



# AGENDA ACCESSIBILITY ADVISORY COMMITTEE

May 15, 2013 at 6:00 p.m.  
River Plate Room, Town Hall  
Meeting No.5

**Online Agenda:** Anything in **blue** denotes an attachment/link. By clicking the links on the agenda page, you can jump directly to that section of the agenda. To maneuver back to the agenda page use the **Ctrl + Home** keys simultaneously **OR** use the "Bookmark" icon on the navigation panel to the left of your screen.



1. Call to Order
2. Disclosure of Pecuniary Interest
3. Approval of Minutes
  - 3.1 [April 17, 2013](#) ..... Page 3
4. Presentation/Discussion Items
  - 4.1 **Inclusive Playground Design Review (6:00 – 6:30 p.m.)**  
Andrew Jackson, *Landscape Architect*
  - 4.2 [Durham AAC Chairs Group Roundabouts Response \(6:30 – 6:45 p.m.\)](#) ..... Page 8
  - 4.3 [Accessible Ajax Brochure \(6:45 – 7:00 p.m.\)](#) ..... Page 12
  - 4.4 [National Access Awareness Week/Community Event \(7:00 – 7:30 p.m.\)](#) ..... Page 14
    - Council Proclamation Confirmation
    - Display/Activity at Audley Recreation Centre Grand Opening Event
5. Standing Items
  - 5.1 [2013 Work Plan](#) ..... Page 16
  - 5.2 Previous Business Update
  - 5.3 Site Plan Application Review
6. Correspondence
  - 6.1 [Assistant Deputy Minister of Accessibility Directorate of Ontario Letter](#)..... Page 19
  - 6.2 [Regional Accessibility Awards- Nomination Deadline July 26, 2013](#)..... Page 21
  - 6.3 [June is Seniors’ Month: Letter from the Minister Responsible for Seniors](#) ..... Page 22

6.4 Request to MPP Joe Dickson Re: Recognition of NAAW 2013 ..... Page 23

6.5 Audley Recreation Centre Grand Opening Event Flyer ..... Page 24

7. Update from Council

8. New Business

9. Adjournment

**Next Meeting:** Wednesday, June 19, 2013 at 6:00 p.m., River Plate Room, Town Hall



**DRAFT MINUTES**  
Accessibility Advisory Committee  
March 21, 2013  
River Plate Room, Town Hall  
Meeting No.3

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Committee Members: Councillor Pat Brown  
Marcia Bowen  
Sepelene Deonarine  
Barb Dowds  
Donna Mullings  
Vincent Plouffe, Co-Chair  
Kathreen Smith Co-Chair  
Julia Stevenson

Staff: Sarah Moore, Committee Coordinator

Guests: Joel Dembe, Community Relations Manager, MV-1 Canada

Regrets: Michel St-Arneault, Camille Gooden

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**1. Call to Order**

Co-Chair Plouffe called the meeting to order at 6:10 p.m.

**2. Disclosure of Pecuniary Interest**

None

**3. Approval of Minutes**

Moved by: P. Brown  
Seconded by: J. Stevenson

That the Minutes of the Accessibility Advisory Committee Meeting held on March 21, 2013, be adopted.

CARRIED

**4. Presentation/Discussion Items**

**4.2 Durham AAC Chairs Group Summary**

Ms. Smith provided a summary of the march 27, 2013 Regional AAC Chairs Group Meeting, as indicated in the attached meeting minutes (*Item 6.2 of the Agenda package*). She noted discussion pertaining to the proposed amendments to the Ontario Building Code. The

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Annual Regional Accessibility Awards have moved from May to December, leaving more time to consider putting forward a nomination. Information relative to upcoming Provincial Accessibility Advisory Committee Forums was shared.

Ms. Smith also noted the group's concerns that Ajax is still considering roundabouts as a transportation element. While several Durham municipalities have passed motions against such installation.

Councillor Brown inquired whether Regional Transportation Staff have conversed with Ajax Transportation staff. Ms. Moore agreed to confirm with other municipalities whether they have passed a motion banning roundabouts.

Moved by: P. Brown

Seconded by: M. Bowen

That the March 27, 2013 (regional) Accessibility Advisory Committee Chairs Group Minutes be circulated to Planning & Development staff for review and comment in relation to Item 3. Roundabouts in Municipalities.

CARRIED

#### **4.1 MV-1 Canada: Overview & Demonstration**

Mr. Joel Dembe, Community Relations Manager with MV-1 Canada discussed his personal accessibility journey noting that he is currently the top-ranked wheelchair tennis player in Canada. He shared anecdotes of travelling and competing in countries all over the world, including the 2012 London Summer Olympics, which led to his interest in promoting a culture of accessibility internationally.

Mr. Dembe discussed setbacks with accessible conversion vans and introduced MV-1's factory-built accessible vehicle, which provides side entry using a 4-6 foot ramp, underneath the floorboard of the vehicle. Essentially, the company has taken a ramp and built a vehicle around it. Features of the MV-1 include anti-slip surface, integrated ramp system, increased floor to ceiling height as well as bumper-to-bumper factory warranty. The price of the vehicle is competitive to conversion vehicles, which often nullify a warranty.

Members inquired whether parking is difficult to acquire with the side loading ramp. Mr. Dembe noted that the vehicle is primarily used to drop off a passenger at an accessible entrance and then the driver finds regular parking. However several newer accessible parking spaces allow for a buffer aisle, wherein the 4 foot ramp can be used.

Ms. Dembe discussed his interest in seeing the MV-1 incorporated into municipal and provincial public transit fleets, such as for accessible taxis or transit supervisory vehicles. He noted that GO Transit has purchased an MV-1 as a supervisory vehicle and that he had met to discuss options with Durham Region Transit.

Members were provided with a hands-on demonstration of the MV-1 vehicle in the parking lot of the Ajax Town Hall.

#### **4.3 Staff Accessibility Training Update**

Ms. Moore discussed the mandatory training required for all full-time, part-time and volunteer staff (approximately 800-900 individuals) pertaining to the Accessibility for Ontarians with Disabilities Act (ADDA) and Ontario Human Rights Code as it pertains to persons with disabilities. She indicated that a 45 minute webinar had been developed in-house, and that all full-time staff are required to participate. She provided a demonstration of the webinar, highlighting its many interactive elements such as a live chat and polling function to engage participants. Webinar-style training is a new format for the Town and Ms. Moore indicated favourable response from those participants to date.

Ms. Moore advised that training covers a variety of formats, audio content, visual slides, as well as written (transcript) materials and handouts. In-person traditional presentation sessions are also available for those staff that prefer that style.

The training content focuses on an overview of the AODA as umbrella legislation over five core areas: information & communications, customer service, employment, transportation and the built environment. Content also covers the Ontario Human Rights Code and rights of the employee/employer. A refresher session of Accessible Customer Service is included, that provides situational scenarios. A portion of the training references available accessibility resources for Town staff, such as the Accessibility Advisory Committee, in-house assistive devices, as well as the Accessibility in Action Plan.

Overall, the training content is designed to be specific to Town of Ajax policies and resources, while providing a high-level awareness of the overall legislation. A condensed version of the fulltime staff training is provided to part-time staff, with priority emphasis on accessible customer service and employee rights, in partnership with corporate customer service and diversity training.

Members provided positive feedback on the presentation. It was suggested that the colour contrast on a few slides be improved for clarity and that specific examples of disabilities be discussed.

#### **4.4 2013 National Access Awareness**

The Committee continued its discussion and planning of activities and content for its information booth at the June 8, 2013 Audley Recreation Centre Grand Opening Celebration. Ms. Smith and Ms. Stevenson volunteered to participate. Other members were encouraged to confirm their availability and report back to the Committee. It was proposed that music from artists with disabilities could be played and that a chart displaying words of dignity could be incorporated into content.

Members expressed interest in activities for youth and adults to simulate disabilities in order to provide a new perspective on barriers faced by persons with disabilities. Examples included distorted goggles to simulate visual impairment, headphones to represent low hearing, oven mitts to be used to put together Lego to represent arthritis or tactile disabilities, breathing through a straw for 30 seconds to simulate breathing impairments, etc. Members were encouraged to create a list of supplies needed for the activity in time for the next meeting. Co-Chair Plouffe volunteered to deliver a proclamation request to Council at its May 27, 2013 Meeting.

**5. Standing Items**

**5.1 2013 Work Plan**

This item was not discussed in detail.

**5.2 Previous Business Update**

No applications pertaining to the Committee's areas of interest had been circulated for comment.

**5.3 Site Plan Application Review: Miller Creek Residential Developments**

None

**5.4 Accessibility Guidelines / Tip Sheets**

This item was not discussed in detail.

**6. Correspondence**

**6.1 February 26, 2013 Regional AAC Minutes**

**6.2 March 27, 2013 AAC Chairs Group Minutes**

**6.3 Accessibility Directorate of Ontario Regional Forums for Municipal Accessibility Advisory Committees**

**6.4 Region of Durham Accessibility Award Nomination Form**

**6.5 April 4, 2013 durhamregion.com article 'Removing Barriers to Democracy in Clarington'**

**6.6 Rogers TV Response to Durham Deaf Accessibility Committee**

*With consent of all Members present, the items of correspondence listed on the April 17, 2013 agenda of the Accessibility Advisory Committee were received for information.*

**7. Update from Council**

Councillor Brown reminded the Committee of several upcoming activities in celebration of Ajax Green Living Days, April 18-28, 2013.

**8. New Business**

### **8.1 Accessibility Awareness Activity**

Ms. Dowds inquired whether the Town or Committee had ever coordinated an activity for staff and Council to spend the day in the life of a person with a disability and report on their observations. She noted that similar events she had coordinated in other municipalities were well received and provided staff and councillors with a fresh perspective on accessibility.

Councillor Brown expressed concerns with Council's limited scheduling availability to participate in such an event. However instead, she encouraged the Committee to invite members of Council to visit their information booth at the Audley Recreation Centre Grand Opening to experience the disability simulation activities.

### **8.2 New Members Introduction**

Co-Chair Plouffe officially welcomed Ms. Donna Mullings to the Committee as a newly appointed member. Roundtable introductions were made.

## **9. Adjournment**

Moved by: B. Dowds  
Seconded by: K .Smith

That the April 17, 2013 meeting of the Accessibility Advisory Committee be adjourned (7:50 p.m.).

CARRIED



# MEMO

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**TO:** Sarah Moore  
**FROM:** Carol Coleman  
**DEPARTMENT:** Planning and Development Services  
**SUBJECT:** Comments on Roundabouts and Pedestrian Safety  
**DATE:** 13 / 05 / 09

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Sarah,

The following comments were noted in the minutes of the Accessibility Advisory Committee Chairs Group meeting on March 27, 2013:

*“Discussion on the accessibility features of roundabouts in municipalities. Not pedestrian friendly at all. Some municipalities have passed legislation saying they will never have them due to pedestrian safety. It is cheaper to put in lights than to build a roundabout. Ajax said they were not safe and yet they are putting another one in. Would be good if Allan could present concerns to municipalities, how this accommodates accessibility.”*

The Town of Ajax engineering staff do not agree with these broad statements. In general, we believe that roundabouts are safer for pedestrians. The following information from the Region of Waterloo’s website summarizes this well:

## **Pedestrians & Roundabouts**

In many ways, a roundabout is safer for pedestrians than a traffic signal.

At a roundabout, compared to a signalized intersection:

- A pedestrian has two crossings of one-way traffic moving at slower speeds.
- Slower speeds means drivers have more time to judge and react to pedestrians.
- The crossing distance is shorter.
- The pedestrian watches for traffic in just one direction at a time.
- Without a traffic control signal to divert drivers’ attention upward, drivers can focus on vehicles and pedestrians around them.
- Drivers are more likely to look toward pedestrian pathways. By comparison, in turning at a traffic signal, drivers are often watching for conflicting traffic, looking left while turning right for example.

- Driver and pedestrian are more likely to be alert and aware of each other because both have to decide when to go.

### **Pedestrian Safety Statistics**

Between 2006 and 2010, the Region (of Waterloo) recorded two pedestrian collisions at roundabouts. This means, on average, one pedestrian collision every 25 years per roundabout. By comparison, the Region recorded 86 pedestrian collisions at 200 traffic signals that had similar traffic and pedestrian volumes. This means, on average, one pedestrian collision every 11 years per traffic signal.

A 2011 study completed by Regional staff found:

- Approximately 900 pedestrians cross 13 Regional roundabouts every day.
- An estimated 300,000 pedestrians cross 13 Regional roundabouts per year.
- An estimated 1,200,000 pedestrians have crossed Regional roundabouts safely over the past 5 years.
- Less serious injuries occur at roundabouts compared to traffic signals.
- A study of 30 roundabouts in Ontario found that pedestrian collision rates are approximately 40 to 60 per cent less than pedestrian collision rates at comparable traffic signals with similar traffic and pedestrian volumes.

Source: <http://www.regionofwaterloo.ca/en/gettingaround/roundabouts.asp>

We also acknowledge that there are concerns about pedestrians with visual impairments that need to be addressed where roundabouts are present. In November of 2012, staff consulted the Town's Accessibility Advisory Committee regarding potential new roundabouts on Church Street between Rossland Road and Taunton Road. At that time we agreed to take back the Committee's accessibility feedback on the concept design and include comments relative to visual impairments in the EA.

The draft report for this project, "*Church Street Improvements, Schedule C Class Environmental Assessment, Draft Environmental Study Report*", April 2013, now includes the following wording on this subject:

"A roundabout is still a relatively new feature as an intersection option in Ajax, therefore it is recommended that the Town undertake an educational program to outline the benefits and operation of a roundabout for drivers, pedestrian and cyclists.

We also recommend that the Town monitor progress with the latest technologies and standards in providing crossing aids for the visual impaired crossing a roundabout. Currently there are no set standards and there are various solutions to address this issue such as: Automated Yield Detection System, pedestrian hybrid beacons, sound strips, etc. All the aforementioned solutions have their pros and cons while some systems are still in their testing and monitoring stage, it is pre-mature during the EA stage to conclude which solution should be implemented for the proposed roundabouts. Further investigation is recommended during detail design."

There is currently considerable research into solutions to improve the accessibility of roundabouts for those with visual impairments and we will continue to monitor and incorporate the best practices for future roundabout projects.

In addition, with respect to costs roundabouts have a similar construction cost to traffic signals but have a lower operating cost.

**From:** Amanda Spencer  
**To:** 'Ranjit Gill'  
**CC:** Bob Szwarc  
**Date:** 5/3/2013 9:52 AM  
**Subject:** RE: Roundabout Concerns

Ranjit,

The Regional response regarding roundabout concerns brought forth by the Accessibility Advisory Committee (AAC):

Regional Municipality of Durham Response to April 17th, 2013 AAC minutes Item 4.2

The Region has not passed a motion against roundabouts; however, candidate sites are pre-screened and selected based on a comprehensive intersection control study (ICS) and a full transportation economic evaluation.

Candidate sites are not proposed or planned in urban locations due to their inherent capacity limitations and the potential for safety and operational concerns associated with pedestrian and/or cycling activity. Typically, rural, high speed locations are chosen based on collision experience and need for additional traffic control.

Please don't hesitate to contact me if you have any questions.

Regards,  
Amanda



Accessible Ajax in the community:  
Visiting the new Abilities Centre in Whitby

## CONTACT US!

Questions, comments and feedback regarding accessibility in Ajax can be directed to:

**Accessible Ajax**  
**65 Harwood Ave. S.**  
**Ajax, ON L1S 2H9**

**Telephone:** 905-619-2529 ext. 3347  
**Fax:** 905-683-1061  
**Email:** [accessibility@ajax.ca](mailto:accessibility@ajax.ca)  
**TextNet:** 1-866-460-4489  
**TTY:** 905-683-0170



**Integration**



**An information brochure  
on accessibility-related  
Town of Ajax initiatives  
and resources**

*Available in alternative formats  
upon request by contacting:  
[accessibility@ajax.ca](mailto:accessibility@ajax.ca)*

**Equal Opportunity**

## ACCESSIBLE AJAX

The goal of providing an accessible community to all of the residents of Ajax is certainly a goal worth focus.

The Town of Ajax continues to make great efforts to promote a **barrier-free** community for its employees, residents and visitors.

Accessible, affordable programs, services, facilities and infrastructure are integral to the community inclusion of all residents.

The heart of Ajax is its people. The unique qualities of the Town include its diverse and distinct neighbourhoods, landscapes, rich culture and heritage.

Through Council's **Community Action Plan**, the Town is committed to the continued nurturing of an engaged, **inclusive, accessible** and safe community.

**Independence**

## OUR VISION

The Corporation of the Town of Ajax is committed to being responsive to the diverse needs of all its residents by eliminating barriers and providing accessible, quality customer service, in a manner that respects dignity, independence, integration and equal opportunity.

**~ Accessible Customer Service Policy**

The Town of Ajax embraces and values diversity, promoting an engaged, healthy and inclusive community. The Town is strongly committed to equity and diversity through its policies, procedures, service delivery, amenities and employment practices.

**~ Diversity & Community Engagement Plan**

**Dignity**



## AJAX ACCESSIBILITY IN ACTION PLAN

The process of accessibility planning is one that is never complete. The Town of Ajax is continually involved in accessibility planning year-round.



The multi-year **Accessibility in Action Plan** demonstrates current achievements and sets an implementation framework for future priority initiatives.

Objectives identified within the plan align with provincial accessibility regulations and requirements set out by the **Accessibility for Ontarians with Disabilities Act, 2005**.

A copy of the plan is available on the Town's [website](#). The Plan's progress is reported to Council each year.

## ACCESSIBLE RESOURCES

The Town of Ajax offers a wide variety of accessible resources and amenities including:

- **Assistive listening devices in public meeting rooms at Town Hall**
- **Accessible washroom/changing facilities**
- **Automatic door openers**
- **Low height customer service counters**
- **BrowseAloud screen reading software on the Town's website**
- **Accessibility Services at the [Ajax Public Library](#) (hardware, software, collection materials, visiting library service)**
- **Accessible and inclusive public swimming pools, splash pads, trails and public play spaces**
- **[Inclusive recreational programming](#)**
- **[Community Accessibility Directory](#)**
- **And much, much more!**

## TOWN OF AJAX ACCESSIBILITY ADVISORY COMMITTEE

The Town of Ajax **Accessibility Advisory Committee** or **AAC**, was first established in 2002. The AAC is responsible for providing advice to Council on specific initiatives to be undertaken by the Town. The committee meets on a monthly basis and provides feedback on the following:

- **Ajax Accessibility in Action Plan**
- **Site plans and renovations for municipal & community facilities**
- **Town programs and services**
- **Compliance with provincial accessibility standards & legislation**
- **Public education and awareness**

The Committee is comprised of one Council representative and ten dedicated community accessibility ambassadors who are committed to working towards a barrier-free Ajax.

The public is invited to attend AAC meetings. Meetings are held the third Wednesday of the month at 6:00 p.m. at Ajax Town Hall. Full meeting schedule, agenda and minutes are available on the Town's [website](#). Alternate formats available upon request by contacting: [accessibility@ajax.ca](mailto:accessibility@ajax.ca).



2011-2014 Town of Ajax  
Accessibility Advisory Committee



# Cultivate Inclusion

*To help beautify the Ajax community,  
start by planting seeds of understanding.  
When you appreciate the unique gifts inside  
people of all abilities, everyone grows.*

Source: Indiana Governor's Council for People with Disabilities

To help beautify the Ajax community, start by planting seeds of understanding.

When you appreciate the unique gifts inside people of all abilities, everyone grows.

Learn more about



Visit [www.ajax.ca](http://www.ajax.ca)

or

email [accessibility@ajax.ca](mailto:accessibility@ajax.ca)

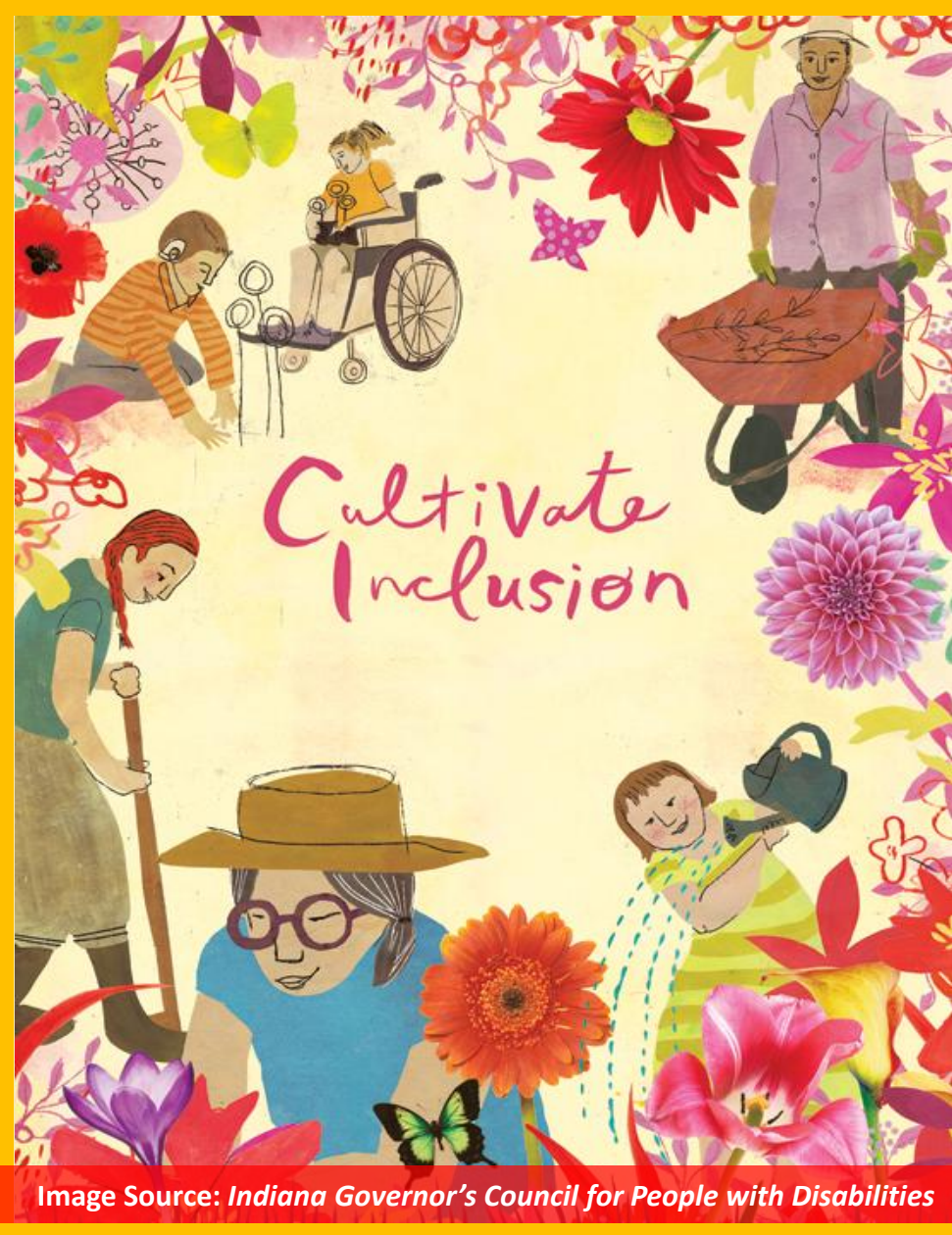


Image Source: *Indiana Governor's Council for People with Disabilities*

## 2013 Accessibility Advisory Committee Work Plan

Item	Objective	Timeline	Status
<p>1. <b><u>AODA Integrated Accessibility Standard Update</u></b>  <i>Participation in consultation and review of Town of Ajax compliance with Integrated Accessibility Standards Requirements</i></p> <p>2013 focus will include:</p> <ul style="list-style-type: none"> <li>• policy development</li> <li>• staff training</li> </ul>	<ul style="list-style-type: none"> <li>• Policy &amp; Procedure</li> <li>• Service Delivery</li> <li>• Information &amp; Communications</li> </ul>	<p>January 1, 2014</p>	<p>ongoing</p>
<p>2. <b><u>Mid-term Committee Update Delegation to Council</u></b>  <i>Review of recent committee achievements and future projects. Presented by Committee Chair and Members V. Plouffe</i></p>	<ul style="list-style-type: none"> <li>• Service Delivery</li> <li>• Community Partnerships</li> <li>• Information &amp; Communication</li> </ul>	<p>March 25</p>	<p>complete</p>
<p>3. <b><u>Regional AAC Chairs Meeting</u></b>  <i>Attendance at quarterly Regional AAC meetings with Committee Chairs and staff liaisons. Communication and participation in annual Regional Joint AAC Meeting (date TBD – anticipated Fall 2013)</i></p>	<ul style="list-style-type: none"> <li>• Community Partnership</li> <li>• Information &amp; Communications</li> </ul>	<p>Quarterly:                      June 5                      August 7                      November 27</p>	<p>Roundabout Concern response forwarded May 2013</p>
<p>4. <b><u>National Access Awareness Week</u></b>  <i>Discussion/brainstorming for 2013 event(s), Council proclamation &amp; delegation</i>  <b>Delegation – May 27 2013 → V. Plouffe</b>  <b>Awareness Booth @ ARC Grand Opening June 8</b></p>	<ul style="list-style-type: none"> <li>• Community Partnership</li> <li>• Information &amp; Communications</li> </ul>	<p>Planning:                      March/April 2013                      Event: June 8</p>	
<p>5. <b><u>Multi-year Accessibility Plan (2012-2017)</u></b>  <i>Review and comment on development and implementation of the accessibility plan document</i></p> <ul style="list-style-type: none"> <li>• Departmental &amp; AAC consultation</li> <li>• Public Meeting?</li> <li>• Annual status report to Council</li> </ul>	<ul style="list-style-type: none"> <li>• Policy &amp; Procedure</li> <li>• Service Delivery</li> <li>• Information &amp; Communications</li> <li>• Facilities &amp; Infrastructure</li> </ul>	<p>Annual Status Reporting:                      Fall 2013</p>	

## 2013 Accessibility Advisory Committee Work Plan

Item		Objective	Timeline	Status
6.	<p><b><u>Taxi By-law Review</u></b>  <i>Review and provide comment on Town's taxi by-law with attention to accessible taxi cabs</i></p>	<ul style="list-style-type: none"> <li>• Service Delivery</li> <li>• Policy &amp; Procedure</li> </ul>	early 2013	ongoing
7.	<p><b><u>2013 DREN Accessibility Award Nomination</u></b>  <i>Nomination preparation and submission for annual Regional Accessibility Awards</i></p>	<ul style="list-style-type: none"> <li>• Community Partnership</li> <li>• Information &amp; Communications</li> </ul>	July 26	
8.	<p><b><u>Volunteer Recognition Awards</u></b>  <i>Nomination preparation and submission for annual Town of Ajax Volunteer Recognition Awards; participation in Award Selection Review Committee</i></p>	<ul style="list-style-type: none"> <li>• Community Partnership</li> <li>• Information &amp; Communications</li> </ul>	Jan - March	complete
9.	<p><b><u>Accessible Ajax Web Content</u></b>  <i>Review existing content and provide feedback for additional elements to include</i></p>	<ul style="list-style-type: none"> <li>• Information &amp; Communication</li> </ul>	TBD	
10.	<p><b><u>Regional Accessibility Advisory Committee Newsletter</u></b>  <i>Contribution of article/content submissions</i></p>	<ul style="list-style-type: none"> <li>• Community Partnerships</li> <li>• Information &amp; Communication</li> </ul>	Submission Dates TBD	ongoing
11.	<p><b><u>Durham Transit Specialized Services</u></b>  <i>Annual presentation and discussion of accessibility improvements to DRT services &amp; specialized services, including compliance plans for the Integrated Accessibility Standards, OR 191/11 Transportation requirements</i></p>	<ul style="list-style-type: none"> <li>• Policy &amp; Procedure</li> <li>• Service Delivery</li> <li>• Community Partnerships</li> </ul>	Fall 2013	
12.	<p><b><u>Highway #2 Bus Rapid Transit Project</u></b>  <i>Monitor &amp; review updates of the proposed implementation of a rapid transit system connecting Durham Region along Highway #2; provide comment on accessibility of service &amp; infrastructure</i></p>	<ul style="list-style-type: none"> <li>• Facilities &amp; Infrastructure</li> </ul>	Update TBD	

## 2013 Accessibility Advisory Committee Work Plan

Item	Objective	Timeline	Status
13. <b><u>2013 Building Approvals/Site Plan Review</u></b> <i>Participate in review of major community and Town development proposals to provide feedback on accessibility elements.</i>	<ul style="list-style-type: none"> <li>• Facilities &amp; Infrastructure</li> </ul>	Monthly: Inclusive Play spaces May 2013	ongoing
14. <b><u>StopGap Program</u></b> <i>Investigate opportunity for community partnership with local businesses (i.e. Home Depot) to participate in the Stop Gap program                      Potential for partnership with local BIAs/Rotary</i>	<ul style="list-style-type: none"> <li>• Facilities &amp; Infrastructure</li> <li>• Community Partnerships</li> </ul>	TBD	
15. <b><u>Accessibility for Business Brochure</u></b> <i>Review and revise Town of Ajax Accessibility Brochure to include information on importance of accessibility for local businesses.                       To be included as part of informational awareness resource package for Ajax businesses</i>	<ul style="list-style-type: none"> <li>• Information &amp; Communications</li> <li>• Community Partnerships</li> <li>• Service Delivery</li> </ul>	TBD	
16. <b><u>Accessibility Tip Sheets</u></b> <i>Development of clear guidelines for staff and external clubs/organizations on the following topics:</i> <ul style="list-style-type: none"> <li>• Accessible Ajax</li> <li>• Accessible event planning</li> <li>• Hosting an accessible meeting</li> </ul>	<ul style="list-style-type: none"> <li>• Information &amp; Communications</li> <li>• Community Partnerships</li> <li>• Service Delivery</li> </ul>	Accessible Ajax Brochure drafted May 2013	ongoing
17. <b><u>Strengthening Community Partnerships</u></b> <i>Invitation of local accessibility related organizations to present educational information to the Committee.</i> <ul style="list-style-type: none"> <li>• Casey Malvern, Mental Health Activist</li> <li>• MV-1 Canada</li> </ul>	<ul style="list-style-type: none"> <li>• Information &amp; Communications</li> <li>• Community Partnerships</li> <li>• Service Delivery</li> </ul>	February 20 April 17	ongoing

## Sarah Moore - Greetings from Assistant Deputy Minister Ann Hoy

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**From:** Accessibility Directorate of Ontario <accessibility@ontario.ca>  
**To:** <sarah.moore@TOWNOFAJAX.COM>  
**Date:** 5/3/2013 11:11 AM  
**Subject:** Greetings from Assistant Deputy Minister Ann Hoy

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**A French version of this message is included below.  
 La version française de ce message se trouve ci-dessous.**

**Ministry of Economic  
 Development, Trade  
 and Employment**

Accessibility Directorate  
 of Ontario

6th floor, Suite 601a  
 777 Bay Street  
 Toronto ON M7A 2J4  
 accessibility@ontario.ca

**Ministère du Développement  
 économique, du Commerce et  
 de l'Emploi**

Direction générale de l'accessibilité  
 pour l'Ontario

6e étage, bureau 601a  
 777, rue Bay  
 Toronto ON M7A 2J4  
 accessibility@ontario.ca



May 3, 2013

Dear Stakeholders,

As the new Assistant Deputy Minister of the Accessibility Directorate of Ontario, I would like to take this opportunity to introduce myself and let you know how much I look forward to working with you on this very important portfolio.

The Accessibility Directorate recently moved to the Ministry of Economic Development, Trade and Employment. This will reinforce the government's message to the private sector to help promote the employment potential of those living with a disability, and further advance economic benefits for our businesses and communities.

Over the last few years, strong leadership at the Accessibility Directorate has leveraged your work, making great strides to increase accessibility for everyone in Ontario, and reducing the barriers that people with disabilities face every day. We now have standards in key areas, and with your support, have created real momentum towards meaningful change in the province. Now we must build on that momentum and continue our work implementing the Accessibility for Ontarians with Disabilities Act, 2005. Your valuable insight and support is instrumental in our continued success as we increase accessibility and reduce barriers facing all Ontarians.

Sincerely,

Ann Hoy

**Ministry of Economic  
Development, Trade  
and Employment**

Accessibility Directorate  
of Ontario

6th floor, Suite 601a  
777 Bay Street  
Toronto ON M7A 2J4  
accessibility@ontario.ca

**Ministère du Développement  
économique, du Commerce et  
de l'Emploi**

Direction générale de l'accessibilité  
pour l'Ontario

6e étage, bureau 601a  
777, rue Bay  
Toronto ON M7A 2J4  
accessibility@ontario.ca



Le 3 mai 2013

Madame, Monsieur,

En tant que nouvelle sous-ministre adjointe de la Direction générale de l'accessibilité pour l'Ontario, je voudrais profiter de cette occasion pour me présenter et vous indiquer à quel point il me tarde de collaborer avec vous dans le cadre de cet important portefeuille.

La Direction générale de l'accessibilité pour l'Ontario a récemment rejoint le ministère du Développement économique, du Commerce et de l'Emploi. Nous renforçons ainsi le message qu'adresse le gouvernement au secteur privé pour contribuer à la promotion du potentiel d'employabilité des personnes qui vivent avec un handicap, et consolider encore davantage les avantages économiques que cela représente pour nos entreprises et nos collectivités.

Au cours des années écoulées, le leadership fort de la Direction générale de l'accessibilité a permis de tirer un excellent parti de votre travail, de faire des progrès considérables allant dans le sens de l'amélioration de l'accessibilité en Ontario pour tous, et de réduire les obstacles que les personnes handicapées rencontrent tous les jours. Nous disposons dorénavant de normes dans des domaines clés, et avec votre soutien, nous avons imprimé un véritable élan vers un changement significatif dans la province. À présent, nous devons poursuivre sur cette lancée et continuer notre travail de mise en œuvre de la *Loi de 2005 sur l'accessibilité pour les personnes handicapées de l'Ontario*. Votre avis et vos conseils précieux contribuent grandement à notre succès constant, tandis que nous améliorons l'accessibilité et réduisons les obstacles qui barrent la route de tous les Ontariens et Ontariennes.

Veillez agréer mes salutations distinguées,

Ann Hoy



May 3, 2013

The Regional  
Municipality  
of Durham

Office of the C.A.O.

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PO BOX 623  
WHITBY ON L1N 6A3  
CANADA  
905-668-7711  
1-800-372-1102  
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Email: [garry.cubitt@durham.ca](mailto:garry.cubitt@durham.ca)

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Garry H. Cubitt, M.S.W., C.S.W.  
Chief Administrative Officer

Vincent Plouffe, Chair  
Accessibility Advisory Committee,  
Town of Ajax  
65 Harwood Ave. S.  
Ajax L1S 2H9

Dear Vincent:

As you probably know, I have recently taken on the role of Accessibility Coordinator for the Region of Durham while Tracey completes a secondment with the Commissioner's Office in our Social Services Department.

I would like to remind all AAC Chairs that nominations for the 2013 Accessibility Awards must be received by 26 July 2013.

I would greatly appreciate it if you could discuss this with the Town of Ajax AAC members and send your completed municipal nomination to me. I have included the 2013 Region of Durham's Accessibility Award Nomination Form.

Thank you for your assistance with this important recognition event, and I look forward to meeting you at our next Chairs meeting in June.

Sincerely,

Deborah Skinner  
Accessibility Coordinator  
905-668-4113, Ext 2009  
1-800-372-1102  
[Deborah.skinner@durham.ca](mailto:Deborah.skinner@durham.ca)

cc: Sarah Moore ✓



**Minister Responsible  
for Seniors**

77 Wellesley Street West  
12th Floor, Ferguson Block  
Toronto, ON M7A 1N3  
Tel: 416-314-9710  
Fax 416-325-4787

**Ministre délégué aux  
Affaires des personnes âgées**

77, rue Wellesley Ouest  
12<sup>e</sup> étage, bloc Ferguson  
Toronto ON M7A 1N3  
Tél. : 416 314-9710  
Télééc. : 416 325-4787



May 2013

Dear Friends:

As you know, June is Seniors' Month and Ontario has been celebrating it for 29 years. The theme this year is **The Art of Living**. It celebrates how seniors in Ontario have created their own unique approach to living.

Older Ontarians practice The Art of Living every day. They've worked hard and continue to contribute much to the prosperity we all enjoy today. Celebrating Seniors' Month has become our collective way of giving something back to them.

June 15, is **World Elder Abuse Awareness Day** which presents a meaningful opportunity to share information and become involved. For more information about elder abuse, visit the Ontario Network for the Prevention of Elder Abuse's website at [www.onpea.org](http://www.onpea.org).

In the past, communities have reached out to older Ontarians by organizing local information fairs, celebrating seniors' achievements, providing information, and by encouraging seniors to remain active and engaged. Seniors' Month is a good opportunity to put the spotlight on the local services and programs available in your community to assist seniors to live as independently as possible.

We will be sending you promotional materials soon. Please let us know about any events you are planning and we will post them on the Ontario Seniors' Secretariat website at [www.ontarioseniors.ca/seniorsmonth](http://www.ontarioseniors.ca/seniorsmonth).

You can contact us by email at [infoseniors@ontario.ca](mailto:infoseniors@ontario.ca).

Thank you for joining us as we celebrate Ontario's seniors.

Sincerely,

A handwritten signature in black ink that reads "Mario Sergio". The signature is written in a cursive, flowing style.

Mario Sergio  
Minister



**Accessibility  
Advisory Committee**

Tel. 905-683-4550  
Fax. 905-683-1061

**TOWN OF AJAX**  
65 Harwood Avenue South  
Ajax ON L1S 2H9  
[www.ajax.ca](http://www.ajax.ca)

May 10, 2013

Joe Dickson  
Member of Provincial Parliament  
for Ajax-Pickering

**sent via email**

Re: National Access Awareness Week

Dear Mr. Dickson,

In 1987, Rick Hansen's Man in Motion tour brought issues of ability and access into the national spotlight. In response, National Access Awareness Week (NAAW) was recognized and echoes the commitment and intent of the provincial *Accessibility for Ontarians with Disabilities Act*, and subsequent accessibility standards.

Held during the last week of May, NAAW aims to celebrate achievements made both by and for people with disabilities in the areas of accessibility, customer service, transportation, employment, recreation, education and communication.

For the past several years, the Town of Ajax, as well as several other municipalities across Canada, have recognized and celebrated National Access Awareness Week in their communities, in efforts to engage public accessibility awareness, education and appreciation.

We encourage you to do the same on behalf of Provincial Parliament, by formally announcing **May 26 to June 1, 2013 as National Access Awareness Week** in the Legislative Assembly.

Your support and recognition will assist with promoting the importance of accessibility awareness and an inclusive, barrier-free province.

We thank you for your consideration.

Kind regards,

The Town of Ajax Accessibility Advisory Committee:

*Marcia Bowen  
Councillor Pat Brown  
Sepelene Deonarine  
Barb Dowds*

*Camille Gooden  
Donna Mullings  
Vincent Plouffe  
Kathreen Smith*

*Michelle St-Arneault  
Julia Stevenson*

c/o Sarah Moore  
Committee Coordinator/Accessibility Advisory Committee Staff Liaison  
Email: [sarah.moore@ajax.ca](mailto:sarah.moore@ajax.ca)  
TextNet: 1-866-460-4489  
TTY: 905-683-0170

# Audley Recreation Centre

**FREE  
PUBLIC  
SWIM**

1:00-2:15 p.m.  
2:45-4:00 p.m.

*Celebration*

June 8  
1-4 p.m.

1955 Audley Rd. N.

## Ribbon-Cutting, Surprise Performance & Celebration Cake at 1:30 p.m.

- Live Entertainment • Skateboard Competition • Cultural Performances •
- Games & Activities • Displays & Demonstrations • Buskers •
- Toronto 2015 PAN/PARAPAN AM Games Community Tour with Live Mural Painting •



**Tour Ajax's new modern state-of-the-art recreation centre, offering something for everyone...**

- Two Swimming Pools
- Full-size Gymnasium
- Fitness/Dance Studio
- Youth Space
- Community Room with Teaching Kitchen
- Splash Pad
- Skate Park
- Inclusive Playground
- Preschool Room

Town of  
**Ajax**  
By the Lake

[ajax.ca](http://ajax.ca)