1. Call to Order

The Chair to call the Meeting to Order.

Councillor Mark provided regrets for this meeting.

2. Disclosure of Pecuniary Interest and the General Nature Thereof

The Municipal Conflict of Interest Act requires any member of Council declaring a pecuniary interest and the general nature thereof, where the interest of a member of Council has not been disclosed by reason of the member’s absence from the meeting, to disclose the interest at the first open meeting attended by the member of Council and otherwise comply with the Act.

Name, Item and General Nature of Pecuniary Interest
3. Sub-committee Minutes

Sub-committee minutes are provided for background regarding the discussion held at the June 14, 2017 Sub-committee meeting.

4. Delegations

None scheduled.

5. Report of the Director of Social Services

5.1 2017 Homelessness Enumeration Registry Week Results for Stratford, Perth County and St. Marys (SOC17-011)

Staff Recommendation: THAT the report on outcomes of the 2017 Homelessness Enumeration, 20,000 Homes Registry Week Results for Stratford, Perth County and St. Marys be received for information.

Motion by ________________

Sub-committee Recommendation: THAT the report on outcomes of the 2017 Homelessness Enumeration, 20,000 Homes Registry Week Results for Stratford, Perth County and St. Marys be received for information.


6.1 Provincial human trafficking training for Ontario Works caseworkers and community service providers (SOC17-012)

Sub-committee Recommendation: THAT the report on Ministry of Community and Social Services (MCSS) specialized population education training programs to address and support victims of human trafficking be received for information.

Motion by ________________

Sub-committee Recommendation: THAT the report on Ministry of Community and Social Services (MCSS) specialized population education training programs to address and support victims of human trafficking be received for information.

7. For the Information of Committee

7.1 Interim Housing Manager

The Manager of Ontario Works introduced Ellen Balmain as the Interim Manager of Housing.
8. Adjournment

Meeting Start Time:
Meeting End Time:

Motion by ________________

Committee Decision: THAT the Social Services Committee meeting adjourn.
1. **Call to Order**

   The Chair called the Meeting to Order and noted that Councillor Clifford sends regrets.

2. **Disclosure of Pecuniary Interest and the General Nature Thereof**

   The *Municipal Conflict of Interest Act* requires any member of Council declaring a pecuniary interest and the general nature thereof, where the interest of a member of Council has not been disclosed by reason of the member’s absence from the meeting, to disclose the interest at the first open meeting attended by the member of Council and otherwise comply with the *Act*.
Name, Item and General Nature of Pecuniary Interest

None stated at the June 14, 2017 Sub-committee meeting.

3. Delegations

None scheduled.

4. Report of the Director of Social Services

4.1 2017 Homelessness Enumeration Registry Week Results for Stratford, Perth County and St. Marys (SOC17-011)

Staff Recommendation: THAT the report on outcomes of the 2017 Homelessness Enumeration, 20,000 Homes Registry Week Results for Stratford, Perth County and St. Marys be received for information.

Sub-committee Discussion: The Manager of Ontario Works introduced the item and turned it over to the Supervisor of Social Services to provide some background.

The Supervisor referred to a Powerpoint presentation noting that the Ministry has mandated enumeration of homeless individuals in 2018 and staff decided to pilot it in 2017 to ensure it goes smoothly next year.

He reviewed the Registry Week process, including changes to the Housing First Steering Committee, training, local agencies involved, survey tools, privacy and confidentiality, data collection and storage, acuity measures, statistics of individuals surveyed and the results of the surveys.

In response to questions, the Supervisor stated that survey sites were done in St. Marys and Listowel as well as Stratford but most respondents replied Stratford was their most recent community, 20-22 surveys were completed at the Stratford Jail and that staff realized they should contact the schools next year.

Discussion took place regarding the number of people who are underrepresented and whether that information could be shared with neighbouring communities.
Motion by Councillor Ritsma

**Sub-committee Recommendation:** THAT the report on outcomes of the 2017 Homelessness Enumeration, 20,000 Homes Registry Week Results for Stratford, Perth County and St. Marys be received for information.

Carried

5. **Report of the Manager of Ontario Works**

5.1 **Provincial Human Trafficking Training for Ontario Works Caseworkers and Community Service Providers (SOC17-012)**

**Sub-committee Recommendation:** THAT the report on Ministry of Community and Social Services (MCSS) specialized population education training programs to address and support victims of human trafficking be received for information.

**Sub-committee Discussion:** The Manager of Ontario Works reviewed the Management Report. It was noted that this has been a big issue in the press lately and it happens here in our own town.

Motion by Councillor Vassilakos

**Sub-committee Recommendation:** THAT the report on Ministry of Community and Social Services (MCSS) specialized population education training programs to address and support victims of human trafficking be received for information.

Carried

6. **New Business**

6.1 **Interim Housing Manager**

The Manager of Ontario Works introduced Ellen Balmain as the Interim Manager of Housing.

7. **Advisory Committee/Outside Board Minutes**

There are no Advisory Committee/Outside Board Minutes to be provided to Sub-committee at this time.

"Strengthening our Community: Attracting People and Investment”
8. **Next Sub-committee Meeting**

The next Social Services Sub-committee meeting is July 12, 2017 at 3:30 p.m. in the Council Chamber, City Hall.

9. **Adjournment**

Motion by Councillor Ritsma

**Sub-committee Decision:** THAT the Social Services Sub-committee meeting adjourn.

*Carried*

Meeting Start Time: 4:32 p.m.
Meeting End Time: 5:07 p.m.
MANAGEMENT REPORT

Date: June 14, 2017
To: Social Services Sub-committee
From: Jody Brown, Social Services Supervisor
          Alex Burgess, Social Services Supervisor
          Carole Desmeules, Director of Social Services
          CEO, Perth & Stratford Housing Corporation
Report#: SOC17-011
Attachments: Presentation – Outcomes of the Homelessness Enumeration Registry Week from April 10th-12th, 2017

Title: 2017 Homelessness Enumeration Registry Week Results for Stratford, Perth County and St. Marys

Objective: To provide a report on the outcomes of the 2017 Homelessness Enumeration, 20,000 Homes Registry Week Results.

Background: This is a subsequent report to the previously submitted report, 20,000 Homes Campaign (SOC16-003). During the period of April 10-12, 2017, after many months of planning and preparation, the Social Services Department and community partners undertook an enumeration of the local homeless population under the guidance of the national 20,000 Homes Campaign and the Canadian Alliance to End Homelessness.

The goal of this enumeration was to gain a better understanding of the prevalence of homelessness within Stratford, Perth County and St. Marys. The objective of this initiative was to identify more specific needs and barriers experienced by homeless individuals and families locally so that municipal staff and stakeholders can allocate resources and programming targeted to the results of the enumeration.

This Registry Week was reflective of the strategic priorities and key deliverables outlined in the Council-approved 10-Year Housing and Homelessness Plan for Stratford, Perth County, and St. Marys 2014-2024. As part of the new mandated requirements funded under the Community Homelessness Prevention Initiative (CHPI) of the Ministry of Housing, an enumeration of the local homeless population will be required starting in 2018 and every two years thereafter. Under the Housing Services Act, The City of Stratford is deemed the Consolidated Municipal Service Manager (CMSM) and is responsible for the implementation...
of the 2018 enumeration. The 2017 homelessness’ enumeration week served as an early learning opportunity to pilot registry methods and data collection tools to ensure a more seamless implementation once the enumeration becomes mandatory.

In order to gather relevant information about those experiencing homelessness, there are three survey methods which the Ministry of Housing has mandated for the 2018 enumeration. The 2017 enumeration pilot used a combination of two of these survey tools, combining the Point-in-Time (PIT) Questionnaire from the Government of Canada’s Homelessness Partnering Strategy with the Vulnerability Index – Service Prioritization Decision Assistance Tool (VI-SPDAT). The tools were designed and created by Community Solutions and Org Code Consulting. The third method, which was not used for this survey, is a Period Prevalence count which monitors individuals experiencing homelessness over a defined period of time. The PIT Questionnaire collects demographic information primarily so to help surveyors better understand the characteristics of individuals and families experiencing homelessness. The VI-SPDAT is a widely used tool within the housing and homelessness sector across North America and is designed to screen for common risk factors or barriers that can contribute to homelessness and jeopardize housing stability.

The higher one’s score on the VI-SPDAT the greater one’s “acuity” or the more risk factors and barriers one experiences and thus the more likely one will need support to find and maintain housing. More specifically, A score in the high acuity range indicates the need for longer-term intensive case management support of a minimum of one year to find and maintain stable housing; a score in the moderate acuity range indicates the need for short-to medium-term case management support usually of three-nine months to find and secure stable housing; and a low acuity score indicates that the individual or family will likely be able to resolve their homelessness independently or with only minimal support.

Through the collaboration of a designated multi-stakeholder working group, a number of survey sites were identified throughout the service area and community partners were engaged to facilitate implementation. Survey sites included, but were not limited to community meal programs, emergency shelters and transitional housing programs, provincial correctional services, social services drop-in sites, and outdoor public spaces known to be frequented by those experiencing homelessness. Numerous community partners participated to make this enumeration possible, including but not limited to the Canadian Mental Health Association of Huron-Perth, Choices for Change, the Emily Murphy Centre, the John Howard Society, House of Blessing, the Local Community Food Centre, Optimism Place, Partners in Employment, Knox Presbyterian Church in Stratford and the United Church in St. Marys.

The confidential enumeration surveys were conducted by trained human service professionals, including The City of Stratford’s Ontario Works and Housing staff, as well as staff of the partnering agencies and organizations. The staff who were involved in conducting the surveys were provided with a comprehensive training covering the use of both the PIT Count Questionnaire and the VI-SPDAT survey tool. This multi-agency training was hosted by The City of Stratford and was provided by Social Services Department
employees whom were trained by OrgCode Consulting and Community Solutions on the use of the survey tools.

Survey data was collected, analysed, and summarized by municipal staff, with the support of researcher consultants from Community Solutions and the Canadian Alliance to End Homelessness. Due to the sensitive nature of the information, privacy and confidentiality were of upmost importance during the 2017 enumeration. Surveys were stored in sealed envelopes in secure locations at local agencies until they were picked up by Social Services staff at the end of the week. The surveys were then stored in a secure location at the Social Services Department office and data entry was completed by a single Social Services Department staff to ensure confidentiality was maintained. All participants signed a two-part consent with part one covering the sharing of aggregate, non-identifying data and part two focusing on the release identifying information to local partners for assistance with housing and housing stability. All individuals completing surveys with participants signed an oath of confidentiality and were also bound by their local agencies policies on privacy and confidentiality.

Following the enumeration, a debriefing session was held to review key findings. Attendees to the debriefing, which included service providers working with the target population, indicated that the findings confirmed their anecdotal observations and deepened their understanding of the issues.

The 2017 homelessness enumeration served as an early learning opportunity to pilot registry methods and data collection tools to ensure a more seamless implementation once the enumeration becomes mandatory.

**Analysis:** Although the findings are likely an underrepresentation of local homelessness as it is not typically possible to reach all those who might be eligible to participate, they do shed light on the issue.

Key demographic characteristics:
- Of the 57 surveys completed: 29 were conducted with single adults; 14 with youths 16-24; and 14 with families with children;
- Among those surveyed, men outnumbered women 2 to 1;
- Although all age groups were represented among those surveyed, the single largest demographic group was adults 25-49 years of age;
- Those surveyed reported sleeping in a variety of locations, with couch surfing with family/friends (40%) and staying in transitional or provisional accommodations being most common (40%); a much smaller proportion identified as staying in emergency shelter (15%) and very few reported sleeping outdoors (3%);
- Also of particular note is the proportion of households indicating First Nations, Inuit, or Metis or other Indigenous identity; 12 households, or 21% of respondents, identified in this manner, which is proportionally higher than in the general population locally.
Chronicity, acuity and presenting risk factors:

- Greater than 50% of households surveyed identified as experiencing chronic homelessness of six months or more; on average, respondents were homeless for a period of 21 months for youths, 19 months for single adults, and 40 months for families.
- Acuity, or the measure of how numerous and complex risk factors or barriers are to housing stability, was proportionally high among those surveyed;
  - Youths 16-24 years: 71% high acuity, 21% moderate acuity, 7% low acuity
  - Single Adults: 55% high acuity, 31% moderate acuity, 14% low acuity
  - Families: 50% high acuity, 50% moderate acuity, 0% low acuity
- Contributing to the aforementioned acuity are a range of factors, including various health and social concerns; among the households surveyed, prevalence of key risk factors included:
  - Physical Health Concerns: reported by 72% of households
  - Substance Use Concerns: reported by 37% of households
  - Mental Health Concerns: reported by 30% of households
  - Tri-Morbidity (combination of physical health, substance use, and mental health concerns): reported by 19% of households
  - History of Abuse/Trauma: reported by 58% of households.

Taken as a whole, these findings confirm anecdotal evidence suggesting that a significant proportion of individuals and families experiencing homelessness locally face complex barriers to finding and securing a home. Moreover, the findings provide some basis on which existing programs and services might be refined or tailored, and new programs created and implemented, to better meet the needs of individuals and families experiencing homelessness in Stratford, Perth County and St. Marys. For example, given the strong prevalence of moderate and high acuity, a case could be made to provide more designated case management support to assist individuals and families to move to permanent housing and remain stably housed.

To assist individuals identified through the enumeration process, the Social Services Department has recently submitted a proposal to the Ministry of Housing for the Homes For Good project, which would allocate funding for a Housing First intensive case management team to work with individuals identified as experiencing homelessness with high acuity. The Social Services Department is also in the process of posting a new position, the Intensive Housing and Community Outreach Coordinator, which will work directly with individuals identified as experiencing the greatest barriers to housing stability within the community. For clients with low acuity, The City of Stratford has submitted a subsequent report titled Homelessness Partnering Strategy (HPS) for Rural and Remote Communities (SOC17-009), which was passed by Social Services Sub-Committee. This funding agreement with the federal government will allow for those with low acuity to have access to a trusteeship program that will assist with financial obligations, focusing on the prevention of homelessness before the individual becomes displaced. Additionally, given
the significant proportion of households identifying as having Indigenous ancestry and/or identity, partnerships with Indigenous-serving organizations and agencies could be sought and nurtured so as to provide culturally appropriate supports.

During the remainder of the 2017-2018 fiscal year, staff of the Social Services Department will be working closely with the Stratford, Perth County, and St. Marys Alliance to Prevent Homelessness and Enhance Housing Stability and specific member agencies to:

(a) refine the enumeration process based on learning's from the pilot so as to conduct an even more fulsome Registry Week in 2018, and

(b) begin the process of reviewing existing programs and services and developing new programs and services to address the needs of individuals and families experiencing homelessness and housing instability locally.

Ongoing learnings and successes will be shared with Social Services Committee and City Council.

**Financial Impact:** All costs incurred by the Social Services Department for the implementation of the 2017 homelessness enumeration, 20,000 Homes Campaign, were 100% funded through the Ministry of Housing, provincial Community Homelessness Prevention Initiative. Community partners provided assistance in kind through participation on planning committees and by approving their staff to participate as surveyor-interviewers, and are to be commended on their commitment to this initiative.

**Staff Recommendation:** THAT the report on outcomes of the 2017 Homelessness Enumeration, 20,000 Homes Registry Week Results for Stratford, Perth County and St. Marys be received for information.

__________________________
Jody L. Brown, Social Services Supervisor

__________________________
Alex Burgess, Social Services Supervisor

__________________________
Carole Desmeules, Director of Social Services
Rob Horne, Chief Administrative Officer
Presentation to the Social Services Committee
June 14, 2017

Outcomes of the Homelessness Enumeration Registry Week from April 10\textsuperscript{th}-12\textsuperscript{th}, 2017

The City of Stratford Social Services Housing Division
Responsibility as Consolidated Municipal Service Manager

- The Ministry of Housing has mandated an enumeration of individuals experiencing homelessness beginning in 2018, and every two years thereafter.

- The City of Stratford piloted the 2017 enumeration process as a learning opportunity to determine the most effective methods of conducting the enumeration count.

- The 2017 Homelessness Enumeration used two of the three methods that the Ministry has mandated moving forward. These included the Vulnerability Index Service Prioritization Decision Assistance Tool (VI-SPDAT) and a Point in Time Count (PIT). The third method, A Period Prevalence Count, was not conducted this year.
The 20,000 Homes Campaign is a national campaign spearheaded by the Canadian Alliance to End Homelessness with a goal of housing 20,000 of Canada’s most vulnerable individuals by July 1, 2018.

The campaign is modelled after the very successful 100,000 Homes Campaign which was conducted by Community Solutions and partnering cities in the United States, and has successfully housed 105,580 individuals and families.
Registry Week Process

- There are 37 cities currently registered with the 20,000 Homes Campaign and there have been 3602 individuals and families successfully housed according to current data.

- Perth County is registered as one of 37 Communities across Canada participating in the Campaign.

- Perth County completed our Registry Week from April 10th-12th, 2017.
Stratford, Perth County, and St. Marys Alliance to Prevent Homelessness and Enhance Housing Solutions

- Formerly known as **the Housing First Steering Committee**, the Alliance was rebranded leading up the 20,000 Homes Campaign.

- The Alliance is comprised of local partnering agencies, employees of the Social Services department and Perth County residents.

- The mandate of the Alliance has not changed. The members will continue to provide strategic advice to the City of Stratford with respect to the implementation of the **10-Year Plan**.
Registry Week Process - Training

• A standardized multi-agency training was provided to all surveyors of partnering agencies participating in the enumeration throughout Perth County.

• The training focused on a consistent delivery of the survey tools to ensure accuracy, empathy and an understanding of the sensitive nature of the questions being asked.

• The training followed a trauma informed approach to ensure that no participant was re-traumatized during the survey completion.
Local Agencies

Registry Week could not have been completed without the time and efforts of these local agencies:

- The City of Stratford Social Services
- The Local Community Food Centre
- Optimism Place
- Emily Murphy Centre
- House of Blessing
- Stratford/Perth Shelterlink
- Huron Perth Legal Clinic
- The Stratford, Perth County and St. Marys Alliance to Prevent Homelessness and Enhance Housing Solutions
- Facile Perth
- Community Living St. Marys
- Choices for Change
- Perth District Health Unit
- John Howard Society of London & District
- ODSP – Huron/Perth
- CMHA Huron Perth
- United Way Perth Huron
Registry Week Process – Survey Tool

• The 2017 Homelessness Enumeration used two of the three tools mandated by the Ministry of Housing for mandatory enumeration in 2018. The two methods used were:
  – The Vulnerability Index Service Prioritization Decision Assistance Tool (VI-SPDAT), developed by OrgCode Consulting and Community Solutions
  – The Point in Time Count (PIT) questionnaire, developed by the Homelessness Partnering Strategy (HPS)

• The VI-SPDAT is a widely used tool within the housing and homelessness sector and is designed to screen for common risk factors or barriers that can contribute to homelessness and jeopardize housing stability.

• The PIT questionnaire collected demographic information, primarily to better understand the characteristics of individuals and families experiencing homelessness.
Privacy and Confidentiality

• A two-part Participant Consent Form was developed to inform the survey participants of exactly what information was being gathered, why it was being gathered, and where it was being stored. The consent form had two separate elements:

1. Participants consented to the collection and sharing of aggregate, non-identifying data with City Staff, partnering agencies and the 20,000 Homes Campaign.

2. Participants consented to their identifying data and survey answers being shared with specific local agencies whom were identified on a letter to participants. This information would only be shared with these agencies to assist participants in locating and maintaining housing.

• All surveyors had to sign an Oath of Confidentiality which bound them to not discuss specific participants or answers provided.
Registry Week Process – Data Collection and Storage

• Each survey site was provided with all materials required for the survey, including large envelopes to place completed surveys in, which was sealed and stored in a safe place after each day.

• Data Entry was completed by a single Social Services staff over the course of Tuesday April 18th and Wednesday April 19th/2017.

• Non-Identifying Aggregate data will be provided back to the 20,000 Homes Campaign for statistical analysis.

• The completed surveys have been stored in a secure location within the Social Services department.
Registry Week Process - Acuity

- **Acuity**, which correlates with the VI-SPDAT score, speaks to the severity of risks and barriers to homelessness and housing stability.

<table>
<thead>
<tr>
<th>Level of Acuity</th>
<th>VI-SPDAT Score Range</th>
<th>Examples of Supports</th>
</tr>
</thead>
</table>
| High Acuity     | Greater than 7        | - Intensive Case Management  
|                 |                       | - Long Term Supports   
|                 |                       | - Supportive Housing   
|                 |                       | - Homes for Good       |
| Moderate Acuity | 3-7                   | - Case Management (3-9 Months)  
|                 |                       | - Rapid Re-Housing     |
| Low Acuity      | 2 and Under           | - Financial Assistance (CHPI Program)  
|                 |                       | - Housing search assistance |
Registry Week Process

• 57 individuals/families completed surveys and were identified as experiencing homelessness in Perth County.

• A further 15 individuals/families who are known to be experiencing homelessness were unable to be contacted or refused to complete the survey.

• A total of 72 individuals/families were identified through Registry Week as presently experiencing homelessness.
Registry Week Process

Survey Sites Included:
• House of Blessing
• Stratford/Perth Shelterlink
• Stratford Jail
• Optimism Place
• Emily Murphy Centre
• Crossing Bridges
• The Local Community Food Centre
• Social Services Department
• St. Marys United Church
• Partners in Employment (Listowel Office)

Mobile Outreach
• Downtown canvassing; Frequenting locations identified by local partners where individuals may be sleeping outside.
Registry Week Survey Results

These results are based on:

- the responses from **57 Surveys**
- completed **throughout Perth County** at specific survey sites and mobile outreach
- from April 10th-12th, 2017
Age Distribution of Respondents

Single Adults, Youth, and Head of Household/Partner
Dependent Children are not included in this count

- 24 and Under: 17
- 25 and Over: 42

# of Respondents
Gender Identification

Single Adults and Family Respondents
Total Respondents = 43

- Male: 67.4%
- Female: 32.6%

Youth Respondents Ages 16-24
Total Respondents = 14

- Male: 66.7%
- Female: 20%
- Trans/Genderqueer/Non-Conforming: 13.3%
Barriers Related to Housing Stability

Barriers Experienced by Singles, Families and Youth

<table>
<thead>
<tr>
<th>Barriers</th>
<th>Percentage of Respondents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physical Health</td>
<td>72%</td>
</tr>
<tr>
<td>Substance Use</td>
<td>37%</td>
</tr>
<tr>
<td>Mental Health</td>
<td>30%</td>
</tr>
<tr>
<td>Tri-Morbidity</td>
<td>19%</td>
</tr>
<tr>
<td>Abuse/Trauma</td>
<td>58%</td>
</tr>
</tbody>
</table>

Tri-Morbidity is defined as the co-occurrence of physical health, mental health and substance use as barriers to an individual.
Acuity For Single Adults-Age 25+

Acuity is a measure of the degree and scope of barriers to housing stability experienced by a household.

### Percentage

- **Low Acuity,** 13.8%
- **Moderate Acuity,** 55.2%
- **High Acuity,** 31%

### Acuity Details

<table>
<thead>
<tr>
<th>Service</th>
<th>Number (total # of VI-SPDAT surveys with 4+ instance)</th>
<th>% (out of ALL VI-SPDATs submitted)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>EMERGENCY SERVICE USE [past 6 months]</strong></td>
<td>12</td>
<td>41.4%</td>
</tr>
<tr>
<td><strong>EMERGENCY SERVICE USE [past 6 months]</strong></td>
<td>Number (INSTANCES for ALL respondents)</td>
<td>AVERAGE # of instances per respondent</td>
</tr>
<tr>
<td>3a. ER (# of instances)</td>
<td>31</td>
<td>1.1</td>
</tr>
<tr>
<td>3b. Ambulance (# of instances)</td>
<td>8</td>
<td>0.3</td>
</tr>
<tr>
<td>3c. Hospitalizations (# of instances)</td>
<td>12</td>
<td>0.4</td>
</tr>
<tr>
<td>3d. Crisis Service (# of instances)</td>
<td>5</td>
<td>0.2</td>
</tr>
<tr>
<td>3e. Talked to Police (# of instances)</td>
<td>119</td>
<td>4.1</td>
</tr>
<tr>
<td>3f. Stayed in Holding Cell/Jail/Prison/etc. (# of instances)</td>
<td>34</td>
<td>1.2</td>
</tr>
</tbody>
</table>
Acuity is a measure of the degree and scope of barriers to housing stability experienced by a household.

### Acuity for Families

**Percentage**
- Low Acuity, 0%
- Moderate Acuity, 50%
- High Acuity, 50%

<table>
<thead>
<tr>
<th>RISK OF HARM, LEGAL ISSUES, RISK OF EXPLOITATION</th>
<th># of VISPDAT respondents</th>
<th>% (out of ALL VISPDATs submitted)</th>
</tr>
</thead>
<tbody>
<tr>
<td>8. Attacked/Beaten Up</td>
<td>6</td>
<td>42.9%</td>
</tr>
<tr>
<td>9. Threatened/Tried to Harm Self/Others</td>
<td>3</td>
<td>21.4%</td>
</tr>
<tr>
<td>11. Legal Issues</td>
<td>5</td>
<td>35.7%</td>
</tr>
<tr>
<td>12. Forced into Activities</td>
<td>3</td>
<td>21.4%</td>
</tr>
<tr>
<td>13. Risky Behaviour</td>
<td>1</td>
<td>7.1%</td>
</tr>
</tbody>
</table>
Acuity for Youth Age (16-24)

Acuity is a measure of the degree and scope of barriers to housing stability experienced by a household.

### Percentage

- **Low Acuity**, 7.1%
- **Moderate Acuity**, 21.4%
- **High Acuity**, 71.4%

### Social Relationships

<table>
<thead>
<tr>
<th>Cause</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>13a. Ran away</td>
<td>4</td>
<td>28.6%</td>
</tr>
<tr>
<td>13b. Difference in beliefs</td>
<td>1</td>
<td>7.1%</td>
</tr>
<tr>
<td>13c. Family/friend caused</td>
<td>8</td>
<td>57.1%</td>
</tr>
<tr>
<td>13d. Gender identity/sexual orientation</td>
<td>1</td>
<td>7.1%</td>
</tr>
</tbody>
</table>

### Abuse/Trauma

<table>
<thead>
<tr>
<th>Cause</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>13e. Violence at home between family members</td>
<td>9</td>
<td>64.3%</td>
</tr>
<tr>
<td>13f. Unhealthy/abusive relationship</td>
<td>10</td>
<td>71.4%</td>
</tr>
</tbody>
</table>
Where do you stay most frequently?

- **Shelters**: 15.8%
- **Couch Surfing**: 40.4%
- **Outdoors**: 3.4%
- **Other (Jail, Transitional Housing, etc.)**: 40.4%
Definition of Chronic and Episodic Homelessness

- **Chronically homeless** refers to individuals who are currently homeless and have been **homeless for six months or more in the past year**.

- **Episodically homeless** refers to individuals who are currently homeless and have experienced **three or more episodes of homelessness in the past year**.
Total Percentage of Respondents Experiencing Chronic and Episodic Homelessness

**Chronic Homelessness**
50.1% (29 Participants)

**Episodic Homelessness**
17.5% (10 Participants)
Average total length of time without Permanent Stable Housing

- **Single Adults**: 1 year, 7 Months
- **Family**: 3 Years, 4 Months
- **Youth**: 2 years, 9 Months
Indigenous (Aboriginal) Persons

- 12 Respondents (21.1%) to the survey identified as First Nations, Metis, Non-Status or of Indigenous Ancestry
Learning and Recommendations

• The 2017 Homelessness Enumeration Registry Week was used as a pilot year to provide feedback and ensure best practices are used for the mandatory 2018 Enumeration
• Partnerships were key to success
• In-reach to where individuals are staying proved to be most effective
• In future, consider **community engagement** and a more comprehensive advertising and communications campaign
• More specific considerations for **surveying individuals living in rural communities**
• Greater focus on engaging subpopulations and underrepresented communities such as **Youth and rural communities**
Next Steps

• Moving forward, the results of enumeration now provide the basis and evidence that is required to further understand the situations of those individuals in our community who are experiencing homelessness.
• This evidence provides statistics that were anecdotal prior to enumeration and provides a baseline for the community to monitor in years to come.
• Enumeration has provided information that is directing and shaping the programs and policies of agencies working in the Homelessness and Housing Stability sector such as:

  — **The Homes for Good initiative**
    • This program will foster greater collaboration between community partners.
  — **Intensive Housing and Community Outreach Coordinator and the Housing Stability Policy and Program Lead**
    • These positions will allow the community to assist those with the most complex needs in a more thorough manner
  — **Community Training programs such as:**
    • Shelter Diversion Training, Housing-based case management, VI-SPDAT and SPDAT Training
Title: Provincial human trafficking training for Ontario Works caseworkers and community service providers.

Objective: To provide a report on Ministry of Community and Social Services (MCSS) specialized population education training programs to address and support victims of human trafficking.

Background: The 2017-2018 Ontario Works service planning guidelines identified that the MCSS has identified victims of human trafficking as a specialized population with multiple barriers to employment. As part of our 2017-2018 Service Plan, Consolidated Municipal Service Manager (CMSM) Stratford was required to outline how we would address the issue of human trafficking from an education and training standpoint, and outline local approaches for establishing local partnerships with community organizations to build on and strengthen supports for these Ontario Works clients.

Analysis: The Ministry of Attorney General now offers a free online training program to help support victims of human trafficking across Ontario. Created in consultation with subject area experts, service providers, government staff, police and survivors of human trafficking, the training can be accessed at www.attorneygeneral.jus.gov.on.ca/english/ovss/human_tafficking

There are nine training modules, each of which takes approximately one hour to complete. Training module topics include:

- an overview of human trafficking
- human trafficking in Canada and Ontario
- dynamics of human trafficking
- human trafficking indicators
• service needs of trafficked persons
• unique needs of Aboriginal clients
• unique needs of Francophone clients
• first response practices
• medium and long-term support

Training for Ontario Works Caseworkers commenced on May 1, 2017, with a completion target date of July 15th, 2017.

CMSM Stratford is also looking at building capacity in the community to address this concern. This would include preliminary discussions with the Perth District Health Unit, the Stratford Police Services as well as the City of Stratford Housing about how we can work in partnership to support this marginalized population.

Financial Impact: Funding to develop and host the training for the nine training modules on human trafficking has been provided by the Provincial Government through the Victims Justice Fund and the Multilingual Community Interpreter Services (MCIS). The financial impact for the City of Stratford would be nine hours of direct service time for each caseworker to complete this certification by July 15, 2017.

Staff Recommendation: THAT the report on Ministry of Community and Social Services (MCSS) specialized population education training programs to address and support victims of human trafficking be received for information.

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Kim McElroy, Manager of Ontario Works

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Carole Desmeules, Director of Social Services

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Rob Horne, Chief Administrative Officer