – a key directive of effective mental health services in Ontario.

*“Our police are seeing the value in co-responding, because the traditional way of dealing with it was after the fact and downstream. Now they’re seeing the value of what we can do upstream. Dealing with things when they happen not just when somebody is stuck in the system. Actually getting to see in real time what’s happening in the community. They’re understanding the level of crisis that happens right then, and are helping with transition to care.” - OPP representative*

Correspondingly, early intervention supports are increasing diversion from police involvement, emergency department use, and hospitalization. Crisis workers reported being able to quickly identify mental health or addiction issues that people are experiencing and formulating a response. Police are also making referrals to the crisis workers when they observe symptoms of elevated risk, but before urgent crisis occurs. For example, an officer described the following situation:

*“It was a suicide, a male committed suicide and his spouse was at home at the time along with the adult son. When I heard the call come in I recognized their names from a few nights before, so I knew she was also vulnerable to mental health issues. We had a crisis worker go out to the scene, within half an hour of that happening. She was*

*instrumental in providing support to that woman and getting the supports and resources in place for her, whereas victim services wouldn't have had those capabilities knowing she had mental health issues."*

We discuss several caveats to these findings in a later section covering challenges, as it is not always the case that the IMPACT crisis workers attend crises as they happen.

## Improved Service Efficiency

Respondents in this review highlighted the fact that the IMPACT model has introduced new efficiencies into the process of responding to and supporting clients in crisis. A positive consequence is that there is now more time freed up for officers to focus on other policing activities. As important, a more timely response to crisis is beneficial to individuals in crisis – de-escalation is quicker, the intense stress of a crisis situation can be mitigated, and future use of emergency services may be reduced in favor of more appropriate community based supports. Crisis workers can also play an important navigation role, helping police, other providers, individuals, and their families more quickly connect to the services they need.

*"There was a young person waiting for a bed at [hospital] and we were guarding that person around the clock. The crisis worker reviewed everything that had been done the night before and realized there was a geographical issue with which waiting list he was on, and he actually had to go to a different jurisdiction. So just having those eyes on that was fabulous and saved us a few days." – Police Officer*

A related but more specific outcome pertains to repeat callers. Individuals who routinely call emergency services due to frequent crisis situations represent a significant drain on emergency resources. While we currently do not have objective service data to support these observations, crisis team members and police report decreases among frequent callers. For example,

*"We were responding to an elderly woman's call on a daily basis, but when IMPACT got involved we were able to get her connected with services so she wasn't calling every day. We have stopped receiving calls from her since then. That's great, and it happens in other cases where IMPACT has connected to services. [For example] prior to IMPACT involvement, a person was calling police daily, and resided alone with no formal supports. IMPACT was able to meet with the person to assess their needs. It was discovered that she was suspected to be experiencing dementia and she has since been admitted to [hospital] for treatment" – Police Officer*

*"There had been 23 police contacts with a client regarding their suicidality, with many of those involving high risk situations. Since IMPACT involvement, there have been no police calls made for this client. Furthermore, the person has been reconnected with formal external supports both within CMHA and other community supports." -- CMHAWWD Manager*

## Improved Police and Community Relations

From several interviews emerged the finding that community members' relationships with and perceptions of police are improving as a result of IMPACT. Specifically, respondents shared examples in which community members expressed gratitude (and some surprise) at the role police played in linking them to mental health supports. In the past, community members may have seen police as having a narrow law enforcement role, coupled with an inability or unwillingness to address personal issues of distress from a care provider lens. IMPACT may be changing this perception among people who experience the new integrated service.

*"After doing a routine roadside traffic stop an officer sent in an IMPACT referral as he felt the individual was in need of some supports. I was able to connect with the individual and help facilitate supports. The individual was so happy and surprised that all they have been hearing lately how terrible our mental health system is, but they were able to get mental health supports just because of a traffic stop. The individual was also very surprised and happy to hear that the officer cared enough about them to take the time to help." – Crisis worker*

*"There has been a positive reaction from clients, who say 'we didn't know the police cared that much, it's great that they sent in a referral to IMPACT for us.' It's a great sign of client satisfaction with this program."*

## Access and Effectiveness of Supports at Hospital Emergency Admissions

Wait times in emergency departments are high in Guelph, Wellington, and in Ontario in general. When police accompany an individual who has been apprehended to hospital, long wait times detract considerably from their other duties. A key goal of IMPACT is to reduce hospital emergency use and, when a hospital visit is appropriate, to reduce the time spent there. A reduction in time spent by police in hospital is expected because crisis workers can more effectively liaise with hospital staff and more clearly describe the needs of the individual than can police; and over time, the greater experience of police in managing crisis alongside their IMPACT colleagues may similarly improve their own effectiveness in working with hospital staff.

While the program will benefit from systematic tracking of hospital visits and time spent at hospital to best assess the impact of the program, reports from respondents in this evaluation suggest beneficial change is happening. Officers, hospital staff, and crisis workers stated that IMPACT crisis workers have been able to decrease the amount of time that police spend at the hospital with clients. This is due to crisis workers generally having more detailed assessments of the person in crisis, more contextual information about their situation, and an ability to "speak the language" used at hospital intake that pertains to mental health issues. In addition, crisis workers are effective at de-escalating the crisis and serving as a therapeutic ally to the individual. The quotes below illustrate these themes:

*"Of the few individuals I've seen, the police were able to go fairly soon. I believe it's improved, but I can't say statistically. There's a greater confidence when a patient is brought in with mental health worker. Police feel more confident and we know an assessment has been done competently. And there is a therapeutic benefit of having an ally there from the patient's perspective." – Hospital staff*

*"IMPACT is helpful at the hospital to free up officer's time there so they can leave quicker to attend other calls. I haven't been at a hospital on a case, but I've spoken to others who have said they've sped up the time officers have to stay at the hospital. It's been times where officers are cleared in 15min-1 hour. Officers are definitely spending less time at hospital." – Police Officer*

*"Other officers have indicated that IMPACT workers helped expedite the triage process, and deal with the hospital staff. Bottom line is that they're able to speak their language, specific to the info that's required. So I think it's beneficial." – Police Officer*

*"When the IMPACT team is involved, the officers are only there for 1-2 hours so that's been helpful to decrease the time officers spend in the hospital. We're impacting that and having some success there." – Crisis Worker*

It will be important for the program to collect information on the proportionate number of clients that are seen by IMPACT and who are taken to hospital, as compared to police interventions without IMPACT and, ideally, as compared to police interventions before the program was running. This information was not available for the evaluation. Anecdotally, police officers reported that individuals in crisis are now more frequently being diverted from hospital.

*"With this program being relatively new I think this is hard to gauge. What I do see is that it has connected our frequent crisis clients with the proper resources and reduced the number of calls for service. I think in many cases a trip to the hospital seemed like the only resort. With the option of IMPACT we are able to limit those calls and deal with the crisis without using the emergency department...To my knowledge the program has reduced the amount of people police have had to take up to the hospital because it provides another tool when at times nothing else was available." – Police Officer*

An added benefit of the model is that police can return more quickly from hospital to their shifts while the crisis workers can stay at hospital to support the person and/or family members during the care process. This role relieves some of the pressures on hospital staff and contributes to more smoother operation of the emergency department. Assessments are also much quicker, as the crisis worker has already gather information.

*"I like the fact that crisis workers can stay longer. [The worker] was able to stay until the care was fully completed. I like the fact that she can deal with the family, which is a lot of added workload for ED staff. She dealt with all that, which allowed us to continue to run the department smoothly. She was a constant face that the patient*

*recognized throughout their stay, so it was a smooth transition. There was good continuity of care.” – Hospital staff*

*“The IMPACT team has been very helpful working with hard situations and providing an extra assessment and extra counseling assistance when people arrive. I have found it beneficial all around.” – Hospital Staff*

*“In the emergency department, we had an individual in severe crisis and the IMPACT worker was able to cool them down and give an extra assessment perspective. The person in crisis was not giving full information, but the IMPACT worker had gotten other information from people around the person in crisis, and so I got the bigger picture and got better transfer of care into the emergency department.” – Hospital Staff*

## Program Challenges

Overall, the evaluation findings were exceedingly positive among the program stakeholders we spoke to. There were no perspectives that represented negative or poor outcomes, nor were there any glaring procedural difficulties or problems with the program. There were, however, an number of challenges that reflect the expected growing pains of a new program. In some cases, challenges have wholly to do with insufficient resources to meet the current need and demand, as opposed to a problem with program model itself. In other cases, respondents described challenges that have already been addressed. In the next few sections, we highlight these discussions.

### Protection of Confidentiality and Privacy

Legal and policy challenges were initially experienced when setting up the program, particularly regarding confidentiality and privacy issues. This challenge was expected, as it is always a thorny issue when there is the potential – real or perceived – of connecting and sharing personal health information with police, and individual police records with health systems. The evaluation did not delve into the nature of these problems or the resolutions, as such questions lay outside the scope of the project. We note here that cross-organizational policy and practice agreements needed to be developed to ensure protection and privacy, and alignment with legislation. This created some delays in getting the program up and running.

*“[There were] legal challenges because we were bringing civilians to a 911 call and that had to be iron clad and prescriptive from the legal point of view. There were confidentiality challenges. CMHA was very concerned with sharing health info with law enforcement so all officers/civilian staff had to be trained on confidentiality.” – Police Representative*

These legal challenges also impacted the officers' initial uptake and engagement with the program, as they were unable to access IMPACT crisis workers for several months after they had been trained.

*"The biggest challenge was uptake in the County for multiple reasons. It took a really long time for us to be able to get the memorandum of understanding done with the OPP legal department. So we had IMPACT staff start being in the office, but they couldn't run full steam until that MOU was signed. They started May 1 but MOU wasn't signed until December. Officers couldn't really access IMPACT the way they wanted to for 8 months, so now they're trying to get used to this system." - CMHA management*

Overall, officers said that it is seen as a great partnership between police and crisis workers, and that the buy-in of officers is now present, after some initial apprehension.

*"Obviously there's always apprehension when something new is brought to any environment. We're reaching a point where there is buy-in. Initially there was apprehension by some officers but others welcomed it. Officers are seeing the value, and are contacting the IMPACT workers more often. They're trying to do follow-ups with the IMPACT team and taking an interest." - OPP representative*

## Public Awareness

The IMPACT program is not a public crisis or help-line. Access to the program happens exclusively through police calls. For this reason, it is difficult to promote the program with the necessary clarity so that the larger community understands the benefits. There is the ongoing risk that community members may confuse IMPACT as a service that can be publicly accessed.

*"We can't advertise this model and the public can't see the system. They only get the assistance when [the police] get called. The crisis line is the line for 24/7 help that the public can call in to. When 911 calls come in, that's when this program comes into play. So the public doesn't necessarily see the benefits. I needed everyone to understand that this isn't another helpline." - OPP representative*

## Geographic Coverage in Wellington

Another challenge is the large geographic area of Wellington County, translating into potentially long commutes for IMPACT workers to get to some of the locations where they are needed. There are three OPP detachments in Wellington County, but the IMPACT team only works out of the Fergus detachment as their home base. It can take workers up to an hour get to certain locations. Due to this, officers who are further from the IMPACT team may be more reluctant to call them in. According to service data, the IMPACT workers in the Wellington spend about twice the amount of time per month as their City of Guelph counterparts on administrative activities, largely due to travel time.

*“Because Wellington County is so big, if we could have people in different parts of the County, that would be very beneficial, since officers are hesitant to call an IMPACT team when they know how long it’ll take them to get to a call. It’s showing that we have the need, and that the officers use it.” – Police Officer*

## Hours of Service and Increasing Demand

A challenge consistently mentioned in the evaluation was the limited availability of the IMPACT team. Currently, IMPACT crisis worker shifts cover 9:00 a.m. to 11:00 p.m., Monday to Friday. Although Here 24/7 Service provides coverage for crisis calls after hours, it is not a mobile service, nor is it dedicated solely to police calls. Program management and staff across the partnership stated that it would be ideal and beneficial to have 24/7 availability of IMPACT crisis workers; additionally, some suggested that 24/7 crisis coverage be supplemented by additional team members who could focus on the follow up component of the service.

*“Having more of us, and expanding our hours is the logical next step. There are only so many times [the police] are going to try calling if we’re not available. It’s kind of three strikes and you’re out if you’re unavailable. Crises happen at every time of day, so it doesn’t always happen at the times where we’re on duty. Having more of us would be helpful. There are two of us, and we get most calls in the evening, once people are home from work. I’m dealing with that and the other worker is left with the follow-up after the fact during the day.” – Crisis worker*

*“IMPACT isn’t timely when crisis workers are not there from 11:00 p.m. to 9:00 a.m. or on weekends. It would be great if this could be expanded, especially over the weekend. People on Monday have a backlog of calls. Having them available 24/7 would be the ideal situation, but all that boils down to is costing and finding the money to staff it. My vision would be to have a 24/7 crisis worker assigned to an officer that’s mobile, and another part of that unit that does long-term follow up for those referrals. But a start would be to have coverage over the weekend.” – OPP representative*

A number of respondents remarked that the demand for services is likely to increase over time. As IMPACT becomes more and more familiar and routine for officers, crisis workers will begin to receive more calls.

*“We’re going to get to a place where the demand outpaces the supply, and that’s going to happen soon in Guelph. When the uptake speeds up, we’re going to have a hard time keeping up with that. The police keep saying the same thing, you IMPACT workers are going to be busy. We’re going to hit a point where we’re going to need more staff.” – CMHA management*

## The Right Place

A strength of IMPACT is the timeliness of the crisis intervention, which means de-escalating the crisis at the earliest opportunity. This requires rapid mobility. It is also the case that

crisis often happens at the person's place of residence, and it is preferable to have the person stay in an environment that is familiar to them. While this capability was noted by interviewees as a strength of IMPACT, there were also cautionary comments that this was not happening as nearly as often as desired. The large geography of Wellington and the limited hours of crisis workers just described contributes to this problem. These barriers aside, some respondents felt that too many calls have been to meet officers at hospital or were referrals for follow-up, rather than immediate onsite responses. Others felt that immediate responses to the place of crisis were slowly increasing.

*"It's still evolving as to what the ideal picture would be. Right now we have been getting the calls while [the police] are already at the hospital. But we're slowly being called into the scene to do the de-escalation. We receive a lot of referrals after the fact from the police, as well as helping police identify what are mental health crises, and what can be handled better in the home." – Crisis Worker*

*"We are trying to tell officers that we'd like to be called before they get to the hospital, but that's a work in progress. We can do that, and we are trying to educate officers about this. They're used to bringing people straight to the hospital so this whole idea is new to them." – Crisis Worker*

*"From our perspective we have to make sure we are getting more face-to-face meet times with the IMPACT workers coming to locations where officers are. I think we've still been a bit reactionary, and they meet at the hospital but they should meet earlier. Once we make that happen more, we will likely see fewer apprehensions and to a certain extent, this is already seen because of the assistance of IMPACT." – Guelph Police representative*

## Conclusions and Recommendations

Although the program is still in its infancy, it is clear that IMPACT has already begun to demonstrate an array of successes in relation to effective crisis response. While additional service data would help to validate the feedback from program representatives, observations suggest the following:

- Crisis situations are being de-escalated more quickly.
- Diversion from hospital emergency visits are increasing.
- Visits to hospital are more likely to result in admissions (i.e., are more appropriate).
- People are less likely to call emergency police services after being connected to IMPACT, notably repeat callers.
- People experiencing crisis are getting connected to additional community supports and resources.
- Police are spending less time at hospital.
- Workers are enhancing emergency department operations in their accompaniment role with clients (providing assessment and other information, being a therapeutic ally to the individual, supporting family members, etc.)

- Police are learning more about crisis intervention from workers; workers are learning more about policing practices from police.

Program challenges are few, but include:

- Privacy and confidentiality was a difficult cross-organizational obstacle early on and must be continually monitored.
- The large geographical area of Wellington limits access.
- The hours of operation of IMPACT limits access.
- There are fewer immediate onsite visits than what is expected of the model.

Based on the information gathered through these interviews and the data, the following sections provide some recommendations for the program.

### Improved Monitoring of Program Data

IMPACT has an opportunity to bolster the evidence for program effectiveness by collecting and compiling ongoing program monitoring data. The following data items are recommended to be compared over time and ideally retrospectively to pre-IMPACT time periods:<sup>10</sup>

- Number of crisis calls to police services. Of these:
  - Number of crisis calls answered by police only (i.e., no IMPACT involvement).
  - Number of apprehensions. Of these:
    - Number of hospital admissions and discharges from ER.
  - Number of hours spent by police in hospital accompanying an apprehended individual. Of these:
    - When an IMPACT worker was involved in crisis
    - When an IMPACT worker is present at hospital
    - When there is no involvement of IMPACT worker
  - Number of IMPACT crisis worker visits. Of these:
    - Number of “place of crisis” visits (i.e., time of crisis).
    - Number of visits taking place at hospital.
    - Number of follow up visits only.

<sup>10</sup> Note that many indicators in this list should be transformed to % for clearer interpretation.

- Number of calls diverted from hospital. Of these:
  - Number of calls when IMPACT is involved.
  - Number of calls when IMPACT is not involved.
- Number of calls to IMPACT for “place of crisis”/hospital visits that are not answered during service times (i.e., due to overlap with current calls, or travel time barriers).
- Number of unique constables using IMPACT, and frequency of use (to understand uptake of the program by the two forces).
- Day and time of day of crisis calls (to assess peak times and potential need for expanded coverage).
- Number of follow up requests made by police for calls outside of IMPACT operating hours (i.e., to indicate demand for crisis workers outside of current operating hours).
- More detailed documentation of the crisis, the disposition of the individual throughout the crisis, the type of intervention(s) employed
- More detailed documentation of what happens to the person after the crisis intervention (e.g., immediately after, the next day, a week later).

## Increasing IMPACT Availability and Presence

It is clear from the interviews that program expansion is desired and, with greater uptake of officers, necessary to meet the need. Clearly funding is a core concern to support any expansion. Assuming the availability of funding, we recommend a model that allows for full hourly and daily coverage (24/7) of both Guelph and Wellington, of the IMPACT service. It may also be necessary to add additional staff to meet demand, although such decisions should be based on an assessment of the indicators described in the previous section.

We also recommend that efforts be made to ensure all officers are accessing IMPACT for immediate “place of crisis” visits when addressing instances of serious and urgent crisis. It is of course important for police to use their discretion when there are symptoms of elevated risk but not crisis – in such cases, a follow up referral is appropriate and efficient. However, when mental health crisis is more severe, IMPACT should be dispatched immediately, rather than later on at hospital, after apprehension. Refresher training and directives from police superiors may be important elements to increasing “place of crisis” visits.

The model may also consider direct officer-to-worker contact, rather than requiring officers to put the call through dispatch. This may be more efficient. However, direct

communication may bypass data capturing that happens at dispatch or other police protocols.

In conclusion, IMPACT appears to be an efficient, integrated, and flexible model of crisis service delivery that has room to expand and improve in Guelph and Wellington County.

## Appendix A – Service Data Summaries for the IMPACT Program

Table 1: Unique Individuals Served (Monthly)

	Wellington	Guelph
September	8	0
October	10	0
November	13	0
December	10	3
January	14	51
February	22	62
March	8	63

Table 2: Number of IMPACT Visits (Monthly)

	Wellington	Guelph
September	15	0
October	25	0
November	43	0
December	28	3
January	39	105
February	54	193
March	29	202

Table 3: IMPACT Visit Frequencies by Visit Types in Guelph

	# clients	# events	total # hours
Visits Non Face-to-Face (phone)	176	555	165.6
Visits Face-to-Face	56	88	100.8
Consultation	101	154	41.9
Admin (Documentation, Travel, etc.)			64.9

Table 4: IMPACT Visit Frequencies by Visit Types in Wellington

	# clients	# events	total # hours
Visits Non Face-to-Face (phone)	68 clients	150 events	24.3
Visits Face-to-Face	50 clients	117 events	88.4
Consultation	110 clients	305 events	119.2
Admin (Documentation, Travel, etc.)			245
Education			31.5



**Ontario Provincial Police  
County of Wellington Detachment**

Inspector Scott Lawson

**Report for the  
County of Wellington Police Services Board**

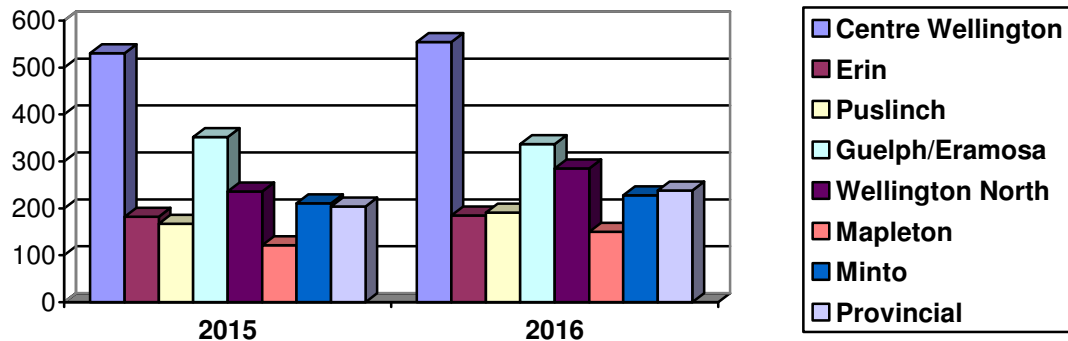
**July 2016**

This report covers the period from June 1<sup>st</sup>, 2016 to June 30<sup>th</sup>, 2016



## Calls for Service

**Calls for Service June 2015  
vs June 2016**



## Calls For Service

Municipality	2010	2011	2012	2013	2014	2015	2016
Centre Wellington	6,214	5,996	6,449	5,961	5,917	5,686	2,718
Town of Erin	2,152	2,156	2,322	2,167	2,129	2,161	1,043
Puslinch Township	1,836	2,157	2,404	2,178	2,128	1,987	1,009
Guelph/Eramosa	3,224	3,615	3,272	3,397	3,462	3,227	1,665
Wellington North	3,172	3,169	3,136	3,337	2,905	2,796	1,389
Township of Mapleton	1,252	1,320	1,322	1,349	1,418	1,291	710
Town of Minto	2,322	2,384	2,725	2,524	2,438	2,398	1,201
Provincial	2,378	2,392	2,694	3,214	3,051	2,677	1,356
<b>Totals</b>	<b>22,550</b>	<b>23,189</b>	<b>24,324</b>	<b>24,127</b>	<b>23,448</b>	<b>22,223</b>	<b>11,091</b>

## Victim Services Wellington

2016 YTD Calls for Assistance County of Wellington OPP	Previous Year Totals	
<b>45</b>	2013	100
	2014	91
	2015	76

## 911 Calls

2016 YTD	<b>497</b>
2013	2,520
2014	2,104
2015	1,513

## Ontario Sex Offender Registry

2016 YTD OSOR Registrations	Previous Year Totals	
<b>41</b>	2013	70
	2014	75
	2015	72

## False Alarms

2016 YTD	<b>358</b>
2013	961
2014	881
2015	766

\*This is NOT the number of sex offenders residing in Wellington County



## Crime

<b>Crimes Against Persons</b>	<b>2015</b>	<b>2016 YTD</b>
Homicide	2	0
Sexual Assault	21	29
Robbery	4	3
Assault	95	99

<b>Other Crime</b>	<b>2015</b>	<b>2016 YTD</b>
Fraud Investigations	105	160
Drug Investigations	146	111

<b>Crimes Against Property</b>	<b>2015</b>	<b>2016 YTD</b>
Break & Enter	99	82
Auto Theft	33	45
Theft	264	316
Mischief	160	162

<b>Other Investigations</b>	<b>2015</b>	<b>2016 YTD</b>
Domestic Disputes	169	184
Missing Persons	25	34
DNA Samples	26	26

<b>Crime Breakdown 2016 YTD</b>	<b>North Wellington</b>	<b>Centre Wellington</b>	<b>South Wellington</b>
Homicide	0	0	0
Sexual Assault	12	5	12
Robbery	1	0	2
Assault	39	27	30
Break & Enter	44	7	28
Auto Theft	26	5	12
Theft	141	74	96
Mischief	57	44	54
Fraud Investigations	69	53	37
Drug Investigations	34	29	37
Domestic Disputes	66	57	60
Missing Persons	16	12	5



## Traffic

### Enforcement

<b>Traffic</b>	<b>2016 YTD</b>
Speeding	3,124
Seatbelt Offences	168
Careless Driving	105
Drive Under Suspended	83
Distracted Driver Offences	77
Other Moving Violations	215
Equipment and Other HTA	1,193
No Insurance - CAIA	29
<b>Other Provincial Acts</b>	<b>2016 YTD</b>
Liquor Licence Act	122
Trespass to Property Act	102
Other Provincial Acts	22
Other CAIA	48
<b>By-Law Offences</b>	
By-Law Offences (General)	464
Taxi By-Law	0
<b>County of Wellington OPP 2016 Total</b>	<b>5,527</b>
<b>West Region Traffic Unit 2016 Total</b>	<b>225</b>
2016 Total Traffic	4,994
2016 Total Other Provincial	294
2016 Total By-Law	464
<b>2016 POA Charges</b>	<b>5,752</b>
2015 POA Charges	8,766

### Drinking and Driving

<b>Impaired Driving</b>	<b>2015</b>	<b>2016</b>
R.I.D.E. Vehicle Stops	15,342	14,103
Roadside Alcotests	246	176
Warn Suspensions	74	44
ADLS Suspensions	68	58
Persons Charged	68	63

### Racing

<b>2016 HTA Sec. 172 Impoundements</b>	<b>Previous Year Totals</b>	
<b>99</b>	2013	93
	2014	108
	2015	110

### Parking Enforcement

<b>Municipality</b>	<b>2015</b>	<b>2016</b>
Centre Wellington	294	237
Erin	37	31
Puslinch	24	22
Guelph / Eramosa	282	89
Wellington North	16	21
Mapleton	9	6
Minto	23	19
County / Other	0	1
<b>Parking Totals</b>	<b>685</b>	<b>426</b>



## Traffic

### Suspect Apprehension Pursuits

2016 YTD Pursuits / Fail to Stop for Police	Previous Year Totals	
3	2013	8
	2014	9
	2015	14

## Traffic Initiatives

### Automated Licence Plate Reader (ALPR)

Wellington County Ontario Provincial Police (OPP) continues to use its own fully marked police cruiser equipped with an Automated Licence Plate Recognition (ALPR) system. The ALPR is a sophisticated license plate scanning tool that uses Infra-Red illumination to capture a licence plate image of both the front and rear of a vehicle. The system is capable of scanning thousands of plates an hour, checking them in real time against a Ministry of Transportation (MTO) database. Officers are then alerted by the computer system to those plates in poor standing with the MTO.

During the month of June 2016 Wellington County OPP Detachment conducted 92 hours of patrol in the ALPR equipped vehicle resulting in a total of 27 Provincial Offence Act charges, including four charges for suspend driving and four charges involving improper plates or permits for a motor vehicle. There were also four criminal code charges laid by officers in the ALPR cruiser; three of them stemming from drinking and driving related occurrences.

Officers also conducted 16 roadside alcohol tests resulting in two warn range suspensions, one Controlled Drug and Substance act charge was laid and one warrant was executed.

### Marine Patrol

During the month of June the Wellington County Traffic Unit continued to patrol the local waterways within Wellington County. June was a busy month with multiple events across the County taking place on Belwood, Conestoga and Guelph Lake; Officers also reported heavy boat traffic aside from the events, especially on weekends. Marine patrol during the month of June led to officers laying a total of three life jacket charges and two Canadian Shipping Act charges along with issuing 13 warnings, a total of 224 boats were inspected.

### Bike Patrol

The County of Wellington purchased six new Rocky Mountain Vortex bicycles for the Wellington County OPP in order to step up bike patrols throughout the summer months. Upon receiving the new bikes Provincial Constable R. SCHUBERT, a trained bike instructor, was assigned the task of organizing training courses to prepare officers for bike patrol. A three-day training course was held in May, a second three-day training course was held in June in collaboration with the University of Guelph Campus Police with a total of 15 officers trained using Ontario Provincial Police training standards for bicycle patrol.

Provincial Constable R. SCHUBERT was also tasked with setting up a bike patrol schedule which is set to commence on July 1<sup>st</sup>, 2016.



## Traffic

### Motor Vehicle Collisions

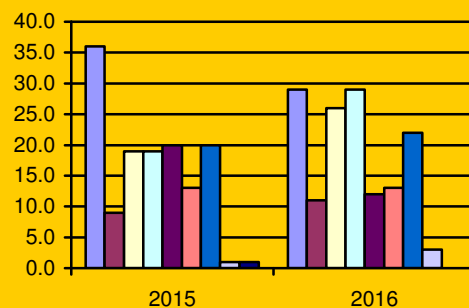
Month	Victims			Collisions								
	Total Victims	Persons Killed	Persons Injured	Total MVC	Fatal	PI	PD	Alcohol Involved			CMV	SMV
								Yes	No	Unk		
JAN	26	0	25	170	0	19	150	4	145	21	17	85
FEB	31	1	30	137	1	23	113	3	125	9	10	71
MAR	21	2	19	130	2	14	112	8	104	18	11	62
APR	34	0	34	121	0	28	93	7	106	8	8	45
MAY	38	0	38	128	0	25	103	4	107	17	14	43
JUN	43	2	41	149	2	27	120	5	131	13	14	46
JUL												
AUG												
SEP												
OCT												
NOV												
DEC												
<b>TOTAL</b>	<b>193</b>	<b>5</b>	<b>187</b>	<b>835</b>	<b>5</b>	<b>136</b>	<b>691</b>	<b>31</b>	<b>718</b>	<b>86</b>	<b>74</b>	<b>352</b>

### Yearly Collision Summary

Collision Type / Characteristic	2010	2011	2012	2013	2014	2015	2016
Total Reportable MVC	1,813	1,976	1,875	2,095	<b>1,959</b>	1,728	<b>835</b>
Property Damage MVC	1,525	1,649	1,565	1,761	<b>1,758</b>	1,418	<b>691</b>
Personal Injury MVC	282	320	302	326	<b>195</b>	297	<b>136</b>
Fatal MVC	6	7	8	8	<b>6</b>	6	<b>5</b>
Persons Killed	6	7	9	9	<b>6</b>	6	<b>5</b>
Persons Injured	425	463	442	481	<b>330</b>	428	<b>187</b>
Alcohol Involved	42	57	63	37	<b>40</b>	48	<b>31</b>
<b>Total MVC</b>	<b>1,813</b>	<b>1,976</b>	<b>1,875</b>	<b>2,095</b>	<b>1,959</b>	<b>1,728</b>	<b>835</b>

### Car vs Deer Collisions

Municipality	2015	2016
Centre Wellington	36	29
Erin	9	11
Puslinch	19	26
Guelph / Eramosa	19	29
Wellington North	20	12
Mapleton	13	13
Minto	20	22
City of Guelph	1	3
Provincial Highways	1	0
<b>Total Collisions</b>	<b>138</b>	<b>145</b>





## Youth Crime

### Secondary School Resource Officer Program

*School statistics are being reported by school year (September – June)*

#### 2015 – 2016 Criminal Code - Calls for Service (CFS)

Incident Type	CWDHS	EDHS	NDSS	WHSS	YTD Total
Assault	6	4	9	10	29
Mischief	7	4	14	8	33
Threats/Intimidation(Bullying)	8	7	13	14	42
Theft	9	3	9	7	28
Other Criminal/Cyber	36	10	9	12	67
Drugs	6	6	16	12	40
<b>Sep 2015 – Jun 2016 (CFS)</b>	<b>72</b>	<b>34</b>	<b>70</b>	<b>63</b>	<b>239</b>
Diversions	5	12	5	14	36
Warnings	22	22	35	41	120
Charges	3	10	1	5	19
<b>Sep 2014 – Jun 2015 (CFS)</b>	<b>45</b>	<b>20</b>	<b>25</b>	<b>72</b>	<b>162</b>

#### 2015 – 2016 Provincial Offence - Calls for Service (CFS)

Incident Type	CWDHS	EDHS	NDSS	WHSS	YTD Total
Highway Traffic Act	17	9	12	18	56
Liquor Licence Act	0	1	3	0	4
Trespass to Property	10	10	19	11	50
MHA/Counselling	1	7	33	11	52
<b>Sep 2015 – Jun 2016</b>	<b>28</b>	<b>27</b>	<b>67</b>	<b>40</b>	<b>162</b>
Diversions	1	0	0	0	1
Warnings	24	24	25	32	105
Charges	0	0	1	1	2
<b>Sep 2014 – Jun 2015(CFS)</b>	<b>24</b>	<b>22</b>	<b>18</b>	<b>66</b>	<b>130</b>

## Meetings / Presentations

### Centre Wellington DHS

- PC SMITH participated in Law class mock trials from June 15<sup>th</sup> – 17<sup>th</sup>
- On June 21<sup>st</sup> PC SMITH attended Telus Wise training at North Wellington Operations Centre
- PC SMITH also attended the commencement ceremony on June 29<sup>th</sup>

### Erin DHS

- On June 21<sup>st</sup> PC MACDONALD attended Telus Wise training at North Wellington Operations Centre



### **Norwell DSS**

- PC WING attended the army/navy cadet inspection
- On June 21<sup>st</sup> PC WING attended Telus Wise training at North Wellington Operations Centre

### **Wellington Heights SS**

- On June 21<sup>st</sup> PC EURIG attended Telus Wise training at North Wellington Operations Centre
- PC EURIG attended a meeting with Youth Options and the School Board regarding the re-entry of a student back into High School this fall

## **Notable School Related Incidents and Events**

### **Centre Wellington DHS**

- A threat was left on a 2<sup>nd</sup> floor bathroom stall at CWDHS, school board protocol was initiated and the building was searched. The search revealed nothing out of the ordinary, no suspicious packages or devices, the investigation into who left the threat is still ongoing
- Threatening messages were left on the 1<sup>st</sup> floor bathroom stall at CWDHS. This threat was specific and targeted six people. Investigation revealed several students as suspects and after being interviewed, a person of interest was identified. A search warrant was executed and forensic evidence has been sent to the Centre of Forensic Science for analysis. The investigation is ongoing

### **Erin DHS**

- No notable incidents or events during the month of June

### **Norwell DSS**

- PC WING continued the after school running club up until the start of exams

### **Wellington Heights SS**

- Student driving behaviour resulted in multiple traffic enforcement stops on or around school property. Multiple warnings were issued, the SRO will remain visible during peak traffic hours in order to deter students from driving erratically



## 2016 OPP K.I.D.S Program

**Coordinator:** PC Kelly Krpan #10869 - South Wellington Operations Centre (Rockwood)

## MEETINGS / PRESENTATIONS

- Last month for OPP KIDS before summer break
- All remaining schools graduating in second and third week of June
- Erin Township Optimist Club member Val attended graduation ceremony at St. John Brebeuf Catholic School. The students received OPP KIDS T-shirts, juice boxes and snacks compliments of Erin Optimists
- Arthur Optimist Club member Dan Parkinson attended Kenilworth Public School for graduation. The students also received OPP KIDS T-shirts compliments of the Arthur Optimists
- Minto-Clifford Optimist Club member Mr. Greenwood attended Palmerston Public School and Minto-Clifford Public School for the graduation ceremony. All the students in both schools were given OPP KIDS T-shirts compliments of Minto-Clifford Optimists
- PC Krpan conducted a general review with each class and their teacher of how the OPP KIDS Program was reflected. A very positive outcome was relayed back from all students who participated as well as the teachers
- PC Krpan had PC Jen Tschanz accompany her on a few classes in June for preparation toward September. PC Tschanz will be the new OPP KIDS Program Coordinator for the next 3 years
- PC Krpan would like to thank the Police Services Board for their ongoing support of the OPP KIDS Program. It was an absolute pleasure.



## Canine Unit

### 2016 YTD Calls for Service and Hours

Occurrence Type	Initial (Calls)	Initial (Hours)	Assist (Calls)	Assist (Hours)	2016 (Calls)	2016 (Hours)
Occurrence Totals (OPP)	35	197.75	0	0.00	35	197.75
Occurrence Totals (Other)	0	0.00	0	0.00	0	0.00
Occurrence Totals (Combined)	35	197.75	0	0.00	35	197.75

Canine Handler: Provincial Constable Barry REID

### Notable Incidents and Events

#### 07Jun16

The Canine Team was dispatched to assist with locating two suspects who fled from a stolen vehicle. The subjects were believed to be responsible for a string of overnight vehicle thefts and failing to stop for police spanning municipal police and O.P.P. jurisdictions. While the Canine unit was on route one suspect was arrested, but the second suspect eluded police after an ATV was stolen. Officers pursued and the suspect was soon seen attempting to gain entry into an occupied residence at which time the suspect fled on foot. Canine was now on seen Knox was deployed on leash to search, locating the suspect beyond a small ridge in a wooded area. The suspect observed the canine team and immediately fled on foot in the opposite direction, verbal commands were given, but the suspect refused to comply and continued to run. Knox was deployed as an apprehension tool and pursued the suspect for approximately 50-70m, contacting his right arm. The suspect was immediately compliant after contact and was secured by ERT officers

#### 08Jun16

Canine Unit presentation at Canadian Forces Sniper Training Course

#### 09Jun16

Canine Unit demonstration at Mennonite School

#### 09Jun16

Canine Unit dispatched to search for a missing 15 year old who suffers from autism. Knox tracked through a cedar bush to a well-traveled rail trail. The track led west, but Canine was unable to follow the track beyond an open road crossing. Containment units patrolled west and the missing child was located

#### 12Jun16

A complaint was received regarding a male suspect currently wanted by Hamilton Police Service. The complaint stated that the male party had attended the residence of the victim's family member. Canine was deployed with negative results. Knox did not give any indication that anyone had recently been on the property

#### 15Jun16

Officer located a parked stolen vehicle and reports had been received of sightings of a wanted party believed to be connected to repeated vehicle thefts. Canine was dispatched when officers spotted the suspect and pursued into a wooded area. While on route, officers were able to arrest the suspect

#### 28Jun16

Canine Unit presentation to new Wellington County OPP recruits.



### 30Jun16

A male suspect attended a residence armed with a baseball bat and started smashing a glass door to gain entry to the residence. The homeowner, fearing for their safety, picked up a firearm and shot the suspect who then fled from the residence on foot. The suspects' vehicle was located a short distance away and secured by police. As Canine began to track, officers located the suspect at a residence and an arrest was made without an altercation. The suspect was treated in hospital for non-life threatening injuries

## Integrated Mobile Police and Crisis Team (IMPACT)

IMPACT Team Members

(CMHA clinicians):

Anita MATTHEWS

Julia VAN RYSWYK

Police Liaison: Provincial Constable Christina BARRACO

<b>IMPACT Wellington</b>	<b>total # hours</b>
Visits Face-to-Face ( <i>follow-up and live calls</i> )	24.6
Visits Non Face-to-Face ( <i>phone</i> )	8.2
Admin ( <i>Documentation, Travel related to client</i> )	47.8
Community-based and Internal Education/Training	3
Officer Time spent in Hospital	Future stats to be provided

Total IMPACT live calls – <i>called out by OPP to attend on scene with officer</i>	5
Total Referrals- <i>Referrals from OPP to IMPACT either “live” or for follow up after the call</i>	38 NEW referrals (does not include repeat referrals)
Total Diversions to hospital by IMPACT- <i>IMPACT assessment on scene avoided apprehension and transport to hospital for assessment</i>	3
Total Diversions by “Here 24/7” (afterhours)- <i>Avoiding apprehension and transport to hospital for assessment</i>	16 calls to Here 24/7 by Wellington OPP

### Good News from IMPACT

Police were dispatched to a distressed female facing various challenges and feeling overwhelmed. The family was facing eviction from their residence leading to feelings of hopelessness. Facing financial burdens and soothing with alcohol subsequently had Police attending to check on her wellbeing. Police determined IMPACT should be engaged.

The Wellington County IMPACT team attended and was able to provide emotional and practical support. The family was given gift cards for gas so they could go to the Drop-in-Centre for assistance with emergency housing. They were also given gift cards to obtain a small amount of groceries. With permission from this individual, IMPACT was able to fax a letter to the Drop-in-Centre to provide background information and advocate for support. A summary of IMPACT's contact with this individual was also sent to her family doctor.



## **Media**

Provincial Constable Bob BORTOLATO, Provincial Constable Cheri ROCKEFELLER & Provincial Constable Marylou SCHWINDT

### **Notable Incidents and Events**

- The Wellington County O.P.P. Media Unit issued a total of 64 media releases in June for a year to date total of 299 media releases
- On June 1<sup>st</sup> PC BORTOLATO participated in Tim Hortons Camp Day at the Tim Hortons location on St. Andrew Street in Fergus; June 2<sup>nd</sup> was OPP Veterans Day; on June 7<sup>th</sup> both PC BORTOLATO and PC ROCKEFELLER participated in Shop with a Cop and on June 8<sup>th</sup> PC BORTOLATO held a Fraud talk with Seniors arranged by VON in Mount Forest, there were eight tenants present
- On June 14<sup>th</sup> PC SCHUBERT and PC BORTOLATO held a bike rodeo with the Centre Wellington Optimists at Victoria Terrace School. Included was an assembly on bike safety, two sessions were held. One for younger students and one for the older students, 35 students took part in the rodeo
- On June 15<sup>th</sup> PC BORTOLATO went to James McQueen school and talked about what police work is like to 37 students grade one students and in the afternoon he held three 45 minute sessions with the grades 4, 5 & 6 on internet safety
- On June 16<sup>th</sup> PC BORTOLATO held a bike rodeo at John Black school with the Optimist Club and on June 17<sup>th</sup> he held two talks about police work for 39 grade 1 & 2 students at James McQueen school Fergus
- PC ROCKEFELLER spent time and effort fundraising for the Ontario Police Officers Memorial Run throughout the month of June
- PC ROCKEFELLER fundraised for Cst. OCHAKOVSKY, a Peel Regional Police Officer who passed away, to raise awareness for organ donations
- She also attended meetings for the International Plowing Match, she attended the boat christening/launch of "The Chris Lewis" in Essex County on June 23 and she also attended Telus Training on June 21



## Auxiliary Unit

Coordinator: Provincial Constable Mike POLAN  
Unit Commander: Acting Auxiliary S/Sgt. B. HULL

### Notable Incidents and Events

Below is Acting Auxiliary Staff Sergeant B. HULL's report for the month of June 2016.

#### Unit Activities:

- Puslinch Township Fire Department Open House and Bike Rodeo
- Harriston Touch A Truck Event
- Ride For Mac Kids Fundraiser in Puslinch – Rollover Simulator
- Tim Horton's Camp Day
- Commissioner's Own Pipes and Drums – ERT Graduation, GHQ Family Day, Cadet Inspection
- Assist IST with Firearms Training
- Monthly Meeting – Death Notification, Scheduling, Unit updates
- General patrol
- Administrative duties

Total hours for June 2016 – 348.50

- |                      |        |
|----------------------|--------|
| • Administration     | 27.00  |
| • Community Policing | 103.00 |
| • Court              | 0.00   |
| • Patrol             | 91.00  |
| • Training           | 78.00  |

**Total hours for 2016 – 2,163.25**



## Administration

### Revenue

Year	County	Provincial	Total
2011	\$81,274.66	\$9,233.56	\$90,508.22
2012	\$75,836.60	\$5,043.55	\$80,880.15
2013	\$70,202.29	\$5,373.66	\$75,575.95
2014	\$84,301.22	\$6,590.25	\$90,891.47
2015	\$86,730.00	\$10,139.75	\$96,869.75
2016	\$44,020.20	\$6,403.75	\$50,423.95

### Paid Duties

Year	Paid Duties	Officers	Hours	Admin Fees
2012	165	312	1,890.75	\$2,775.00
2013	227	469	3,300.00	\$1,575.00
2014	239	433	3,076.00	\$2,625.00
2015	247	556	4,055.50	\$1,650.00
2016	86	186	1,228.00	\$600.00

## Personnel

### Complaints

Complaint Type by Status	2011	2012	2013	2014	2015	2016
Complaints Received	16	16	12	18	16	9
Complaints Resolved	8	5	1	3	4	2
Complaints Unfounded	6	8	5	6	4	2
Complaints Withdrawn	1	2	4	4	4	1
Complaints Ongoing	1	1	2	5	4	4

No	Complaint Type	Status	No	Complaint Type	Status
1	Internal	Closed	6	Internal	Closed
2	Internal	Ongoing	7	Public	Closed
3	Internal	Ongoing	8	Public	Ongoing
4	Internal	Ongoing	9	Public	Closed
5	Internal	Closed			

**Internal Complaint** is an allegation by someone who is not a member of the public concerning the policy, services, local policies of a contract location, or the conduct of an employee or volunteer of the OPP and includes a WDHP allegation, and/or an allegation of workplace violence.

**Public Complaint** is a complaint by a member of the public concerning the policy, services, local policies of a contract location, or the conduct of an employee of the OPP.



## Personnel

### Acknowledgements

Date	Member(s)	Particulars
29Jun16	PC A. Lusk PC G. Henderson PC B. Reid	<p>On June 29, 2016 members of the OPP ERT and Canine attended at Canadian Forces Base Meaford to take part in a joint OPP/Canadian Forces training exercise.</p> <p>The Canadian Forces were running an advanced sniper course in Meaford. As they have done for the past several years, the military trainers asked the OPP to participate in an extensive Escape and Evasion exercise with their sniper course candidates. The objective was for the OPP to play the role of an enemy force and attempt to track and arrest the snipers following a compromise during their mission in hostile territory.</p> <p>Sgt Fischer did an outstanding job in organizing the OPP members. He had 2 West Region K9 handlers and one from Central Region. He also had 13 West Region ERT members to perform the roles of K9 backup and to set up observation posts in the exercise area.</p> <p>The K9 handlers performed well. The exercise went on for approximately 6 hours and covered over 21 square km. The handlers tracked various groups and switched out dogs as they became fatigued. The ERT members also did a great job in providing back up for the K9 handlers, patrolling strategically and using good communications to track down their quarry. In the end, the OPP "captured" 7 of the 15 sniper candidates.</p> <p>This training was very beneficial to the OPP members because it involved difficult terrain and individuals who were highly motivated not to be caught. During the debrief, the military instructors stated that this training was also very beneficial for the soldiers who were faced with motivated officers who tried hard to capture them. There were lessons learned among all participants which made this exercise a huge success.</p>



**County of Wellington OPP  
Report for the Police Services Board**

**30Apr16      Aux. Cst. D. ELLIS  
                  &      Aux. Cst. D. HACHEY  
14May16      Aux. Sgt. D. BUESCHLER  
                  Aux. Cst. C. CAREY**

On April 30<sup>th</sup> and May 14<sup>th</sup>, 2016 members of the Wellington County Auxiliary Unit participated in the 2016 Crime Stoppers Mulch Sale.

Wellington County Crime Stoppers coordinator, Sarah BOWERS-PETER, advised that having these members and their colleagues from Wellington County OPP provided an extra layer of safety to their events in Mount Forest on April 30<sup>th</sup> and Fergus on May 14<sup>th</sup>. Office Coordinator Leesa KELEHER stated *"knowing we had a marked cruiser and Auxiliary officers in uniform to greet the public and direct them accordingly, was one less concern for the Crime Stoppers Guelph Wellington Board of Directors, as well as my colleague"*,

Coordinator BOWERS-PETER also recognized the Auxiliary assistance in a letter to Inspector LAWSON identifying Aux. Sgt. D. BUESCHLER and Aux. Cst. Chris CAREY who braved the torrential downpours at the Fergus Mulch event stating *"talk about above and beyond"*. She also personally thanked PC I. Donaldson who unexpectedly dropped by and provided hot coffee for the volunteers

**30Mar16      PC L. WEILER**

On March 30, 2016 PC L. WEILER participated in an enforcement program targeting Commercial Motor Vehicles. The OPP Highway Safety Division with the assistance of OPP Aviation Program conducted targeted patrols of Hwy 410 with specialized equipment targeting indicators of vehicles in poor or unsafe condition.

PC Weiler was deployed to the event as a Commercial Motor Vehicle Inspector. PC WEILER conducted several vehicle inspections resulting in vehicles being put out of service for significant safety violations and other vehicles being cited for various other infractions.

Of significant note was a related interaction PC WEILER had with a motorist. While on route to the event PC WEILER identified a Commercial Motor Vehicle that was stopped on Hwy 401 in mechanical distress. The vehicle was stopped in a poor location and was positioned in a manner that could compromise traffic safety. PC WEILER identify that a component of the vehicle's engine had failed and PC Weiler made a short term fix to the vehicle that allowed it to be driven off the highway.

His quick thinking and problem solving provided an immediate solution to the motorist's problem and to the safety concern of its location on Hwy 401.



## Notable Events

### Noteworthy Information and Events

#### Veteran's Day

Wellington County OPP hosted their annual Veterans Day Event at the Centre Wellington Operation Centre on June 2<sup>nd</sup>, 2016. Approximately 45 retired civilians and officers were in attendance along with the current Wellington County Command Staff, active uniform officers and civilian members.



Inspector Scott LAWSON along with retired Wellington County OPP members  
Left to right: Insp. Scott LAWSON, Ret. Sgt. Ken HAYWARD,  
Ret. Provincial Constable Roger NEAL and Ret. Sgt. Brian REDPATH

#### Kids and Cops Fishing day

On June 18<sup>th</sup>, 2016 the Kids, Cops & Canadian Tire Fishing Day was held at the Eden House Care Facility in Eden Mills. The event is sponsored by the Police Association of Ontario, Canadian Tire, and the Bob Izumi Fishing Forever Foundation. It is an event where local police officers treat a group of "at risk" children to a day of fishing. The June 18<sup>th</sup> event was hosted by the Guelph Police Service and Wellington County OPP Sergeant D. PORTERFIELD attended to assist for the day. Approximately 25 children from the Big Brothers and Big Sisters organization were treated to a stocked fishing pond at the Eden House Care Facility. All of the fishing equipment was provided by the sponsoring organizations and a BBQ lunch was held for the kids.



### 2016 Touch a Truck Event

PC Pridham was approached again by the Minto Fire Department and asked to assist with the 2016 Touch a Truck Event in Harriston. This event is a fund raiser for the Minto Fire Department featuring several trucks and large pieces of equipment, which the over 1000 attending children can interact with. It took place at Minto Auto, on June 18<sup>th</sup>, 2016 from 10am to 2pm. This was the third year for the event.

Sgt Rob NIXON, Auxiliary Constable ELLIS and Auxiliary Constable NIXON assisted from Wellington County OPP and represented the OPP at the event. The OPP Ford Pick-up truck and All-Terrain Vehicles were on display for the public to view along with fun books and educational information.

Judging by the positive feedback from the host organizer, children and parents, the day was a complete success. This event is always a great opportunity to partner with other local agencies to educate the public and work towards a safer community.



Auxiliary Constable ELLIS and Auxiliary Constable NIXON displaying the  
OPP ATVs at the 2016 Touch a Truck event



### 2016 Minto Safekids Day

In February of 2013, Provincial Constable Todd PRIDHAM was approached by Callise FOERTER from the Minto Fire Department, in regards to planning a Safety Day in the Town of Minto. A partnership was formed and the Minto Safekids Day was set for May 31<sup>st</sup> and June 1<sup>st</sup>, 2013 at the Harriston Arena. This became an annual event which took place in 2014, 2015 and 2016.

On Friday May 13<sup>th</sup>, 2016 from 9:00am to 2:00pm, approximately 250 Grade 4-6 students from Minto Clifford Public School, Palmerston Public School and some Home Schooled Mennonite children, attended for two hour intervals to learn about a variety of safety information.

- The Minto Fire Department had their display and other educational components
- The Minto Safe Community Committee provided a display booth and a Kids Bike Rodeo in which 81 grade 4 students took part, a boy and a girl won new bicycles
- Wellington County OPP displayed their OPP ATV's and an OPP Police Vehicle and trailer
- Wellington County Emergency Management, The Electrical Safety Organization, The Wellington Dufferin Guelph Public Health, The Humane Society, Brenmar Transport and the Minto Lifeguards had displays and activities for the children

The positive feedback from the host organization, the students and the teachers proved that the day was a complete success. Teachers from the schools liked the fact that they could get exposure to many different agencies, all in one location. The Safekids Day will continue to be an annual event for the Town of Minto. This event was a great opportunity to partner with other local agencies and to work towards a safer community. This event has provided a great opportunity for the OPP and the Minto Fire Department to continue an excellent working relationship and partnership.



PC PRIDHAM inspecting the bicycle course for safety



A student being judged on bicycle safety



PC. B. BORTOLATO and students talking safety at the 2016 Minto Safekids Day



### Crime Stoppers Guelph Wellington

June 2016 was a big month for Crime Stoppers Guelph Wellington. The program was awarded a few very prestigious awards by the Ontario Association of Crime Stoppers. Wellington County OPP received the following email acknowledging the recognition from the Crime Stoppers Guelph Wellington Program Coordinator Sarah BOWERS-PETER.

*"I am pleased to share with you that Crime Stoppers Guelph Wellington (CSGW) was recognized at the Ontario Association of Crime Stoppers annual conference awards ceremony in Sudbury earlier this month. CSGW was entered in the Under 300,000 population categories and brought home hardware for Best Long Radio Feature in cooperation with The Grand Radio out of Fergus, and Best Long Video Feature in cooperation with Wightman TV from Clifford. These are important awards as we have limited media partnerships within our area.*

*However, it is the third award that is most significant, the Marla Moon Memorial Award of Excellence. This is presented to the program that best demonstrates the foundation of Crime Stoppers; Police, Media and Public. For this reason, I want to take this opportunity to thank my colleagues at Wellington County OPP (uniformed and civilian) who have supported the program. Whether you have endorsed CSGW by recommending it to a member of the public, or been responsible for investigating a Tip and completing a disposition, you have aided in the success of this program. This particular award takes into account the number of Tips called in, the number of arrests and charges laid, amount of property recovered, in addition to awareness opportunities, media outreach and fundraising"*



Three awards handed out to Crime Stoppers Guelph Wellington  
at the Ontario Association of Crime Stoppers annual conference awards ceremony



**Ontario Provincial Police  
County of Wellington Detachment**

Inspector Scott Lawson

**Report for the  
County of Wellington Police Services Board**

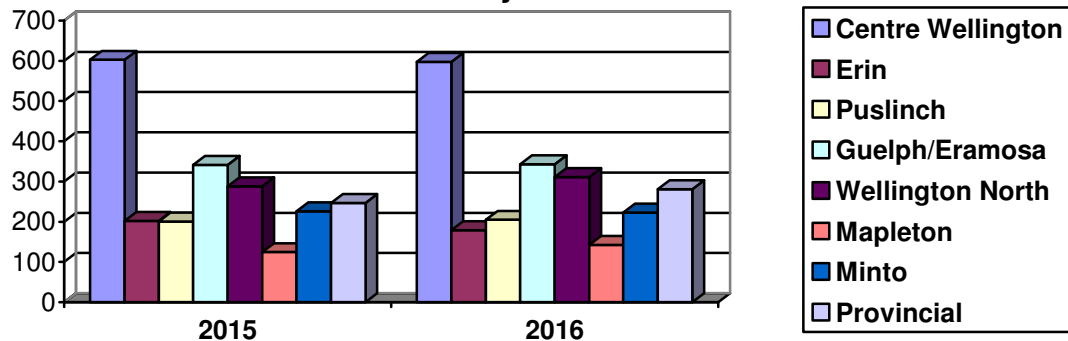
**August 2016**

This report covers the period from July 1<sup>st</sup>, 2016 to July 31<sup>st</sup>, 2016



## Calls for Service

**Calls for Service July 2015  
vs July 2016**



## Calls For Service

Municipality	2010	2011	2012	2013	2014	2015	2016
Centre Wellington	6,214	5,996	6,449	5,961	5,917	5,686	3,316
Town of Erin	2,152	2,156	2,322	2,167	2,129	2,161	1,222
Puslinch Township	1,836	2,157	2,404	2,178	2,128	1,987	1,214
Guelph/Eramosa	3,224	3,615	3,272	3,397	3,462	3,227	2,008
Wellington North	3,172	3,169	3,136	3,337	2,905	2,796	1,700
Township of Mapleton	1,252	1,320	1,322	1,349	1,418	1,291	852
Town of Minto	2,322	2,384	2,725	2,524	2,438	2,398	1,424
Provincial	2,378	2,392	2,694	3,214	3,051	2,677	1,637
<b>Totals</b>	<b>22,550</b>	<b>23,189</b>	<b>24,324</b>	<b>24,127</b>	<b>23,448</b>	<b>22,223</b>	<b>13,373</b>

## Victim Services Wellington

2016 YTD Calls for Assistance County of Wellington OPP	Previous Year Totals	
<b>59</b>	2013	100
	2014	91
	2015	76

## 911 Calls

2016 YTD	607
2013	2,520
2014	2,104
2015	1,513

## Ontario Sex Offender Registry

2016 YTD OSOR Registrations	Previous Year Totals	
<b>48</b>	2013	70
	2014	75
	2015	72

## False Alarms

2016 YTD	429
2013	961
2014	881
2015	766

\*This is NOT the number of sex offenders residing in Wellington County



## Crime

<b>Crimes Against Persons</b>	<b>2015</b>	<b>2016 YTD</b>
Homicide	2	0
Sexual Assault	26	34
Robbery	4	3
Assault	114	120

<b>Other Crime</b>	<b>2015</b>	<b>2016 YTD</b>
Fraud Investigations	130	187
Drug Investigations	177	138

<b>Crimes Against Property</b>	<b>2015</b>	<b>2016 YTD</b>
Break & Enter	129	100
Auto Theft	37	59
Theft	330	394
Mischief	201	202

<b>Other Investigations</b>	<b>2015</b>	<b>2016 YTD</b>
Domestic Disputes	217	229
Missing Persons	28	46
DNA Samples	28	29

<b>Crime Breakdown 2016 YTD</b>	<b>North Wellington</b>	<b>Centre Wellington</b>	<b>South Wellington</b>
Homicide	0	0	0
Sexual Assault	13	7	13
Robbery	1	0	2
Assault	48	36	33
Break & Enter	51	15	31
Auto Theft	30	9	16
Theft	167	95	126
Mischief	70	58	66
Fraud Investigations	81	61	44
Drug Investigations	44	32	49
Domestic Disputes	84	66	78
Missing Persons	22	17	6

### Robbery Arrest

The Crime Unit, Street Crime and CDAT worked seamlessly together throughout a lengthy investigation and arrested David PIERIK. This was the culmination of a two month investigation lead by Detective Constable K. DETWEILER (Major Crime Unit) and Detective Constable D. DUSTO (Street Crime Unit).

David PIERIK was subsequently charged with robbery with a weapon, forcible confinement, assault with a weapon, uttering Threats, public mischief and possession of Cocaine.



## Traffic

### Enforcement

<b>Traffic</b>	<b>2016 YTD</b>
Speeding	3,689
Seatbelt Offences	212
Careless Driving	125
Drive Under Suspended	106
Distracted Driver Offences	89
Other Moving Violations	252
Equipment and Other HTA	1,424
No Insurance - CAIA	39
<b>Other Provincial Acts</b>	<b>2016 YTD</b>
Liquor Licence Act	181
Trespass to Property Act	129
Other Provincial Acts	33
Other CAIA	66
<b>By-Law Offences</b>	
By-Law Offences (General)	507
Taxi By-Law	0
<b>County of Wellington OPP 2016 Total</b>	<b>6,598</b>
<b>West Region Traffic Unit 2016 Total</b>	<b>254</b>
2016 Total Traffic	5,936
2016 Total Other Provincial	409
2016 Total By-Law	507
<b>2016 POA Charges</b>	<b>6,852</b>
2015 POA Charges	10,138

### Drinking and Driving

<b>Impaired Driving</b>	<b>2015</b>	<b>2016</b>
R.I.D.E. Vehicle Stops	19,133	18,228
Roadside Alcotests	331	218
Warn Suspensions	97	52
ADLS Suspensions	84	71
Persons Charged	84	77

### Racing

<b>2016 HTA Sec. 172 Impoundments</b>	<b>Previous Year Totals</b>	
<b>120</b>	2013	93
	2014	108
	2015	110

### Parking Enforcement

<b>Municipality</b>	<b>2015</b>	<b>2016</b>
Centre Wellington	321	243
Erin	37	31
Puslinch	25	23
Guelph / Eramosa	302	152
Wellington North	66	21
Mapleton	9	6
Minto	24	23
County / Other	0	1
<b>Parking Totals</b>	<b>784</b>	<b>500</b>



## Traffic

### Suspect Apprehension Pursuits

2016 YTD Pursuits / Fail to Stop for Police	Previous Year Totals	
3	2013	8
	2014	9
	2015	14

## Traffic Initiatives

### Automated Licence Plate Reader (ALPR)

Wellington County Ontario Provincial Police (OPP) loaned-out the Automated Licence Plate Reader (ALPR) to Bruce Peninsula Detachment for the month of July. It has since returned to Wellington County and is once again fully operational in August.

### Marine Patrol

The summer months in Wellington County brings on the return of a variety of annual multi-day festivals with many of them taking place on or near the waterways within Wellington County. One such event this month was Hillside Festival. The Wellington County Traffic Unit was out in full force to observe and instruct members of the public on boating safety. A total of 56 vessels were checked during the three day event resulting in 13 warnings being issued and two charges being laid.

Although officers were in high demand to perform marine patrol at annual summer events they still took time to patrol other active waterways in Wellington County such as Puslinch Lake. During these patrols 96 vessels were checked, 11 warnings were issued and two Liquor Licence Act charges were laid.

### Bike Patrol

The month of July saw the implementation of the new Wellington County OPP Bicycle Patrol Program. Trained bicycle officers took to the streets and trails across Wellington County to promote safety and provide enforcement along routes that are typically difficult for a police cruiser to attend. During the month of July bicycle officers issued 10 Highway Traffic Act charges, six Liquor Licence Act charges and seven Trespass to Property Act charges; along with one Criminal Code and one Controlled Drug and Substance Act charge.



PC A. Lusk and PC M. SCHWINDT on Bicycle Patrol



## Traffic

### Motor Vehicle Collisions

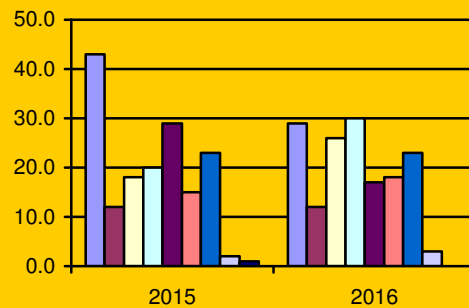
Month	Victims			Collisions								
	Total Victims	Persons Killed	Persons Injured	Total MVC	Fatal	PI	PD	Alcohol Involved			CMV	SMV
								Yes	No	Unk		
JAN	26	0	25	170	0	19	150	4	145	21	17	85
FEB	31	1	30	137	1	23	113	3	125	9	10	71
MAR	21	2	19	131	2	14	113	8	105	18	12	62
APR	34	0	34	121	0	28	93	7	106	8	8	45
MAY	38	0	38	128	0	25	103	4	107	17	14	43
JUN	43	2	41	149	2	27	120	5	131	13	14	46
JUL	21	1	20	104	1	16	87	0	94	10	12	26
AUG												
SEP												
OCT												
NOV												
DEC												
<b>TOTAL</b>	<b>214</b>	<b>6</b>	<b>207</b>	<b>940</b>	<b>6</b>	<b>152</b>	<b>779</b>	<b>31</b>	<b>813</b>	<b>96</b>	<b>87</b>	<b>378</b>

### Yearly Collision Summary

Collision Type / Characteristic	2010	2011	2012	2013	2014	2015	2016
Total Reportable MVC	1,813	1,976	1,875	2,095	1,959	1,728	940
Property Damage MVC	1,525	1,649	1,565	1,761	1,758	1,418	779
Personal Injury MVC	282	320	302	326	195	297	152
Fatal MVC	6	7	8	8	6	6	6
Persons Killed	6	7	9	9	6	6	6
Persons Injured	425	463	442	481	330	428	207
Alcohol Involved	42	57	63	37	40	48	31
<b>Total MVC</b>	<b>1,813</b>	<b>1,976</b>	<b>1,875</b>	<b>2,095</b>	<b>1,959</b>	<b>1,728</b>	<b>940</b>

### Car vs Deer Collisions

Municipality	2015	2016
Centre Wellington	43	29
Erin	12	12
Puslinch	18	26
Guelph / Eramosa	20	30
Wellington North	29	17
Mapleton	15	18
Minto	23	23
City of Guelph	2	3
Provincial Highways	1	0
<b>Total Collisions</b>	<b>163</b>	<b>158</b>





## Canine Unit

### 2016 YTD Calls for Service and Hours

Occurrence Type	Initial (Calls)	Initial (Hours)	Assist (Calls)	Assist (Hours)	2016 (Calls)	2016 (Hours)
Occurrence Totals (OPP)	40	235.75	0	0.00	40	235.75
Occurrence Totals (Other)	0	0.00	0	0.00	0	0.00
Occurrence Totals (Combined)	40	235.75	0	0.00	40	235.75

Canine Handler: Provincial Constable Barry REID

### Notable Incidents and Events

#### 01Jul16

Canine was requested to locate five male parties who were involved in a single motor vehicle collision, but had left the scene before police arrival. While on route all five parties were located

#### 08Jul16

The Canine Unit was requested to assist with the search for a missing male party that suffers from a mental illness. The missing party had left the house sometime overnight, officers located footprints leading into a nearby field and a witness had recently seen the subject hitchhiking in the vicinity of the residence, canine was called off prior to arrival

#### 10Jul16

Wellington County O.P.P. officers responded to a single motor vehicle collision after a resident discovered an unattended motor vehicle in a ditch. Canine was dispatched to search the area for injured parties. Knox was used to search the surrounding corn and wheat field and a nearby ditch with negative results. The vehicle owner was later arrested by investigating officers

#### 14Jul16

The Canine Unit was requested to attend Kincardine to assist with locating a missing party. The subject had left the residence on foot and was believed to be going to the shoreline. Officers located the missing party prior to arrival

#### 28Jul16

Wellington County O.P.P. officers were conducting a R.I.D.E check and observed a vehicle turn around prior to reaching the officers. Police located the vehicle abandoned in a ditch several minutes later. The Canine Unit attended and located a track leading southbound from the vehicle into a concrete plant. The track led between buildings and trucks where stolen ID was located. The track continued along the side of the plant, but Canine was unable to follow as the track was lost. The investigation is still ongoing



## Integrated Mobile Police and Crisis Team (IMPACT)

IMPACT Team Members

(CMHA clinicians):

Anita MATTHEWS

Julia VAN RYSWYK

Police Liaison:

Provincial Constable Christina BARRACO

<b>IMPACT Wellington</b>	<b><i>total # hours</i></b>
Visits Face-to-Face ( <i>follow-up and live calls</i> )	14.7
Visits Non Face-to-Face ( <i>phone</i> )	3.4 (+16 hours consultation related to client)
Admin ( <i>Documentation, Travel related to client</i> )	43
Community-based and Internal Education/Training	5
Officer Time spent in Hospital	Future stats to be provided

Total IMPACT live calls – <i>called out by OPP to attend on scene with officer</i>	17
Total Referrals- <i>Referrals from OPP to IMPACT either “live” or for follow up after the call</i>	49
Total Diversions to hospital by IMPACT- <i>IMPACT assessment on scene avoided apprehension and transport to hospital for assessment</i>	11 (3 out of the 17 live calls were already at the hospital, no chance for diversion)
Total Diversions by “Here 24/7” (afterhours)- <i>Avoiding apprehension and transport to hospital for assessment</i>	0 (only 1 referral and medical issues required transport to hospital)

### Good News from IMPACT

A recently widowed senior female made four calls to the OPP in May/June 2015 to report break-ins and missing items at her home. She also believed people were monitoring her. Officers could not find any evidence to support these reports. IMPACT attended the female's home multiple times and, after building a rapport, were able to complete memory testing (results indicated some cognitive impairment) and consult with her family doctor. Eventually, a referral was made to Specialized Geriatric Services. There have been no related calls to the OPP since.



## Media

Provincial Constable Bob BORTOLATO, Provincial Constable Cheri ROCKEFELLER & Provincial Constable Marylou SCHWINDT

## Notable Incidents and Events

- The Wellington County O.P.P. Media Unit issued a total of 60 media releases in July for a year to date total of 359 media releases

## Auxiliary Unit

Coordinator: Provincial Constable Mike POLAN  
Unit Commander: Acting Auxiliary S/Sgt. B. HULL

## Notable Incidents and Events

Below is Acting Auxiliary Staff Sergeant B. HULL's report for the month of July 2016.

### Unit Activities:

- Elora Canada Day Festivities and Parade
- Belwood Lake Triathlon
- Mount Forest Fireworks Festival
- Hillside Festival
- Fergus Truck Show
- Auxiliary Recruitment Symposium in Orillia
- SafeGuard Audit
- Commissioner's Own Pipes and Drums – Santafest Parade in Bracebridge, Perth Homecoming, OPC Recruit Graduation
- Assist IST with Firearms Training
- Monthly Meeting
- Marine patrol
- General patrol
- Administrative duties

Total hours for July 2016 – 528.25

- |                      |        |
|----------------------|--------|
| • Administration     | 31.00  |
| • Community Policing | 234.25 |
| • Court              | 0.00   |
| • Patrol             | 138.25 |
| • Training           | 124.75 |

**Total hours for 2016 – 2,691.50**



## Administration

### Revenue

Year	County	Provincial	Total
2011	\$81,274.66	\$9,233.56	\$90,508.22
2012	\$75,836.60	\$5,043.55	\$80,880.15
2013	\$70,202.29	\$5,373.66	\$75,575.95
2014	\$84,301.22	\$6,590.25	\$90,891.47
2015	\$86,730.00	\$10,139.75	\$96,869.75
2016	\$51,015.20	\$7,807.00	\$58,822.20

### Paid Duties

Year	Paid Duties	Officers	Hours	Admin Fees
2012	165	312	1,890.75	\$2,775.00
2013	227	469	3,300.00	\$1,575.00
2014	239	433	3,076.00	\$2,625.00
2015	247	556	4,055.50	\$1,650.00
2016	111	263	1,744.00	\$675.00

## Personnel

### Complaints

Complaint Type by Status	2011	2012	2013	2014	2015	2016
Complaints Received	16	16	12	18	16	9
Complaints Resolved	8	5	1	3	4	2
Complaints Unfounded	6	8	5	6	4	2
Complaints Withdrawn	1	2	4	4	4	1
Complaints Ongoing	1	1	2	5	4	4

No	Complaint Type	Status	No	Complaint Type	Status
1	Internal	Closed	6	Internal	Closed
2	Internal	Ongoing	7	Public	Closed
3	Internal	Ongoing	8	Public	Ongoing
4	Internal	Ongoing	9	Public	Closed
5	Internal	Closed			

**Internal Complaint** is an allegation by someone who is not a member of the public concerning the policy, services, local policies of a contract location, or the conduct of an employee or volunteer of the OPP and includes a WDHP allegation, and/or an allegation of workplace violence.

**Public Complaint** is a complaint by a member of the public concerning the policy, services, local policies of a contract location, or the conduct of an employee of the OPP.



## Personnel

### Acknowledgements

Date	Member(s)	Particulars
07Jul16	D/Cst. J. YANTZI	<p>On the Victoria Day Weekend, two separate homicides took place in Wasaga Beach. A request was made to West Region for assistance and Wellington County OPP Detective Constable Jordan YANTZI was assigned.</p> <p>For the next two weeks, Yantzi, who had a lengthy commute to Wasaga Beach, worked tirelessly to advance the investigation. This resulted in the arrest of a suspect for second-degree murder eight days after the homicide. These officers' investigative expertise, excellent interviews and determination to follow the evidence greatly contributed to the success of the investigation.</p> <p>D/Cst. YANTZI's experience and investigative acuity contributed in compiling the evidence and ultimately identifying the accused. D/Cst. YANTZI was tasked with, among other assignments, to collect video from a nearby Convenience Store and interview the staff. The owner, who later became an important witness, was initially not cooperative and despite having an exceptional video system, claimed it was not functioning at the time of the incident. As well, the owner hampered their attempts to interview the staff. D/Cst. YANTZI's persistence was a factor in the owner providing crucial evidence for the investigation. In addition, D/Cst. YANTZI conducted numerous interviews which clearly demonstrated their investigative excellence.</p> <p>Central Region OPP would like to express their appreciation to D/Cst. YANTZI for his assistance in this important investigation and recognize his organizational commitment.</p> <p>Of note, D/Cst. YANTZI had just become a new father and his baby was six weeks old at the time of the homicide investigation. D/C YANTZI had a lengthy commute, daily, to be with his wife and baby, while still being an important contributing member of the homicide team.</p>



## Notable Events

### Noteworthy Information and Events

#### Focused Patrol - Mischief to Property

During this three-week focus patrol, numerous officers conducted foot/bike/and vehicle patrols in all areas of Wellington County located near licenced establishments. Officers also interacted with residents living in the areas of the bars and bar patrons showing a visible police presence. There were no acts of mischief observed during the patrols of this initiative however one Provincial Offence Notice was issued at the Harriston arena for Open Liquor.

Further, there were no dispatched calls for mischief occurrences in the downtown areas for this focus patrol time period; Wellington County O.P.P. dedicated 43.25 hours to this focused patrol.

#### Focused Patrol - Palmerston

Over a 10 day period this focused patrol saw numerous officers conducting R.I.D.E checks and foot patrols around the Palmerston area. Front line officers, Street Crime officers, and Crime Unit officers noted having participated in this initiative with the majority of results being that no suspicious CDSA activity was observed.

The RIDE checks that were completed resulted in 174 vehicles checked, 2 roadside tests conducted, one CDSA possession charge and one Provincial Offence Notice issued.

Wellington County O.P.P. dedicated 25.75 hours to this focused patrol.

#### Canadian Blood Services: 2016 Sirens for Life Blood Donation Drive

A siren for Life is a friendly competition that runs from July 4 to August 31, Wellington County Ontario Provincial Police accepted the challenge and on July 19, Wellington County O.P.P. hosted a clinic at the Fergus Sports Complex.



Wellington County O.P.P. members giving  
Blood at the 2016 Sirens for Life event



### Mount Forest Fireworks

The Mount Forest Fireworks Festival was held from July 15<sup>th</sup> to 17<sup>th</sup>, 2016. Wellington County O.P.P. provided on-duty four officers and two auxiliary members in the area for the Fireworks display on Saturday night. Officers and Auxiliary members also conducted traffic control after the fireworks display to ensure vehicles were able to leave the area with ease.

The festival was a great success and there were no notable incidents to report.

### Fergus Truck Show

The event was held from July 22<sup>nd</sup> to July 24<sup>th</sup> at the Fergus Community Centre. Wellington County O.P.P. met with the event organizers to discuss officer deployment numbers that would ensure adequate public safety. An agreement was made that saw 14 paid duty officers attend the event at various time and assignments for a total of 118 hours throughout the three day event. Three Auxiliary members also assisted. Two officers were on bicycle patrol and one officer and one Auxiliary Unit member were assigned to foot patrol around the licensed tent area.

There were no major incidents, but one motor vehicle was reported stolen, 15 Liquor Licence Act warnings were given out and three Liquor Licence Act charges were laid.

### Canada Day Long Weekend

Wellington County O.P.P. officers were out in full force on the Canada Day Long Weekend. Officers took to the highways, trails and waterways across Wellington County focusing primarily on traffic safety/enforcement. Officers were proactively looking for motorists that were compromising safety on area roadways, boaters that were unsafe on the waterways and members of the public who might be causing unsafe conditions along County trail systems.

At the conclusion of the long weekend Wellington County O.P.P. officers laid the following number of charges:

Speeding	108
Stunt Driving	4
Seatbelt	12
Distracted Driving	1
Hazardous Moving Violations	7
Other H.T.A	12
C.A.I.A	8
Impaired – Alcohol	2
Warn Range Suspension	1
CDSA	1
Other Provincial Statutes	8

# 2016 WELLINGTON COUNTY O.P.P. CHARITY GOLF TOURNAMENT

## GUELPH LAKES GOLF COURSE

(7879 Wellington Road 124, Guelph ON)

WEDNESDAY SEPTEMBER 14<sup>th</sup> 2016 – 12:30PM SHOTGUN START

Registration starts at 11:00am

ALL PROCEEDS DONATED TO:



*"The Guelph Wish Fund for Children is a local charity that provides aid to children with severe illness, injury or handicap in Guelph and Wellington County".*

- COST:** \$125 per player (Includes golf, cart, BBQ lunch and steak dinner & donation).
- PRIZES:** Raffle, hole in one, closest to pin, long drive and 50/50.
- REGISTRATION:** If you wish to participate please register and pay prior to September 1<sup>st</sup> 2016.

- *Hole sponsorships can be purchased for \$100.*
- *Any persons interested in donating raffle prizes please see contact information below.*

❖ To register or donate please contact Tyler Cowie at [tyler.cowie@opp.ca](mailto:tyler.cowie@opp.ca) or by cell: 519-820-2684

# Processing Activity Report

Page: 1

Data Type: Parking

Creation Date/Time: 26/08/2016 9:37:49 AM

Transaction dates of 01/06/2016 through 30/06/2016

*The County of Wellington*

Agency: All

Ticket Activity		Number	Value
Tickets - Entered			
AutoCite Ticket		0	\$0.00
Manually Entered Ticket		51	\$1,020.00
Skeletal Ticket		0	\$0.00
Subtotal Tickets Entered		51	\$1,020.00
Tickets - Reactivations			
Voids - Reinstated		0	\$0.00
Dismissals - Reversed		0	\$0.00
Waived - Reversed		0	\$0.00
Subtotal Ticket Reactivated		0	\$0.00
Tickets - Removed			
Voided		1	\$30.00
Dismissed		14	\$280.00
Waived		0	\$0.00
Skeletal Ticket Matches		0	\$0.00
Subtotal Ticket Removed		15	\$310.00
Total Ticket Activity		36	\$710.00
Fines and Fees Added			
Fines Added		0	\$0.00
Late Fees Added		58	\$580.00
NSF Fees Added		1	\$35.00
Other Fees Added		6	\$96.00
Total Fines and Fees Added		65	\$711.00
Fines and Fees Removed			
Fines Removed		0	\$0.00
Late Fees Removed		1	\$10.00
NSF Fees Removed		0	\$0.00
Other Fees Removed		0	\$0.00
Total Fines and Fees Removed		1	\$10.00
Total Change from Ticket Activity and Added Fees			\$1,411.00

Payment Activity	Number	Fine	Late Fee	NSF Fee	Service Fee	Total \$
Ticket - Payments						
Fully Paid	83	\$1,730.00	\$340.00	\$0.00	\$332.00	\$2,402.00
Partially Paid	14	\$420.00	\$0.00	\$0.00	\$224.00	\$644.00
Over Payments	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Subtotal Payments	97	\$2,150.00	\$340.00	\$0.00	\$556.00	\$3,046.00
Outside Payments	98	\$2,130.00	\$330.00	\$0.00	\$556.00	\$3,016.00
Ticket Payments Rescinded						
Payment Reversals	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NSF Reversals	1	\$20.00	\$10.00	\$0.00	\$0.00	\$30.00
Subtotal Rescinded Payments	1	\$20.00	\$10.00	\$0.00	\$0.00	\$30.00
Refunded Overpayments	0	\$0.00				\$0.00
Payments	96	\$2,130.00	\$330.00	\$0.00	\$556.00	\$3,016.00
Total Fees Paid				1		\$8.00
Gross Revenue( Total Payments - Total Fees Paid )						\$3,008.00
Adjustments	Uncollectable Fines and Fees			0		\$0.00

Net Database Change( Total Change from Activity and Added Fees - Total Payments - Adjustments )						\$-1,605.00
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# Processing Activity Report

Page: 1

Data Type: Parking

Creation Date/Time: 26/08/2016 9:38:15 AM

Transaction dates of 01/07/2016 through 31/07/2016

**The County of Wellington**

Agency: All

Ticket Activity	Number	Value				
Tickets - Entered						
AutoCite Ticket	0	\$0.00				
Manually Entered Ticket	59	\$1,180.00				
Skeletal Ticket	0	\$0.00				
Subtotal Tickets Entered	59	\$1,180.00				
Tickets - Reactivations						
Voids - Reinstated	0	\$0.00				
Dismissals - Reversed	0	\$0.00				
Waived - Reversed	0	\$0.00				
Subtotal Ticket Reactivated	0	\$0.00				
Tickets - Removed						
Voided	1	\$30.00				
Dismissed	15	\$300.00				
Waived	0	\$0.00				
Skeletal Ticket Matches	0	\$0.00				
Subtotal Ticket Removed	16	\$330.00				
Total Ticket Activity	43	\$850.00				
Fines and Fees Added						
Fines Added	0	\$0.00				
Late Fees Added	23	\$230.00				
NSF Fees Added	0	\$0.00				
Other Fees Added	91	\$1,760.75				
Total Fines and Fees Added	114	\$1,990.75				
Fines and Fees Removed						
Fines Removed	1	\$20.00				
Late Fees Removed	1	\$10.00				
NSF Fees Removed	0	\$0.00				
Other Fees Removed	0	\$0.00				
Total Fines and Fees Removed	2	\$30.00				
Total Change from Ticket Activity and Added Fees		\$2,810.75				
Payment Activity	Number	Fine	Late Fee	NSF Fee	Service Fee	Total \$
Ticket - Payments						
Fully Paid	58	\$1,210.00	\$130.00	\$0.00	\$196.00	\$1,536.00
Partially Paid	15	\$450.00	\$0.00	\$0.00	\$240.00	\$690.00
Over Payments	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Subtotal Payments	73	\$1,660.00	\$130.00	\$0.00	\$436.00	\$2,226.00
Outside Payments	72	\$1,640.00	\$130.00	\$0.00	\$436.00	\$2,206.00
Ticket Payments Rescinded						
Payment Reversals	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NSF Reversals	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Subtotal Rescinded Payments	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Refunded Overpayments	0	\$0.00				\$0.00
Payments	73	\$1,660.00	\$130.00	\$0.00	\$436.00	\$2,226.00
Total Fees Paid				0		\$0.00
Gross Revenue( Total Payments - Total Fees Paid )						\$2,226.00
Adjustments	Uncollectable Fines and Fees			0		\$0.00
Net Database Change( Total Change from Activity and Added Fees - Total Payments - Adjustments )						\$584.75

# Processing Activity Report

Page: 1

Data Type: Parking

Creation Date/Time: 26/08/2016 9:39:04 AM

Transaction dates of 01/08/2016 through 31/08/2016

**The County of Wellington**

Agency: All

Ticket Activity		Number	Value
Tickets - Entered			
AutoCite Ticket		0	\$0.00
Manually Entered Ticket		54	\$1,080.00
Skeletal Ticket		0	\$0.00
Subtotal Tickets Entered		54	\$1,080.00
Tickets - Reactivations			
Voids - Reinstated		0	\$0.00
Dismissals - Reversed		0	\$0.00
Waived - Reversed		0	\$0.00
Subtotal Ticket Reactivated		0	\$0.00
Tickets - Removed			
Voided		0	\$0.00
Dismissed		11	\$220.00
Waived		0	\$0.00
Skeletal Ticket Matches		0	\$0.00
Subtotal Ticket Removed		11	\$220.00
Total Ticket Activity		43	\$860.00
Fines and Fees Added			
Fines Added		0	\$0.00
Late Fees Added		20	\$200.00
NSF Fees Added		0	\$0.00
Other Fees Added		18	\$288.00
Total Fines and Fees Added		38	\$488.00
Fines and Fees Removed			
Fines Removed		0	\$0.00
Late Fees Removed		0	\$0.00
NSF Fees Removed		0	\$0.00
Other Fees Removed		0	\$0.00
Total Fines and Fees Removed		0	\$0.00
Total Change from Ticket Activity and Added Fees			\$1,348.00

Payment Activity	Number	Fine	Late Fee	NSF Fee	Service Fee	Total \$
Ticket - Payments						
Fully Paid	47	\$1,040.00	\$70.00	\$0.00	\$376.00	\$1,486.00
Partially Paid	11	\$330.00	\$0.00	\$0.00	\$176.00	\$506.00
Over Payments	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Subtotal Payments	58	\$1,370.00	\$70.00	\$0.00	\$552.00	\$1,992.00
Outside Payments	57	\$1,350.00	\$70.00	\$0.00	\$552.00	\$1,972.00
Ticket Payments Rescinded						
Payment Reversals	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NSF Reversals	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Subtotal Rescinded Payments	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Refunded Overpayments	0	\$0.00				\$0.00
Payments	58	\$1,370.00	\$70.00	\$0.00	\$552.00	\$1,992.00
Total Fees Paid				0		\$0.00
Gross Revenue( Total Payments - Total Fees Paid )						\$1,992.00
Adjustments	Uncollectable Fines and Fees			0		\$0.00

Net Database Change( Total Change from Activity and Added Fees - Total Payments - Adjustments )						\$-644.00
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# COUNTY OF WELLINGTON

## COMMITTEE REPORT

**To:** Chair and Members of the Police Services Board  
**From:** Kelly-Ann Wingate, Parking, Licensing and Alarm Coordinator  
**Date:** Wednesday, September 7, 2016  
**Subject:** False Alarm Revenue Report

False Alarm revenue collected for 2016.

Month	False Alarms sent to the County for invoicing	Amount invoiced to customers	Amount collected to date
January	8	\$450	\$1,050
February	22	\$1050	\$2,300
March	27	\$900	\$1,600
April	37	\$2,700	\$1,200
May	10	\$600	\$2,550
June	35	\$1,700	\$1,200
July	20	\$1,650	\$850
August	0	\$150	\$1,100
September			
October			
November			
December			
2016 YTD	159	\$9,200	\$11,850
2015 Totals	454	\$35,650	\$38,200

### Recommendation:

That the September 2016 False Alarm Revenue Report be received for information.

Respectfully submitted,

Kelly-Ann Wingate  
Parking, Licensing and Alarm Coordinator



## THE CORPORATION OF THE COUNTY OF WELLINGTON

### BY-LAW NUMBER

A by-law to amend By-Law Number 5000-05.

**WHEREAS** the Council of the Corporation of the County of Wellington has adopted Parking By-Law Number 5000-05;

**AND WHEREAS** the Council of the Corporation of the County of Wellington deems it necessary and expedient to amend Parking By-Law Number 5000-05;

**NOW THEREFORE** the Council of The Corporation of the County of Wellington enacts as follows:

### TITLE

1. This Bylaw may be cited as "Parking Amendment Bylaw 2016".

### DEFINITIONS

2. Section 1 of Parking By-Law 5000-05 be amended as follows:

- a) The definition of "boulevard" be deleted and replaced by the following:

"boulevard" means that portion of every road allowance which is not used as a sidewalk, driveway, traveled roadway or shoulder including any area where grass is growing or is seeded, or where an earth surface exists.

- b) The following defined term is inserted after "sidewalk" :

"shoulder" means that portion of every highway which abuts the roadway and which is designed and intended for passage and stopping of motor vehicles which extends no more than 3.6 metres in width from the limit of the roadway.

### PARKING OFFENCES

3. Section 9 of Parking By-Law 5000-05 be amended by inserting the following new clauses:

9.40 No person shall park a vehicle on a boulevard.

9.41 No person shall park a vehicle on the shoulder of a roadway.

**GENERAL**

- 4. Subject to the amendments made in this By-Law, in all other respects, By-Law 5000-05, including the Schedules thereto, is hereby confirmed unchanged.
- 5. This By-Law shall come into force and effect on the date of its passing and enactment.

**READ A FIRST, SECOND AND THIRD TIME AND PASSED THIS    day of    2016.**

\_\_\_\_\_  
**GEORGE BRIDGE - WARDEN**

\_\_\_\_\_  
**DONNA BRYCE - CLERK**