

AGENDA ACCESSIBILITY ADVISORY COMMITTEE

September 16, 2015 at 6:00 p.m. River Plate Room, Town Hall Meeting No.5

Online Agenda: Anything in blue denotes an attachment/link. By clicking the links on the agenda page, you can jump directly to that section of the agenda. To manoeuver back to the agenda page use the Ctrl + Home keys simultaneously OR use the "Bookmark" icon on the navigation panel to the left of your screen.

		Alternative formats available upon request by contacting: accessibility@ajax.ca or 905-619-2529 ext. 3347				
1.	Call to Order					
2.	Disclosure of Conflict of Interest					
3.	Арр	Approval of Minutes				
	3.1	June 17, 2015				
4.	Presentation/Discussion Items					
	4.1	Comprehensive Zoning By-law Review (6:00 – 7:00 p.m.) Bruno Scopacasa, Senior Development Planner				
	4.2	Procedural By-law Review (7:00 – 7:30 p.m.) Nicole Wellsbury, Manager of Legislative Services/Deputy Clerk				
	4.3	Accessible Toy Library Update - <u>tentative</u> (7:30 – 7:45 p.m.) Cindy Kimber, <i>Branch Services Coordinator</i> – <i>Ajax Public Library</i>				
	4.4	AAC Joint Forum Committee Update (all)				
5.	Corr	respondence				
	5.1	Durham Region Transit Concerns – P. McCorkell				
	5.2	Canada Post Follow-up				
6.	Upd	ate from Council				
7.	Stan	Standing Items				
	7.1	Work Plan Page 15				
	7.2	Facility Audit Project Update (B. Dowds)				

8.	New Business				
	8.1.	Committee Profiles (S. Moore)			
	8.2.	CNIB Ambassadorship Program & Upcoming Night Walk Event (J. Stevenson)			
	8.3.	Staff Training Reminder – September 17, 2015 (S. Moore)			
9	Adio	urnment			
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	Nex	xt Meeting Date: Wednesday, October 21, 2015 at 6:00 p.m., River Plate Room, Town Hall			



DRAFT MINUTES

Accessibility Advisory Committee

June 17, 2015

River Plate Room, Town Hall

Alternative formats available upon request by contacting:

Meeting No. 4

accessibility@ajax.ca or 905-619-2529 ext. 3347

Committee Members: Councillor Pat Brown

Marcia Bowen
Shandell Conboy
Barb Dowds
Carion Fenn
Jennifer Harrison
Donna Mullings
Kathreen Smith
Heather Steeves
Julia Stevenson

Staff: Sarah Moore, Committee Coordinator

Guests: Robert Gruber, Manager – Community & Cultural Development

Regrets: Sepelene Deonarine

1. Call to Order

Vice-Chair Bowen called the meeting to order at 6:00 p.m.

2. Disclosure of Conflict of Interest

None

3. Approval of Minutes

Moved By: P. Brown Seconded By: B. Dowds

That the May 20, 2015 Meeting Minutes of the Accessibility Advisory Committee be approved.

CARRIED

4. Presentation/Discussion

4.1 Parapan Am Games Torch Relay

Robert Gruber, Manager of Community & Cultural Development, presented an overview of the Parapan Am Games Torch Relay along the waterfront trail. The Relay will include two flames, one starting from Niagara Falls, and a second starting in Ottawa. The Relay will take

place August 3-7, 2015 and include 2015 torchbearers. This will mark the largest relay in Parapan Am Games' history. R. Gruber noted that on August 6, the torch will be in Ajax from 10 a.m. to noon. He provided details of a one-hour celebration at Rotary Park to include entertainment, welcoming by dignitaries, singing of the national anthem and arrival of the final torch bearer to light the cauldron. The event will also include a BBQ and activities. Local camp participants will be invited to take part in the event. A diagram of the celebration site was shared.

The Town was noted to have picked a torch bearer, awarding the honour to Ashley Murphy, 2015 Youth Civic Award winner. R. Gruber sought suggestions from the Committee on ideas for entertainment. He outlined accessibility considerations for the event which will include accessible paths of travel and an accessible stage (showmobile lift), accessible washroom in Rotary Park Pavilion as well as additional portable washrooms, a trilingual emcee, bilingual signing of the national anthem and possible a sign language interpreter. He inquired whether the Committee would be interested in setting up an information booth during the event.

D. Mullings entered the meeting (6:15 p.m.)

Members posed questions relative to opportunities to look at designating additional temporary accessible parking onsite. C. Fenn noted that she may have contact information to share for a local recording artist in a wheelchair. K. Smith inquired about the possibility of a shuttle to the event. Further feedback was encouraged to be submitted through S. Moore. J. Harrision commended staff and the Local Host Committee for all of their work and dedication on the 2015 Pan Am Games and for recognizing the Parapan Am Games.

4.2 "Beyond the Pale" Presentation about Albinism

Julia Stevenson, delivered a presentation relative to albinism. She opened her presentation with statistics relative to albinism and described it as a condition characterized complete or partial absence of pigment in the skin, hair and eyes due to absence or defect of tyrosinase, a copper-containing enzyme involved in the production of melanin. The most recognized form of albinism is Oculocutaneous, involving physical indications of the hair, skin and eyes. J. Stevenson reviewed many other forms of albinism and their characteristics, including Ocular Albinism, Hermansky-Pudlak Syndrome, Chediak-Higashi Syndrome, and Griscelli Syndrome.

Visual Impairment is the most common affect affects one's vision, however, other affects such as photophobia (light sensitivity), nystagmus (rapid horizontal eye-movement), and optic nerve misrouting. J. Stevenson shared accounts on the social aspects relative to being a person with albinism. She noted that in most cases, the condition comes as a complete shock to families, and many families in developing countries accuse mothers of infidelity. She explained her personal story, and her experience growing up in school at a time when accessibility and accommodations were not a priority. Social isolation and bullying was prevalent. She spoke about many creative methods her teachers would implement to accommodate her vision, such as preparing large print, hard copies of things written on the blackboard, optical aids and note takers. She stressed the importance of requesting an Individual Education Plan for children with albinism, to assist with their accommodation.

Many myths and stereotypes regarding albinism were shared. Stereotypes exist that people with albinism have magical powers or are born because a parent stared at the moon too long. It was noted that albinism has been negatively portrayed in 68 Hollywood films 1960 – 2006, with 24 of those films being made 2000-2006 (e.g. Powder, The DaVinci Code, etc.). J. Stevenson shared horrific stories of albinism poaching in Tanzania, Africa, where limbs and organs of persons with albinism are sought by witchdoctors to make a potion. As a result, more and more children born with albinism are being sent to the equivalent of residential schools for protection.

Members thanked J. Stevenson for her openness in sharing her story. Questions were posed relative to whether the condition affects gender equally, which it does, and why such a higher rate of persons with albinism are born in Africa. There is no concrete information supporting a reason.

4.3 Meeting Member Protocol Review

Chair Mullings recognized the Committee's passion for accessibility and barrier identification and encourage Members to be respectful when presenting feedback and comments. In the interest of time during Meetings, personal matters were encouraged to be discussed offline. She reminded the Committee that Members are sharing feedback from a variety of perspectives and that is important to be open minded to everyone's comments. When the agenda is full or a discussion topic may be energized, Members were encouraged to be respectful and speak one at a time. It was suggested that Members raise their hands and be acknowledged by the Chair before speaking, in order to avoid multiple conversations.

Additionally, Chair Mullings reminded Members that not only do they represent the community to the Town, but act as Town ambassadors when attending public events and activities, do a level of decorum is encouraged.

Members appreciated the suggestion to formulate questions for presenters and guests in advance, in order to foster a more productive discussion during the meeting.

4.4 National Access Awareness Week Events De-brief

S. Moore led discussion relative to feedback of the Committee's two events in recognition of National Access Awareness Week 2015. Members were very pleased with the presentation delivered by Joel Dembe to local elementary school students, noting him as an inspiration to youth. It was suggested that the Rotary Room in the Library was somewhat small for the amount of attendees and that perhaps an alternate location could be looked at in the future.

Members noted the second annual Accessibility Awareness Night to be a huge success, with nearly double the amount of attendees this year than in the past. The use of the main floor of the Ajax Public Library was noted to be a better set-up environment, attracting more passersby and providing more floor space to set up information booths. S. Moore thanked Members for the coordination of participating organizations and congratulated them on a successful event.

B. Dowds expressed interest in visiting local schools to deliver presentations. Staff and Members identified several barriers with seeking approval from the School Boards and interest from teachers. It was suggested that the Committee review opportunities to reach out to local

Scout and Girl Guide groups to offer delivering accessibility presentations, as such groups encourage members to earn accessibility/inclusion-themed badges.

4.5 Accessible Door Operators & Facility Audits

- S. Moore provided a summary of the automated door audit conducted with Building and Maintenance staff. She noted that \$35,000 had been approved in the 2015 Capital Budget to install seven automated door operators identified as priority retrofits [Town Hall: River Plate Room (2), entrance door to the Mayor's Office (1), accessible washroom near Council Chambers (1); Rotary Park Pavilion: accessible washroom (1); Village Community Centre: main entrance (1); and Sportsplex: accessible washroom (1)].
- B. Dowds inquired whether or not the Committee would be interested in revisiting the initiative of conducting Town facility accessibility audits. S. Moore noted that a 'wish list' of renovations and retrofits could be a helpful resource for staff in relation to on-going maintenance and budgeting for any future capital renovations. She added that the initiative would provide members with an opportunity to learn more about accessibility legislation (Ontario Building Code and the Design of Public Spaces Standards). Members identified the need to create a project scope and work plan, as well as criteria check lists for evaluation. The establishment of a subcommittee was discussed.

Moved By: S. Conboy Seconded By: B. Dowds

That a subcommittee of the Accessibility Advisory Committee be established to lead a Town of Ajax facility site audit project.

CARRIED

Abstained: J. Harrison

B. Dowds and S. Conboy offered to coordinate a meeting for those interested, to be held over the summer break.

4.6 Durham region Accessibility Award Nomination

S. Moore reviewed the Region's criteria for nomination submission. J. Harrison inquired whether more than one nomination could be submitted. The Region was noted to accept only one nomination from each AAC each year. Members reviewed the three draft nomination packages prepared for the Committee's consideration. An anonymous vote by secret ballot was conducted, with K. Smith and C. Fenn abstaining from voting.

Moved By: J. Harrison Seconded By: B. Dowds

That the Ajax Accessibility Advisory Committee nominate Kathreen Smith for the 2015 Region of Durham Accessibility Award.

CARRIED

5. Correspondence

5.1 Autism Ontario Correspondence – A Safe Place to Play

Councillor Brown provided an update on a resident's interest to request the Town to designate a safe space to play for their child with autism spectrum disorder. She noted that staff had met with Autism Ontario Durham Chapter and that a motion had been approved by Council to review a potential location in the 2016 budget.

6. Update from Council

This Item was addressed during discussion of Item 5.1 Correspondence.

7. Standing Items

7.1 Work Plan

Members requested that the Facility Audit Project and outreach to local Scout and Guide Groups be added as Work Plan Items.

8. New Business

S. Moore provided details of the Annual Region of Durham Joint Accessibility Advisory Committee Forum to be held Wednesday, September 23, 2015 at Regional Headquarters from 5-8 p.m. She advised Members of the deadline to submit content for the Fall AAC Newsletter by August 1, 2015. J. Stevenson expressed interest in preparing content relative to the Committee's National Access Awareness Week events.

Members identified barriers to accessible routes at Cedar Park as well as some accessible trail connections. S. Moore agreed to relay the matter to the appropriate staff for review and follow-up.

9. Adjournment

Moved By: J. Stevenson Seconded By: D. Mullings

That the June 17, 2015 Meeting of the Accessibility Advisory Committee be adjourned. (8:05 p.m.)

CARRIED



August 21st, 2015

Sarah Moore Committee Coordinator Accessibility Advisory Committee Town of Ajax 65 Harwood Ave S. Ajax, ON L1S 2H9

Dear Ms. Moore:

Please find enclosed my letter to Mr. Roger Anderson, Regional Chair, Regional Municipality of Durham in regards to my continued disgust with Durham Region Transit.

Please also be advised that I would be very interested in attending your Advisory Committee meeting on October 14th, 2015 if this is possible? I would like to attend the meeting on September 16th, but have an appointment and tests at The Toronto General and cannot guarantee that I would be back in time.

Thank you for your time on this matter.

011

Phillip McCorkell

Phillip McCorkell 19 Delaney Drive Ajax, ON L1T 2K4

August 21st, 2015

Mr. Roger Anderson Regional Chair Regional Municipality of Durham 605 Rossland Road East P.O. Box 623 Whitby, ON L1N 6A3

RE: DRT 2 Hour Transfer Policy on Community Bus 291/2 Discriminates Against People with Disabilities & Other AODA Violations

Dear Mr. Anderson:

On Saturday August 15th, 12:31pm, bus # 8975, I once again got into a dispute with one of your drivers at Pickering Town Centre over not accepting a transfer that expired at 11:11pm. I have been in disputes with him and one other driver in the past about this. I explained to him that the policy discriminates as it only offers me one bus every two hours. That's policy was his reply, then he accused me of trying to get free transit. I responded with your breaking the law again, he then said something but I am not sure what it was, I am hearing impaired. The second fare was paid.

The Community Bus is used mostly by seniors and people with disabilities. DRT drivers have always made allowances for this. I believe that this driver and the other one (* complaint filed against) are indeed discriminating against me.

"Persons with disabilities must be given the opportunity equal to that given to others to obtain, use and benefit from the goods or services. O. Reg. 429/07, s. 3 (2)." These driver(s) have violated this.

"AODA Section 38 If a provision of this Act, of any accessibility standard or of any other regulation conflicts with the provision that provides the highest level of accessibility for the person with disabilities with respect to goods, services, facilities, employment, accommodation, buildings, structures or premises shall prevail". 2005, c .11, s. 38. Again these drivers have violated the Legislation and my rights at the same time.

There is a requirement to make reasonable accommodations, this driver has not.

There is a duty to accommodate, this driver has not.

I wonder what their undue hardship is? Should this be his (or DRT's) claim.

I have had similar disputes with this driver on Saturday August 8th, Saturday July 25th, and Tuesday July 15th.

I had a similar experience on Saturday June 20th at 12:35pm (I believe it was bus 8976 but not sure) coming home from Pickering Town Centre with another driver. I was required to pay a second fare. For this incident I told the driver that he was in violation of the Ontario Human Rights Code and that I was considering filing a complaint against him. He did not seem to care.

On June 25th, I made a complaint to Durham Region Transit via their online" Feedback Form". To date, almost two months later, I have received no reply. And again we have another violation of the Legislation.

On June 27th, I was in another dispute with this driver at approximately 11:00am at Walmart. On this occasion I refused to pay another fare and told him to get on his radio and I demanded that he get his supervisor down to meet us. He was on the radio for some time before we were moving. Nothing further was said. In this case it was only a matter of a few minutes. No apology was offered by him.

So where is the evidence that these drivers have had any "customer service" or "sensitivity" training as required by the "Customer Service Standard?" I don't see it! Yet another violation.

Mr. Anderson, my question to you is: How does one bus every two hours (291/2 via Church, Rossland, Westney) compared to (900) as many as eight over a two hour period (Saturday), or as many as 15 in a two hour period on weekdays? Even other routes that only have half hour service at best of times presents an unfair comparison. I ask you, is this fare?

How does this comply with AODA Section 38?

And from your website, your definition of disability is indeed consistent with that of the Accessibility for Ontarians with Disabilities and The Ontario Human Rights Code. Yet in practise there are still to many of your drivers who only recognise a disability as wheelchair, working animal or white cane. Again violations of both Act's!

Over the years several complaints of this nature have been made with Mr. Joe Dickson, MPP, Ajax-Pickering, Tracey Tyner Cavanagh, Accessibility Coordinator, The Regional Municipality of Durham and Durham Regional Transit. In the case of Durham Region Transit, apologies are offered but become empty and meaningless as time passes and things return to the way they previously were.

For that reason they have not been copied too.

Other issues:

-From, The Oshawa Express, "Accessibility improvements continue in Oshawa", May 14th, 2014. "The transit service has implemented smart technology on all busses and verbal and visual displays to announce stops, he explains," DRT General Manager Vincent Patterson. At the time of printing this was simply not true, they were in the process of installing them. Currently all busses have them but after 15 months they are not functional and are plagued with problems. Poor quality audio, extremely low audio and in some cases no audio at all. The visual displays are inaccurate most of the time, sometimes not functional at all, from nothing displayed to codes, "MID 113" or "J1708 down". Simply having these on board does not meet compliance with Legislation. And drivers do not call out stops as required when the system is non-functional. Not that they ever have. I have stressed this to them many times in the past yet nothing changed even though they (DRT) will and have made claims to the contrary.

-Some drivers have trouble stopping with the door open, at least a foot from the curb in either direction. The idea is to eliminate barriers not create new ones.

- -Drivers who cannot line their front door up with a cement platform. An excellent example of this is at Westney and Magill. This platform is just over 33 feet yet there are too many who cannot stop the bus in front of this platform, yet can align the door with the biggest piece of mud just beyond it. Same applies to smaller platforms.
- -Drivers who will not lower the bus on request or will do so reluctantly.
- -When I was at Durham College, some drivers would put everyone off at back door only. This created a barrier when the side or back door was away from the curb. Again barriers are created, not eliminated.
- -When I was at Durham College, many times students on the 915 would be told to put up the accessibility seats and people were made to stand without the driver asking if students had disabilities and when I did I was harassed about it.
- -Same goes for baby carriages, they have a bigger priority than people with disabilities.
- -Drivers who get pissed off with you if you remain seated until the bus comes to a full stop.
- -And as I mentioned before, bad attitudes. No evidence of any "customer service" or "sensitivity" training.

Durham Region Transit does however have some really good people who go out of their way, above and beyond. It must be a real insult and slap in the face to them when their coworkers are so insistent on showing such contempt for the ridership, The Accessibility for Ontarians with Disabilities and The Ontario Human Rights Code.

I expect better from Durham Region.

Mr. Anderson, it's about time for some change! What is your action plan?

Sincerely.

Phillip McCorkell

cc: Joe Dickson, MPP, Ajax-Pickering

ce: Tracy Tyner Cavanagh, Accessibility Coordinator, The Regional Municipality of Durham

cc: Steve Parish, Mayor, Town of Ajax

cc: Sarah Moore, Committee, Coordinator, Accessibility Advisory Committee, Ajax

cc: Editor, Metroland Media Group

CANADAPOST.CA





September 1, 2015

MS. SARA MOORE
COMMITTEE COORDINATOR
LEGISLATIVE & INFORMATION SERVICES
TOWN OF AJAX
65 HARWOOD AVE. S.
AJAX, ONTARIO L1 S2H9

Dear Ms. Moore:

Through you, I would like to thank the Accessibility Advisory Committee (ACC) for allowing Canada Post to attend and present information on the community mailbox (CMB) accommodation program this past May. Our meeting with the ACC provided valuable feedback that will help Canada Post during the implementation of CMBs across Canada.

As you know, the ACC requested further information in regards to the size of the new CMBs, improving accessibility at existing CMB sites in Ajax, and accommodations provide for those with visual impairments. Over the past number of weeks, we have completed considerable work to ensure that we have exhausted all avenues to address the ACC's requests.

Following Canada Post's attendance and presentation at the ACC, Andrew Walasek and I provided a detailed briefing to Town of Ajax staff on a wide range of CMB issues. Topics of discussion included the CMB accessibility program, siting guidelines, consultation and timelines for CMB implementation in a community. We also provided composite drawings of the new CMB with measurements to ensure the ACC will have this information for future meetings and discussions.

Members of the ACC provided two CMB sites which they noted as having some accessibility concerns after the May 2015 Committee meeting. Canada Post was also made aware of a third site in an email from Town of Ajax staff. In response, Canada Post has now evaluated all three sites. As a result, CMB sites on Keywood St and Coe Dr will be configured this fall to be more accessible. After careful review, the existing site on Fearn Cres will remain in its current location. However, an individual accommodation program can be developed for residents who use this CMB by contacting one of our dedicated accommodation agents at 1-844-454-3009.

Canada Post recognizes that every person's situation is unique, and we must work to tailor accommodation solutions to an individual's circumstances on a case-by-case basis. Individuals who have a visual impairment are encouraged to call Canada Post directly 1-844-454-3009 to find what accommodation might work best for their individual needs.

Again, I would like to thank the ACC for their time and questions on Canada Post's accommodation program. The input from members of accessibility organizations and committees across Canada is an important part of the CMB implementation process and ensures that all Canadians have access to their mail. If you should have any further questions or require further information, please contact me directly at 416-204-4374.

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POSTES CANADA 2701 PROM RIVERSIDE BUREAU B320 OTTAWA ON K1A 0B1

POSTESCANADA.CA

Sincerely,

Isaac Ransom Manager, Municipal Engagement

Canada Post

Government Affairs

Enclosed: Community mailbox measurements

CC: Gary Muller, Manager of Planning, Town of Ajax



ACCESSIBILITY ADVISORY COMMITTEE 2014-2018 WORK PLAN

PP – Policy & Procedure **SD** – Service Delivery **IC** – Information & Communications **FI** – Facilities & Infrastructure **CP** – Community Partnerships PROJECT ITEM **OBJECTIVES & SUMMARY LEAD** TIMELINE STATUS / NOTES **Committee Report to** May 2015 (NAAW Annual Review of recent committee Council AAC Chair/Vice-Chair Proclamation) (November/ achievements and future projects (SD, CP, IC) December) Attendance at quarterly Regional Quarterly **Regional AAC Chairs** AAC meetings to share best **Group Meetings** practices and resources AAC Chair/Vice-Chair September 2015 (CP, IC) · Communication and participation in (Forum) annual Regional Joint AAC Forum Annual Planning and execution of an event May 28 – J. Dembe **National Access** AAC Last week in May **Awareness Week** in recognition of National Access Event S. Moore Recognition Awareness Week June 4 – Accessibility **Ajax Public Library** Mav (CP, IC) Council Proclamation Awareness Night (proclamation) Review and comment on Staff Report to Council development and implementation Multi-year AAC **Annual** June 2015 of the accessibility plan document **Accessibility Plan** S. Moore Status Report Annual status report to Council (PP, SD, IC, FI) **Town Departments April 2015** Monitor Town compliance with AODA standards requirements Committee could **Region of Durham** Submit a nomination for Ajax Annual consider Regional **Accessibility Award** business, individual or organization September **AAC** Award Nominee for **Nomination** that has made efforts to improve (Awards Town Volunteer accessibility and remove barriers (CP, IC, SD) Ceremony) **Recognition Awards** Submit a nomination for the Town Annual **Town of Aiax** of Ajax Accessibility Award AAC January- March **Volunteer Recognition** • 1-2 members to participate in the 2 members to sit on (Nomination) Awards (CP, IC, SD) Awards Selection Review selection committee April Committee (Ceremony) **Town of Ajax Accessibility** AAC Provide content to be included in Monthly? Newsletter -S. Moore staff accessibility newsletter Access-i-Bulletin (IC)

ACCESSIBILITY ADVISORY COMMITTEE 2014-2018 WORK PLAN

8	Building Approvals / Site Plan Review (FI)	 Review of major community and Town development proposals/renovations/retrofits to provide feedback on accessibility elements for the built environment 	AAC Planning & Development R. Ford	Ongoing	May 2015 June 2015
9	Accessibility for Business Initiatives (IC, CP, SD)	 Review ways to promote greater accessibility awareness with private sector and local Ajax businesses 	AAC Business Development?	Ongoing	April 2015 ABN
10	Strengthen Community Partnerships & Awareness (IC, CP, SD)	 Invitation of local accessibility related organizations to present educational information to the Committee Investigate and participate in Town of Ajax and community events/presentation opportunities to build public awareness and education 	AAC Local Accessibility Organizations	Ongoing	
11	Accessibility Informational Resource Development (IC, CP, SD)	 Development of clear guidelines/reference materials for staff/external organizations on: Accessible events Hosting accessible meetings 	AAC	Ongoing	
12	TO2015 Pan Am/Parapan Am Games (IC, CP, SD)	 Engagement in recognition of Parapan Am Games Committee Liaison participation on Pan Am Local Host Committee Consultation on Accessibility Training for Urban Domain Volunteers Prepare and operate display table at community engagement events 	AAC	To August 2015	June 2015 August 2015
13	Durham Regional Transit Specialized Services Update (PP, SD, CP)	 Presentation and discussion of accessibility improvements to DRT conventional and specialized services, including AODA compliance and rider concerns 	B. Eyre, DRT	Annual May 20, 2015	

ACCESSIBILITY ADVISORY COMMITTEE 2014-2018 WORK PLAN

14	Taxi By-law Review (SD, PP)	Review of final proposed changes to Town of Ajax Taxi By-law prior to Council approval	D. Hannan R. Vokey	Early 2015	% of Accessible taxi licences established by AAC in 2011
15	Seniors Strategy and Age-Friendly Community Designation (SD, CP, PP)	Participate in consultations surrounding the Seniors Strategy that will seek to review current senior pricing, develop an inventory of programs for older adults, review existing and emerging clubs/organizations and research programming trends	R. Prochilo	2016/2017	
16	2018 Municipal Election (PP, SD, IC)	 Development of Election Accessibility Plan Review of Accessible voting methods Site audits for potential voting place locations 	Legislative Services	2017-2018	
17	AODA Implementation (PP)	Monitor AODA amendments and implementation of requirements	AAC Legislative Services	Ongoing 2015 - Provincial Status Report	
18	Waterfront Review (PP, SD)	Examine and provide comment on staff recommendations to changes in waterfront amenities (parking, washrooms, access routes etc.)	AAC Town Departments	2015/2016	
19	Town Event Participation (SD, CC, IC)	 Prepare and operate display table at community engagement events Ajax Business Network (April 1) Senior's BBQ (June 4) Parapan Am Torch Relay (August 6) Senior's Information & Wellness Fair (October) 	AAC Recreation & Culture	Annual	